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August 1, 2023

Brett Felber  
[REDACTED]  
[REDACTED]

RE: Ameren Missouri Account # [REDACTED]

Dear Mr. Felber:

This letter is in response to the Verification of Debt Request correspondence sent to Ameren Missouri via email on July 26, 2023.

The Fair Debt Collection Practices Act ("Act") was enacted to protect consumers from abusive collection practices. Customers of Ameren Missouri are obligated to pay Ameren Missouri for all service rendered on customer's premises. Ameren Missouri is allowed to collect its own debt and is not in violation of the Act.

Enclosed is the electric tariff approved by the Missouri Public Service Commission (MPSC), which outlines the following customer obligation:

7. Be responsible for payment of all electric service used on customer's premises and for all requirements of the provisions of the Service Classification under which the electric service is provided, until such time as customer notifies Company to terminate service.

Customers are responsible for the full balance on their accounts, and the final balance on your account is \$[REDACTED]. As the above-referenced Ameren Missouri account is involved in a pending formal MPSC complaint (EC-2023-0395) with an evidentiary hearing scheduled for August 30, 2023, there will be no further attempts to collect on this debt until the complaint proceedings are complete.

Sincerely,

A handwritten signature in black ink that reads "Aubrey Krcmar".

**Aubrey Krcmar** :: Regulatory Liaison  
T 573.681.7216 :: E [akrcmar@ameren.com](mailto:akrcmar@ameren.com)

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