

# EXHIBIT

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## DIRECT TESTIMONY OF RALPH C. SMITH

Submitted on Behalf of  
the Office of the Public Counsel

MISSOURI AMERICAN WATER COMPANY

Case Nos. WR-2015-0301/SR-2015-0302

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Denotes Highly Confidential Information  
that has been redacted

December 23, 2015

OPC Exhibit No. 14-NP  
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1 A. I received a Bachelor of Science degree in Business Administration (Accounting Major)  
2 with distinction from the University of Michigan - Dearborn, in April 1979. I passed all  
3 parts of the Certified Public Accountant ("C.P.A.") examination in my first sitting in  
4 1979, received my CPA license in 1981, and received a certified financial planning  
5 certificate in 1983. I also have a Master of Science in Taxation from Walsh College,  
6 1981, and a law degree (J.D.) cum laude from Wayne State University, 1986. In  
7 addition, I have attended a variety of continuing education courses in conjunction with  
8 maintaining my accountancy license. I am a licensed C.P.A. and attorney in the State of  
9 Michigan. I am also a Certified Financial Planner™ professional and a Certified Rate of  
10 Return Analyst ("CRRA"). Since 1981, I have been a member of the Michigan  
11 Association of Certified Public Accountants. I am also a member of the Michigan Bar  
12 Association and the Society of Utility and Regulatory Financial Analysts ("SURFA"). I  
13 have also been a member of the American Bar Association ("ABA"), and the ABA  
14 sections on Public Utility Law and Taxation.

15 **Q. PLEASE SUMMARIZE YOUR PROFESSIONAL EXPERIENCE.**

16 A. Subsequent to graduation from the University of Michigan, and after a short period of  
17 installing a computerized accounting system for a Southfield, Michigan realty  
18 management firm, I accepted a position as an auditor with the predecessor CPA firm to  
19 Larkin & Associates in July 1979. Before becoming involved in utility regulation where  
20 the majority of my time for the past 36 years has been spent, I performed audit,  
21 accounting, and tax work for a wide variety of businesses that were clients of the firm.

1 During my service in the regulatory section of our firm, I have been involved in rate  
2 cases and other regulatory matters concerning electric, gas, telephone, water, and sewer  
3 utility companies. My present work consists primarily of analyzing rate case and  
4 regulatory filings of public utility companies before various regulatory commissions, and,  
5 where appropriate, preparing testimony and schedules relating to the issues for  
6 presentation before these regulatory agencies.

7 I have performed work in the field of utility regulation on behalf of industry, state  
8 attorneys general, consumer groups, municipalities, and public service commission staffs  
9 concerning regulatory matters before regulatory agencies in Alabama, Alaska, Arizona,  
10 Arkansas, California, Connecticut, Delaware, Florida, Georgia, Hawaii, Indiana, Illinois,  
11 Kansas, Kentucky, Louisiana, Maine, Maryland, Michigan, Minnesota, Mississippi,  
12 Missouri, New Jersey, New Mexico, New York, Nevada, North Carolina, North Dakota,  
13 Ohio, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont,  
14 Virginia, Washington, Washington D.C., West Virginia, and Canada, as well as the  
15 Federal Energy Regulatory Commission and various state and federal courts of law.

16 **Q. HAVE YOU PARTICIPATED OR TESTIFIED PREVIOUSLY BEFORE THE**  
17 **COMMISSION?**

18 **A.** Yes, I have testified before the Missouri Public Service Commission (PSC or  
19 Commission) regarding Missouri Gas Energy, Case No. GR-96-285. I have submitted  
20 testimony involving Empire District Electric Company, Case No. ER-2006-0315 and

1 Kansas City Power & Light Company, Case No. ER-2006-0314. I also participated in  
2 proceedings involving Southwestern Bell Telephone Company, Case No. TR-81-208;  
3 Arkansas Power & Light Company, Case No. ER-83-206; and United Telephone  
4 Company of Missouri, Case No. TR-85-179.

5 **Q. HAVE YOU PREVIOUSLY TESTIFIED BEFORE OTHER STATE PUBLIC**  
6 **UTILITY REGULATORY COMMISSIONS?**

7 A. Yes, I have testified before other state public utility regulatory commissions on many  
8 occasions.

9 **Q. HAVE YOU SUBMITTED TESTIMONY IN REGULATORY PROCEEDINGS**  
10 **INVOLVING RATE CASES OF OTHER AMERICAN WATER WORKS**  
11 **UTILITIES?**

12 A. Yes. I have submitted testimony in proceedings involving Kentucky American Water  
13 Company in Case Nos. 8836 and 2010-00036; Pennsylvania American Water Company  
14 in Docket Nos. R-00922428, R-00932670, R-2010-2166208, R-2010-2166210, R-2010-  
15 2166212, R-2010-2166214, R-2011-2232243, R-2013-2355276; Virginia American  
16 Water Company in Case No. PUE-2008-00009; Illinois American Water Company in  
17 Docket Nos. 09-0319 and 11-0767; Arizona American Water Company in Docket Nos.  
18 W-01303A-09-0343 and SW-01303A-09-0343; West Virginia American Water  
19 Company in Case Nos. 10-0920-W-42T, 12-1649-W-42T, and 15-0676-W-42T;

1 California American Water Company in Application 10-07-007; and Indiana American  
2 Water Company in Cause No. 44022.

3 **Q. HAVE YOU PREPARED AN ATTACHMENT SUMMARIZING YOUR**  
4 **EDUCATIONAL BACKGROUND AND REGULATORY EXPERIENCE?**

5 A. Yes. Schedule RCS-1 provides details concerning my experience and qualifications.

6 **Q. HAVE YOU PREPARED ANY EXHIBITS TO ACCOMPANY YOUR**  
7 **TESTIMONY?**

8 A. Yes. Schedule RCS-2 presents certain pages from American Water Works 2010 Form  
9 10-K. Schedule RCS-3 presents a page from American Water Works 2014 Form 10-K.  
10 Schedule RCS-4 reflects my recommended adjustment to depreciation expense as it  
11 relates to MAWC's Business Transformation program. Schedule RCS-5 presents an  
12 excerpt from a California Public Utilities Commission Decision involving California-  
13 American Water Company. Schedule RCS-6 presents an excerpt from an Indiana Utility  
14 Regulatory Commission Order involving Indiana-American Water Company. Schedule  
15 RCS-7 reflects my recommended Domestic Production Activities Deduction (Section  
16 199) deduction to MAWC's federal income taxes. Schedule RCS-8 presents selected  
17 non-confidential material that is referenced in my testimony and schedules. Schedule  
18 RCS-9 presents selected confidential material that is referenced in my testimony and  
19 schedules.



1 Q. WHAT IS THE PURPOSE OF YOUR DIRECT TESTIMONY ON REVENUE  
2 REQUIREMENT ISSUES?

3 A. The purpose of my testimony is to present Public Counsel's recommendations with  
4 regard to specific revenue requirement issues in this proceeding, including the Company's  
5 Business Transformation program and certain issues related to income taxes, including  
6 calculating an adjustment to income tax expense on a separate return basis for the  
7 Domestic Production Activities Deduction. I also address the parent company, American  
8 Water Works decision to not claim bonus tax depreciation in a number of years when it  
9 was available, due to considerations at the parent company consolidated level about net  
10 operating loss carryforwards and charitable contribution carryforwards.

11 II. REVENUE REQUIREMENT ISSUES

12 A. *Business Transformation*

13 Q. WHAT IS THE AMERICAN WATER WORKS BUSINESS TRANSFORMATION  
14 INITIATIVE?

15 A. This is an American Water Works initiative to develop new business systems and to  
16 deploy the related information technology projects on a system-wide basis. As discussed  
17 in the Direct Testimony of Company witness VerDouw, the Business Transformation  
18 ("BT") program is the development and system-wide deployment of new, integrated  
19 information technology systems as well as the process of implementing these systems

1 such that they properly align business processes with the increased capabilities of the new  
2 systems. Mr. VerDouw identified four specific areas of focus for the BT program  
3 including: (1) replacing legacy systems that are at or near the end of their useful lives; (2)  
4 promoting operating excellence, efficiency and economics of scale; (3) enhancing the  
5 customer experience; and (4) increasing employee effectiveness and satisfaction. In  
6 addition, Mr. VerDouw stated that the scope of the BT program includes a range of core  
7 functional areas, which include: human resources, finance and accounting, purchasing  
8 and inventory management, capital planning, cash management as well as customer and  
9 field services.

10 **Q. WAS THE BT PROGRAM ADDRESSED IN THE COMPANY'S LAST RATE**  
11 **CASE?**

12 A. Yes. In Case No. WR-2011-0337, a Non-Unanimous Stipulation and Agreement  
13 ("Stipulation") was reached among the parties on February 24, 2012 and was approved by  
14 the Commission in its Order dated March 7, 2012.<sup>1</sup> The BT program was discussed at  
15 Paragraph 19 of the Stipulation under the heading "Special Accounting for Business  
16 Transformation System."

17 **Q. PLEASE DISCUSS THE SPECIAL ACCOUNTING FOR THE BT PROGRAM**  
18 **PER THE TERMS OF THE STIPULATION FROM CASE NO. WR-2011-0337.**

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<sup>1</sup> Page 3 of the Commission's Order states that since no parties objected to the Stipulation within seven days of the filing of the agreement, the Commission treated the agreement as if it were unanimous.

1 A. Pursuant to the Stipulation, a new subaccount designated Account 391.4 - BTS Initial  
2 Investment was added to Staff's recommended depreciation schedules in that prior  
3 proceeding. A depreciation rate of 5% was assigned to the hardware and software capital  
4 investments that related to the BT program. That 5% depreciation rate was to be used to  
5 accrue depreciation on the BT costs that MAWC was instructed to record in Subaccount  
6 391.4 - BTS Initial Investment. The Stipulation provides that the 5% depreciation rate is  
7 to be used until the Commission authorizes a different depreciation and amortization  
8 treatment for the BT program assets.

9 **Q. WHAT SERVICE LIFE WAS ASSIGNED TO THE BT PROGRAM ASSETS IN**  
10 **THE STIPULATION?**

11 A. According to Appendix B which was a schedule of depreciation rates that was filed in  
12 conjunction with the Stipulation, for water and sewer operations, the BT program assets  
13 in Account 391.4 - BTS Initial Investment was given an average service life of 20 years  
14 with zero net salvage. The depreciation rates and service life of the BT assets are  
15 discussed in further detail below. The 20-year life and zero net salvage were  
16 implemented at a 5% annual depreciation rate to be applied to the BT capital investments  
17 that were to be recorded in a new subaccount.

18 **Q. WHAT OTHER ACCOUNTING TREATMENT WITH REGARD TO THE BT**  
19 **PROGRAM WAS DISCUSSED IN THE STIPULATION?**

1 A. With regard to the accounting treatment for the BT program assets prior to their in-  
2 service date, which was in accordance with a Stipulation and Agreement that was filed in  
3 MAWC Case No. WR-2010-0131, the Stipulation stated in part:

4 Costs associated with the CPS and Business Transformation Project [BTS]  
5 shall be accounted for on the books of the Company as construction work  
6 in progress (CWIP)...The Company shall transfer the CWIP balances to  
7 Utility Plant in Service when in-service in accordance with the NARUC  
8 Uniform System of Accounts and, beginning in the month immediately  
9 following transfer, shall record depreciation thereon at the appropriate  
10 Commission approved depreciation rate.

11  
12 **Q. WHAT ARE THE MAJOR COMPONENTS OF THE AMERICAN WATER**  
13 **WORKS BUSINESS TRANSFORMATION INITIATIVE?**

14 A. As discussed on pages 12 and 13 of Mr. VerDouw's Direct Testimony, the three major  
15 components of the American Water Works Business Transformation initiative are:

- 16 • Enterprise Resource Planning (“ERP”), which encompasses applications that will  
17 support human resources, finance and accounting, and supply chain/procurement  
18 management.
- 19 • Enterprise Asset Management (“EAM”), which will support the management of asset  
20 lifecycles including the design, construction, commissioning, operations,  
21 maintenance, decommissioning, and replacement of plant, equipment and facilities as  
22 well as work management for customer service field work (service turn-ons, leak  
23 inspections, etc.) and transmission and distribution system work.
- 24 • Customer Information System (“CIS”), which contains all billing and personal data  
25 pertaining to the Company's customers including billing rates, water consumption,  
26 associated charges, meter information, and the strategy for managing and nurturing  
27 the Company's interactions with its customers.

28

1 Q. THE STIPULATION IN CASE NO. WR-2011-0337 STATES THAT THE  
2 COMPANY SHALL TRANSFER THE CWIP BALANCES TO UTILITY PLANT  
3 IN SERVICE WHEN IN-SERVICE IN ACCORDANCE WITH THE NARUC  
4 UNIFORM SYSTEM OF ACCOUNTS AND, BEGINNING IN THE MONTH  
5 IMMEDIATELY FOLLOWING TRANSFER, SHALL RECORD  
6 DEPRECIATION THEREON AT THE APPROPRIATE COMMISSION  
7 APPROVED DEPRECIATION RATE. ARE THE BT PROGRAM ASSETS  
8 CURRENTLY IN SERVICE?

9 A. Yes. The Direct Testimony of MAWC witness VerDouw at page 19, states that the new  
10 systems were deployed in two phases between 2012 and 2013. Specifically, Mr.  
11 VerDouw stated that the ERP system went live in August 2012 and the CIS and EAM  
12 systems went live in May 2013.

13 Q. WHAT AMOUNTS FOR THE AMERICAN WATER WORKS BUSINESS  
14 TRANSFORMATION HAS MAWC PROPOSED TO INCLUDE IN RATE BASE?

15 A. As discussed on page 15 of his Direct Testimony, Mr. VerDouw stated the overall  
16 American Water Works BT program costs were estimated to be \$326.2 million through  
17 December 2014. Of this amount, the amount allocated to MAWC of \$46.5 million, or  
18 approximately 14.24% of the total costs as of December 31, 2014, is based on a  
19 percentage of MAWC's customer counts to the overall customer counts of American

1 Water. The Company proposes to include the \$46.5 million for BT in MAWC's rate  
2 base.

3 **Q. MR. VERDOUW REFERRED TO THE OVERALL BT PROGRAM COSTS OF**  
4 **\$326.2 MILLION AND THE \$46.5 MILLION ALLOCATED TO MAWC AS**  
5 **ESTIMATES. ARE THE ACTUAL OVERALL BT PROGRAM COSTS AND**  
6 **THOSE ALLOCATED TO MAWC KNOWN AT THIS TIME?**

7 A. Yes. In its response to OPC 5003, the Company stated that the reference to the amounts  
8 being estimates in Mr. VerDouw's testimony is due to the amounts listed on Schedule  
9 GMV-1,<sup>2</sup> which listed actual amounts as of December 31, 2014, being rounded to the  
10 nearest \$100,000. Schedule GMV-1 indicates that from 2009 through December 31,  
11 2014, total American Water Works BT program costs totaled \$326,240,408 and that the  
12 amount allocated to MAWC for the same period totaled \$46,469,957.

13 **Q. WHAT ELSE DOES SCHEDULE GMV-1 SHOW?**

14 A. In addition to showing the total overall American Water Works BT program costs  
15 through December 31, 2014 and the amount of that total that AWWC allocated to  
16 MAWC, Schedule GMV-1 also reflects the amount of the overall BT program's costs to  
17 AWWC's other regulated utilities and to American Water Works Service Company

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<sup>2</sup> Schedule GMV-1 was filed in conjunction with Mr. VerDouw's Direct Testimony.

1 ("AWWSC" or "Service Company"). None of AWWC's non-regulated subsidiaries<sup>3</sup> are  
2 reflected on Schedule GMV-1.

3 **Q. WHAT IS AWWC'S BASIS FOR ALLOCATING THE \$326.2 MILLION OF THE**  
4 **BT PROGRAM COSTS ALMOST ENTIRELY TO THE AMERICAN WATER**  
5 **WORKS REGULATED UTILITIES?**

6 A. MAWC has attempted to justify the allocation from AWWC to MAWC on the basis of its  
7 affiliated Service Company agreement with AWWSC.

8 **Q. WHAT CONCERNS ARE RAISED BY THIS?**

9 A. The AWWSC agreement is decades old and has not been updated with changes in the  
10 American Water Works system. Allocating the cost of this \$326.2 million BT project  
11 almost exclusively to its regulated utilities and only on the basis of a customer count of  
12 American Water Works' regulated utility operations has not been adequately justified.

13 Additionally, the AWWSC charges to MAWC are supposed to be "at cost" and do not  
14 include a return element. However, by attempting to include such affiliated company  
15 charges to MAWC for financing costs related to the affiliate Laurel Oak Properties  
16 "lease" of portions of the American Water Works BT project,<sup>4</sup> MAWC has been charged  
17 for BT financing costs in those affiliated charges.

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<sup>3</sup> These are referred to as "market based subsidiaries."

<sup>4</sup> See page 20 (lines 21-23) of the Direct Testimony of Company witness Gary M. VerDouw.

1 Q. HAS AMERICAN WATER WORKS PUT ITS SHAREHOLDERS ON NOTICE  
2 ABOUT RISKS RELATED TO ITS BT INITIATIVES?

3 A. Yes. As one example, American Water Works' 2010 Securities and Exchange  
4 Commission ("SEC") Form 10-K for the period 2010 filed with the SEC on February 28,  
5 2011, at page 27,<sup>5</sup> contained the following warning/disclosure to shareholders about the  
6 American Water Works BT initiatives:

7 Our business transformation initiative ("BT") involves risks, could result  
8 in higher than expected costs or otherwise adversely impact our operations  
9 and profitability.

10 We have undertaken a business transformation project, which is intended  
11 to upgrade our antiquated and manual processes and systems. This multi-  
12 year, enterprise-wide initiative is intended to support our broader strategic  
13 initiatives. The project is intended to optimize workflow throughout our  
14 field operations, improve our back-office operations and enhance our  
15 customer service capabilities. **The scale and anticipated future costs  
16 associated with the business transformation project are significant  
17 and we could incur significant costs in excess of what we are planning  
18 to spend. Any technical or other difficulties in developing or  
19 implementing this initiative may result in delays, which, in turn, may  
20 increase the costs of the project. When we make adjustments to our  
21 operations, we may incur incremental expenses prior to realizing the  
22 benefits of a more efficient workforce and operating structure.  
23 Further, we may not realize the cost improvements and greater  
24 efficiencies we hope for as a result of the project. In addition, we can  
25 provide no guarantee that we will be able to achieve timely or  
26 adequate rate recovery of these increased costs associated with the  
27 transformation project.**

28 Currently, we operate numerous systems that have varying degrees of  
29 integration, which can lead to inefficiencies, workarounds and rework. As  
30 such, delays in the initiative being put into service will also delay cost  
31 savings and efficiencies expected to result from the project. We may also  
32 experience difficulties consolidating our current systems, moving to a

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<sup>5</sup> A copy of the referenced SEC 10-K page is provided in Schedule RCS-2.



1 common set of operational processes and implementing a successful  
2 change management process. These difficulties may impact our customers  
3 and our ability to meet their needs efficiently. Any such delays or  
4 difficulties may have a material and adverse impact on our business, client  
5 relationships and financial results.

6 (Emphasis added.)

7 As noted in the above SEC 10-K report, American Water Works put shareholders on  
8 notice that the BT project was risky and that AWW “could incur significant costs in  
9 excess of what [AWW] ... [was] planning to spend.” American Water Works also put  
10 shareholders on notice that: “... we may incur incremental expenses prior to realizing the  
11 benefits of a more efficient work force and operating structure.” As noted above,  
12 however, American Water Works and MAWC have attempted to capitalize additional  
13 expense as BT “plant in service” costs, rather than expensing the additional expense  
14 incurred for BT during the periods in which such expenses were incurred.

15 Finally, American Water Works clearly advised shareholders that: “... we can provide no  
16 guarantee that we will be able to achieve timely or adequate rate recovery of these  
17 increased costs associated with the transformation project.” Thus, shareholders have  
18 received clear warnings from American Water Works in this and other SEC filings about  
19 the risk associated with increased costs associated with the American Water Works BT  
20 project and therefore, should not be surprised if regulators hold shareholders responsible  
21 for some of the cost increases and those cost increases for BT in excess of what American  
22 Water Works told shareholders it was planning to spend.

23

1 Q. WHAT HAS AMERICAN WATER WORKS DISCLOSED TO INVESTORS  
2 ABOUT THE LEVEL OF EXPENDITURES RELATED TO ITS BT  
3 INITIATIVES AND THE TIMING OF WHEN KEY SYSTEMS WERE  
4 EXPECTED TO BE IN SERVICE?

5 A. Page 59 of the American Water Works' 2010 SEC Form 10-K had made the following  
6 disclosures about spending amounts and the timing of when the BT systems were  
7 anticipated to be in service.<sup>6</sup>

8 During the remainder of 2011, we will begin the detailed design and build  
9 of the Enterprise Resource Planning ("ERP") application. We expect to  
10 have all three enterprise-wide systems or applications—the ERP, a new  
11 customer information system and an enterprise asset management  
12 system—implemented by the end of 2014.

13 **Current estimates indicate that BT expenditures could total as much**  
14 **as \$280 million.** Through December 31, 2010, we have spent \$34.5  
15 million on the project. Expenditures associated with BT are included in the  
16 estimated capital investment spending of \$800 million to \$1 billion capital  
17 investment spending outlined above. **As with any other initiative of this**  
18 **magnitude, there are risks that could result in increased costs.** Any  
19 technical difficulties in developing or implementing this initiative,  
20 such as implementing a successful change management process, may  
21 result in delays, which in turn, may increase the costs of the project  
22 and also delay and, perhaps, reduce any cost savings and efficiencies  
23 expected to result from the initiative. **When we make adjustments to**  
24 **our operations, we may incur incremental expenses prior to realizing**  
25 **the benefits of a more efficient workforce and operating structure.**  
26 While we believe such expenditures can be recovered through  
27 regulated rates, **we can provide no guarantee that we will be able to**  
28 **achieve timely rate recovery of these increased costs associated with**  
29 **this transformation project.** Any such delays or difficulties  
30 encountered with such recovery may have a material and adverse  
31 impact on our business, customer relationships and financial results.

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<sup>6</sup> See Schedule RCS-2 for a copy of the cited page.

1           We believe that the goals of BT—increasing our operating efficiency  
2           and effectiveness and controlling the costs associated with the  
3           operation of our business—are important to providing the quality  
4           service to our customers and communities we serve.

5           (Emphasis added.)

6           Page 26 of the American Water Works' 2014 SEC Form 10-K dated February 24, 2015,  
7           made the following updated disclosures about spending amounts and the timing of when  
8           Business Transformation systems such as the ERP were placed into service:<sup>7</sup>

9           *Our inability to efficiently optimize and stabilize our recently*  
10          *implemented business transformation project, could result in higher*  
11          *than expected costs or otherwise adversely impact our internal controls*  
12          *environment, operations and profitability.*

13          Over the past several years, we have implemented a “business  
14          transformation” project, which is intended to improve our business  
15          processes and upgrade our legacy core information technology systems.  
16          This multi-year, enterprise-wide initiative supports our broader strategic  
17          initiatives. The project is intended to optimize workflow throughout our  
18          field operations, improve our back-office operations and enhance our  
19          customer service capabilities. **The scale and costs associated with the**  
20          **business transformation project were significant. Any technical or**  
21          **other difficulties in optimizing and stabilizing this initiative may**  
22          **increase the costs of the project and have an adverse effect on our**  
23          **operations** and reporting processes, including our internal control over  
24          financial reporting. In August 2012, our new business systems associated  
25          with Phase I of our business transformation project became operational.  
26          Phase I consisted of the roll-out of the ERP, which encompassed  
27          applications that handle human resources, finance, and supply  
28          chain/procurement management activities. In the second quarter of 2013,  
29          Phase II of our business transformation project was implemented in our  
30          remaining regulated subsidiaries. Phase II consisted of the roll-out of a  
31          new Enterprise Asset Management system, which manages an asset’s  
32          lifecycle, and a Customer Information system, which will contain all  
33          billing and data pertaining to American Water’s customers for our  
34          Regulated segment. **Although efforts have been made to minimize any**

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<sup>7</sup> See Schedule RCS-3 for a copy of the cited page.

1           adverse impact on our controls, we cannot assure that all such  
2           impacts have been mitigated.

3           As we make adjustments to our operations, we may incur incremental  
4           expenses prior to realizing the benefits of a more efficient workforce  
5           and operating structure. Further, we may not realize anticipated cost  
6           improvements and greater efficiencies from the project.

