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August 24, 2010

Mike Medlin
1905 SW Sampson Road
Raytown, Missouri 64082

RE: WC-2010-0357 Mike Medlin v. Raytown Water Company

Dear Mr. Medlin:

I am the regulatory law judge ("RLJ") assigned to your case, and I want to make sure that the processes of the Missouri Public Service Commission ("PSC") are accessible to you. I mention this because I have not received the reply form I sent for you to fill out. Using that form is helpful in addressing your complaint.

If you need more time to work on the reply form, please feel free to ask. On the other hand, you may simply decide not to pursue your complaint. Either way, please respond to this letter no later than September 7, 2010.

You may respond to this letter in either of the following ways:

- Mailing a response to the Missouri Public Service Commission, P.O. Box 360, Jefferson City, MO 65102; or
- Filing a response in the Commission's electronic filing and information system ("EFIS") at <http://psc.es/mpsc/>. Assistance with EFIS is available from the Commission's Data Center at: 573-751-7496 (local to Jefferson City, MO) or by email at: datacenter-psc@psc.mo.gov.

Mike Medlin
August 24, 2010
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Every consumer's complaint, including yours, is important to the PSC.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel Jordan". The signature is stylized with a large, looped initial "D" and a trailing flourish.

Daniel Jordan,
Regulatory Law Judge