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May 15, 2008

Cheryl Manley
Vice President, Senior Counsel
Charter Communications
12405 Powerscourt
St. Louis, Missouri 63131

Via Certified Mail
Return Receipt Requested
7007 0710 0001 5999 7772

Re: Case No. KA-2008-0077

Dear Ms. Manley:

Please be advised that we represent the City of West Plains, Missouri.

We are in receipt of a copy of Charter's April 29, 2008, Notice of Change Application in Missouri PSC Case Number KA-2008-0077.

Our client has franchise agreements with various cable television service providers, including with your company.

Pursuant to the 2007 Video Service Providers Act, and on behalf of our clients, we hereby notify you of the following:

1. The gross revenue fee percentages for the cities are as follows:

City Name	Gross Revenue Fee Percentage
City of West Plains Missouri	5%

2. Charter is required to adopt and abide by the customer service requirements set forth in Section 67.2692 R.S.Mo.

3. Charter is required to designate channels for PEG use as set forth in the incumbent franchise documents.

Cheryl Manley
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Please make certain that Charter continues to pay fees required by law. Also please make certain that Charter complies with all notice and reporting requirements of the Act. The contact information for each city is as follows:

City Name	City Contact Information
City of West Plains, Missouri	City Clerk City of West Plains P.O. Box 710 West Plains, Missouri 65775-0710

Sincerely,



Leland B. Curtis

cc. City Clerk