

Rob Lee

Missouri American Water Company

April 21, 2009

Re: Case # WC-2009-0277

Motion To Appoint Independent Third Party To Perform Water Loss Survey

I ask that Mr. Andy Crim of Water Net Survey 800-710-5325 waternetsurvey.com be hired to perform a Water Loss Survey on Missouri American Water Company water system in a quarter mile radius of my home at 11119 Carl St Louis Mo. 63138 Water Net Survey specializes in finding difficult and persistent water leaks.

The fact that I have complained to Missouri American Water Company for over a year and half (this time) with no resolution necessitates this action. Also the fact that the aging water system has been repaired at least six times near my home since July or August of 2008 speaks to the integrity of the system and the need of this testing to verify the integrity of this system. Also the fact that in over a year and half MAWC and staff have been unable to identify the exact source of the large volume of water flowing from the ground, only denial that it is coming from MAWC water pipes.

With a conservative estimate of 40 gallons a minute leakage from all areas mentioned in this complaint the savings from identifying and stopping these leaks would far surpass the cost of the water loss survey. I calculate (please correct me if I am wrong) the yearly lost revenue from over 21,000,000 gallons from these leaks to be nearly **Five Million Dollars A Year**. The few thousand to perform this leak survey would pay for its self many times over.

How many leaking areas like this would we have to repair around the state to make the recent rate increase unnecessary? We owe it to each consumer of the state of Missouri to verify the integrity of the water system and to stop passing the cost of this Non Revenue Water on to them. I ask that all expenses for this survey are paid by Missouri American Water Company.

Rob Lee
Pro se