7           We operate numerous information technology systems that are in various  
8           stages of integration, sometimes leading to inefficiencies. Therefore,  
9           delays in stabilization and optimization of the business transformation  
10          project will also delay cost savings and efficiencies expected to result  
11          from the project. We may also experience difficulties consolidating our  
12          current systems, moving to a common set of operational processes and  
13          implementing a successful change management process. These  
14          difficulties may impact our ability to meet customer needs efficiently.  
15          Any such delays or difficulties may have a material and adverse  
16          impact on our business, client relationships and financial results.

17          (Emphasis added.)  
18

19   **Q.    HAVE THE COSTS FOR THE AMERICAN WATER WORKS BT INCREASED**  
20   **SIGNIFICANTLY?**

21   **A.**   It appears they have. The SEC disclosures noted above stated that "BT expenditures  
22          could total as much as \$280 million." In the current rate case, MAWC witness VerDouw  
23          at page 15 of his Direct Testimony stated that the total cost of the BT program was  
24          \$326.2 million as of December 31, 2014. Mr. VerDouw offered no explanation for the  
25          approximately \$46.2 million cost overrun (\$326.2 million - \$280.0 million) or any  
26          explanation as to why Missouri ratepayers should pay for the proposed 14.24 percent  
27          allocation to MAWC of the American Water Works BT system cost overruns. Until and  
28          unless MAWC can provide explanations of the BT cost overruns and why ratepayers  
29          should absorb them (rather than shareholders, who were advised of the BT risks in the

1 American Water Works' SEC filings, such as those quoted above), ratepayers should be  
2 protected from being charged with an allocation of such inadequately explained  
3 American Water Works BT cost overruns.

4 **Q. AFTER MENTIONING THE \$326.2 MILLION TOTAL PROJECT COST FOR**  
5 **THE BT PROGRAM AND THE MAWC \$46.5 MILLION TOTAL PROJECT**  
6 **COST ALLOCATION ON PAGE 15 OF HIS DIRECT TESTIMONY, WHAT**  
7 **DOES MR. VERDOUW STATE ABOUT THE COMPONENTS OF THE TOTAL**  
8 **BT COST?**

9 A. At page 20 of his Direct Testimony, Mr. VerDouw stated that there are four areas of total  
10 cost for the BT project: (1) physical assets (primarily servers, networking equipment,  
11 etc.); (2) software licenses; (3) capitalized labor costs; and (4) initial planning studies.

12 **Q. WHAT DOES AMERICAN WATER WORKS CONSIDER TO BE THE CORE**  
13 **ENTERPRISE SOFTWARE AS IT RELATES TO THE BT PROGRAM?**

14 A. As explained by Mr. VerDouw at page 16 of his Direct Testimony, in early 2010,  
15 American Water Works selected SAP as its core enterprise software solution platform.

16 **Q. ARE THERE ANY BT SYSTEMS THAT DO NOT USE THE SAP SOFTWARE**  
17 **PLATFORM?**

18 A. No. The response to OPC 5015 states that the SAP platform is a fully integrated system.

1 Q. WHEN A CORE ENTERPRISE SOFTWARE PLATFORM IS IMPLEMENTED,  
2 SHOULD THE COST OF THE NEW CORE SOFTWARE PLATFORM BE  
3 SHARED AMONG THE GROUP OF AMERICAN WATER WORKS  
4 ENTERPRISES, WHICH INCLUDE BOTH THE REGULATED UTILITIES AND  
5 A GROUP OF NON-REGULATED OR MARKET-BASED BUSINESSES?

6 A. Yes, the cost of a core American Water Works enterprise software platform, such as  
7 SAP, should be shared enterprise-wide.

8 Q. HOW ARE THE BT PROGRAM COSTS ALLOCATED IN THE COMPANY'S  
9 FILING?

10 A. As shown on Schedule GMV-1, AWWC allocated the full \$326.2 million cost to  
11 American Water Works' regulated utilities, including MAWC, and to the Service  
12 Company.

13 Q. DO ANY OF AWWC'S NON-REGULATED OPERATIONS OR SUBSIDIARIES  
14 HAVE LICENSES FOR ANY OF THE SOFTWARE INCLUDED IN THE BT  
15 SYSTEM?

16 A. Yes. In response to OPC 5012, the Company stated the following:

17 American Water Works Service Company, Inc. is licensed to use all of the  
18 BT related software applications. The BT systems are designed for  
19 American Water's regulated utilities, and American Water Company's  
20 "non-regulated" or market-based affiliates. American Water Enterprises  
21 ("AWE") owns and operates separate finance, accounting, management of

1                   asset lifecycle, customer service, customer billing and strategic planning  
2                   systems, which satisfy the market-based operational needs.  
3

4   **Q.    HAS MAWC PROPOSED TO ALLOCATE ANY SAP OR BT COSTS TO THE**  
5   **PARENT COMPANY, AWWC, IN ITS FILING?**

6   A.    No. The parent company, American Water Works, also uses the BT SAP systems, yet  
7           MAWC proposes to allocate no BT costs to AWWC. Allocation of BT costs to the  
8           entities that are using the SAP systems is appropriate.

9   **Q.    YOU PREVIOUSLY STATED THAT PURSUANT TO APPENDIX B OF THE**  
10   **STIPULATION THAT WAS APPROVED IN CASE NO. WR-2011-0337, THE BT**  
11   **PROGRAM ASSETS IN ACCOUNT NO. 391.4 - BTS INITIAL INVESTMENT**  
12   **WERE ASSIGNED A DEPRECIATION RATE OF 5% WITH AN AVERAGE**  
13   **SERVICE LIFE OF 20 YEARS. DOES THE COMPANY'S FILING IN THE**  
14   **CURRENT PROCEEDING REFLECT THE 5% DEPRECIATION RATE AND**  
15   **20-YEAR AVERAGE SERVICE LIFE?**

16   A.    It reflects that rate for historical depreciation expense accruals, but not prospectively. For  
17           prospective ratemaking, MAWC proposes a depreciation rate of 10% which is twice as  
18           high as the currently approved depreciation rate. At page 20 of his Direct Testimony, Mr.  
19           VerDouw stated that: "BT is a capital investment. At a cost to Missouri-American of  
20           approximately \$46.5 million, the program is intended to provide benefits to the Company  
21           and its customers for the ten year projected life of the investment." In addition, Mr.

1 VerDouw states on page 22 of his testimony that the appropriate annual depreciation rate  
2 for the BT assets is 10 percent as indicated in the depreciation study performed by  
3 Company witness Spanos.

4 **Q. THE STIPULATION IN CASE NO. WR-2011-0337 STATED THAT THE BT**  
5 **PROGRAM SOFTWARE AND HARDWARE CAPITAL INVESTMENTS**  
6 **WOULD BE REFLECTED IN ACCOUNT 391.4 BTS - INITIAL INVESTMENT.**  
7 **ARE THE BT PROGRAM ASSETS STILL REFLECTED IN THIS ACCOUNT?**

8 **A.** No. The attachment provided with OPC 5007 reflects the following breakout of the BT  
9 program components by account:



BT Program Components	Account	BT Program Assets As of 12/31/2014
<b>Comprehensive Planning Study (CPS)</b>		
Other P/E - CPS	339600	\$ 63,759
Computer Software Mainframe	340310	\$ 60,912
Total CPS		\$ 124,671
<b>Enterprise Resource Planning (ERP)</b>		
Computer & Peripheral Equipment	340200	\$ 429
Computer Software Mainframe	340310	\$ 17,664,339
Total ERP		\$ 17,664,768
<b>Enterprise Asset Management (EAM)</b>		
Computer Software Mainframe	340310	\$ 10,133,319
Total EAM		\$ 10,133,319
<b>Customer Information Systems (CIS)</b>		
Computer Software Mainframe	340310	\$ 14,703,928
Total CIS		\$ 14,703,928
<b>Controls/Organizational Integration</b>		
Computer Software Mainframe	340310	\$ 3,843,116
Total Controls/Organizational Integration		\$ 3,843,116
<b>Business Transformation Grand Total</b>		<b>\$ 46,469,802</b>
Source: OPC 5007		

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As shown in the above table, the components of the BT program include the three aforementioned core projects of the BT program listed above (i.e., the ERP, EAM, and CIS). In addition, the attachment provided with OPC 5007 also listed two additional areas of BT costs, including (1) Comprehensive Planning Study ("CPS"), and (2) Controls/Organizational Integration.

**Q. WHAT CURRENT DEPRECIATION RATES HAS MAWC APPLIED TO THE PLANT ACCOUNTS LISTED IN THE TABLE ABOVE?**

1 A. The Company's response to OPC 5007 lists the following current depreciation rates for  
2 these plant accounts:

- 3 • Account 339600 - Other P/E - CPS: 0%
- 4 • Account 340200 - Computer and Peripheral Equipment: 20%
- 5 • Account 340300 - Computer Software: 20%
- 6 • Account 340310 - Computer Software Mainframe: 5%
- 7 • Account 340330 - Computer Software Other: 20%

8  
9 The 5% depreciation rate for Account 340310 - Computer Software Mainframe, in which  
10 \$46,405,614, or 99.86% of the \$46,469,802 million of BT program related costs were  
11 recorded, reflects the depreciation rate based on a 20-year life that was assigned to the BT  
12 related software and hardware capital investments pursuant to the Stipulation in Case  
13 No. WR-2011-0337.

14 **Q. WHAT LEVEL OF BT PROGRAM RELATED DEPRECIATION EXPENSE DID**  
15 **MAWC RECORD DURING THE TEST YEAR?**

16 A. According to the attachment provided with the response to OPC 5007, as of the end of  
17 the test year, using the current depreciation rates noted above, MAWC recorded BT  
18 program related depreciation expense totaling \$2,325,289 as summarized in the table  
19 below:

BT Program Component	Account	2014 Depreciation Expense
<b>Comprehensive Planning Study (CPS)</b>		
Other P/E - CPS	339600	\$ -
Computer Software Mainframe	340310	\$ 3,046
Total CPS		\$ 3,046
<b>Enterprise Resource Planning (ERP)</b>		
Computer & Peripheral Equipment	340200	\$ 86
Computer Software Mainframe	340310	\$ 867,897
Total ERP		\$ 867,983
<b>Enterprise Asset Management (EAM)</b>		
Computer Software Mainframe	340310	\$ 506,076
Total EAM		\$ 506,076
<b>Customer Information Systems (CIS)</b>		
Computer Software	340200	\$ 45,550
Computer Software Mainframe	340310	\$ 708,714
Computer Software - Other	340330	\$ 1,766
Total CIS		\$ 756,030
<b>Controls/Organizational Integration</b>		
Computer Software Mainframe	340310	\$ 192,154
Total Controls/Organizational Integration		\$ 192,154
<b>Business Transformation Grand Total 2014 Depreciation Expense</b>		<b>\$ 2,325,289</b>
Source: OPC 5007		

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**Q. WHAT ARE THE COMPANY'S PROPOSED DEPRECIATION RATES FOR THE BT PROGRAM RELATED PLANT ACCOUNTS LISTED IN THE TABLE ABOVE?**

1 A. The Company's response to OPC 5007 reflects the following depreciation rates which are  
2 being proposed by the Company for these BT program related plant accounts:<sup>8</sup>

- 3 • Account 339600 - Other P/E - CPS: 3.03%
- 4 • Account 340200 - Computer and Peripheral Equipment: 20%
- 5 • Account 340300 - Computer Software: 10%
- 6 • Account 340310 - Computer Software Mainframe: 10%
- 7 • Account 340330 - Computer Software Other: 10%
- 8

9 **Q. WHAT LEVEL OF BT PROGRAM RELATED DEPRECIATION EXPENSE HAS**  
10 **MAWC REFLECTED IN ITS FILING BASED ON ITS PROPOSED**  
11 **DEPRECIATION RATES?**

12 A. According to the attachment provided with the response to OPC 5007, using the proposed  
13 depreciation rates noted above, MAWC has reflected BT program related depreciation  
14 expense totaling \$4,642,579 as summarized in the table below:

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<sup>8</sup> The proposed depreciation rates for the BT program related accounts are being sponsored by Company witness John Spanos.

BT Program Component	Account	Depreciation Expense Under Proposed Depreciation Rates
<b>Comprehensive Planning Study (CPS)</b>		
Other P/E - CPS	339600	\$ 1,932
Computer Software Mainframe	340310	\$ 6,091
Total CPS		\$ 8,023
<b>Enterprise Resource Planning (ERP)</b>		
Computer & Peripheral Equipment	340200	\$ 86
Computer Software Mainframe	340310	\$ 1,766,434
Total ERP		\$ 1,766,520
<b>Enterprise Asset Management (EAM)</b>		
Computer Software Mainframe	340310	\$ 1,013,332
Total EAM		\$ 1,013,332
<b>Customer Information Systems (CIS)</b>		
Computer Software	340200	\$ -
Computer Software Mainframe	340310	\$ 1,470,393
Computer Software - Other	340330	\$ -
Total CIS		\$ 1,470,393
<b>Controls/Organizational Integration</b>		
Computer Software Mainframe	340310	\$ 384,312
Total Controls/Organizational Integration		\$ 384,312
<b>Business Transformation Grand Total</b>		<b>\$ 4,642,579</b>
Source: OPC 5007		

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**Q. HOW WERE THOSE AMOUNTS CALCULATED?**

A. The Company calculated the proposed depreciation expense amounts by multiplying the BT program related plant balances as of December 31, 2014 by its proposed depreciation rates. It should be noted that in the attachment provided with OPC 5007, for the CIS

1 component, the Company did not calculate depreciation expense under proposed rates for  
2 Account 340200 - Computer Software or Account 310330 - Computer Software Other.

3 **Q. DID MR. VERDOUW STATE WHAT THE BASIS IS FOR THE COMPANY'S**  
4 **PROPOSED DEPRECIATION RATES FOR THE BT PROGRAM ASSETS?**

5 A. Not specifically. On page 22 of his Direct Testimony, Mr. VerDouw merely stated: "The  
6 appropriate annual depreciation rate for the BT assets is ten percent as included in the  
7 Depreciation Study performed by Company witness John Spanos and made a part of this  
8 rate case filing." Beyond this statement, Mr. VerDouw did not address the basis for the  
9 Company's proposed depreciation rates for the BT program assets.

10 **Q. PURSUANT TO MR. VERDOUW'S REFERENCE TO THE DEPRECIATION**  
11 **STUDY, WHAT DID MR. SPANOS SAY WAS THE BASIS FOR THE**  
12 **COMPANY'S PROPOSED DEPRECIATION RATES FOR THE BT PROGRAM**  
13 **ASSETS?**

14 A. Mr. Spanos did not directly address the BT program assets in his Direct Testimony.  
15 What Mr. Spanos did say on page 8 of his testimony is that the general plant accounts for  
16 water assets, including Account 340.3 (where 99.86% of the BT program assets are  
17 recorded) include a very large number of units, but represent less than four percent of  
18 depreciable water plant. In addition, Mr. Spanos stated that depreciation accounting is  
19 difficult for these general plant assets as periodic inventories are necessary to properly  
20 reflect plant in service. On page V-5 of Schedule JJS-1 from the depreciation study, Mr.

1 Spanos listed his proposed amortization periods for the general plant accounts for water  
2 assets. Included in this listing was Account 340.30 - Computer Software, to which Mr.  
3 Spanos assigned a 10 year amortization period, which equates to a 10% depreciation rate.  
4 Notably, neither MAWC nor Mr. Spanos have provided any evidence that the  
5 approximately \$326.2 million spent by American Water Works on BT systems will have  
6 produced systems that have no use or value after 10 years.

7 **Q. DO YOU AGREE WITH MR. SPANOS' PROPOSED DEPRECIATION RATES**  
8 **AND AMORTIZATION PERIOD FOR THE PLANT ACCOUNTS WHICH**  
9 **RELATE TO THE BT PROGRAM ASSETS?**

10 A. No. I am recommending that BT program assets be depreciated using the current  
11 depreciation rates pursuant to the Stipulation from Case No. WR-2011-0337. As noted  
12 above, the Stipulation stated that BT program assets would accrue depreciation at a 5%  
13 depreciation rate (which equates to a 20-year amortization period) until the Commission  
14 orders a different depreciation or amortization treatment for these assets.

15 **Q. WHY ARE YOU RECOMMENDING THAT THE BT PROGRAM ASSETS**  
16 **CONTINUE TO BE DEPRECIATED OVER A 20-YEAR PERIOD USING**  
17 **CURRENT DEPRECIATION RATES?**

18 A. I am recommending that the BT program assets be depreciated over 20 years at current  
19 rates because in my opinion, the Company has not demonstrated why a departure from  
20 depreciating the BT program assets over a 20-year period is warranted. MAWC has not

1 provided compelling reasons for why the \$326.2 million worth of assets and systems  
2 associated with the BT projects should not be expected to last beyond the ten-year period  
3 it is proposing in this case.

4 **Q. WHY SHOULD THE COST OF THE AMERICAN WATER WORKS BT**  
5 **SYSTEM THAT IS ALLOCATED TO MAWC CONTINUE TO BE**  
6 **DEPRECIATED BY MAWC OVER A 20-YEAR PERIOD?**

7 A. The \$326.2 million cost of the American Water Works BT systems represents a very  
8 significant investment in the future of the enterprise. It is notable that from 2009 through  
9 the test year ended December 31, 2014, the total overall cost of the American Water  
10 Works BT program was \$326.2 million. In addition, the cost of the BT program has  
11 continued to increase since that time. According to the response to MoPSC 0182, the  
12 overall total cost of the BT program increased to \$327.8 million through June 30, 2015,  
13 or an additional \$1.6 million in the six months from the \$326.2 million incurred through  
14 the test year ended December 31, 2014. Of the \$327.8 million, the amount allocated to  
15 MAWC through June 30, 2015 totaled \$46.74 million or approximately an additional  
16 \$200,000 since December 31, 2014. As noted earlier, the American Water Works BT  
17 systems have included unexplained cost overruns from the initial cost estimate of  
18 approximately \$280 million. Since MAWC has not provided any evidence that suggests  
19 that the BT systems will not be used nor have any value after ten years, the Company's  
20 proposal to depreciate these assets over a 10-year period (half of what was originally  
21 approved for MAWC in its last rate case) is without adequate justification. Therefore, I



1 am recommending that the Company's proposal to depreciate the BT program assets over  
2 10 years be rejected and that BT costs allocated to MAWC continue to be depreciated  
3 over the 20-year period approved in MAWC's last rate case.

4 **Q. PLEASE SUMMARIZE YOUR RECOMMENDED ADJUSTMENT TO BT**  
5 **RELATED DEPRECIATION EXPENSE.**

6 A. I have applied the current depreciation rates to the BT program plant balances as of  
7 December 31, 2014. As shown on Schedule RCS-4, my recommended adjustment  
8 reduces MAWC's requested BT related depreciation expense by \$2,320,281.

9 **Q. IN HIS TESTIMONY, MR. VERDOUW STATED THE BT PROGRAM IS**  
10 **INTENDED TO PROVIDE BENEFITS TO THE COMPANY AND ITS**  
11 **CUSTOMERS FOR THE TEN YEAR PROJECTED LIFE OF THE**  
12 **INVESTMENT. WHAT BENEFITS HAS THE COMPANY IDENTIFIED AS A**  
13 **RESULT OF IMPLEMENTING THE BT PROGRAM?**

14 A. In its confidential response to MoPSC 0184, the Company stated that while AWWC does  
15 not track all cost savings related to the BT program, it has identified estimated cost  
16 savings as well as avoided higher costs in 2014 in the areas of finance, customer service  
17 center and supply chain. Specifically, as it relates to the areas of finance and the  
18 customer service center, the Company indicated that the implementation of BT has \*\*  
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**Q. WHAT COST SAVINGS AND COST AVOIDANCE DID THE COMPANY IDENTIFY WITH RESPECT TO ITS SUPPLY CHAIN THAT IS ATTRIBUTABLE TO THE BT INITIATIVE?**

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**A.** The table below summarizes the Company's estimated cost savings and cost avoidance related to the various components of its supply chain for capitalized as well as operating costs.

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**Q. HAS MAWC IDENTIFIED ANY OTHER BENEFITS ASSOCIATED WITH THE  
IMPLEMENTATION OF THE BT PROGRAM?**

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**A.** Yes. The response to MoPSC 0184 stated that AWWC determined that the benefits from the BT program being implemented provided the Company the opportunity to review its organizational structure to make it more efficient and cost effective. The confidential attachment provided with MoPSC 0184 included a table which I have replicated below and which \*\*

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**Q. HAS THE COMPANY DEMONSTRATED THAT ALL OF THE BT SYSTEMS  
WOULD BE RETIRED FROM SERVICE IN TEN YEARS?**

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1 A. No. The Company has not demonstrated that all of the BT systems will be retired from  
2 service in 10 years. As discussed above, in my opinion, MAWC has not provided a  
3 compelling argument or sufficient justification for its proposal to cut the currently used  
4 20-year life for the BT program assets in half, or conversely, to double the current 5%  
5 depreciation rate for the American Water Works BT costs that are being allocated to  
6 MAWC. I recommend that the existing 5% depreciation rate and 20-year life continue to  
7 apply for MAWC's BT assets.

8 ***B. The Deduction for Domestic Production Activities under §199 of the***  
9 ***Internal Revenue Code and an Illustrative "Separate Return" Basis***  
10 ***Calculation of the DPAD***  
11

12 **Q. WHAT IS THE DOMESTIC PRODUCTION ACTIVITIES DEDUCTION?**

13 A. The Domestic Production Activities Deduction ("DPAD"), which is also referred to as  
14 the Internal Revenue Code §199 deduction or ("§199 deduction"), is a tax break for  
15 businesses that perform domestic manufacturing and certain other production activities.  
16 It was established by the American Jobs Creation Act of 2004 in an effort to ease the tax  
17 burden of domestic manufacturers and as a result make the investment in domestic  
18 manufacturing facilities more advantageous. Water treatment is considered to be a  
19 domestic production activity that qualifies for this special income tax deduction.

20 **Q. FOR RATEMAKING PURPOSES, SHOULD THE DPAD FOR MAWC BE**  
21 **EVALUATED ON A SEPARATE RETURN BASIS?**

1 A. Yes. To the extent that MAWC has positive federal taxable income on a separate return  
2 basis for ratemaking purposes, and is using a separate return basis for income taxes in the  
3 rate case, a deduction under §199 of the Internal Revenue Code should be evaluated on a  
4 separate return basis. Because MAWC has its own water supply and treats the water,  
5 such activities are considered domestic production activities, and thus MAWC is eligible  
6 for the DPAD deduction if it has positive taxable income and meets the other  
7 requirements for claiming the deduction.

8 **Q. HOW DOES THE PARTICIPATION IN A CONSOLIDATED FEDERAL**  
9 **INCOME TAX RETURN AFFECT THE DPAD?**

10 A. MAWC also participates in the AWWC consolidated federal income tax return with its  
11 parent company and other affiliates. On a consolidated return basis, AWWC has had  
12 federal income taxes losses in recent years through 2014, and on a consolidated return  
13 basis, AWWC also has a large net operating loss (“NOL”) carry forward, such that  
14 AWWC is not expected to pay federal income tax in the foreseeable future.<sup>9</sup> Because  
15 MAWC participates in the AWWC consolidated federal income tax return, the tax  
16 position of AWWC prevents the consolidated entity from claiming the §199 deduction on  
17 the consolidated federal income tax return.

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<sup>9</sup> The AWWC NOL situation is discussed in a subsequent section of my testimony, in conjunction with addressing AWWC’s decision to opt out of taking 2011 and 2013 bonus tax depreciation.

1 Q. PLEASE EXPLAIN WHY THE DPAD FOR MAWC SHOULD BE EVALUATED  
2 ON A SEPARATE RETURN BASIS.

3 A. Because current federal income tax expense and other income tax items are being  
4 determined on a “separate return” basis for MAWC for ratemaking purposes in the  
5 current rate case, and MAWC is projected to have positive federal taxable income under  
6 new rates, the impact of the §199 deduction on MAWC’s “separate return” basis current  
7 federal income tax expense should be determined and reflected for ratemaking purposes.  
8 As noted above, MAWC did not qualify for the §199 deduction in some of the prior years  
9 because the Company had a taxable loss in some of those years. MAWC stated that it  
10 expects to have positive federal taxable income prospectively at its proposed rates.  
11 Specifically, MAWC’s response to OPC 5038 indicates that at proposed rates, MAWC  
12 anticipates having approximately \$27 million<sup>10</sup> of positive federal taxable income. For  
13 its income tax calculation for ratemaking purposes, MAWC has assumed that it will have  
14 federal taxable income and has reflected having a positive amount of federal taxable  
15 income tax of approximately \$27 million at its proposed rates.<sup>11</sup>

16 Q. ON WHAT FORM IS THE §199 DEDUCTION CALCULATED?

17 A. The §199 deduction for Domestic Production Activities is computed on IRS form 8903.

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<sup>10</sup> As shown on page 2 of Company filing schedule CAS-10, the amount of anticipated positive federal taxable income for water operations totals approximately \$24 million.

<sup>11</sup> See response to OPC 5038.

1 Q. DID MAWC PREPARE THAT FORM IN CONJUNCTION WITH ITS  
2 SEPARATE RETURN BASED CALCULATION OF FEDERAL INCOME TAX  
3 EXPENSE IN THE CURRENT RATE CASE?

4 A. It appears not. Based on responses to discovery received to date, it appears that MAWC  
5 did not prepare a form 8903 calculation for the Domestic Production Activities Deduction  
6 on a separate return basis for its current rate filing.

7 Q. DID MAWC PROVIDE CALCULATIONS FOR A §199 DEDUCTION FOR THE  
8 TEST YEAR?

9 A. No. In response to discovery received to date, it appears that MAWC did not prepare  
10 calculations of the §199 deduction for the test year or for prospective ratemaking.

11 Q. HAVE YOU SEEN THE §199 DEDUCTION ISSUE ARISE IN THE CONTEXT  
12 OF A RATE CASE INVOLVING AN AMERICAN WATER UTILITY  
13 OPERATING AFFILIATE?

14 A. Yes. The issue of the reduction to current income tax expense based on calculating the  
15 §199 deduction on a “separate return” basis was one of the issues involving income tax  
16 expense in a California-American Water Company (“Cal-Am”) rate case, A.10-07-007.  
17 In that case, Cal-Am had reflected the §199 deduction on a “separate return” basis for  
18 purposes of computing current federal income tax expense for ratemaking purposes in  
19 conjunction with the use of a forecast 2012 test year. The California Public Utilities

1 Commission ("CPUC") Department of Ratepayer Advocates ("DRA") also computed a  
2 §199 deduction on a "separate return" basis for purposes of computing current federal  
3 income tax expense for ratemaking purposes in conjunction with the use of a forecast  
4 2012 test year. Both the Cal-Am and the DRA calculations reflected that Cal-Am would  
5 have positive federal taxable income for ratemaking purposes for the 2012 test year that  
6 was being used in that case. In rebuttal, Cal-Am claimed that it had large NOLs and  
7 would therefore not have net positive taxable income and would therefore not be eligible  
8 to claim the §199 deduction on a separate return basis. The §199 deduction issue, as well  
9 as various other issues surrounding income taxes were contested by the DRA and by  
10 TURN.<sup>12</sup> The income tax issues in the Cal-Am general rate case, including the §199  
11 deduction, were addressed in the CPUC's final decision,<sup>13</sup> which stated that:

12 The issue here is which of Cal-Am's tax positions should be used to  
13 determine whether the DPAD is applicable. In this case, because Cal-  
14 Am's tax position for ratemaking purposes resulted in income tax, it is  
15 reasonable to apply the DPAD to reduce the income tax obligation for  
16 ratemaking purposes.

17 The CPUC's ordering paragraph 21 (at page 92 of CPUC Decision 12-06-016)  
18 states that:

19 California-American Water Company's taxable income shall be reduced  
20 by the Domestic Production Activities Deduction calculated using the  
21 Division of Ratepayer Advocates' methodology.  
22

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<sup>12</sup> TURN stands for The Utility Reform Network.

<sup>13</sup> Excerpts from the CPUC's Decision 12-06-016 (June 7, 2012) in A.10-07-007 on the DPAD are attached to my testimony in Schedule RCS-2.L



1 Q. TO YOUR KNOWLEDGE, WAS A SEPARATE RETURN BASIS  
2 CALCULATION OF THE DPAD ADDRESSED IN ANOTHER AMERICAN  
3 WATER UTILITY RATE CASE?

4 A. Yes. In an Indiana-American Water Company rate case, Cause No. 44022, before the  
5 Indiana Utility Regulatory Commission ("IURC"), the separate-return basis calculation of  
6 the DPAD was addressed as one alternative to making a consolidated federal income tax  
7 return-based adjustment to Indiana-American's federal income tax expense. In  
8 addressing the federal income tax issues in that case, the IURC rejected the §199  
9 Deduction adjustment "because that adjustment assumes a stand-alone income tax  
10 expense calculation." The IURC's Order stated further that: "Insofar as we continue to  
11 employ the Muncie Remand Method [which is a form of consolidated federal income tax  
12 savings adjustment], we do not utilize a stand-alone calculation. As a result, it is  
13 inappropriate to impute the §199 Deduction on a stand-alone basis."

14 Q. HOW DOES THAT INDIANA-AMERICAN WATER COMPANY SITUATION  
15 COMPARE WITH MAWC?

16 A. As described above, the Indiana-American Water Company situation utilized a form of  
17 consolidated federal income tax savings adjustment in computing the ratemaking  
18 allowance for federal income taxes, and did not use a stand-alone basis. In contrast, for  
19 ratemaking purposes, MAWC is using a stand-alone basis for income tax expense.  
20 Where a stand-alone basis for federal income tax expense is being used for ratemaking

1 purposes as it is with MAWC (and as it has been with MAWC's affiliate Cal-Am), it is  
2 appropriate to calculate the §199 Deduction on a stand-alone basis.

3 **Q. HAVE YOU ENCOUNTERED §199 DEDUCTION ISSUES, INVOLVING THE**  
4 **INTERPLAY BETWEEN A “SEPARATE RETURN” BASED CALCULATION**  
5 **AND THE IMPACT OF PARTICIPATING IN A CONSOLIDATED FEDERAL**  
6 **INCOME TAX RETURN IN ANOTHER UTILITY RATE CASE?**

7 A. Yes. A similar issue arose in a rate case involving Georgia Power Company.<sup>14</sup> On its  
8 books, Georgia Power reflected a portion of the §199 deduction amount that is allocated  
9 to Georgia Power as result of the Southern Company consolidated tax return.<sup>15</sup> The  
10 amount of the allocated deduction was lower than if it had been computed on a separate  
11 stand alone tax return basis. Georgia Power’s computation of income tax expense for  
12 book purposes was essentially based on the assumption that it files a separate standalone  
13 tax return for all income and deductions, with the exception of the §199 Deduction, for  
14 which it assumed that it files a consolidated tax return. In Georgia Power’s rate case, the  
15 parties had reached an agreement in a stipulation that all components of the income tax  
16 expense should be computed on a stand-alone separate tax return basis, including the  
17 §199 Deduction as a matter of conceptual and computational consistency. It would not

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<sup>14</sup> See, e.g., Georgia Public Service Commission (“GPSC”), Docket No. 31958 and the preceding Georgia Power Company rate case.

<sup>15</sup> \$7.222 million of this was reflected on Georgia Power’s projected “per books” amount and represents the reduced amount that reflects Georgia Power’s participation in a consolidated federal income tax return with Southern Company affiliates.

1           be appropriate to randomly quantify certain components of an income tax expense  
2           computation on a stand-alone basis and other components on a consolidated basis.

3   **Q.   HOW DOES THE USE OF A SEPARATE RETURN BASED CALCULATION OF**  
4   **FEDERAL INCOME TAX EXPENSE APPLY IN THE CURRENT MAWC RATE**  
5   **CASE?**

6   A.   This principle of a separate return basis for computing federal income tax expense would  
7       also apply to MAWC in its current rate case. MAWC has computed its federal income  
8       tax expense for ratemaking purposes on a stand-alone or “separate return” basis. But  
9       MAWC has not reflected the §199 deduction that it would be eligible for on a separate  
10      return basis, using the taxable income that is it using to derive its claim for current federal  
11      income tax expense at proposed rates.

12   **Q.   HAVE YOU PREPARED A SCHEDULE WHICH SHOWS HOW A §199**  
13   **DEDUCTION COULD BE CALCULATED FOR MAWC?**

14   A.   Yes. Schedule RCS-7 shows a calculation of the §199 deduction and the related  
15      reduction to income tax expense on a separate return basis for MAWC.

16   **Q.   HOW SHOULD THE “SEPARATE RETURN” BASIS §199 DEDUCTION FOR**  
17   **MAWC BE CONSIDERED IN THE CURRENT MAWC RATE CASE?**

18   A.   It should be considered to the extent that the current federal income tax expense for  
19      MAWC for ratemaking purposes is being determined on a “separate return” basis. The

1 components of the calculation of current federal income tax expense in the Company's  
2 filing are on a "separate return" basis using information reflecting adjustments to  
3 operating income and expenses that are being proposed for ratemaking purposes.  
4 Consequently, the "separate return" basis §199 deduction should be used, and MAWC's  
5 current federal taxable income at proposed rates should be reduced by \$329,486 at  
6 MAWC's proposed rates as shown on Schedule RCS-7. The reduction to current federal  
7 income tax expense shown on Schedule RCS-7 is \$115,320 at MAWC proposed rates.  
8 The §199 deduction shown on Schedule RCS-7 should be reflected for ratemaking  
9 purposes. It should be noted that the §199 deduction amounts on Schedule RCS-7 should  
10 be calibrated for the impact of other adjustments that would affect the domestic  
11 production percentage or the amount of MAWC's federal taxable income at proposed  
12 rates up to and including the ultimate revenue requirement that is authorized by the  
13 Commission in its Order in this proceeding.

14 ***C. American Water Works' Decision to not take Bonus Tax***  
15 ***Depreciation Because of Parent Company Consolidated Net Operating***  
16 ***Loss Carryforwards and Charitable Deduction Carryforwards***  
17

18 **Q. HAS MAWC'S PARENT COMPANY, AMERICAN WATER WORKS, MADE**  
19 **DECISIONS IN RECENT YEARS CONCERNING NOT TAKING AVAILABLE**  
20 **BONUS TAX DEPRECIATION?**

21 **A.** Yes. The parent company elected to not allow MAWC to take bonus depreciation in tax  
22 years 2011 and 2013. OPC asked whether MAWC or American Water Works opted out

1 of taking bonus depreciation in any year between 2011 through 2014. The Company's  
2 response to OPC 5038 stated:

3 MAWC and American Water Works opted out of bonus depreciation in  
4 tax years 2011 and 2013. In 2011, the bonus depreciation allowed by the  
5 IRS to deduct was 100% of qualifying property. It was determined that  
6 because the consolidated group already had sufficient net operating losses  
7 (NOL's), adding to that would jeopardize its ability to use them in the  
8 future, even though the carryforward is 20 years. In 2013, the  
9 consolidated group had charitable contribution carryforwards that were  
10 going to expire unused if the Company was in a taxable loss position.  
11 That would have been an additional tax expense to the Company.  
12 Therefore, it was decided to opt out of taking the bonus depreciation.

13  
14 **Q. WHAT IS THE IMPACT OF THE PARENT COMPANY'S DECISIONS TO NOT**  
15 **ALLOW MAWC TO TAKE BONUS TAX DEPRECIATION IN 2011 AND 2013**  
16 **ON THE COMPANY'S RATE BASE?**

17 **A.** The effect of these parent company decisions is that MAWC has a higher rate base, other  
18 things being equal. By not taking bonus tax depreciation in 2011 and 2013, the Company  
19 had not taken all of the tax deductions to which it was entitled. Bonus tax depreciation,  
20 like other forms of accelerated depreciation, results in higher balances of cost-free, non-  
21 investor supplied capital in the form of Accumulated Deferred Income Taxes ("ADIT")  
22 related to utility plant. Such ADIT balances are a major deduction from utility rate base.

23

1 Q. WHAT ARE THE CONSEQUENCES TO RATEPAYERS OF AWWC NOT  
2 ALLOWING MAWC TO TAKE BONUS TAX DEPRECIATION IN 2011 AND  
3 2013?

4 A. The consequences of the American Water Works decision to have MAWC opt out of  
5 claiming a tax deduction for bonus depreciation in 2011 and 2013, other things being  
6 equal, is that MAWC's ADIT balance is lower and its net rate base is higher.  
7 Specifically, had the parent, American Water Works, allowed MAWC to take bonus tax  
8 depreciation in 2011 and 2013, the impact would have been reflected in the Company's  
9 ADIT balance, which in Missouri is reflected as a reduction to rate base. The impact of  
10 the parent company's decision to have MAWC opt out of bonus tax depreciation in 2011  
11 and 2013 based on concerns over items such as American Water Works consolidated  
12 NOL carryforwards and parent company consolidated return charitable contribution  
13 carryforwards, would be for MAWC to have a lower amount of ADIT, a lower rate base  
14 deduction for ADIT, and a higher net rate base, which is detrimental to ratepayers.

15 Q. DID THE COMPANY CLAIM BONUS TAX DEPRECIATION IN THE 2014  
16 TEST YEAR?

17 A. Yes. According to the response to OPC 5039, for the 2014 test year, MAWC took a  
18 bonus tax depreciation deduction in the amount of \$23,628,443. The impact of this

1 deduction increased MAWC's ADIT balance by \$9,229,861,<sup>16</sup> which in turn reduced the  
2 Company's rate base by that amount. Similar increases to ADIT and reductions to  
3 MAWC's rate base would have occurred for 2011 and 2013 bonus tax depreciation had  
4 MAWC been permitted to claim bonus tax depreciation in those years.

5 **Q. COULD MAWC HAVE CLAIMED BONUS TAX DEPRECIATION IN 2011 AND**  
6 **2013 EVEN IF SOME OTHER ENTITIES THAT WERE PARTICIPATING IN**  
7 **THE AMERICAN WATER WORKS CONSOLIDATED FEDERAL INCOME**  
8 **TAX RETURN DECIDED TO "OPT OUT" AND NOT CLAIM BONUS TAX**  
9 **DEPRECIATION IN THOSE YEARS?**

10 A. Yes. IRC §168(k)(2)(D)(iii) states that taxpayers are entitled to elect whether or not to  
11 take bonus tax depreciation at the legal entity level. Consequently, MAWC could have  
12 claimed bonus tax depreciation in 2011 and 2013.

13 **Q. CAN BONUS TAX DEPRECIATION BE IMPUTED IF IT IS NOT TAKEN BY A**  
14 **UTILITY?**

15 A. It is my understanding that bonus tax depreciation or other forms of accelerated tax  
16 depreciation cannot be imputed for ratemaking purposes, if not taken by the utility on a  
17 tax return, due to Internal Revenue Code ("IRC") normalization requirements.

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<sup>16</sup> The Company used a blended tax rate of 39.06% to calculate the ADIT impact of the 2014 bonus tax depreciation deduction.

1 Q. PLEASE EXPLAIN WHY IMPUTING BONUS TAX DEPRECIATION NOT  
2 TAKEN BY A UTILITY ON A PRIOR YEAR TAX RETURN WOULD VIOLATE  
3 IRC NORMALIZATION REQUIREMENTS.

4 A. The IRC requires the use of normalization (i.e., deferred tax accounting) as a requirement  
5 to using accelerated tax depreciation. In order for a utility to continue to be able to utilize  
6 accelerated tax depreciation, it must comply with the IRC normalization requirements,  
7 which require certain elements of consistency in the way that accelerated tax depreciation  
8 and deferred income taxes are recognized in the utility ratemaking process. Attempting  
9 to impute accelerated tax depreciation that is not taken on a federal income tax return is  
10 an inconsistency that would likely result in a violation of tax normalization requirements.

11 Q. WHAT WOULD BE THE CONSEQUENCES OF THE COMMISSION  
12 IMPUTING BONUS TAX DEPRECIATION THAT WAS NOT TAKEN BY  
13 MAWC IN 2011 AND 2013?

14 A. If the Commission were to impute MAWC's bonus tax depreciation for tax years 2011  
15 and 2013, my understanding is that such imputation would violate tax normalization  
16 requirements and would result in MAWC losing its ability to use accelerated tax  
17 depreciation for federal income tax purposes. Discontinuing the Company's ability to use  
18 accelerated tax depreciation, could thus result in MAWC prospectively having a  
19 substantially higher rate base in future rate cases, other things being equal.



1 | **Q. WHY ARE YOU BRINGING THIS ISSUE TO THE COMMISSION'S**  
2 | **ATTENTION?**

3 | A. The American Water Works decisions to not have MAWC take bonus tax depreciation in  
4 | some prior years, including tax years 2011 and 2013, could have detrimental long-term  
5 | impacts on MAWC ratepayers, resulting from lower ADIT balances and higher rate base.  
6 | Although there may not be a feasible way to adequately or directly remedy this in the  
7 | current MAWC rate case due to IRS tax normalization requirements, the parent  
8 | company's tax decisions and their impact on MAWC are something of which a regulatory  
9 | commission should be made aware. Those American Water decisions were apparently  
10 | based on an analysis of consolidated federal income tax return issues, such as NOL  
11 | carryforward and charitable contribution carryforward considerations, and were not based  
12 | on a detailed separate return analysis of consequences to MAWC or MAWC's ratepayers.  
13 | In the current MAWC rate case, there is another income tax issue of computing the  
14 | DPAD for MAWC on a separate return basis. Properly reflecting the impact of the  
15 | DPAD on a separate return basis for MAWC can help alleviate some of the adverse  
16 | impacts on MAWC's ratepayers, such as the parent company's decision to not have  
17 | MAWC claim 2011 or 2013 bonus tax depreciation.

18 | **Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY ON REVENUE**  
19 | **REQUIREMENT ISSUES?**

20 | A. Yes.

**Schedule RCS-1**  
**QUALIFICATIONS OF RALPH C. SMITH**

**Accomplishments**

Mr. Smith's professional credentials include being a Certified Financial Planner™ professional, a Certified Rate of Return Analyst, a licensed Certified Public Accountant and attorney. He functions as project manager on consulting projects involving utility regulation, regulatory policy and ratemaking and utility management. His involvement in public utility regulation has included project management and in-depth analyses of numerous issues involving telephone, electric, gas, and water and sewer utilities.

Mr. Smith has performed work in the field of utility regulation on behalf of industry, public service commission staffs, state attorney generals, municipalities, and consumer groups concerning regulatory matters before regulatory agencies in Alabama, Alaska, Arizona, Arkansas, California, Connecticut, Delaware, Florida, Georgia, Hawaii, Illinois, Indiana, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, New Jersey, New Mexico, New York, Nevada, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, Washington DC, West Virginia, Canada, Federal Energy Regulatory Commission and various state and federal courts of law. He has presented expert testimony in regulatory hearings on behalf of utility commission staffs and intervenors on several occasions.

Project manager in Larkin & Associates' review, on behalf of the Georgia Commission Staff, of the budget and planning activities of Georgia Power Company; supervised 13 professionals; coordinated over 200 interviews with Company budget center managers and executives; organized and edited voluminous audit report; presented testimony before the Commission. Functional areas covered included fossil plant O&M, headquarters and district operations, internal audit, legal, affiliated transactions, and responsibility reporting. All of our findings and recommendations were accepted by the Commission.

Key team member in the firm's management audit of the Anchorage Water and Wastewater Utility on behalf of the Alaska Commission Staff, which assessed the effectiveness of the Utility's operations in several areas; responsible for in-depth investigation and report writing in areas involving information systems, finance and accounting, affiliated relationships and transactions, and use of outside contractors. Testified before the Alaska Commission concerning certain areas of the audit report. AWWU concurred with each of Mr. Smith's 40 plus recommendations for improvement.

Co-consultant in the analysis of the issues surrounding gas transportation performed for the law firm of Cravath, Swaine & Moore in conjunction with the case of Reynolds Metals Co. vs. the Columbia Gas System, Inc.; drafted in-depth report concerning the regulatory treatment at both state and federal levels of issues such as flexible pricing and mandatory gas transportation.

Lead consultant and expert witness in the analysis of the rate increase request of the City of Austin - Electric Utility on behalf of the residential consumers. Among the numerous ratemaking issues addressed were the economies of the Utility's employment of outside services; provided both written and oral testimony outlining recommendations and their bases. Most of Mr. Smith's recommendations were adopted by the City Council and Utility in a settlement.

Key team member performing an analysis of the rate stabilization plan submitted by the Southern Bell Telephone & Telegraph Company to the Florida PSC; performed comprehensive analysis of the Company's projections and budgets which were used as the basis for establishing rates.

Lead consultant in analyzing Southwestern Bell Telephone separations in Missouri; sponsored the complex technical analysis and calculations upon which the firm's testimony in that case was based. He has also assisted in analyzing changes in depreciation methodology for setting telephone rates.

Lead consultant in the review of gas cost recovery reconciliation applications of Michigan Gas Utilities Company, Michigan Consolidated Gas Company, and Consumers Power Company. Drafted recommendations regarding the appropriate rate of interest to be applied to any over or under collections and the proper procedures and allocation methodology to be used to distribute any refunds to customer classes.

Lead consultant in the review of Consumers Power Company's gas cost recovery refund plan. Addressed appropriate interest rate and compounding procedures and proper allocation methodology.

Project manager in the review of the request by Central Maine Power Company for an increase in rates. The major area addressed was the propriety of the Company's ratemaking attrition adjustment in relation to its corporate budgets and projections.

Project manager in an engagement designed to address the impacts of the Tax Reform Act of 1986 on gas distribution utility operations of the Northern States Power Company. Analyzed the reduction in the corporate tax rate, uncollectibles reserve, ACRS, unbilled revenues, customer advances, CIAC, and timing of TRA-related impacts associated with the Company's tax liability.

Project manager and expert witness in the determination of the impacts of the Tax Reform Act of 1986 on the operations of Connecticut Natural Gas Company on behalf of the Connecticut Department of Public Utility Control - Prosecutorial Division, Connecticut Attorney General, and Connecticut Department of Consumer Counsel.

Lead Consultant for The Minnesota Department of Public Service ("DPS") to review the Minnesota Incentive Plan ("Incentive Plan") proposal presented by Northwestern Bell Telephone Company ("NWB") doing business as U S West Communications ("USWC"). Objective was to express an opinion as to whether current rates addressed by the plan were appropriate from a Minnesota intrastate revenue requirements and accounting perspective, and to assist in developing recommended modifications to NWB's proposed Plan.

Performed a variety of analytical and review tasks related to our work effort on this project. Obtained and reviewed data and performed other procedures as necessary (1) to obtain an understanding of the Company's Incentive Plan filing package as it relates to rate base, operating income, revenue requirements, and plan operation, and (2) to formulate an opinion concerning the reasonableness of current rates and of amounts included within the Company's Incentive Plan filing. These procedures included requesting and reviewing extensive discovery, visiting the Company's offices to review data, issuing follow-up information requests in many instances, telephone and on-site discussions with Company representatives, and frequent discussions with counsel and DPS Staff assigned to the project.

Lead Consultant in the regulatory analysis of Jersey Central Power & Light Company for the Department of the Public Advocate, Division of Rate Counsel. Tasks performed included on-site review and audit of Company, identification and analysis of specific issues, preparation of data requests, testimony, and cross examination questions. Testified in Hearings.

Assisted the NARUC Committee on Management Analysis with drafting the Consultant Standards for Management Audits.

Presented training seminars covering public utility accounting, tax reform, ratemaking, affiliated transaction auditing, rate case management, and regulatory policy in Maine, Georgia, Kentucky, and Pennsylvania. Seminars were presented to commission staffs and consumer interest groups.

### Previous Positions

With Larkin, Chapski and Co., the predecessor firm to Larkin & Associates, was involved primarily in utility regulatory consulting, and also in tax planning and tax research for businesses and individuals, tax return preparation and review, and independent audit, review and preparation of financial statements.

Installed computerized accounting system for a realty management firm.

### Education

Bachelor of Science in Administration in Accounting, with distinction, University of Michigan, Dearborn, 1979.

Master of Science in Taxation, Walsh College, Michigan, 1981. Master's thesis dealt with investment tax credit and property tax on various assets.

Juris Doctor, cum laude, Wayne State University Law School, Detroit, Michigan, 1986. Recipient of American Jurisprudence Award for academic excellence.

Continuing education required to maintain CPA license and CFP® certificate.

Passed all parts of CPA examination in first sitting, 1979. Received CPA certificate in 1981 and Certified Financial Planning certificate in 1983. Admitted to Michigan and Federal bars in 1986.

Michigan Bar Association.

American Bar Association, sections on public utility law and taxation.

Partial list of utility cases participated in:

79-228-EL-FAC	Cincinnati Gas & Electric Company (Ohio PUC)
79-231-EL-FAC	Cleveland Electric Illuminating Company (Ohio PUC)
79-535-EL-AIR	East Ohio Gas Company (Ohio PUC)
80-235-EL-FAC	Ohio Edison Company (Ohio PUC)
80-240-EL-FAC	Cleveland Electric Illuminating Company (Ohio PUC)
U-1933*	Tucson Electric Power Company (Arizona Corp. Commission)
U-6794	Michigan Consolidated Gas Co. --16 Refunds (Michigan PSC)
81-0035TP	Southern Bell Telephone Company (Florida PSC)
81-0095TP	General Telephone Company of Florida (Florida PSC)
81-308-EL-EFC	Dayton Power & Light Co.- Fuel Adjustment Clause (Ohio PUC)
810136-EU	Gulf Power Company (Florida PSC)
GR-81-342	Northern States Power Co. -- E-002/Minnesota (Minnesota PUC)
Tr-81-208	Southwestern Bell Telephone Company (Missouri PSC))
U-6949	Detroit Edison Company (Michigan PSC)
8400	East Kentucky Power Cooperative, Inc. (Kentucky PSC)
18328	Alabama Gas Corporation (Alabama PSC)
18416	Alabama Power Company (Alabama PSC)
820100-EU	Florida Power Corporation (Florida PSC)
8624	Kentucky Utilities (Kentucky PSC)
8648	East Kentucky Power Cooperative, Inc. (Kentucky PSC)
U-7236	Detroit Edison - Burlington Northern Refund (Michigan PSC)
U6633-R	Detroit Edison - MRCS Program (Michigan PSC)
U-6797-R	Consumers Power Company -MRCS Program (Michigan PSC)
U-5510-R	Consumers Power Company - Energy conservation Finance Program (Michigan PSC)
82-240E	South Carolina Electric & Gas Company (South Carolina PSC)
7350	Generic Working Capital Hearing (Michigan PSC)
RH-1-83	Westcoast Transmission Co., (National Energy Board of Canada)
820294-TP	Southern Bell Telephone & Telegraph Co. (Florida PSC)
82-165-EL-EFC (Subfile A)	Toledo Edison Company(Ohio PUC)
82-168-EL-EFC	Cleveland Electric Illuminating Company (Ohio PUC)
830012-EU	Tampa Electric Company (Florida PSC)
U-7065	The Detroit Edison Company - Fermi II (Michigan PSC)
8738	Columbia Gas of Kentucky, Inc. (Kentucky PSC)
ER-83-206	Arkansas Power & Light Company (Missouri PSC)
U-4758	The Detroit Edison Company – Refunds (Michigan PSC)
8836	Kentucky American Water Company (Kentucky PSC)
8839	Western Kentucky Gas Company (Kentucky PSC)
83-07-15	Connecticut Light & Power Co. (Connecticut DPU)
81-0485-WS	Palm Coast Utility Corporation (Florida PSC)
U-7650	Consumers Power Co. (Michigan PSC)
83-662	Continental Telephone Company of California, (Nevada PSC)
U-6488-R	Detroit Edison Co., FAC & PIPAC Reconciliation (Michigan PSC)
U-15684	Louisiana Power & Light Company (Louisiana PSC)
7395 & U-7397	Campaign Ballot Proposals (Michigan PSC)
820013-WS	Seacoast Utilities (Florida PSC)
U-7660	Detroit Edison Company (Michigan PSC)
83-1039	CP National Corporation (Nevada PSC)
U-7802	Michigan Gas Utilities Company (Michigan PSC)
83-1226	Sierra Pacific Power Company (Nevada PSC)
830465-EI	Florida Power & Light Company (Florida PSC)
U-7777	Michigan Consolidated Gas Company (Michigan PSC)
U-7779	Consumers Power Company (Michigan PSC)

U-7480-R	Michigan Consolidated Gas Company (Michigan PSC)
U-7488-R	Consumers Power Company – Gas (Michigan PSC)
U-7484-R	Michigan Gas Utilities Company (Michigan PSC)
U-7550-R	Detroit Edison Company (Michigan PSC)
U-7477-R**	Indiana & Michigan Electric Company (Michigan PSC)
18978	Continental Telephone Co. of the South Alabama (Alabama PSC)
R-842583	Duquesne Light Company (Pennsylvania PUC)
R-842740	Pennsylvania Power Company (Pennsylvania PUC)
850050-EI	Tampa Electric Company (Florida PSC)
16091	Louisiana Power & Light Company (Louisiana PSC)
19297	Continental Telephone Co. of the South Alabama (Alabama PSC)
76-18788AA	
&76-18793AA	Detroit Edison - Refund - Appeal of U-4807 (Ingham County, Michigan Circuit Court)
85-53476AA	
& 85-534785AA	Detroit Edison Refund - Appeal of U-4758 (Ingham County, Michigan Circuit Court)
U-8091/U-8239	Consumers Power Company - Gas Refunds (Michigan PSC)
TR-85-179**	United Telephone Company of Missouri (Missouri PSC)
85-212	Central Maine Power Company (Maine PSC)
ER-85646001	
& ER-85647001	New England Power Company (FERC)
850782-EI &	
850783-EI	Florida Power & Light Company (Florida PSC)
R-860378	Duquesne Light Company (Pennsylvania PUC)
R-850267	Pennsylvania Power Company (Pennsylvania PUC)
851007-WU	
& 840419-SU	Florida Cities Water Company (Florida PSC)
G-002/GR-86-160	Northern States Power Company (Minnesota PSC)
7195 (Interim)	Gulf States Utilities Company (Texas PUC)
87-01-03	Connecticut Natural Gas Company (Connecticut PUC))
87-01-02	Southern New England Telephone Company (Connecticut Department of Public Utility Control)
3673-	Georgia Power Company (Georgia PSC)
29484	Long Island Lighting Co. (New York Dept. of Public Service)
U-8924	Consumers Power Company – Gas (Michigan PSC)
Docket No. 1	Austin Electric Utility (City of Austin, Texas)
Docket E-2, Sub 527	Carolina Power & Light Company (North Carolina PUC)
870853	Pennsylvania Gas and Water Company (Pennsylvania PUC)
880069**	Southern Bell Telephone Company (Florida PSC)
U-1954-88-102	Citizens Utilities Rural Company, Inc. & Citizens Utilities Company, Kingman Telephone Division (Arizona CC)
T E-1032-88-102	Illinois Bell Telephone Company (Illinois CC)
89-0033	Puget Sound Power & Light Company (Washington UTC))
U-89-2688-T	Philadelphia Electric Company (Pennsylvania PUC)
R-891364	Potomac Electric Power Company (District of Columbia PSC)
F.C. 889	Niagara Mohawk Power Corporation, et al Plaintiffs, v. Gulf+Western, Inc. et al, defendants (Supreme Court County of Onondaga, State of New York)
Case No. 88/546*	
87-11628*	Duquesne Light Company, et al, plaintiffs, against Gulf+Western, Inc. et al, defendants (Court of the Common Pleas of Allegheny County, Pennsylvania Civil Division)
890319-EI	Florida Power & Light Company (Florida PSC)
891345-EI	Gulf Power Company (Florida PSC)
ER 8811 0912J	Jersey Central Power & Light Company (BPU)
6531	Hawaiian Electric Company (Hawaii PUCs)

R0901595	Equitable Gas Company (Pennsylvania Consumer Counsel)
90-10	Artesian Water Company (Delaware PSC)
89-12-05	Southern New England Telephone Company (Connecticut PUC)
900329-WS	Southern States Utilities, Inc. (Florida PSC)
90-12-018	Southern California Edison Company (California PUC)
90-E-1185	Long Island Lighting Company (New York DPS)
R-911966	Pennsylvania Gas & Water Company (Pennsylvania PUC)
I.90-07-037, Phase II	(Investigation of OPEBs) Department of the Navy and all Other Federal Executive Agencies (California PUC)
U-1551-90-322	Southwest Gas Corporation (Arizona CC)
U-1656-91-134	Sun City Water Company (Arizona RUCO)
U-2013-91-133	Havasu Water Company (Arizona RUCO)
91-174***	Central Maine Power Company (Department of the Navy and all Other Federal Executive Agencies)
U-1551-89-102	Southwest Gas Corporation - Rebuttal and PGA Audit (Arizona Corporation Commission)
& U-1551-89-103	
Docket No. 6998	Hawaiian Electric Company (Hawaii PUC)
TC-91-040A and	Intrastate Access Charge Methodology, Pool and Rates
TC-91-040B	Local Exchange Carriers Association and South Dakota Independent Telephone Coalition
9911030-WS &	General Development Utilities - Port Malabar and
911-67-WS	West Coast Divisions (Florida PSC)
922180	The Peoples Natural Gas Company (Pennsylvania PUC)
7233 and 7243	Hawaiian Nonpension Postretirement Benefits (Hawaiian PUC)
R-00922314	
& M-920313C006	Metropolitan Edison Company (Pennsylvania PUC)
R00922428	Pennsylvania American Water Company (Pennsylvania PUC)
E-1032-92-083 &	
U-1656-92-183	Citizens Utilities Company, Agua Fria Water Division (Arizona Corporation Commission)
92-09-19	Southern New England Telephone Company (Connecticut PUC)
E-1032-92-073	Citizens Utilities Company (Electric Division), (Arizona CC)
UE-92-1262	Puget Sound Power and Light Company (Washington UTC)
92-345	Central Maine Power Company (Maine PUC)
R-932667	Pennsylvania Gas & Water Company (Pennsylvania PUC)
U-93-60**	Matanuska Telephone Association, Inc. (Alaska PUC)
U-93-50**	Anchorage Telephone Utility (Alaska PUC)
U-93-64	PTI Communications (Alaska PUC)
7700	Hawaiian Electric Company, Inc. (Hawaii PUC)
E-1032-93-111 &	Citizens Utilities Company - Gas Division
U-1032-93-193	(Arizona Corporation Commission)
R-00932670	Pennsylvania American Water Company (Pennsylvania PUC)
U-1514-93-169/	Sale of Assets CC&N from Contel of the West, Inc. to
E-1032-93-169	Citizens Utilities Company (Arizona Corporation Commission)
7766	Hawaiian Electric Company, Inc. (Hawaii PUC)
93-2006- GA-AIR*	The East Ohio Gas Company (Ohio PUC)
94-E-0334	Consolidated Edison Company (New York DPS)
94-0270	Inter-State Water Company (Illinois Commerce Commission)
94-0097	Citizens Utilities Company, Kauai Electric Division (Hawaii PUC)
PU-314-94-688	Application for Transfer of Local Exchanges (North Dakota PSC)
94-12-005-Phase I	Pacific Gas & Electric Company (California PUC)
R-953297	UGI Utilities, Inc. - Gas Division (Pennsylvania PUC)
95-03-01	Southern New England Telephone Company (Connecticut PUC)
95-0342	Consumer Illinois Water, Kankakee Water District (Illinois CC)
94-996-EL-AIR	Ohio Power Company (Ohio PUC)
95-1000-E	South Carolina Electric & Gas Company (South Carolina PSC)

Non-Docketed Staff Investigation E-1032-95-473 E-1032-95-433	Citizens Utility Company - Arizona Telephone Operations (Arizona Corporation Commission) Citizens Utility Co. - Northern Arizona Gas Division (Arizona CC) Citizens Utility Co. - Arizona Electric Division (Arizona CC) Collaborative Ratemaking Process Columbia Gas of Pennsylvania (Pennsylvania PUC)
GR-96-285 94-10-45 A.96-08-001 et al.	Missouri Gas Energy (Missouri PSC) Southern New England Telephone Company (Connecticut PUC) California Utilities' Applications to Identify Sunk Costs of Non- Nuclear Generation Assets, & Transition Costs for Electric Utility Restructuring, & Consolidated Proceedings (California PUC)
96-324 96-08-070, et al.	Bell Atlantic - Delaware, Inc. (Delaware PSC) Pacific Gas & Electric Co., Southern California Edison Co. and San Diego Gas & Electric Company (California PUC)
97-05-12 R-00973953	Connecticut Light & Power (Connecticut PUC) Application of PECO Energy Company for Approval of its Restructuring Plan Under Section 2806 of the Public Utility Code (Pennsylvania PUC)
97-65	Application of Delmarva Power & Light Co. for Application of a Cost Accounting Manual and a Code of Conduct (Delaware PSC)
16705 E-1072-97-067 Non-Docketed Staff Investigation PU-314-97-12 97-0351 97-8001	Entergy Gulf States, Inc. (Cities Steering Committee) Southwestern Telephone Co. (Arizona Corporation Commission) Delaware - Estimate Impact of Universal Services Issues (Delaware PSC) US West Communications, Inc. Cost Studies (North Dakota PSC) Consumer Illinois Water Company (Illinois CC) Investigation of Issues to be Considered as a Result of Restructuring of Electric Industry (Nevada PSC)
U-0000-94-165	Generic Docket to Consider Competition in the Provision of Retail Electric Service (Arizona Corporation Commission)
98-05-006-Phase I 9355-U 97-12-020 - Phase I U-98-56, U-98-60, U-98-65, U-98-67 (U-99-66, U-99-65, U-99-56, U-99-52) Phase II of 97-SCCC-149-GIT PU-314-97-465 Non-docketed Assistance Contract Dispute	San Diego Gas & Electric Co., Section 386 costs (California PUC) Georgia Power Company Rate Case (Georgia PUC) Pacific Gas & Electric Company (California PUC) Investigation of 1998 Intrastate Access charge filings (Alaska PUC) Investigation of 1999 Intrastate Access Charge filing (Alaska PUC) Southwestern Bell Telephone Company Cost Studies (Kansas CC) US West Universal Service Cost Model (North Dakota PSC) Bell Atlantic - Delaware, Inc., Review of New Telecomm. and Tariff Filings (Delaware PSC) City of Zeeland, MI - Water Contract with the City of Holland, MI (Before an arbitration panel)
Non-docketed Project Non-docketed Project	City of Danville, IL - Valuation of Water System (Danville, IL) Village of University Park, IL - Valuation of Water and Sewer System (Village of University Park, Illinois)



E-1032-95-417	Citizens Utility Co., Maricopa Water/Wastewater Companies et al. (Arizona Corporation Commission)
T-1051B-99-0497	Proposed Merger of the Parent Corporation of Qwest Communications Corporation, LCI International Telecom Corp., and US West Communications, Inc. (Arizona CC)
T-01051B-99-0105	US West Communications, Inc. Rate Case (Arizona CC)
A00-07-043	Pacific Gas & Electric - 2001 Attrition (California PUC)
T-01051B-99-0499	US West/Quest Broadband Asset Transfer (Arizona CC)
99-419/420	US West, Inc. Toll and Access Rebalancing (North Dakota PSC)
PU314-99-119	US West, Inc. Residential Rate Increase and Cost Study Review (North Dakota PSC)
98-0252	Ameritech - Illinois, Review of Alternative Regulation Plan (Illinois CUB)
00-108	Delmarva Billing System Investigation (Delaware PSC)
U-00-28	Matanuska Telephone Association (Alaska PUC)
Non-Docketed	Management Audit and Market Power Mitigation Analysis of the Merged Gas System Operation of Pacific Enterprises and Enova Corporation (California PUC)
00-11-038	Southern California Edison (California PUC)
00-11-056	Pacific Gas & Electric (California PUC)
00-10-028	The Utility Reform Network for Modification of Resolution E-3527 (California PUC)
98-479	Delmarva Power & Light Application for Approval of its Electric and Fuel Adjustments Costs (Delaware PSC)
99-457	Delaware Electric Cooperative Restructuring Filing (Delaware PSC)
99-582	Delmarva Power & Light dba Conectiv Power Delivery Analysis of Code of Conduct and Cost Accounting Manual (Delaware PSC)
99-03-04	United Illuminating Company Recovery of Stranded Costs (Connecticut OCC)
99-03-36	Connecticut Light & Power (Connecticut OCC)
Civil Action No.	
98-1117	West Penn Power Company vs. PA PUC (Pennsylvania PSC)
Case No. 12604	Upper Peninsula Power Company (Michigan AG)
Case No. 12613	Wisconsin Public Service Commission (Michigan AG)
41651	Northern Indiana Public Service Co Overearnings investigation (Indiana UCC)
13605-U	Savannah Electric & Power Company – FCR (Georgia PSC)
14000-U	Georgia Power Company Rate Case/M&S Review (Georgia PSC)
13196-U	Savannah Electric & Power Company Natural Gas Procurement and Risk Management/Hedging Proposal, Docket No. 13196-U (Georgia PSC)
Non-Docketed	Georgia Power Company & Savannah Electric & Power FPR Company Fuel Procurement Audit (Georgia PSC)
Non-Docketed	Transition Costs of Nevada Vertically Integrated Utilities (US Department of Navy)
Application No.	Post-Transition Ratemaking Mechanisms for the Electric Industry
99-01-016,	Restructuring (US Department of Navy)
Phase I	
99-02-05	Connecticut Light & Power (Connecticut OCC)
01-05-19-RE03	Yankee Gas Service Application for a Rate Increase, Phase I-2002-IERM (Connecticut OCC)
G-01551A-00-0309	Southwest Gas Corporation, Application to amend its rate Schedules (Arizona CC)
00-07-043	Pacific Gas & Electric Company Attrition & Application for a rate increase (California PUC)

97-12-020	Pacific Gas & Electric Company Rate Case (California PUC)
Phase II	United Illuminating Company (Connecticut OCC)
01-10-10	Georgia Power FCR (Georgia PSC)
13711-U	Verizon Delaware § 271(Delaware DPA)
02-001	Blue Valley Telephone Company Audit/General Rate Investigation (Kansas CC)
02-BLVT-377-AUD	S&T Telephone Cooperative Audit/General Rate Investigation (Kansas CC)
02-S&TT-390-AUD	Sunflower Telephone Company Inc., Audit/General Rate Investigation (Kansas CC)
01-SFLT-879-AUD	Bluestem Telephone Company, Inc. Audit/General Rate Investigation (Kansas CC)
01-BSTT-878-AUD	
P404, 407, 520, 413	Sherburne County Rural Telephone Company, dba as Connections, Etc. (Minnesota DOC)
426, 427, 430, 421/	
CI-00-712	ACS of Alaska, dba as Alaska Communications Systems (ACS), Rate Case (Alaska Regulatory Commission PAS)
U-01-85	ACS of Anchorage, dba as Alaska Communications Systems (ACS), Rate Case (Alaska Regulatory Commission PAS)
U-01-34	ACS of Fairbanks, dba as Alaska Communications Systems (ACS), Rate Case (Alaska Regulatory Commission PAS)
U-01-83	ACS of the Northland, dba as Alaska Communications Systems (ACS), Rate Case (Alaska Regulatory Commission PAS)
U-01-87	Verizon Delaware, Inc. UNE Rate Filing (Delaware PSC)
96-324, Phase II	Wheat State Telephone Company (Kansas CC)
03-WHST-503-AUD	Golden Belt Telephone Association (Kansas CC)
04-GNBT-130-AUD	Shoreham Telephone Company, Inc. (Vermont BPU)
Docket 6914	
Docket No.	Arizona Public Service Company (Arizona Corporation Commission)
E-01345A-06-009	
Case No.	Appalachian Power Company and Wheeling Power Company both d/b/a American Electric Power (West Virginia PSC)
05-1278-E-PC-PW-42T	Hawaiian Electric Company (Hawaii PUC)
Docket No. 04-0113	Consumers Energy Company (Michigan PSC)
Case No. U-14347	Cincinnati Gas & Electric Company (PUC of Ohio)
Case No. 05-725-EL-UNC	Savannah Electric & Power Company (Georgia PSC)
Docket No. 21229-U	Georgia Power Company (Georgia PSC)
Docket No. 19142-U	
Docket No.	Connecticut Light & Power Company (CT DPUC)
03-07-01RE01	Savannah Electric & Power Company (Georgia PSC)
Docket No. 19042-U	South Carolina Electric & Gas Company (South Carolina PSC)
Docket No. 2004-178-E	Connecticut Light & Power Company (CT DPUC)
Docket No. 03-07-02	
Docket No. EX02060363,	Rockland Electric Company (NJ BPU)
Phases I&II	ENSTAR Natural Gas Company and Alaska Pipeline Company (Regulatory Commission of Alaska)
Docket No. U-00-88	
Phase I-2002 IERM,	Interior Telephone Company, Inc. (Regulatory Commission of Alaska)
Docket No. U-02-075	
Docket No. 05-SCNT-1048-AUD	South Central Telephone Company (Kansas CC)
Docket No. 05-TRCT-607-KSF	Tri-County Telephone Company (Kansas CC)
Docket No. 05-KOKT-060-AUD	Kan Okla Telephone Company (Kansas CC)
Docket No. 2002-747	Northland Telephone Company of Maine (Maine PUC)

Docket No. 2003-34	Sidney Telephone Company (Maine PUC)
Docket No. 2003-35	Maine Telephone Company (Maine PUC)
Docket No. 2003-36	China Telephone Company (Maine PUC)
Docket No. 2003-37	Standish Telephone Company (Maine PUC)
Docket Nos. U-04-022, U-04-023	Anchorage Water and Wastewater Utility (Regulatory Commission of Alaska)
Case 05-116-U/06-055-U	Entergy Arkansas, Inc. EFC (Arkansas Public Service Commission)
Case 04-137-U	Southwest Power Pool RTO (Arkansas Public Service Commission)
Case No. 7109/7160	Vermont Gas Systems (Department of Public Service)
Case No. ER-2006-0315	Empire District Electric Company (Missouri PSC)
Case No. ER-2006-0314	Kansas City Power & Light Company (Missouri PSC)
Docket No. U-05-043,44	Golden Heart Utilities/College Park Utilities (Regulatory Commission of Alaska)
A-122250F5000	Equitable Resources, Inc. and The Peoples Natural Gas Company, d/b/a Dominion Peoples (Pennsylvania PUC)
E-01345A-05-0816	Arizona Public Service Company (Arizona CC)
Docket No. 05-304	Delmarva Power & Light Company (Delaware PSC)
05-806-EL-UNC	Cincinnati Gas & Electric Company (Ohio PUC)
U-06-45	Anchorage Water Utility (Regulatory Commission of Alaska)
03-93-EL-ATA,	
06-1068-EL-UNC	Duke Energy Ohio (Ohio PUC)
PUE-2006-00065	Appalachian Power Company (Virginia Corporation Commission)
G-04204A-06-0463 et. al	UNS Gas, Inc. (Arizona CC)
U-06-134	Chugach Electric Association, Inc. (Regulatory Commission of Alaska)
Docket No. 2006-0386	Hawaiian Electric Company, Inc (Hawaii PUC)
E-01933A-07-0402	Tucson Electric Power Company (Arizona CC)
G-01551A-07-0504	Southwest Gas Corporation (Arizona CC)
Docket No. UE-072300	Puget Sound Energy, Inc. (Washington UTC)
PUE-2008-00009	Virginia-American Water Company (Virginia SCC)
PUE-2008-00046	Appalachian Power Company (Virginia SCC)
E-01345A-08-0172	Arizona Public Service Company (Arizona CC)
A-2008-2063737	Babcock & Brown Infrastructure Fund North America, LP. and The Peoples Natural Gas Company, d/b/a Dominion Peoples (Pennsylvania PUC)
08-1783-G-42T	Hope Gas, Inc., dba Dominion Hope (West Virginia PSC)
08-1761-G-PC	Hope Gas, Inc., dba Dominion Hope, Dominion Resources, Inc., and Peoples Hope Gas Companies (West Virginia PSC)
Docket No. 2008-0083	Hawaiian Electric Company, Inc. (Hawaii PUC)
Docket No. 2008-0266	Young Brothers, Limited (Hawaii PUC)
G-04024A-08-0571	UNS Gas, Inc. (Arizona CC)
Docket No. 09-29	Tidewater Utilities, Inc. (Delaware PSC)
Docket No. UE-090704	Puget Sound Energy, Inc. (Washington UTC)
09-0878-G-42T	Mountaineer Gas Company (West Virginia PSC)
2009-UA-0014	Mississippi Power Company (Mississippi PSC)
Docket No. 09-0319	Illinois-American Water Company (Illinois CC)
Docket No. 09-414	Delmarva Power & Light Company (Delaware PSC)
R-2009-2132019	Aqua Pennsylvania, Inc. (Pennsylvania PUC)
Docket Nos. U-09-069, U-09-070	ENSTAR Natural Gas Company (Regulatory Commission of Alaska)
Docket Nos. U-04-023, U-04-024	Anchorage Water and Wastewater Utility - Remand (Regulatory Commission of Alaska)
W-01303A-09-0343 & SW-01303A-09-0343	Arizona-American Water Company (Arizona CC)
09-872-EL-FAC & 09-873-EL-FAC	Financial Audits of the FAC of the Columbus Southern Power Company and the Ohio Power Company - Audit I (Ohio PUC)

2010-00036	Kentucky-American Water Company (Kentucky PSC)
E-04100A-09-0496	Southwest Transmission Cooperative, IHnc. (Arizona CC)
E-01773A-09-0472	Arizona Electric Power Cooperative, Inc. (Arizona CC)
R-2010-2166208,	
R-2010-2166210,	
R-2010-2166212, &	
R-2010-2166214	Pennsylvania-American Water Company (Pennsylvania PUC)
PSC Docket No. 09-0602	Central Illinois Light Company D/B/A AmerenCILCO; Central Illinois Public Service Company D/B/A AmerenCIPS; Illinois Power Company D/B/A AmerenIP (Illinois CC)
10-0713-E-PC	Allegheny Power and FirstEnergy Corp. (West Virginia PSC)
Docket No. 31958	Georgia Power Company (Georgia PSC)
Docket No. 10-0467	Commonwealth Edison Company (Illinois CC)
PSC Docket No. 10-237	Delmarva Power & Light Company (Delaware PSC)
U-10-51	Cook Inlet Natural Gas Storage Alaska, LLC (Regulatory Commission of Alaska)
10-0699-E-42T	Appalachian Power Company and Wheeling Power Company (West Virginia PSC)
10-0920-W-42T	West Virginia-American Water Company (West Virginia PSC)
A.10-07-007	California-American Water Company (California PUC)
A-2010-2210326	TWP Acquisition (Pennsylvania PUC)
09-1012-EL-FAC	Financial, Management, and Performance Audit of the FAC for Dayton Power and Light – Audit I (Ohio PUC)
10-268-EL FAC et al.	Financial Audit of the FAC of the Columbus Southern Power Company and the Ohio Power Company – Audit II (Ohio PUC)
Docket No. 2010-0080	Hawaiian Electric Company, Inc. (Hawaii PUC)
G-01551A-10-0458	Southwest Gas Corporation (Arizona CC)
10-KCPE-415-RTS	Kansas City Power & Light Company – Remand (Kansas CC)
PUE-2011-00037	Virginia Appalachian Power Company (Commonwealth of Virginia SCC)
R-2011-2232243	Pennsylvania-American Water (Pennsylvania PUC)
U-11-100	Power Purchase Agreement between Chugach Association, Inc. and Fire Island Wind, LLC (Regulatory Commission of Alaska)
A.10-12-005	San Diego Gas & Electric Company (California PUC)
PSC Docket No. 11-207	Artesian Water Company, Inc. (Delaware PSC)
Cause No. 44022	Indiana-American Water Company, Inc. (Indiana Utility Regulatory Commission)
PSC Docket No. 10-247	Management Audit of Tidewater Utilities, Inc. Affiliate Transactions (Delaware Public Service Commission)
G-04204A-11-0158	UNS Gas, Inc. (Arizona Corporation Commission)
E-01345A-11-0224	Arizona Public Service Company (Arizona CC)
UE-111048 & UE-111049	Puget Sound Energy, Inc. (Washington Utilities and Transportation Commission)
Docket No. 11-0721	Commonwealth Edison Company (Illinois CC)
11AL-947E	Public Service Company of Colorado (Colorado PSC)
U-11-77 & U-11-78	Golden Heart Utilities, Inc. and College Utilities Corporation (The Regulatory Commission of Alaska)
Docket No. 11-0767	Illinois-American Water Company (Illinois CC)
PSC Docket No. 11-397	Tidewater Utilities, Inc. (Delaware PSC)
Cause No. 44075	Indiana Michigan Power Company (Indiana Utility Regulatory Commission)
Docket No. 12-0001	Ameren Illinois Company (Illinois CC)
11-5730-EL-FAC	Financial, Management, and Performance Audit of the FAC for Dayton Power and Light – Audit 2 (Ohio PUC)
PSC Docket No. 11-528	Delmarva Power & Light Company (Delaware PSC)
11-281-EL-FAC et al.	Financial Audit of the FAC of the Columbus Southern Power Company and the Ohio Power Company – Audit III (Ohio PUC)

Cause No. 43114-IGCC-4S1	Duke Energy Indiana, Inc. (Indiana Utility Regulatory Commission)
Docket No. 12-0293	Ameren Illinois Company (Illinois CC)
Docket No. 12-0321	Commonwealth Edison Company (Illinois CC)
12-02019 & 12-04005	Southwest Gas Corporation (Public Utilities Commission of Nevada)
Docket No. 2012-218-E	South Carolina Electric & Gas (South Carolina PSC)
Docket No. E-72, Sub 479	Dominion North Carolina Power (North Carolina Utilities Commission)
12-0511 & 12-0512	North Shore Gas Company and The Peoples Gas Light and Coke Company (Illinois CC)
E-01933A-12-0291	Tucson Electric Power Company (Arizona CC)
Case No. 9311	Potomac Electric Power Company (Maryland PSC)
Cause No. 43114-IGCC-10	Duke Energy Indiana, Inc. (Indiana Utility Regulatory Commission)
Docket No. 36498	Georgia Power Company (Georgia PSC)
Case No. 9316	Columbia Gas of Maryland, Inc. (Maryland PSC)
Docket No. 13-0192	Ameren Illinois Company (Illinois CC)
12-1649-W-42T	West Virginia-American Water Company (West Virginia PSC)
E-04204A-12-0504	UNS Electric, Inc. (Arizona CC)
PUE-2013-00020	Virginia and Electric Power Company (Virginia SCC)
R-2013-2355276	Pennsylvania-American Water Company (Pennsylvania PUC)
Formal Case No. 1103	Potomac Electric Power Company (District of Columbia PSC)
U-13-007	Chugach Electric Association, Inc. (The Regulatory Commission of Alaska)
12-2881-EL-FAC	Financial, Management, and Performance Audit of the FAC for Dayton Power and Light – Audit 3 (Ohio PUC)
Docket No. 36989	Georgia Power Company (Georgia PSC)
Cause No. 43114-IGCC-11	Duke Energy Indiana, Inc. (Indiana Utility Regulatory Commission)
UM 1633	Investigation into Treatment of Pension Costs in Utility Rates (Oregon PUC)
13-1892-EL FAC	Financial Audit of the FAC and AER of the Ohio Power Company – Audit I (Ohio PUC)
14-255-EL RDR	Regulatory Compliance Audit of the 2013 DIR of Ohio Power Company (Ohio PUC)
U-14-001	Chugach Electric Association, Inc. (The Regulatory Commission of Alaska)
U-14-002	Alaska Power Company (The Regulatory Commission of Alaska)
PUE-2014-00026	Virginia Appalachian Power Company (Commonwealth of Virginia SCC)
14-0117-EL-FAC	Financial, Management, and Performance Audit of the FAC and Purchased Power Rider for Dayton Power and Light – Audit I (Ohio PUC)
14-0702-E-42T	Monongahela Power Company and The Potomac Edison Company (West Virginia PSC)
Formal Case No. 1119	Merger of Exelon Corporation, Pepco Holdings, Inc., Potomac Electric Power Company, Exelon Energy Delivery Company, LLC, and New Special Purpose Entity, LLC (District of Columbia PSC)
R-2014-2428742	West Penn Power Company (Pennsylvania PUC)
R-2014-2428743	Pennsylvania Electric Company (Pennsylvania PUC)
R-2014-2428744	Pennsylvania Power Company (Pennsylvania PUC)
R-2014-2428745	Metropolitan Edison Company (Pennsylvania PUC)
Cause No. 43114-IGCC-12/13	Duke Energy Indiana, Inc. (Indiana Utility Regulatory Commission)
14-1152-E-42T	Appalachian Power Company and Wheeling Power Company (West Virginia PSC)
WS-01303A-14-0010	EPCOR Water Arizona, Inc. (Arizona CC)
2014-000396	Kentucky Power Company (Kentucky PSC)
15-03-45^	Iberdrola, S.A. Et Al, and UIL Holdings Corporation merger (Connecticut PURA)
A.14-11-003	San Diego Gas & Electric Company (California PUC)
U-14-111	ENSTAR Natural Gas Company (Regulatory Commission of Alaska)
2015-UN-049	Atmos Energy Corporation (Mississippi PSC)
15-0003-G-42T	Mountaineer Gas Company (West Virginia PSC)

PUE-2015-00027	Virginia Electric and Power Company (Commonwealth of Virginia SCC)
Docket No. 2015-0022	Hawaiian Electric Company, Inc., Hawaii Electric Light Company, Inc., Maui Electric Company Limited, and NextEra Energy, Inc. (Hawaii PUC)
15-0676-W-42T	West Virginia-American Water Company (West Virginia PSC)
15-07-38 <sup>^^</sup>	Iberdrola, S.A. Et Al, and UIL Holdings Corporation merger (Connecticut PURA)
15-26 <sup>^^</sup>	Iberdrola, S.A. Et Al, and UIL Holdings Corporation merger (Massachusetts DPU)
15-042-EL-FAC	Management/Performance and Financial Audit of the FAC and Purchased Power Rider for Dayton Power and Light (Ohio PUC)
2015-UN-0080	Mississippi Power Company (Mississippi PSC)

\* Testimony filed, examination not completed

\*\* Issues stipulated

\*\*\* Company withdrew case

<sup>^</sup> Testimony filed, case withdrawn after proposed decision issued

<sup>^^</sup> Issues stipulated before testimony was filed

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**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

**FORM 10-K**

**ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**  
For the fiscal year ended December 31, 2010

OR

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**  
For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file: number 001-34028

**AMERICAN WATER WORKS COMPANY, INC.**

(Exact name of registrant as specified in its charter)

Delaware  
(State or other jurisdiction of  
incorporation or organization)

51-0063696  
(I.R.S. Employer  
Identification No.)

1025 Laurel Oak Road, Voorhees, NJ  
(Address of principal executive offices)

08043  
(Zip Code)

(856) 346-8200

(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

<u>Title of each class</u>	<u>Name of each exchange on which registered</u>
Common stock, par value \$0.01 per share	New York Stock Exchange, Inc.

Securities registered pursuant to Section 12(g) of the Act:

None.

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes  No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. Yes  No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

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jurisdiction over our operations, and adversely affect our financial condition, results of operations, cash flows, liquidity and reputation. Any business interruption or other losses might not be covered by insurance policies or be recoverable in rates, and such losses may make it difficult for us to secure insurance at acceptable rates in the future.

***Contamination of our sources of water could result in service interruptions and human exposure to hazardous substances and subject our subsidiaries to civil or criminal enforcement actions, private litigation and cleanup obligations.***

Our water supplies are subject to contamination, including contamination from naturally-occurring compounds, chemicals in groundwater systems, pollution resulting from man-made sources, such as perchlorate and methyl tertiary butyl ether ("MTBE"), and possible terrorist attacks. In the event that our water supply is contaminated, we may have to interrupt the use of that water supply until we are able to substitute the supply of water from another water source, including, in some cases, through the purchase of water from a third-party supplier. In addition, we may incur significant costs in order to treat the contaminated source through expansion of our current treatment facilities, or development of new treatment methods. If we are unable to substitute water supply in a cost-effective manner, our financial condition, results of operations, cash flows, liquidity and reputation may be adversely affected. We might not be able to recover costs associated with treating or decontaminating water supplies through rates, or such recovery may not occur in a timely manner. Moreover, we could be held liable for environmental damage as well as damages arising from toxic tort, contractual obligations or other lawsuits or criminal enforcement actions, or other consequences arising out of human exposure to hazardous substances in our drinking water supplies.

***Our business transformation initiative ("BT") involves risks, could result in higher than expected costs or otherwise adversely impact our operations and profitability.***

We have undertaken a business transformation project, which is intended to upgrade our antiquated and manual processes and systems. This multi-year, enterprise-wide initiative is intended to support our broader strategic initiatives. The project is intended to optimize workflow throughout our field operations, improve our back-office operations and enhance our customer service capabilities. The scale and anticipated future costs associated with the business transformation project are significant and we could incur significant costs in excess of what we are planning to spend. Any technical or other difficulties in developing or implementing this initiative may result in delays, which, in turn, may increase the costs of the project. When we make adjustments to our operations, we may incur incremental expenses prior to realizing the benefits of a more efficient workforce and operating structure. Further, we may not realize the cost improvements and greater efficiencies we hope for as a result of the project. In addition, we can provide no guarantee that we will be able to achieve timely or adequate rate recovery of these increased costs associated with the transformation project.

Currently, we operate numerous systems that have varying degrees of integration, which can lead to inefficiencies, workarounds and rework. As such, delays in the initiative being put into service will also delay cost savings and efficiencies expected to result from the project. We may also experience difficulties consolidating our current systems, moving to a common set of operational processes and implementing a successful change management process. These difficulties may impact our customers and our ability to meet their needs efficiently. Any such delays or difficulties may have a material and adverse impact on our business, client relationships and financial results.

***Our liquidity and earnings could be adversely affected by increases in our production costs, including the cost of chemicals, electricity, fuel or other significant materials used in the water and wastewater treatment process.***

We incur significant production costs in connection with the delivery of our water and wastewater services. Our production costs are driven by purchased water, chemicals used to treat water and wastewater as well as



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Our infrastructure investment plan consists of both infrastructure renewal programs, where we replace infrastructure as needed, and major capital investment projects, where we construct new water and wastewater treatment and delivery facilities to meet new customer growth and water quality regulations. Our projected capital expenditures and other investments are subject to periodic review and revision to reflect changes in economic conditions and other factors.

Our projected capital expenditures and other investments are subject to periodic review and revision to reflect changes in economic conditions and other factors.

During 2010, we continued to move forward with BT to enhance processes and upgrade antiquated legacy systems in order to generate efficiencies and provide more cost effective service to our customers. In 2010, we completed our evaluation of appropriate software solutions and selected our software vendor as well as our system integrator. During the fourth quarter of 2010, we began working with the system integrator to analyze our current processes and to design a blueprint for business processes and new systems that will enable business transformation. This work will continue through the first quarter of 2011. During the remainder of 2011, we will begin the detailed design and build of the Enterprise Resource Planning (“ERP”) application. We expect to have all three enterprisewide systems or applications—the ERP, a new customer information system and an enterprise asset management system—implemented by the end of 2014.

Current estimates indicate that BT expenditures could total as much as \$280 million. Through December 31, 2010, we have spent \$34.5 million on the project. Expenditures associated with BT are included in the estimated capital investment spending of \$800 million to \$1 billion capital investment spending outlined above. As with any other initiative of this magnitude, there are risks that could result in increased costs. Any technical difficulties in developing or implementing this initiative, such as implementing a successful change management process, may result in delays, which in turn, may increase the costs of the project and also delay and, perhaps, reduce any cost savings and efficiencies expected to result from the initiative. When we make adjustments to our operations, we may incur incremental expenses prior to realizing the benefits of a more efficient workforce and operating structure. While we believe such expenditures can be recovered through regulated rates, we can provide no guarantee that we will be able to achieve timely rate recovery of these increased costs associated with this transformation project. Any such delays or difficulties encountered with such recovery may have a material and adverse impact on our business, customer relationships and financial results. We believe that the goals of BT—increasing our operating efficiency and effectiveness and controlling the costs associated with the operation of our business—are important to providing the quality service to our customers and communities we serve.

The following table provides a summary of our historical capital expenditures:

	For the Years Ended December 31,		
	2010	2009	2008
		(in thousands)	
Transmission and distribution	\$299,303	\$309,851	\$ 399,597
Treatment and pumping	133,473	125,031	186,480
Services, meter and fire hydrants	157,982	153,455	224,089
General structures and equipment	111,394	99,280	71,146
Sources of supply	31,452	44,127	52,392
Wastewater	32,032	53,521	75,102
Total capital expenditures	\$765,636	\$785,265	\$1,008,806

Capital expenditures during the periods noted above were related to the renewal of supply and treatment assets, construction of new water mains and customer service lines, as well as rehabilitation of existing water mains and hydrants.

# Section 1: 10-K (10-K)

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2014

OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from \_\_\_\_\_ to \_\_\_\_\_

Commission file number 001-34028

## AMERICAN WATER WORKS COMPANY, INC.

(Exact name of registrant as specified in its charter)

Delaware  
(State or other jurisdiction of  
incorporation or organization)  
1025 Laurel Oak Road, Voorhees, NJ  
(Address of principal executive offices)

51-0063696  
(I.R.S. Employer  
Identification No.)  
08043  
(Zip Code)

(856) 346-8200

(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Name of each exchange on which registered
Common stock, par value \$0.01 per share	New York Stock Exchange, Inc.

Securities registered pursuant to Section 12(g) of the Act:

None.

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes  No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Act. Yes  No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "small reporting company" in Rule 12(b)-2 of the Exchange Act:

Large accelerated filer	<input checked="" type="checkbox"/>	Accelerated filer	<input type="checkbox"/>
Non-accelerated filer	<input type="checkbox"/>	Small reporting company	<input type="checkbox"/>

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes  No

State the aggregate market value of the voting and non-voting common equity held by non-affiliates computed by reference to the price at which the common equity was last sold, or the average bid and asked price of such common equity, as of the last business day of the registrant's most recently completed second fiscal quarter.

Common Stock, \$0.01 par value—\$8,858,523,983 as of June 30, 2014.

Indicate the number of shares outstanding of each of the registrant's classes of common stock as of the latest practicable date.

Common Stock, \$0.01 par value per share—179,787,780 shares, as of February 19, 2015.

DOCUMENTS INCORPORATED BY REFERENCE

Some of our Market-Based Operations enter into long-term contracts under which they agree to operate and maintain a municipality's, federal government's or other party's water or wastewater treatment and delivery facilities, which includes specified major maintenance for some of those facilities, in exchange for an annual fee. Our Market-Based Operations are generally subject to the risk that costs associated with operating and maintaining the facilities, including production costs such as purchased water, electricity, fuel and chemicals used in water treatment, may exceed the fees received from the municipality or other contracting party. Losses under these contracts or guarantees may adversely affect our financial condition, results of operations, cash flows and liquidity.

*Our inability to efficiently optimize and stabilize our recently implemented business transformation project, could result in higher than expected costs or otherwise adversely impact our internal controls environment, operations and profitability.*

Over the past several years, we have implemented a "business transformation" project, which is intended to improve our business processes and upgrade our legacy core information technology systems. This multi-year, enterprise-wide initiative supports our broader strategic initiatives. The project is intended to optimize workflow throughout our field operations, improve our back-office operations and enhance our customer service capabilities. The scale and costs associated with the business transformation project were significant. Any technical or other difficulties in optimizing and stabilizing this initiative may increase the costs of the project and have an adverse effect on our operations and reporting processes, including our internal control over financial reporting. In August 2012, our new business systems associated with Phase I of our business transformation project became operational. Phase I consisted of the roll-out of the ERP, which encompassed applications that handle human resources, finance, and supply chain/procurement management activities. In the second quarter of 2013, we implemented Phase II of our business transformation project in a number of our regulated subsidiaries. In the fourth quarter of 2013, Phase II of our business transformation project was implemented in our remaining regulated subsidiaries. Phase II consisted of the roll-out of a new Enterprise Asset Management system, which manages an asset's lifecycle, and a Customer Information system, which contains all billing and collections data pertaining to American Water's customers for our Regulated segment. Although efforts have been made to minimize any adverse impact on our controls, we cannot assure that all such impacts have been mitigated.

As we make adjustments to our operations, we may incur incremental expenses prior to realizing the benefits of a more efficient workforce and operating structure. Further, we may not realize anticipated cost improvements and greater efficiencies from the project.

We operate numerous information technology systems that are in various stages of integration, sometimes leading to inefficiencies. Therefore, delays in stabilization and optimization of the business transformation project will also delay cost savings and efficiencies expected to result from the project. We may also experience difficulties consolidating our current systems, moving to a common set of operational processes and implementing a successful change management process. These difficulties may impact our ability to meet customer needs efficiently. Any such delays or difficulties may have a material and adverse impact on our business, client relationships and financial results.

*Our business has inherently dangerous workplaces. If we fail to maintain safe work sites, we can be exposed to financial losses as well as penalties and other liabilities.*

Our safety record is critical to our reputation. We maintain health and safety standards to protect our employees, customers, vendors and the public. Although we intend to adhere to such health and safety standards it is unlikely that we will be able to avoid accidents at all times.

Our business sites, including construction and maintenance sites, often put our employees and others in close proximity with large pieces of equipment, moving vehicles, pressurized water, chemicals and other regulated materials. On many sites we are responsible for safety and, accordingly, must implement safety procedures. If we fail to implement such procedures or if the procedures we implement are ineffective or are not followed by our employees or others, our employees and others may be injured or die. Unsafe work sites also have the potential to increase employee turnover and raise our operating costs. Any of the foregoing could result in financial losses, which could have a material adverse impact on our business, financial condition, and results of operations.

In addition, our operations can involve the handling and storage of hazardous chemicals, which, if improperly handled, stored or disposed of, could subject us to penalties or other liabilities. We are also subject to regulations dealing with occupational health and safety. Although we maintain functional employee groups whose primary purpose is to ensure we implement effective health, safety, and environmental work procedures throughout our organization, including construction sites and maintenance sites, the failure to comply with such regulations could subject us to liability.

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*Our continued success is dependent upon our ability to hire, retain, and utilize qualified personnel.*

The success of our business is dependent upon our ability to hire, retain, and utilize qualified personnel, including engineers, craft personnel, and corporate management professionals who have the required experience and expertise. From time to time, it may be difficult to attract and retain

Test Year Ended December 31, 2014

Line No.	Sub Account	Account Description	BT Program Assets As of 12/31/2014 (A)	MAWC Proposed Rates (B)	MAWC Proposed Depreciation Expense (C)	OPC Proposed Depreciation Rates (D)	OPC Proposed Depreciation Expense (E)	OPC Adjustment (F)
<b>Comprehensive Planning Study (CPS)</b>								
1	339600	Other P/E - CPS	\$ 63,759	3.03%	\$ 1,932	3.03%	\$ 1,932	\$ -
2	340310	Computer Software Mainframe	\$ 60,912	10.00%	\$ 6,091	5.00%	\$ 3,046	\$ (3,045)
3		Total CPS	<u>\$ 124,671</u>		<u>\$ 8,023</u>		<u>\$ 4,978</u>	<u>\$ (3,045)</u>
<b>Enterprise Resource Planning (ERP)</b>								
4	340200	Computer & Peripheral Equipment	\$ 429	20.00%	\$ 86	20.00%	\$ 86	\$ -
5	340310	Computer Software Mainframe	\$ 17,664,339	10.00%	\$ 1,766,434	5.00%	\$ 883,217	\$ (883,217)
6		Total ERP	<u>\$ 17,664,768</u>		<u>\$ 1,766,520</u>		<u>\$ 883,303</u>	<u>\$ (883,217)</u>
<b>Enterprise Asset Management (EAM)</b>								
7	340310	Computer Software Mainframe	\$ 10,133,319	10.00%	\$ 1,013,332	5.00%	\$ 506,666	\$ (506,666)
8		Total EAM	<u>\$ 10,133,319</u>		<u>\$ 1,013,332</u>		<u>\$ 506,666</u>	<u>\$ (506,666)</u>
<b>Customer Information Systems (CIS)</b>								
9	340310	Computer Software Mainframe	\$ 14,703,928	10.00%	\$ 1,470,393	5.00%	\$ 735,196	\$ (735,197)
10		Total CIS	<u>\$ 14,703,928</u>		<u>\$ 1,470,393</u>		<u>\$ 735,196</u>	<u>\$ (735,197)</u>
<b>Controls/Organizational Integration</b>								
11	340310	Computer Software Mainframe	\$ 3,843,116	10.00%	\$ 384,312	5.00%	\$ 192,156	\$ (192,156)
12		Total Controls/Organizational Integration	<u>\$ 3,843,116</u>		<u>\$ 384,312</u>		<u>\$ 192,156</u>	<u>\$ (192,156)</u>
13		Total Business Transformation Depreciation Expense	<u>\$ 46,469,802</u>		<u>\$ 4,642,579</u>		<u>\$ 2,322,299</u>	<u>\$ (2,320,281)</u>

Notes and Source

Cols. A-C: Amounts from the response to OPC 5007

Decision 12-06-016 June 7, 2012

**BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

Application of California-American Water Company (U210W) for Authorization to Increase its Revenues for Water Service by \$4,134,600 or 2.55% in the year 2011, by \$33,105,800 or 19.68% in the 2012, by \$9,897,200 or 4.92 % in 2013, and by \$10,874,600 or 5.16% in the year 2014.

Application 10-07-007  
(Filed July 1, 2010)

And Related Matter.

Application 11-09-016

(See Attachment A for a list of appearances)

**DECISION ADOPTING THE 2011, 2012, 2013, AND 2014  
REVENUE REQUIREMENT FOR  
CALIFORNIA-AMERICAN WATER COMPANY**

This decision adopts the majority of the settled issues, with the exceptions listed below. A more detailed discussion of the approved settlement issues is contained in section 6.

