

PS

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Director of the Department of Manufactured Homes, and Modular Units of the Public Service Commission,)	
)	
Complainant,)	
)	
v.)	<u>Case No. MC-2000-181</u>
)	
Pitts Mobile Homes,)	
)	
Respondent.)	

NOTICE OF COMPLAINT

William Pitts
Pitts Mobile Homes
8811 E. 40 Hwy
Kansas City, Missouri 64129
CERTIFIED MAIL

On August 24, 1999, the Director of the Department of Manufactured Homes and Modular Units of the Public Service Commission, by and through the Public Service Commission's Office of General Counsel, filed a complaint with the Missouri Public Service Commission against Pitts Mobile Homes. A copy of that Complaint is enclosed. Pursuant to 4 CSR 240-2.070, Respondent, Pitts Mobile Homes, shall have 30 days from the date of this notice to file an answer or to file notice that the complaint has been satisfied.

In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether or not the Complainant is also willing to submit to voluntary mediation. If the Complainant agrees to mediation, the time period within which an answer is due shall be suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed.

If the Complainant declines the opportunity to seek mediation, the Respondent will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint, or request for mediation) shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at the Complainant's address as listed within the enclosed complaint. A copy of this notice has been mailed to the Complainant.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Dated at Jefferson City, Missouri,
on this 31st day of August, 1999.

Copy to: David J. Stueven
Attorney for the Complainant

Woodruff, Regulatory Law Judge