

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
JEFFERSON CITY
October 13, 2000**

CASE NO: WC-2001-195

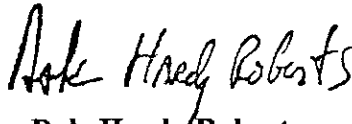
Office of the Public Counsel
P.O. Box 7800
Jefferson City, MO 65102

General Counsel
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

Osage Water Company
Route 2, Box 3347
Osage Beach, MO 65065

Enclosed find certified copy of NOTICE in the above-numbered case(s).

Sincerely,

A handwritten signature in dark ink, appearing to read "Dale Hardy Roberts". The signature is written in a cursive, flowing style.

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Staff of the Missouri Public Service)
Commission,)

Complainant,)

v.)

Osage Water Company,)

Respondent.)

Case No. WC-2001-195

NOTICE DIRECTING RESPONSE TO MEDIATION REQUEST

On September 21, 2000, the Staff of the Missouri Public Service Commission (Complainant) filed a complaint with the Missouri Public Service Commission (Commission) against Osage Water Company (Respondent), alleging that Respondent, on July 24, 2000, wrongfully disconnected or discontinued water service to a Harbour Bay condominium building located within Respondent's certificated area in Camden County, Missouri. The Commission issued its notice of complaint on September 22, 2000, providing 30 days for Respondent to file an answer, or, in the alternative, to file a request for mediation. On October 12, 2000, Respondent filed, *inter alia*, its request for mediation. If Complainant agrees to mediation of this dispute, then this proceeding will be stayed pending the mediation process.

Complainant should accept or decline the request for mediation by writing to the Commission's Secretary at:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

If Complainant declines the mediation request or does not respond within 15 days of the date of this notice, the Commission will proceed with this case by setting a procedural schedule, including a date for an evidentiary hearing.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Dated at Jefferson City, Missouri,
on this 13th day of October, 2000.

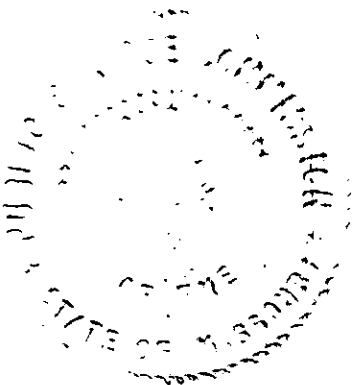
Hopkins, Senior Regulatory Law Judge

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City,
Missouri, this 13th day of Oct. 2000.



A handwritten signature in dark ink, reading "Dale Hardy Roberts". The signature is written in a cursive style with a large, stylized initial "D".

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge