## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of Union Electric Company d/b/a	)	
AmerenUE for Authority to File Tariffs Increasing	)	Case No. ER-2008-0318
Rates for Electric Service Provided to Customers	)	
in the Company's Missouri Service Area.	) .	

## **NOTICE REGARDING EXTERNAL COMMUNICATIONS**

Issue Date: June 2, 2008

On June 2, 2008 I received the attached letter from Victor J. Shaff, President, Board of Trustees for the Village at Paddock Lake Homeowners Association.

Dated at Jefferson City, Missouri, on this 2<sup>nd</sup> day of June, 2008.

Davis, Chairman



## Village at Paddock Lake

Homeowners Association

6545 Dolphin Circle East, Florissant, MO 63033-4756

TO:

Mr. Jeff Davis, Chairman, Missouri Public Service Commission,

P.O. Box 360.

Jefferson city, Missouri, 65102-0360

DATE:

May 30, 2008

SUBJECT: Recent AmerenUE Power Outages

Within the past month, our Village of approximately 105 Seniors, was without power on two occasions. As during past outages this caused considerable inconvenience, and considerable cost, to our Seniors, from food and drug spoilage due to a lack of refrigeration.

As President of our Village Association, I write for all our residents to strongly protest AmerenUE's performance, specifically in regard to their tree trimming program and the maintenance of the power lines that service our Village.

During the most recent outage, some of our Trustees toured our area to see where AmerenUE linemen were working. They found only one crew, who were not working on our service lines, but who accessed their computer and informed us that our grid was down due to lines being down from fallen trees and tree limbs.

Our Village is a small pocket of homes, surrounded on 3 sides by other communities. What was especially frustrating was that all the homes on these 3 sides had power! If I had a 500 foot extension cord, and a willing neighbor, I could have run electric power to my home !!! Cannot something be done to incorporate our small Village into a more reliable grid? Such as those all around us ???

A few years ago, on 8/17/2005, and again on 8/30/2005, we wrote to your Commission regarding AmerenUE's lack of action and lack of an effective program of tree trimming and tree removal, In our 8/30/2005 letter, to Mr. Warren Wood of your Commission, we specifically identified a densely overgrown problem area, where we believe some of our feeder lines go through, and we included a photo of this area. To date this area still looks the same, and it appears that no action has been taken to clear this area of trees and brush in all that time !!!

We understand that, at that time, AmerenUE had been given permission, from Paddock Forest Residents Association Inc. ( who are in charge of this common ground area ), to do the required tree and brush trimming in this densely overgrown area. They did nothing then, and nothing has been done in the past Two and a half years to date !!!

AmerenUE has been conducting an extensive publicity campaign to tell us about their corrective programs. They have hired a local TV personality, Karen Foss, to present their message. We question the validity of these expenditures, as this publicity money could have been more productively spend in their tree trimming and tree removal programs.

Our neighboring Subdivision, the Paddock Forest Residents Association, Inc., recently wrote to you, on May 29<sup>th</sup>, and we would like to add our voice, and our support, to their letter, and specifically ask for your involvement, with AmerenUE, in taking steps to improve and correct our electric service situation. We would appreciate receiving your comments and information as to what corrective action is, or will be, taken on this issue.

Sincerely,

Victor J. Shaff, President, Board of Trustees

Village at Paddock Lake Homeowners Association

Cc: Mr. Warren T. Wood, PE., Director, Utility Operations Div., Mo PSC

Mr. Richard Mark, Sr. V.P., AmerenUE State Representative Theodore Hoskins

- St. Louis County Executive Charles-Dooley

St. Louis Representative Michael O'Mara