### **3. Settled Issues Not Approved in this Decision**

The settled issues we do not approve include:

- Regulatory Expenses
- Special Request #31 - Walerga Special Facilities Fees (moved to Phase 2 for consideration);
- Non-revenue water reporting as volumes only;
- Non-revenue water reporting for the Monterey County District;
- Revisions to the Penalty/Reward Mechanism for the Monterey County District;
- Special Request #5 to establish a Water Revenue Adjustment Mechanism (WRAM) for the Sacramento District (moved to Phase 2 for consideration);
- Irrigation Rates for Larkfield, San Diego, Ventura, and Toro in the Monterey County District;
- Billing format changes;
- Advanced Metering Infrastructure;
- Volumetric rate structure for wastewater; and,
- Low-income surcredit increase (moved to Phase 2 for consideration).

A more detailed discussion of the settlement issues not approved is contained in section 7.

### **4. Disputed Issues Resolved in this Decision**

This decision also resolves the disputed issues not contained in the settlement agreements. Some of the disputed items are:

- Special Requests #4, #11, #14, #19, #24, #32, #34,

- Supervisory Control and Data Acquisition System Update Costs;
- Domestic Production Activities Deduction; and,
- General Office Expense Adjustments.

A more complete discussion and resolution of the disputed items is contained in section 8.

## **5. Standards of Review**

### **5.1. General Standard of Review**

Cal-Am, as the applicant, bears the burden of proof to show that the regulatory relief it requests is just and reasonable and the related ratemaking mechanisms are fair.

### **5.2. Commission Rules on Settlements**

The Commission's Rules of Practice and Procedure (Rules) specifically address the requirements for adoption of proposed settlements in Rule 12.1 *Proposal of Settlements*, and subject to certain limitations in Rule 12.5 *Adoption Binding, Not Precedential*.<sup>1</sup>

Rule 12.1(a) states:

Parties may, by written motion any time after the first prehearing conference and within 30 days after the last day of hearing, propose settlements on the resolution of any material issue of law or fact or on a mutually agreeable outcome to the proceeding. Settlements need not be joined by all parties; however, settlements in applications must be signed by the applicant....

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<sup>1</sup> [http://docs.cpuc.ca.gov/published/RULES\\_PRAC\\_PROC\\_/105138-11.htm#P623\\_143939](http://docs.cpuc.ca.gov/published/RULES_PRAC_PROC_/105138-11.htm#P623_143939).

## **8.2. Income Tax and Related Issues**

Cal-Am filed A.10-07-007 on July 1, 2010 claiming taxable income and expenses for the test year including \$2,698,590 in California Corporate Franchise Tax and \$10,282,710 in Federal Income Tax. Cal-Am's application also originally reflected certain tax deductions that reduce its revenue requirement request.

The Small Business Jobs Act was signed into law on September 27, 2010. The Tax Relief, Unemployment Insurance Reauthorization and Job Creation Act of 2010 was also enacted on December 17, 2010. Both laws affect aspects of Cal-Am's tax calculations. Because Cal-Am filed its application prior to the enactment of the laws, Cal-Am's rebuttal testimony addresses the impacts of the new laws on its tax situation.

### **8.2.1. Domestic Production Activity Deduction**

Cal-Am claims that it is ineligible for the Domestic Production Activities Deduction (DPAD) because it is in a net operating loss position.<sup>26</sup> Cal-Am relies on D.09-03-007, the Suburban Water Company (Suburban) general rate case, in which the Commission found that if a deduction is not used, it should not be considered for ratemaking purposes. Cal-Am also requests approximately \$13 million in revenue requirement for California Corporate Franchise Tax and Federal Income Tax. Cal-Am's explanation for this apparent inconsistency is that the Commission requires Cal-Am to calculate income taxes for ratemaking purposes based on a "stand alone" basis and for tax reporting purposes on the American Water Works consolidated income tax return.<sup>27</sup>

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<sup>26</sup> Exhibit CAW-45 at 2.

<sup>27</sup> Cal-Am Reply Brief at 14.



DRA distinguishes the circumstances in this case from those in the Suburban case. Suburban showed an overall loss on its returns. Here, Cal-Am anticipates paying approximately \$12 million in California Corporate Franchise Tax and Federal Income Tax in 2012.<sup>28</sup>

TURN also objects to Cal-Am's explanation. TURN asserts that Cal-Am is asking ratepayers to fund tax obligations in the revenue requirement while also claiming a net operating loss, thus making Cal-Am ineligible to take tax deductions which reduce the revenue requirement for ratepayers. TURN points out that Cal-Am's own witness said that the net operating loss position is directly attributable to Cal-Am's WRAM deferrals and that absent the large deferrals, Cal-Am would have positive taxable income in 2011 and 2012.<sup>29</sup>

TURN recommends that the Commission remove the California Corporate Franchise Tax and Federal Income Tax request from the revenue requirement.<sup>30</sup> However, if the Commission relies on Cal-Am's original filing that assumes taxable income in 2012 for ratemaking purposes, then TURN recommends that the taxable income be reduced consistent with normal ratemaking adjustments such as the DPAD.<sup>31</sup>

We agree with DRA that the facts in Suburban are distinct from the facts here. Suburban did not include income taxes in its revenue requirement request for ratemaking purposes, and claimed a net operating loss for actual tax

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<sup>28</sup> Reporter's Transcript at 1145:22-27.

<sup>29</sup> Reporter's Transcript at 1120:10-19.

<sup>30</sup> TURN Opening Brief at 7.

<sup>31</sup> TURN Opening Brief at 14.

reporting purposes. Suburban's tax situation was the same for both ratemaking and actual tax purposes.

We dislike inconsistent treatment of tax positions when the disparate treatment adversely impacts ratepayers, as it does in this case. As noted by TURN, Cal-Am includes the WRAM balances in income for ratemaking purposes, which results in taxable income. However, Cal-Am's calculation of its income for tax reporting purposes excludes the WRAM balances from income, which results in a net operating loss.<sup>32</sup>

The issue here is which of Cal-Am's tax positions should be used to determine whether the DPAD is applicable. In this case, because Cal-Am's tax position for ratemaking purposes resulted in income tax, it is reasonable to apply the DPAD to reduce the income tax obligation for ratemaking purposes.

In D.10-11-034, the Great Oaks Water Company general rate case, the Commission approved DRA's calculation of the DPAD. DRA uses the same methodology here as in the Great Oaks general rate case. DRA's methodology is supported by TURN. Cal-Am proposed a methodology in its initial application, but its rebuttal testimony claims that it is ineligible for the DPAD. As explained above, we disagree. Therefore we find DRA's DPAD methodology reasonable and we adopt it here.<sup>33</sup>

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<sup>32</sup> TURN Opening Brief at 12.

<sup>33</sup> We note there is a pending application for rehearing of D.10-11-034. Today's decision does not and is not intended to prejudge the issues in the rehearing application, which will be addressed in a subsequent Commission Decision.

### **8.2.2. Cal-Am Repairs Deduction FIN 48<sup>34</sup>**

This issue is no longer in dispute. In its reply brief, Cal-Am stated that it had inadvertently excluded the FIN 48 in its original application and it will accept its full repairs deduction which will increase deferred taxes.<sup>35</sup> On that basis, Cal-Am should remove from rate base the increased accumulated deferred income tax for 2010, 2011 and 2012 associated with its FIN 48 recorded deferred income tax.

### **8.2.3. Bonus Depreciation**

Bonus depreciation is a result of the Economic Stimulus Act of 2008 (2008 Act) and the Tax Relief, Unemployment Insurance Reauthorization, and Job Creation Act of 2010 (2010 Act). The Acts permit a company to take deductions for investment in certain property recently purchased or acquired and placed into service. The 2008 Act added section 168(k) to the Internal Revenue Code that allows a company to take a 50% deduction or bonus depreciation of the adjusted basis of qualified property. The 2010 Act extended the 2008 Act and increased the deduction amount to 100%.

According to Internal Revenue Code Section 168(k)(2)(D)(iii), "taxpayers" are entitled to "elect" whether or not to take bonus depreciation at the legal entity level. Additionally, pursuant to Cal. Rev. & Tax Code § 24349, California does not allow bonus depreciation to be claimed on a California State income tax return.

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<sup>34</sup> FIN stands for Federal Accounting Standards Board Interpretation Number.

<sup>35</sup> Cal-Am Opening Brief at 19.

71. Cal-Am should recover group insurance expense based on the labor escalation rate pursuant D.04-06-018.

**Special Request #11 - Business Transformation  
Memorandum Account**

72. Cal-Am's request for a memorandum account to track the difference between the business transformation project's original costs and actual costs is not reasonable.

73. Cal-Am's original estimate of the business transformation costs is reasonable.

74. Cal- original estimate of business transformation project costs should be moved into rate base via a Tier 2 advice letter filing once each phase is complete, used, and useful.

75. Cal-Am's projected savings from the business transformation project are reasonable.

76. Cal-Am's projected savings for 2012 from each phase of the business transformation project should be included in its initial Tier 2 advice letter filings as offsets to the costs associated with the rate base additions. The projected savings for 2013 and 2014 should be reflected as expense offsets in the 2013 and 2014 attrition advice letter filings.

77. The next general rate case should include a review of the business transformation project for savings that are projected by Cal-Am to occur after this rate case cycle.

**O R D E R**

**IT IS ORDERED** that:

1. The joint motion of California-American Water Company and the

operation and maintenance cost of the Pureflow System is included in California-American Water Company's revenue requirement.

20. California-American Water Company's revenue requirement will include \$793,210 to provide Supervisory Control and Data Acquisition to sites not currently covered.

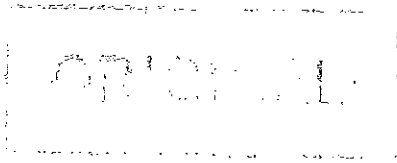
21. California-American Water Company's taxable income shall be reduced by the Domestic Production Activities Deduction calculated using the Division of Ratepayer Advocates' methodology.

22. California-American Water Company will take the repairs deduction Federal Accounting Standards Board Interpretation Number (FIN) 48 and remove from rate base the increased accumulated deferred income tax for 2010, 2011 and 2012 associated with its FIN 48 recorded deferred income tax.

23. California-American Water Company may file a Tier 2 advice letter seeking amortization of its Water Revenue Adjustment Mechanism balance in the Monterey County District once it has removed billing adjustments from the Water Revenue Adjustment Mechanism account and complies with the Division of Water and Audits instructions contained in the letters rejecting advice letters 735 and 838.

24. California-American Water Company's labor and labor-related expenses are reduced by 22 positions to account for ongoing vacancies.

25. California-American Water Company shall continue its pension expense balancing account to track and recover the difference between the level of pension expenses authorized in rates and the actual costs. California-American Water Company's recovery for ratemaking purposes shall be capped at the minimum level of expenses calculated according to the minimum funding levels



STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

PETITION OF INDIANA-AMERICAN )  
 WATER COMPANY, INC. FOR )  
 AUTHORITY TO INCREASE ITS RATES ) CAUSE NO. 44022  
 AND CHARGES FOR WATER AND )  
 SEWER UTILITY SERVICE AND FOR )  
 APPROVAL OF NEW SCHEDULES OF ) APPROVED:  
 RATES AND CHARGES APPLICABLE )  
 THERETO )

JUN 06 2012

ORDER OF THE COMMISSION

Presiding Officers:  
 Carolene Mays, Commissioner  
 Jeffery A. Earl, Administrative Law Judge

Company an avenue to build partnerships with businesses, communities, and consumers. He stated these activities allow the Company to participate in organizations that guide building and construction standards as well as provide a forum to discuss plans, coordinate building activities and promote programs like water conservation to consumers, fellow utility members, and business and government leaders. Mr. VerDouw testified that such participation benefits the Company's customers and serves to open up communication lines to customers. He then explained that \$2,398 of Ms. Stull's adjustment was for three events that she classifies as non-work related meals when, in fact, they were meals for leadership meetings and training events held for Indiana-American managers and employees. Of Ms. Stull's proposed reduction to General Office Expense, Mr. VerDouw identified \$1,434 as payments to floral shops for flowers sent to employees who were hospitalized and/or to the families of Indiana-American employees when a loved one passed away. Although he believes these payments are a necessary cost of doing business, Mr. VerDouw stated he was willing to concede on this portion of Ms. Stull's adjustment. Accordingly, Mr. VerDouw stated the appropriate adjustment for additional disputable expenses is to reflect a reduction of \$1,434 to General Office Expense.

Petitioner's total pro forma General Office Expense on rebuttal was \$1,339,364.

(d) **Commission Discussion and Findings.** The Parties have agreed that no adjustment should be made to eliminate \$838 of miscellaneous test-year general-office expense for reimbursements for various employee expenses. We conclude these costs are proper expenses to recover through rates.

The Commission also agrees with Ms. Stull's proposed adjustment to eliminate an additional \$13,907 of non-allowed General Office Expenses. In Cause No. 43680, we denied recovery of dues and membership fees in various community organizations, and we remain unconvinced that membership in such associations and organizations is necessary for the provision of utility service to ratepayers. With respect to employee meals at leadership meetings and training sessions, we find it is not reasonable to ask ratepayers to fund these meals in light of the current state of the economy. During the field hearings in this case, we heard from many members of the public who told us how much they have already sacrificed to pay their bills. As Petitioner asks us to approve significant increases in one of those bills, we find it is appropriate for the Company to make sacrifices as well, especially when those sacrifices do not compromise its ability to provide quality utility service. Therefore, we conclude that Petitioner's General Office Expense adjustment is \$17,904 as a decrease in test-year expense.

(11) **Taxes.**

(a) **Federal Income Tax.**

(i) **Petitioner's Position.** Petitioner calculated its pro forma federal income tax expense utilizing the Muncie Remand Method. This is a long-standing practice of Petitioner, which reflects the impact of its inclusion in a consolidated federal income tax return. The Muncie Remand Method allocates a portion of American Water's interest deduction to Petitioner for purposes of computing tax expense, thereby providing a tax benefit to customers. The interest allocated under this procedure was \$3,929,964 and this reduced tax expense by \$1,375,487.

(ii) OUCC's Position. Mr. Smith explained that Indiana-American is a participant in the American Water consolidated federal income tax return, and thus does not pay federal income taxes directly to the government. He added that when Indiana-American shows a positive current federal income tax obligation, it remits the money to American Water, which in turn may or may not remit an income tax payment to the federal government depending on the results of its consolidated federal income tax return. Based on the information available in the rate case, Mr. Smith said Indiana-American has not had an obligation to pay federal income taxes in recent years. Mr. Smith noted that any federal tax liability on the American Water consolidated return would be paid by American Water. Mr. Smith noted that Indiana-American's responses to OUCC 52-051(e) and (f) indicated that Indiana-American did not pay any 2009 federal income tax and did not expect to pay any 2010 federal income tax. However, in this rate request, Petitioner has reflected positive federal taxable income and positive current federal income tax expense. Mr. Smith noted that subsequent discovery responses provided by Petitioner indicate that American Water did not pay 2009 or 2010 federal income taxes and that it does not expect to pay 2011 federal income tax. Mr. Smith noted also that American Water reported in its 2010 Securities and Exchange Commission ("SEC") form 10-K that it had a federal NOLC in excess \$1.185 billion as of December 31, 2010, which grew from approximately \$1.124 billion as of December 31, 2009.

Mr. Smith noted the amounts that Indiana-American recorded on its books related to the American Water federal NOLC as of December 31, 2009 and 2010, respectively, are listed in the Company's confidential response to OUCC 52-039. Mr. Smith also noted that in another response Petitioner stated that based on current tax law, Indiana-American currently anticipates that American Water will pay alternative minimum tax in 2011. Mr. Smith stated that Indiana-American does not know if American Water will pay federal income taxes in any year, 2012 through 2015, but anticipates the parent company will pay only alternative minimum tax in each of those years. Mr. Smith noted that American Water did not pay federal alternative minimum tax in 2010. He added that Indiana-American stated no analysis has been done to project alternative minimum tax liability for 2011-2015." Thus, there is no reliable basis for concluding that American Water is likely to pay federal alternative minimum tax in any year in that period.

Mr. Smith noted that Indiana-American's income tax calculations for ratemaking purposes reflect that it would have positive state and federal taxable income. Thus, he noted Petitioner has included a positive amount for current state and federal income tax expense in its rate increase request. Mr. Smith noted that Petitioner has reflected a reduction to current federal income tax expense of \$1,375,487 related to a tax deduction for interest on parent company debt. Mr. Smith added that Petitioner determined the amount of its equity capital that was supported by American Water debt, and computed an interest deduction for the parent company debt of \$3,929,964, which Indiana-American multiplied by the 35% federal income tax rate to obtain the reduction to current income tax expense for parent company debt interest of \$1,375,487.

Mr. Smith advised that in a data request response, Petitioner explained that American Water does not allocate interest expense (or any other parent company expenses) to the operating companies for either book or tax purposes. For ratemaking purposes, Indiana-American advised in a discovery response that Petitioner uses the "Muncie Remand Method" to reflect the impact of participating in the consolidated federal income tax return. Mr. Smith noted language from the Commission's Order in Cause No. 37176 states as follows:



The Petitioner is a subsidiary of American Water Works Company, Inc. (AWW). As such it joins with AWW and other affiliated companies in filing a consolidated federal income tax return. Both the Petitioner and the Staff reduced the Petitioner's federal income tax expense allowable for ratemaking purposes by allocating a portion of AWW's interest expense to the Petitioner, thereby reducing taxable income. The same type of adjustment has been made in rate proceedings of other AWW subsidiaries. The method which was used was set forth by the Commission in its Supplemental Order on Remand dated September 16, 1981 in Cause No. 34571 involving Muncie Water Works Company. The Commission hereby takes administrative notice of the Supplemental Order on Remand in Cause No. 34571 and the methodology employed therein. The Commission finds and determine [sic] that such methodology accurately reflects the tax benefits resulting from the Petitioner's participation in the filing of a consolidated tax return, and should be used in this proceeding.

*Indiana-American Water Co.*, 1983 Ind. PUC LEXIS 86, at \*12-13 (Pub. Serv. Comm'n of Ind. Nov. 23, 1983).

Mr. Smith advised that the parent company interest deduction does not fully reflect the tax benefits resulting from Indiana-American's current participation in the consolidated income tax return. Rather, he noted it only reflects a sharing of the tax savings relating to the parent company interest deduction. To fully reflect the tax benefits from participation in a consolidated federal income tax return for ratemaking purposes, Mr. Smith stated it is necessary to make a consolidated federal income tax savings adjustment.

Mr. Smith explained that consolidated income tax savings adjustments are made in jurisdictions where Indiana-American's affiliates are regulated including Pennsylvania, New Jersey, and West Virginia. Of those, he was most familiar with the consolidated tax savings adjustments made in Pennsylvania and West Virginia, having participated in recent rate cases involving the American Water utility-operating subsidiaries in those states. Previously, a consolidated tax savings adjustment had also been made for the American Water utility-operating subsidiary in Kentucky; however, that adjustment was discontinued in the most recent Kentucky-American Water Company rate case.

Mr. Smith also discussed the impacts from filing a consolidated federal income tax return. Mr. Smith explained that the Consolidated Tax Savings Adjustment reflects the consolidated tax savings that result from Indiana-American's participation in a consolidated federal income tax return. Based on the four-year period, 2007 through 2010, Indiana-American had total positive federal taxable income of \$24,545,225, which was 6.0% of the total positive federal taxable incomes on the American Water consolidated federal income tax returns of \$409,318,033. During that period, the losses from non-regulated affiliate tax loss companies amounted to \$447,038,088. Mr. Smith noted Indiana-American's share of those, based on its 6.0% of total positive taxable income amounted to \$26,822,285, and the federal income tax benefit at the 35% statutory rate totaled \$9,387,800. He added that the average benefit over the four-year period to Indiana-American is \$2,346,950. Therefore, Indiana-American's share of the consolidated income tax savings are \$2.347 million. Mr. Smith explained that because a portion of the benefit of participating in a consolidated federal income tax return has already been

reflected by Indiana-American in its calculation of the parent company debt interest deduction, only the additional consolidated income tax savings above that amount are being reflected as an adjustment in the OUCC's calculation of current federal income tax expense. The net amount of consolidated tax savings adjustment is \$908,681.

Mr. Smith explained that Indiana-American computed federal income tax expense for the test period by applying a 35% federal income tax rate to the Company's determination of the test period's taxable income. He noted this is referred to as the "stand-alone" method, which assumes that the Company files a separate federal income tax return. Mr. Smith reiterated the fact that Petitioner reflected a deduction for parent company debt interest in computing its proposed current federal income tax expense for rate making purposes. He described that as the single exception to Indiana-American's use of a "stand-alone" or "separate return" method for computing its requested income tax expense for ratemaking purposes.

Mr. Smith noted Indiana-American does not actually file a separate federal income tax return. Rather, Indiana-American is part of the consolidated federal income tax return that is filed by American Water to minimize its federal income tax liability. Mr. Smith explained a consolidated income tax return generates tax savings because some members of the consolidated group generate tax losses, and these tax losses are used to offset a portion of the taxable income generated by the other affiliates, such as Indiana-American, to reduce income taxes payable for the entire consolidated entity. Mr. Smith noted that without a consolidated filing, it could take several years under the carry-forward and carry-back provisions of the Internal Revenue Code ("IRC") for recurring loss companies to fully realize tax savings. Without combining those recurring loss companies into a consolidated tax return with other companies that generate positive taxable income, such savings might not be realized. Mr. Smith testified that by filing a consolidated return, the consolidated entity, American Water, as a whole is able to realize, in the current tax year, the tax benefits generated by the loss companies.

Mr. Smith asserted that Indiana-American's ratepayers should share in the tax savings realized from the consolidated federal income tax filings. To that end, Mr. Smith stated that Indiana-American's ratepayers should only reimburse the Company for actual income taxes paid. He noted that if the tax savings from the consolidated income tax filings do not flow through to the Indiana-American ratepayers on an appropriate, proportionate basis, the ratepayers will pay rates that are higher than necessary to compensate Indiana-American for its actual costs. He therefore recommended that an appropriate consolidated income tax benefit be calculated for Indiana-American and reflected as a reduction to its current federal income tax expense in this case.

To calculate the consolidated income tax benefit adjustment for Indiana-American, Mr. Smith used the "effective tax rate" method, which is the exact same method that has been applied in the five Pennsylvania-American Water Company rate cases (four wastewater and one water) that Mr. Smith has participated in as an expert witness in the past two years. The only exception is that the calculation for Petitioner can include actual 2010 federal income tax results for American Water, which have become available as the result of American Water filing its consolidated federal income tax return for tax year 2010 by September 15, 2011. First, he considered the combined annual taxable income of all of the consolidated group members (including both regulated and non-regulated group members) with positive taxable income. He

examined the four years 2007 through 2010, obtaining information from Indiana-American's confidential response to OUCC data request 52-065, which listed the taxable income and tax losses each year for Indiana-American and each regulated and non-regulated affiliate that participates in the American Water consolidated federal income tax return. He then calculated for each year the ratio of Indiana-American's positive taxable income in that year to the total of all positive taxable income by consolidated group members. Next, he determined the combined annual taxable losses of all non-regulated group members for each year. Regulated group members with tax losses were not used in the analysis because such tax losses were not considered to be recurring events, and it is generally considered inappropriate to share the tax losses of a regulated utility with another regulated utility in a different jurisdiction. He then applied the Indiana-American ratio to the combined annual tax loss amounts from the non-regulated affiliates to arrive at the annual tax losses that should be allocated to Indiana-American in order to calculate Indiana-American's share of tax benefits produced by the consolidated income tax return filing. Finally, Mr. Smith applied the federal income tax rate of 35% to the average consolidated tax loss benefits allocated to Indiana-American. This calculation indicates a normalized consolidated tax savings benefit for Indiana-American of \$2,346,950 on a four-year average basis.

Mr. Smith explained that the calculation of the consolidated tax savings adjustment he derived for Petitioner is generally consistent with the derivation of the consolidated income tax savings adjustments in recent rate cases involving Indiana-American's affiliates in West Virginia and Pennsylvania, where consolidated tax savings adjustments have been made. For the Indiana-American calculation, the American Water consolidated federal income tax return for 2010 was filed by September 15, 2011; so, 2010 information is currently available, and he used it in the calculation shown on his Attachment LA-2, Schedule 2.

In the event that his proposed consolidated tax savings adjustment is not accepted, Mr. Smith proposed that an adjustment should be made to impute a domestic production deduction ("Section 199 Deduction"). He testified that, to the extent Indiana-American has positive federal taxable income on a separate return basis and otherwise qualifies, the Company would be eligible to claim a deduction under Section 199 of the IRC for domestic production activities. Because Indiana-American has its own water supply and treats the water, such activities qualify and would render Indiana-American eligible for the deduction if it has positive taxable income and meets the other requirements. He testified that, if his proposed consolidated tax savings adjustment is rejected and Indiana-American's current federal income tax expense is calculated primarily on a separate return basis, then the Section 199 Deduction should also be calculated on a separate return basis. Mr. Smith calculated a stand-alone Section 199 Deduction to be \$1,432,402 at Petitioner's proposed rates and \$1,079,763 at the OUCC's proposed rates.

Mr. Smith's final proposed adjustment for federal income taxes was to reduce current federal income tax expense by \$12,841 for the research and development credit based on Petitioner's discovery responses.

**(iii) Petitioner's Rebuttal.** Mr. Warren accepted Mr. Smith's research and development credit, but he opposed the consolidated tax savings adjustment and the Section 199 Deduction. He testified that, by adhering to the Muncie Remand Method, Petitioner properly reflected the benefits of its participation in a consolidated federal income tax return

under Indiana regulatory practice. He explained that the Muncie Remand Method was this Commission's specific attempt to address the proper ratemaking treatment for Petitioner's participation in a consolidated federal income tax return. In the Muncie Remand Order, the Commission determined that the tax savings from participation in a consolidated return were limited to the tax deduction taken by the parent company for its interest expense and rejected a method very much like that proposed by Mr. Smith. Mr. Warren testified that Mr. Smith's proposed adjustment is based on the tax results of the operations of non-regulated affiliates having nothing to do with the provision of regulated service to Indiana customers. Mr. Warren testified there were three major reasons for his disagreement with Mr. Smith's proposal. First, this Commission specifically considered and definitively rejected such a proposal in the Muncie Remand Method case. Second, his calculation is demonstrably one-sided. Mr. Smith imports tax losses from affiliates for the benefit of Indiana-American when Indiana-American has taxable income and the affiliates have tax losses. However, Mr. Smith does not export Indiana-American's tax losses to affiliates when Indiana-American has tax losses and those members have taxable income. Third, he believes it is neither economically justifiable nor equitable to reflect in ratemaking the tax consequences of expenses that are not, themselves, reflected in ratemaking. Mr. Warren testified that he knows of only four jurisdictions where consolidated tax savings adjustments are made. The only one that uses a method like that proposed by Mr. Smith is Pennsylvania - and that method was mandated by the Pennsylvania courts.

Mr. Warren further provided an example of why, philosophically, he opposes consolidated tax savings adjustments generally. If Indiana-American were to make a charitable contribution to a food bank, which is non-recoverable in rates, no party would contend that the benefit of the tax deduction for the charitable contribution should be allocated to ratepayers. However, under Mr. Smith's proposed consolidated tax savings adjustment, if an affiliate of Indiana-American made precisely the same charitable contribution, ratepayers could be allocated all or a portion of the benefit of that tax deduction. In his opinion, there is no justification for this inconsistency. Further, when a consolidated tax savings adjustment is imposed, the results of non-jurisdictional operations will have a direct effect on the setting of jurisdictional rates. A consolidated tax savings adjustment will reduce rates only if non-regulated affiliates produce tax losses. Conversely, if the Company's non-regulated affiliates begin to produce taxable income, the Company's revenue requirement will increase even if regulated operations do not change. Thus, decisions having tax implications that a non-regulated company makes in the normal course of business have the potential to impact customer rates.

As for the Section 199 Deduction, Mr. Warren testified that this is a very complex mechanism Congress enacted to provide a tax subsidy for certain domestic production activities. American Water presently does not qualify for a Section 199 Deduction - not because it does not engage in the requisite activities, but because the deduction is limited to consolidated taxable income. Largely due to bonus depreciation and the Repairs Method Change, American Water has no consolidated taxable income. Since the Section 199 Deduction is computed only on a consolidated basis, he testified that there is no deduction to allocate. Mr. Smith proposes to impute a tax deduction that does not exist in the tax law. Mr. Warren further explained that, even accepting, for the sake of argument, Mr. Smith's assertion that a commission could reasonably impute a Section 199 Deduction where it computes tax expense on a "stand-alone" basis, in Indiana, that is not the way tax expense is computed. The Muncie Remand Method is not a stand-alone approach to taxes but rather an attempt to account for the savings from

participation in a consolidated income tax return. He further had two disagreements with Mr. Smith's calculation of the Section 199 Deduction adjustment. First, Mr. Smith failed to take account of Indiana-American's stand-alone NOLC which must be absorbed before Indiana-American would qualify for a Section 199 Deduction on a stand-alone basis. Second, Mr. Smith would need to make assumptions that no party has made about deductions that will be taken on the tax return in years during which rates will be in effect in order to determine that Indiana-American would even qualify for the Section 199 Deduction on a stand-alone basis.

(iv) **Commission Findings.** As noted, Petitioner has accepted Mr. Smith's research and development credit adjustment, and we accept that portion of Mr. Smith's proposed adjustments. With respect to the proposed consolidated tax savings adjustment, we have previously determined that tax savings from participation in a consolidated return are limited to the tax deduction taken by the parent company on its interest expense. We use the following procedure to compute the parent company interest allocation: 1) compute the parent company's long-term debt to equity ratio; 2) multiply the Indiana utility's equity amount by the results of step 1; 3) calculate the parent company's average cost of long-term debt; and 4) multiply the results in steps 2 and 3. The result represents the interest expense on that portion of the parent company's debt that supports investment in the Indiana utility. The tax benefits of this amount should be allocated to the Indiana utility to determine its federal income tax expense for rate-making purposes. *Muncie Remand Order*, 1981 Ind. PUC LEXIS 246, at \*37-38.

We have relied on this method for computing the benefits from participation in a consolidated federal income tax return for over thirty years. The precedent results from a remand from the Court of Appeals directing us to undertake such an effort. We continue to be concerned about the allocation to Indiana ratepayers of either the tax burden or the tax savings of out-of-state affiliated companies. The effect of the OUCC's proposed consolidated tax savings adjustment would be to change Petitioner's revenue requirement due solely to the activities of affiliate companies. Therefore, we reject the OUCC's proposed consolidated tax savings adjustment and adhere to the Muncie Remand Method.

We further reject the Section 199 Deduction adjustment because that adjustment assumes a stand-alone income tax expense calculation. Insofar as we continue to employ the Muncie Remand Method, we do not utilize a stand-alone calculation. As a result, it is inappropriate to impute the Section 199 Deduction on a stand-alone basis.

(b) **General Taxes.**

(i) **Petitioner's Position.** The Company proposed five adjustments totaling a \$1,130,374 increase to test-year general tax expense. The first was to payroll tax expense based on the pro forma level of wages. The second was to the Safe Drinking Water Act fee based on test-year accounts and rates. The third and fourth adjustments were for the IURC fee and utility receipts tax based on pro forma level of revenues. The final adjustment was to property taxes. Mr. VerDouw explained that property taxes were adjusted based on a calculation that starts with property taxes paid in 2010, determines the ratio of property taxes to total utility plant in-service on December 31, 2009, and applies that same ratio to utility plant in service on June 30, 2011, including the major project. The pro forma adjustment to property tax expense increased general taxes by \$768,267.

Missouri-American Water Company  
 Illustrative "Separate Return" Basis Domestic Production Activities Deduction  
 Water Operations  
 Test Year Ended December 31, 2014

Case No. WR-2015-0301

Line No.	Description	At Current Rates	At Proposed Rates
1	Operating Revenues	\$ 252,596,866	\$ 301,873,924
2	Less: Operating Expenses less Uncollectibles	\$ 115,519,924	\$ 116,076,305
3	Uncollectibles	\$ 2,867,553	\$ 2,867,553
4	Depreciation (tax normalized)	\$ 39,886,695	\$ 39,886,695
5	Amortization	\$ 529,161	\$ 529,161
6	Permanent Taxable Differences	\$ (336,106)	\$ (336,106)
7	Tax over Book Depreciation	\$ (2,566)	\$ (2,566)
8	Repairs Deduction	\$ 73,541,400	\$ 73,541,400
9	Synchronized Interest	\$ 27,490,070	\$ 27,490,070
10	Taxes - Other Than Income	\$ 17,832,191	\$ 17,832,191
11	Federal Taxable Income before DPAD*	\$ (24,731,456)	\$ 23,989,221
12	% Production Activity ***	15.40%	15.40%
13	Domestic Production Gross Receipts	\$ (3,808,443)	\$ 3,694,145
14	Pumped Water % (see calculation below)	99.10%	99.10%
15	Qualified Production Activity Income	\$ (3,774,229)	\$ 3,660,958
16	DPAD % **	9%	9%
17	Calculated Domestic Production Activities Deduction	\$ -	\$ 329,486
<b>OR BELOW WHICHEVER IS LESS</b>			
18	Total Payroll	\$ 29,223,604	\$ 29,223,604
19	% Production Activity ***	15.40%	15.40%
20	Production Activity Wages	\$ 4,500,198	\$ 4,500,198
21	Deduction % Allowed**	50.00%	50.00%
22	Calculated Domestic Production Activities Deduction	\$ 2,250,099	\$ 2,250,099
23	DPAD for "Separate Return" Basis Ratemaking Calculation	\$0	\$329,486
24	Federal Income Tax Rate	35%	
25	Reduction to Current Federal Income Tax Expense for DPAD	\$ -	\$ 115,320

Notes and Source

Amounts above from MAWC Filing Schedules CAS-9 and CAS-10  
 \* If Federal Taxable Income is less than zero than no calculation is made for DPAD.

\*\* Per IRS regulations

\*\*\* Per page 2 of this Schedule "Production Activities - Water Operations"

Line 16, Pumped Water Percent:	Gallons (000's)	Gallons (000's)
26 Purchased Water^	664,327	664,327
27 Pumped Water^	73,282,663	73,282,663
28 Total Production	73,946,990	73,946,990
29 Pumped Water %	99.10%	99.10%

^ The gallons associated with MAWC's purchased and pumped water were provided by Company witness Jeanne Tinsley

Line No.	P.U.C. Account No.	Description	Test Year	Update To Amounts	Type
			Ended 12/31/2014	Included in MAWC Filing	
<b>Utility Plant in Service</b>					
1	301	Organization	\$ 243,430	\$ 241,452	
2	302	Franchise & Consents	\$ 43,698	\$ 43,698	
3	303	Miscellaneous Intangible Plant Studies	\$ 1,484,215	\$ 1,855,368	
4		<b>TOTAL LAND &amp; INTANGIBLES</b>	\$ 1,771,343	\$ 2,140,518	O
5	310	Land & Land Rights	\$ 1,739,118	\$ 1,739,118	
6	311	Structures and Improvements	\$ 15,968,852	\$ 15,999,640	
7	312	Collecting & Impound. Reservoirs	\$ 119,689	\$ 119,689	
8	313	Lake, River and Other Intake	\$ 7,342,569	\$ 7,342,569	
9	315	Wells & Springs	\$ 7,253,485	\$ 7,309,378	
10	316	Supply Mains	\$ 22,279,840	\$ 22,279,840	
11	317	Other Source of Supply Plant	\$ 1,730	\$ 1,730	
12		<b>TOTAL SOURCE OF SUPPLY</b>	\$ 54,707,283	\$ 54,791,964	P
13	320	Pumping Land & Land Rights	\$ 366,787	\$ 366,787	
14	321	Pumping Structures & Improvements	\$ 18,459,979	\$ 18,459,979	
15	323	Force Mains	\$ 2,804,952	\$ 3,077,285	
16	324	Steam Pumping Equipment	\$ 10,627	\$ 10,627	
17	325	Electric Pumping Equipment	\$ 54,170,041	\$ 63,554,548	
18	326	Diesel Pumping Equipment	\$ 2,386,937	\$ 2,385,937	
19	327	Pump Equip Hydraulic	\$ 493,863	\$ 493,863	
20	328	Other Pumping Equipment	\$ 2,674,654	\$ 2,674,654	
21		<b>TOTAL PUMPING PLANT</b>	\$ 81,369,840	\$ 91,026,690	TD
22	330	Water Treatment Land & Land Rights	\$ 2,316,283	\$ 2,316,283	
23	331	Water Structures & Improvements	\$ 104,799,803	\$ 110,697,213	
24	332	Water Treatment Equipment	\$ 109,789,439	\$ 124,684,338	
25	332.4	Water Treatment Equipment - Filter Plant	\$ 3,851,895	\$ 3,851,895	
26	333	Water Treatment - Other	\$ 1,473,221	\$ 1,473,221	
27		<b>TOTAL WATER TREATMENT</b>	\$ 212,230,641	\$ 243,022,950	P
28	340	Transmission & Distribution Land	\$ 4,804,251	\$ 4,804,462	
29	341	T&D Structures & Improvements	\$ 8,316,696	\$ 8,316,643	
30	342	Distribution Reservoirs & Standpipes	\$ 29,367,445	\$ 31,331,178	
31	343	Transmission & Distribution Mains Conv	\$ 34,548,045	\$ 100,945,404	
32	343.1	T&D Mains - < 4"	\$ 20,204,130	\$ 20,203,999	
33	343.2	T&D Mains - 6" to 8"	\$ 707,357,308	\$ 707,344,721	
34	343.3	T&D Mains - < 10"	\$ 492,440,272	\$ 402,430,286	
35	344	Fire Mains	\$ 595,477	\$ 595,477	
36	345	Services	\$ 41,044,208	\$ 43,422,458	
37	346.1	Meters - Bronze Case	\$ 18,863,848	\$ 18,863,848	
38	346.2	Meters - Plastic Case	\$ 1,618,368	\$ 1,618,368	
39	346.3	Meters - Not Class by Type	\$ 69,139,400	\$ 80,288,485	
40	347	Meter Installations	\$ 28,215,011	\$ 28,215,011	
41	348	Hydrants	\$ 74,533,229	\$ 76,244,757	
42	349	Other T & D Plant	\$ 37,653	\$ 37,653	
43		<b>TOTAL TRANS &amp; DIST PLANT</b>	\$ 1,440,085,341	\$ 1,524,662,750	TD
44	389	General Land & Land Rights	\$ 389,178	\$ 389,178	
45	390	Stores Shops Equipment Structures	\$ 10,702,501	\$ 12,087,202	
46	390.1	Office Structures	\$ 4,295,468	\$ 6,892,940	
47	390.2	General Structures - HVAC	\$ 210,538	\$ 1,373,395	
48	390.3	Miscellaneous Structures	\$ 3,702,252	\$ 3,702,252	
49	390.9	Structures and Improvements - Leasehold	\$ 18,989	\$ 18,989	
50	391	Office Furniture and Equipment	\$ 1,352,789	\$ 1,351,351	
51	391.2	Computers & Peripheral Equipment	\$ 4,129,077	\$ 9,439,484	
52	391.25	Computer Software	\$ 51,959,503	\$ 51,430,445	
53	391.3	Other Office Equipment	\$ 551,217	\$ 551,217	
54	392.1	Transportation Equipment - Light Trucks	\$ 1,491,286	\$ 6,289,404	
55	392.2	Transportation Equipment - Heavy Trucks	\$ 4,386,982	\$ 4,386,982	
56	392.3	Transportation Equipment - Cars	\$ 1,313,904	\$ 1,311,222	
57	392.4	Transportation Equipment - Other	\$ 3,544,141	\$ 3,544,035	
58	393	Stores Equipment	\$ 714,331	\$ 714,331	
59	394	Tools, Shop & Garage Equipment	\$ 6,675,735	\$ 7,955,765	
60	395	Laboratory Equipment	\$ 1,268,593	\$ 1,268,593	
61	396	Power Operated Equipment	\$ 1,446,782	\$ 1,446,782	
62	397	Communication Equipment	\$ 3,669,352	\$ 4,763,428	
63	397.2	Telephone Equipment	\$ 70,292	\$ 70,251	
64	398	Miscellaneous Equipment	\$ 2,398,351	\$ 2,968,479	
65	399	Other Tangible Property	\$ 50,434	\$ 50,434	
66		<b>TOTAL GENERAL PLANT</b>	\$ 104,341,695	\$ 122,906,159	O
67		<b>TOTAL UTILITY PLANT</b>	\$ 1,904,506,143	\$ 2,037,651,021	
68	P=	PRODUCTION PLANT	\$ 276,937,924	\$ 297,814,914	P
69	TD=	TRANSMISSION/DISTRIBUTION PLANT	\$ 1,521,455,181	\$ 1,615,689,430	TD
70	O=	OTHER PLANT	\$ 106,113,038	\$ 124,146,677	O
71		<b>TOTAL</b>	\$ 1,904,506,143	\$ 2,037,651,021	
72		<b>ALLOC OTH TO PROD &amp; TD</b>			
73		PRODUCTION	\$ 16,340,546	\$ 19,327,011	
74		TRANSMISSION/DISTRIBUTION PLANT	\$ 89,772,492	\$ 104,824,676	
75		<b>TOTAL OTHER</b>	\$ 106,113,038	\$ 124,146,677	
76		PRODUCTION	\$ 293,278,470	\$ 317,136,915	
77		TRANSMISSION/DISTRIBUTION PLANT	\$ 1,611,227,673	\$ 1,720,514,106	
78		<b>TOTAL</b>	\$ 1,904,506,143	\$ 2,037,651,021	
79		<b>% PRODUCTION</b>	15.40%	15.56%	
80		<b>%TRANSMISSION/DISTRIBUTION PLANT</b>	84.60%	84.44%	
81		<b>%TOTAL</b>	100.00%	100.00%	

Notes and Source  
 Amounts from MAWC Filing Schedule CAS-4

Missouri American Water Company  
Case No. WR-2015-0301/SR-2015-0302  
Copies of Non-Confidential Material Referenced in the  
Direct Testimony and Schedules of  
Ralph C. Smith

Document	Subject	Confidential	No. of Pages	Page No.
OPC 5003	Actual total Business Transformation Program costs and the actual amount allocated to MAWC incurred during the period 2009-2014.	No	1	2
OPC 5015	MAWC's confirmation that the SAP software platform is a fully integrated system.	No	1	3
OPC 5012	AWWSC is licensed to use all of the BT related software applications; AWE owns and operates separate finance, accounting, management of asset lifecycle, customer service, customer billing, and strategic planning systems, which satisfy the market-based operational needs.	No	1	4
OPC 5007	Business Transformation related depreciation or amortization expense that is recorded monthly, during the test year by month and by Business Transformation component, and the derivation of the Business Transformation depreciation expense by component that was included in the Company's filing.	No	4	5 - 8
MoPSC 0182	Summary of Business Transformation Program expenditures from the beginning of the project through current.	No	11	9 - 19
OPC 5038	MAWC opted out of bonus tax depreciation in years 2011 and 2013; MAWC's confirmation that NOLs can be carried forward for 20 years; MAWC's reasoning for opting out of bonus tax depreciation for years 2011 and 2013; Amount of Federal and State Income tax and current and proposed rates; Amount of NOL of MAWC and AWWC for each year 2011 through 2014 and September 30, 2015; Explanation of how the amount of NOLs were determined; Amount of federal taxable income for MAWC for the first year of new rates in the current rate case if the requested revenue increase was granted in full. (Without Highly Confidential Attachment)	No	6	20 - 25
OPC 5039	MAWC provided a detailed listing by plant account of all plant and equipment added in 2014 and identified all plant and equipment having a MACRS recovery period of 20 years or less; MAWC claimed 2014 bonus tax depreciation and agrees that it would increase ADIT and reduce rate base; MAWC provided calculations showing the impact of 2012, 2013, and 2014 bonus tax depreciation, as well as Form 4562 from MAWC's 2014, 2013, and 2012 federal proforma, which shows the bonus depreciation amount taken.	No	7	26 - 32
Total Pages Including Content Page			32	



**DATA INFORMATION REQUEST**  
**Missouri-American Water Company**  
**WR-2015-0301 / WR-2015-0302**

**Requested From:** Tim Luft  
**Date Requested:** 10/14/15

**Information Requested:**

Business Transformation (BT). Refer to the Direct Testimony of Company witness VerDouw at page 15 (lines 19-21) and Schedule GMV-1. Mr. VerDouw states that the cost of the BT to MAWC is estimated to be \$46.5 million and that the overall total BT cost are estimated to be \$326.2 million to American Water Works. However, Schedule GMV-1 indicates that these amounts, as well as the BT costs allocated to other American Water affiliates, have been incurred during the period 2009 through 2014.

- a. Since Schedule GMV-1 reflects BT costs incurred over the six-year period 2009- 2014, please clarify whether these amounts reflect actual or estimated costs. If the costs are estimates, explain fully and in detail why actual costs are not known six years into the BT program.

**Requested By:** Jere Buckman – Office of Public Counsel – jere.buckman@ded.mo.gov

**Information Provided:**

The costs reflected on Schedule GMV-1 are actual costs. This is reflected as "estimated" on Mr. VerDouw's testimony due to the numbers being rounded to the nearest \$100,000.

**DATA INFORMATION REQUEST**  
**Missouri-American Water Company**  
**WR-2015-0301 / WR-2015-0302**

**Requested From:** Tim Luft  
**Date Requested:** 10/14/15

**Information Requested:**

Business Transformation (BT). Are there any BT systems that do not use the SAP software platform? If not, explain fully why not. If so, identify each BT system that does not use the SAP software platform.

**Requested By:** Jere Buckman – Office of Public Counsel – jere.buckman@ded.mo.gov

**Information Provided:**

No, it is a fully integrated system.

**DATA INFORMATION REQUEST  
Missouri-American Water Company  
WR-2015-0301 / WR-2015-0302**

**Requested From:** Tim Luft  
**Date Requested:** 10/14/15

**Information Requested:**

Do any AWWC non-regulated operations or subsidiary companies have any licenses for any of the software that is included in the AWWC BT program?

- a. If not, explain fully why not.
- b. If so, identify each license related to the BT program that is held by each AWWC non-regulated operation or subsidiary.

**Requested By:** Jere Buckman – Office of Public Counsel – jere.buckman@ded.mo.gov

**Information Provided:**

American Water Works Service Company, Inc. is licensed to use all of the BT related software applications. The BT systems are designed for American Water's regulated utilities, and American Water Company's "non-regulated" or market-based affiliates. American Water Enterprises ("AWE") owns and operates separate finance, accounting, management of asset lifecycle, customer service, customer billing and strategic planning systems, which satisfy the market-based operational needs.

**DATA INFORMATION REQUEST**  
**Missouri-American Water Company**  
**WR-2015-0301 / WR-2015-0302**

**Requested From:** Tim Luft  
**Date Requested:** 10/14/15

**Information Requested:**

Business Transformation (BT). Refer to the Direct Testimony of Company witness VerDouw at page 20 (lines 3-4). Mr. VerDouw stated that the Company has included \$46.5 million in rate base related to the BT program and that depreciation or amortization expense is recorded monthly. Please provide the BT related depreciation or amortization expense that was recorded during the test year by month and by BT component. In addition, show the BT depreciation expense by component that was included in the Company's filing and show how this amount was derived. Show detailed calculations.

**Requested By:** Jere Buckman – Office of Public Counsel – [jere.buckman@ded.mo.gov](mailto:jere.buckman@ded.mo.gov)

**Information Provided:**

Please refer to OPC 5007\_Attachment for details.

Line Number	Component	Current Dep. Rate	Test Year UPS Balances																			
			2014 Jan	2014 Feb	2014 Mar	2014 Apr	2014 May	2014 Jun	2014 Jul	2014 Aug	2014 Sept	2014 Oct	2014 Nov	2014 Dec								
1	Construction Materials (CPM)																					
2	33990-Other PPE-CPS	0.00%	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759	\$63,759
3	34200-Comp & Periph Equip	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4	34210-Comp Software Mainframe	5.00%	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312	60,312
5	34230-Comp Software Other	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
6	CPM Subtotal (Total of Lines 2 - 5)		124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071	124,071
7	Construction Materials (CPM)																					
8	33990-Other PPE-CPS	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
9	34200-Comp & Periph Equip	20.00%	429	429	429	429	429	429	429	429	429	429	429	429	429	429	429	429	429	429	429	429
10	34230-Comp Software Other	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
11	34210-Comp Software Mainframe	5.00%	15,704,554	15,715,472	15,824,743	15,872,900	15,931,850	15,994,615	16,062,413	16,135,370	16,213,570	16,297,020	16,385,820	16,480,070	16,580,870	16,688,220	16,802,170	16,922,720	17,050,070	17,185,220	17,328,170	17,478,820
12	34230-Comp Software Other	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
13	CPM Subtotal (Total of Lines 8 - 12)		15,705,083	15,715,901	15,825,172	15,873,329	15,932,299	15,995,128	16,062,983	16,135,850	16,214,040	16,297,490	16,386,290	16,480,540	16,580,790	16,687,040	16,799,390	16,917,840	17,043,390	17,176,040	17,316,790	17,464,640
14	Construction Materials (CPM)																					
15	33990-Other PPE-CPS	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
16	34200-Comp & Periph Equip	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
17	34210-Comp Software Mainframe	5.00%	12,008,576	12,112,831	12,225,377	12,346,225	12,473,673	12,607,721	12,748,369	12,895,617	13,049,665	13,210,513	13,378,261	13,552,909	13,734,557	13,923,305	14,119,153	14,322,101	14,532,149	14,749,297	14,973,545	15,204,893
18	34230-Comp Software Other	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
19	CPM Subtotal (Total of Lines 15 - 18)		12,008,576	12,112,831	12,225,377	12,346,225	12,473,673	12,607,721	12,748,369	12,895,617	13,049,665	13,210,513	13,378,261	13,552,909	13,734,557	13,923,305	14,119,153	14,322,101	14,532,149	14,749,297	14,973,545	15,204,893
20	Construction Materials (CPM)																					
21	33990-Other PPE-CPS	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
22	34200-Comp & Periph Equip	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
23	34210-Comp Software Mainframe	5.00%	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506	1,366,506
24	34230-Comp Software Other	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
25	34210-Comp Software Mainframe	5.00%	17,371,133	17,597,120	17,833,903	18,081,483	18,340,863	18,612,043	18,896,123	19,193,103	19,504,083	19,829,063	20,168,043	20,521,023	20,888,003	21,269,983	21,667,963	22,082,943	22,515,923	22,967,903	23,438,883	23,938,863
26	34230-Comp Software Other	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
27	CPM Subtotal (Total of Lines 21 - 26)		18,737,639	18,963,626	19,200,409	19,448,966	19,709,349	19,982,166	20,267,346	20,564,569	20,874,169	21,197,152	21,533,535	21,883,318	22,246,601	22,624,384	23,017,667	23,426,550	23,851,033	24,292,216	24,751,299	25,229,282
28	Construction Materials (CPM)																					
29	33990-Other PPE-CPS	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
30	34200-Comp & Periph Equip	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
31	34210-Comp Software Mainframe	5.00%	3,842,654	3,842,976	3,843,298	3,843,620	3,843,942	3,844,264	3,844,586	3,844,908	3,845,230	3,845,552	3,845,874	3,846,196	3,846,518	3,846,840	3,847,162	3,847,484	3,847,806	3,848,128	3,848,450	3,848,772
32	34230-Comp Software Other	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
33	CPM Subtotal (Total of Lines 29 - 33)		3,842,654	3,842,976	3,843,298	3,843,620	3,843,942	3,844,264	3,844,586	3,844,908	3,845,230	3,845,552	3,845,874	3,846,196	3,846,518	3,846,840	3,847,162	3,847,484	3,847,806	3,848,128	3,848,450	3,848,772
34	Construction Materials (CPM)																					
35	33990-Other PPE-CPS	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
36	34200-Comp & Periph Equip	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
37	34210-Comp Software Mainframe	5.00%	544,472,155	544,773,074	545,074,000	545,375,000	545,676,000	545,977,000	546,278,000	546,579,000	546,880,000	547,181,000	547,482,000	547,783,000	548,084,000	548,385,000	548,686,000	548,987,000	549,288,000	549,589,000	549,890,000	550,191,000
38	34230-Comp Software Other	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
39	CPM Subtotal (Total of Lines 35 - 38)		544,472,155	544,773,074	545,074,000	545,375,000	545,676,000	545,977,000	546,278,000	546,579,000	546,880,000	547,181,000	547,482,000	547,783,000	548,084,000	548,385,000	548,686,000	548,987,000	549,288,000	549,589,000	549,890,000	550,191,000
40	IT Equip Total: (Line 6-Line 26 - Line 29-Line 33-Line 34)		544,472,155	544,773,074	545,074,000	545,375,000	545,676,000	545,977,000	546,278,000	546,579,000	546,880,000	547,181,000	547,482,000	547,783,000	548,084,000	548,385,000	548,686,000	548,987,000	549,288,000	549,589,000	549,890,000	550,191,000

Line Number	Component	Current Dep. Rate	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014	2014	Sum of 12 months
			Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total			
<b>Actual Test Year Expense</b>																		
1	Construction Payable Study (CPS)																	
2	33900-Other P/E CPS	0.00%	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
3	34200-Comp & Perph Equip	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
4	34300-Computer Software	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
5	34320-Comp Software Mainframe	5.00%	254	254	254	254	254	254	254	254	254	254	254	254	254	254	254	3,046
6	34330-Comp Software Other	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
7	<b>CPS Subtotal (Total of Lines 2 - 6)</b>		<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>254</b>	<b>3,046</b>
8	<b>Enterprise Resource Planning (ERP)</b>																	
9	33900-Other P/E CPS	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
10	34200-Comp & Perph Equip	20.00%	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	84
11	34300-Computer Software	20.00%	63	63	63	63	63	63	63	63	63	63	63	63	63	63	63	756
12	34320-Comp Software Mainframe	5.00%	69,648	69,648	70,272	70,304	71,455	71,455	71,455	73,475	73,477	73,477	73,477	73,477	73,477	73,477	73,477	877,897
13	34330-Comp Software Other	20.00%	63	63	63	63	63	63	63	63	63	63	63	63	63	63	63	756
14	<b>ERP Subtotal (Total of Lines 9 - 13)</b>		<b>69,611</b>	<b>69,655</b>	<b>70,277</b>	<b>70,311</b>	<b>71,473</b>	<b>71,473</b>	<b>71,473</b>	<b>73,475</b>	<b>73,477</b>	<b>73,477</b>	<b>73,477</b>	<b>73,477</b>	<b>73,477</b>	<b>73,477</b>	<b>73,477</b>	<b>877,931</b>
15	<b>Enterprise Asset Management (EAM)</b>																	
16	33900-Other P/E CPS	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
17	34200-Comp & Perph Equip	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
18	34300-Computer Software	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
19	34320-Comp Software Mainframe	5.00%	41,702	42,137	42,106	41,250	42,173	41,155	42,202	42,200	42,200	42,200	42,200	42,200	42,200	42,200	42,200	506,075
20	34330-Comp Software Other	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	<b>EAM Subtotal (Total of Lines 16 - 20)</b>		<b>41,702</b>	<b>42,137</b>	<b>42,106</b>	<b>41,250</b>	<b>42,173</b>	<b>41,155</b>	<b>42,202</b>	<b>42,200</b>	<b>42,200</b>	<b>42,200</b>	<b>42,200</b>	<b>42,200</b>	<b>42,200</b>	<b>42,200</b>	<b>42,200</b>	<b>506,075</b>
22	<b>Customer Information Systems (CIS)</b>																	
23	33900-Other P/E CPS	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
24	34200-Comp & Perph Equip	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
25	34300-Computer Software	20.00%	22,775	22,775	0	0	0	0	0	0	0	0	0	0	0	0	0	45,550
26	34320-Comp Software Mainframe	5.00%	51,547	52,321	58,558	58,357	59,772	60,215	60,711	61,062	61,274	61,339	61,281	61,281	61,313	61,313	61,313	708,714
27	34330-Comp Software Other	20.00%	63	63	0	0	0	0	0	0	0	0	0	0	0	0	0	1,260
28	<b>CIS Subtotal (Total of Lines 23 - 27)</b>		<b>75,205</b>	<b>75,973</b>	<b>58,558</b>	<b>58,357</b>	<b>59,772</b>	<b>60,215</b>	<b>60,711</b>	<b>61,062</b>	<b>61,274</b>	<b>61,339</b>	<b>61,281</b>	<b>61,281</b>	<b>61,313</b>	<b>61,313</b>	<b>61,313</b>	<b>756,030</b>
29	<b>Control/Operational Interactions</b>																	
30	33900-Other P/E CPS	0.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
31	34200-Comp & Perph Equip	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
32	34300-Computer Software	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
33	34320-Comp Software Mainframe	5.00%	15,212	15,212	15,212	15,213	15,213	15,213	15,213	15,213	15,213	15,213	15,213	15,213	15,213	15,213	15,213	182,554
34	34330-Comp Software Other	20.00%	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
35	<b>Control/OP Subtotal (Total of Lines 30 - 34)</b>		<b>15,212</b>	<b>15,212</b>	<b>15,212</b>	<b>15,213</b>	<b>15,213</b>	<b>15,213</b>	<b>15,213</b>	<b>15,213</b>	<b>15,213</b>	<b>15,213</b>	<b>15,213</b>	<b>15,213</b>	<b>15,213</b>	<b>15,213</b>	<b>15,213</b>	<b>182,554</b>
36	<b>BT Grand Total - (Line 6- Line 35) + Line 20- (Line 27) + Line 34)</b>																	
37			<b>\$27,784</b>	<b>\$28,038</b>	<b>\$157,207</b>	<b>\$168,124</b>	<b>\$173,491</b>	<b>\$172,162</b>	<b>\$172,476</b>	<b>\$172,069</b>	<b>\$172,728</b>	<b>\$172,727</b>	<b>\$172,728</b>	<b>\$172,727</b>	<b>\$172,728</b>	<b>\$172,727</b>	<b>\$172,728</b>	<b>\$2,329,288</b>

Line Number	Component	Proposed Dep. Rate	Dec 2014	Dec 2014	Dec 2014	Dec 2014	Dec 2014	Dec 2014	Dec 2014	Dec 2014	Dec 2014	Dec 2014	Dec 2014	Sum of 12 months
			Current Dep Rate/12	Current Dep Rate/12	Current Dep Rate/12	Current Dep Rate/12	Current Dep Rate/12	Current Dep Rate/12	Current Dep Rate/12	Current Dep Rate/12	Current Dep Rate/12	Current Dep Rate/12	Current Dep Rate/12	
			<b>Proposed Total Year Expense</b>											
			2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	Total Year
			February	March	April	May	June	July	August	September	October	November	December	January
1	Construction Planning System (CPS)													
2	33900-Other P/E-CP	3.0%	\$161	\$161	\$161	\$161	\$161	\$161	\$161	\$161	\$161	\$161	\$161	\$161
3	34200-Comp & Perph Equip	20.0%	0	0	0	0	0	0	0	0	0	0	0	0
4	34200-Computer Software	10.0%	0	0	0	0	0	0	0	0	0	0	0	0
5	34250-Comp Software Mainframe	10.0%	508	508	508	508	508	508	508	508	508	508	508	508
6	34250-Comp Software Other	10.0%	0	0	0	0	0	0	0	0	0	0	0	0
6	<b>CPS Subtotal (Total of Lines 1 - 6)</b>		<b>669</b>	<b>669</b>	<b>669</b>	<b>669</b>	<b>669</b>	<b>669</b>	<b>669</b>	<b>669</b>	<b>669</b>	<b>669</b>	<b>669</b>	<b>669</b>
7														
8	Enterprise Resource Planning (ERP)													
9	33900-Other P/E-CP	3.0%	0	0	0	0	0	0	0	0	0	0	0	0
10	34200-Comp & Perph Equip	20.0%	7	7	7	7	7	7	7	7	7	7	7	7
11	34200-Computer Software	10.0%	147,253	147,253	147,253	147,253	147,253	147,253	147,253	147,253	147,253	147,253	147,253	147,253
12	34250-Comp Software Other	10.0%	15	15	15	15	15	15	15	15	15	15	15	15
13	<b>ERP Subtotal (Total of Lines 8 - 12)</b>		<b>147,275</b>	<b>147,275</b>	<b>147,275</b>	<b>147,275</b>	<b>147,275</b>	<b>147,275</b>	<b>147,275</b>	<b>147,275</b>	<b>147,275</b>	<b>147,275</b>	<b>147,275</b>	<b>147,275</b>
14														
15	Enterprise Asset Management (EAM)													
16	33900-Other P/E-CP	3.0%	0	0	0	0	0	0	0	0	0	0	0	0
17	34200-Comp & Perph Equip	20.0%	0	0	0	0	0	0	0	0	0	0	0	0
18	34200-Computer Software	10.0%	0	0	0	0	0	0	0	0	0	0	0	0
19	34250-Comp Software Mainframe	10.0%	84,444	84,444	84,444	84,444	84,444	84,444	84,444	84,444	84,444	84,444	84,444	84,444
20	34250-Comp Software Other	10.0%	0	0	0	0	0	0	0	0	0	0	0	0
20	<b>EAM Subtotal (Total of Lines 16 - 19)</b>		<b>84,444</b>	<b>84,444</b>	<b>84,444</b>	<b>84,444</b>	<b>84,444</b>	<b>84,444</b>	<b>84,444</b>	<b>84,444</b>	<b>84,444</b>	<b>84,444</b>	<b>84,444</b>	<b>84,444</b>
21														
22	Customer Information Systems (CIS)													
23	33900-Other P/E-CP	3.0%	0	0	0	0	0	0	0	0	0	0	0	0
24	34200-Comp & Perph Equip	20.0%	0	0	0	0	0	0	0	0	0	0	0	0
25	34200-Computer Software	10.0%	0	0	0	0	0	0	0	0	0	0	0	0
26	34250-Comp Software Mainframe	10.0%	122,533	122,533	122,533	122,533	122,533	122,533	122,533	122,533	122,533	122,533	122,533	122,533
27	34250-Comp Software Other	10.0%	0	0	0	0	0	0	0	0	0	0	0	0
27	<b>CIS Subtotal (Total of Lines 23 - 26)</b>		<b>122,533</b>	<b>122,533</b>	<b>122,533</b>	<b>122,533</b>	<b>122,533</b>	<b>122,533</b>	<b>122,533</b>	<b>122,533</b>	<b>122,533</b>	<b>122,533</b>	<b>122,533</b>	<b>122,533</b>
28														
29	Control/Operational Information													
30	33900-Other P/E-CP	3.0%	0	0	0	0	0	0	0	0	0	0	0	0
31	34200-Comp & Perph Equip	20.0%	0	0	0	0	0	0	0	0	0	0	0	0
32	34200-Computer Software	10.0%	0	0	0	0	0	0	0	0	0	0	0	0
33	34250-Comp Software Mainframe	10.0%	32,026	32,026	32,026	32,026	32,026	32,026	32,026	32,026	32,026	32,026	32,026	32,026
34	34250-Comp Software Other	10.0%	0	0	0	0	0	0	0	0	0	0	0	0
34	<b>Control/CI Subtotal (Total of Lines 30 - 33)</b>		<b>32,026</b>	<b>32,026</b>	<b>32,026</b>	<b>32,026</b>	<b>32,026</b>	<b>32,026</b>	<b>32,026</b>	<b>32,026</b>	<b>32,026</b>	<b>32,026</b>	<b>32,026</b>	<b>32,026</b>
35														
36														
37	<b>BT Grand Total - (Line 6+Line 13+Line 20+Line 27+Line 34)</b>		<b>\$365,832</b>	<b>\$365,832</b>	<b>\$365,832</b>	<b>\$365,832</b>	<b>\$365,832</b>	<b>\$365,832</b>	<b>\$365,832</b>	<b>\$365,832</b>	<b>\$365,832</b>	<b>\$365,832</b>	<b>\$365,832</b>	<b>\$365,832</b>
38														

## Missouri Public Service Commission

Respond Data Request

<b>Data Request No.</b>	0182
<b>Company Name</b>	Missouri-American Water Company-(Water)
<b>Case/Tracking No.</b>	WR-2015-0301
<b>Date Requested</b>	9/1/2015
<b>Issue</b>	General Information & Miscellaneous - Other General Info & Misc.
<b>Requested From</b>	Jeanne Tinsley
<b>Requested By</b>	Kevin Thompson
<b>Brief Description</b>	Business Transformation Program related amounts
<b>Description</b>	For each of the following, please provide the information on an American Water and Missouri American basis separately: 1) provide, by month, by FERC account all amounts expended on the Business Transformation Program from the beginning of the project through current. Update by month through January 31, 2016 as information becomes available. Summarize all capital and expense items separately. Also identify amounts for hardware costs, software costs, training costs, and all other categories of cost that exist in regards to this project; 2) provide a categorization of the costs expended to date on the Business Transformation Program by type, such as consulting fees, upfront licensing, internal labor, overhead, taxes and interest that was capitalized and for all other categorizations that exist. Provide a copy of all supporting summary work order authorizations that summarize all of these costs; 3) for all cost categories identified in item 2 above, provide a detailed description of what these costs represent; 4) provide a categorization of all costs incurred to date, broken down between capital and expense, by vendor, by month; 5) for each vendor identified in item 4 above, describe what goods or services were provided in regards to the program. Requested by: Lisa Hanneken (lisa.hanneken@psc.mo.gov)
<b>Response</b>	Please refer to MoPSC W0182_Attachment for a summarization of costs. Due to the voluminous nature of the requested items, the additional information requested above will be available for review at the Company's office at a mutually agreed upon time.
<b>Objections</b>	NA

The attached information provided to Missouri Public Service Commission Staff in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the Missouri Public Service Commission if, during the pendency of Case No. **WR-2015-0301** before the Commission, any matters are discovered which would materially affect the accuracy or completeness of the attached information. If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the Missouri-American Water Company-(Water) office, or other location mutually agreeable. Where identification of a document is requested, briefly describe the



document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to **Missouri-American Water Company-(Water)** and its employees, contractors, agents or others employed by or acting in its behalf.

**Security :** Public  
**Rationale :** NA

Missouri American Water Company  
Response to MoPSC W0182  
Business Transformation Project Expenditures  
As of 06/30/2015

Consolidated Totals (ERP, EAM, and GIS in Total)

Line Number	Description	Year							
		Total	Actual 2009	Actual 2010	Actual 2011	Actual 2012	Actual 2013	Actual 2014	Actual 2015
1									
2	<b>Labor</b>								
3	Internal - Business	\$72,586,411	\$0	\$3,759,263	\$16,764,163	\$26,608,303	\$20,896,461	\$4,547,380	\$10,840
4	External - Other	149,526,366	0	9,118,324	57,483,972	54,148,156	26,123,614	2,652,812	(511)
5	Labor Subtotal (Total of Lines 2. - 3.):	222,112,777	0	12,877,587	74,248,135	80,756,459	47,020,075	7,200,192	10,329
6									
7	Employee Expenses	7,912,030	0	901,902	1,772,878	1,887,205	3,219,999	130,045	0
8	Hardware	13,228,102	0	0	6,615,361	5,430,593	1,182,143	0	0
9	Software	25,721,977	0	12,087,247	8,263,718	3,667,286	1,448,258	255,468	0
10	Program Operations	7,974,668	0	711,166	946,883	2,089,145	3,276,207	948,198	3,069
11	Comprehensive Planning Study	6,361,764	5,719,850	641,914	0	0	0	0	0
12	BT Subtotal (Lines 4. + Lines 5. - 10.):	283,311,318	5,719,850	27,219,817	91,846,974	93,830,693	56,146,682	8,533,904	13,398
13									
14	<b>Other</b>								
15	AFUDC - BT	18,333,281	111,091	595,150	4,050,839	7,236,895	4,388,017	133,174	1,418,114
16	Total BT (Line 11. + Line 13.):	301,644,598	5,830,941	28,214,967	95,897,813	101,067,588	60,534,700	8,667,078	1,431,512
17									
18	BT Controls/Organizational Integration	25,146,325	0	0	7,964,697	13,599,314	3,580,804	1,446	65
19	BT Controls/Organizational Integration - AFUDC	966,000	0	0	30,042	618,940	317,019	0	0
20	Total BT Controls/Organizational Integration (Line 15. + Line 16.):	26,112,325	0	0	7,994,738	14,218,253	3,897,823	1,446	65
21									
22	BT Grand Total - American Water (Line 14. + Line 17.):	\$327,756,924	\$5,830,941	\$28,214,967	\$103,892,551	\$115,285,841	\$64,432,522	\$8,668,524	\$1,431,578
23									
24									
25									

Missouri American Water Company  
Response to MoPSC W0182  
Business Transformation Project Expenditures  
As of 06/30/2015

Enterprise Resource Planning ("ERP")

Line Number	Description	Year							
		Total	Actual 2009	Actual 2010	Actual 2011	Actual 2012	Actual 2013	Actual 2014	Actual 2015
1									
2	<b>Labor</b>								
3	Internal - Business	\$28,616,388	\$0	\$2,127,856	\$9,948,295	\$15,001,111	\$1,522,326	\$16,791	\$3,091
4	External - Other	69,429,417	0	3,636,740	31,350,026	30,676,199	2,726,006	1,040,446	32
5	Labor Subtotal (Total of Lines 2. - 3.):	98,045,805	0	5,764,606	41,298,321	45,677,310	4,248,331	1,057,237	3,124
6									
7	Employee Expenses	2,320,268	0	448,491	782,737	620,958	467,615	467	0
8	Hardware	11,092,306	0	0	6,487,873	4,318,172	286,260	0	0
9	Software	10,156,459	0	3,796,425	4,139,233	1,505,689	459,642	255,468	0
10	Program Operations	2,910,209	0	403,215	528,086	1,419,674	490,073	69,160	577
11	Comprehensive Planning Study	3,178,893	2,905,721	273,173	0	0	0	0	0
12	BT Subtotal (Lines 4. + Lines 5. - 10.):	127,703,941	2,905,721	10,685,910	\$3,236,250	53,541,804	5,951,922	1,382,333	3,701
13									
14	<b>Other</b>								
15	AFUDC - BT	5,669,815	55,634	387,985	1,918,569	2,761,227	413,417	132,983	646,397
16	Total BT (Line 11. + Line 13.):	133,373,756	2,961,355	11,073,895	55,154,819	56,303,031	6,365,339	1,515,316	650,098
17									
18	BT Controls/Organizational Integration	15,102,519	0	0	4,612,514	9,268,900	1,232,117	(11,012)	43
19	BT Controls/Organizational Integration - AFUDC	305,967	0	0	20,132	280,964	4,871	0	0
20	Total BT Controls/Organizational Integration (Line 15. + Line 16.):	15,408,486	0	0	4,632,647	9,549,865	1,236,987	(11,012)	43
21									
22	BT Grand Total - Amerkan Water (Line 14. + Line 17.):	\$148,782,242	\$2,961,355	\$11,073,895	\$59,787,466	\$65,852,896	\$7,602,327	\$1,504,304	\$650,141
23									
24									
25									

Missouri American Water Company  
Response to MoPSC W00182  
Business Transformation Project Expenditures  
As of 06/30/2015

Customer Information Systems ("CS")

Line Number	Description	Year							
		Total	Actual 2009	Actual 2010	Actual 2011	Actual 2012	Actual 2013	Actual 2014	Actual 2015
1									
2	<b>Labor</b>								
3	Internal	\$27,281,848	\$0	\$1,120,864	\$3,779,215	\$6,424,265	\$11,969,601	\$3,987,903	\$418
4	External	47,790,059	0	3,438,558	13,643,263	12,978,793	16,110,510	1,618,828	(543)
5	Labor Subtotal (Total of Lines 2. - 3.):	75,071,907	0	4,559,422	17,422,479	19,403,064	28,080,211	5,606,730	(125)
6									
7	Employee Expenses	3,316,501	0	261,074	634,634	894,529	1,465,363	60,901	0
8	Hardware	161,248	0	0	0	160,876	372	0	0
9	Software	9,934,874	0	6,064,822	2,281,016	1,179,115	409,921	0	0
10	Program Operations	3,441,755	0	211,249	222,901	494,596	1,854,421	658,588	1,089
11	Comprehensive Planning Study	1,081,022	841,598	239,424	0	0	0	0	0
12	BT Subtotal (Lines 4. + Lines 5. - 10.):	93,007,308	841,598	11,335,991	20,561,031	22,132,181	31,810,288	6,326,219	964
13									
14	<b>Other</b>								
15	AFUDC - BT	6,594,892	17,881	397,298	1,347,590	2,560,021	2,272,053	49	447,162
16	Total BT (Line 11. + Line 13.):	99,602,200	859,480	11,733,289	21,908,621	24,692,201	34,082,341	6,326,268	448,126
17									
18	BT Controls/Organizational Integration	5,332,886	0	0	1,731,895	2,206,713	1,389,211	5,067	22
19	BT Controls/Organizational Integration - AFUDC	340,381	0	0	5,309	172,281	162,792	0	0
20	Total BT Controls/Organizational Integration (Line 15. + Line 16.):	5,673,267	0	0	1,737,204	2,378,994	1,552,002	5,067	22
21									
22	BT Grand Total - American Water (Line 14. + Line 17.):	\$105,275,467	\$859,480	\$11,733,289	\$23,645,825	\$27,071,195	\$35,634,344	\$6,331,335	\$448,148
23									
24									
25									

Missouri American Water Company  
Response to MOPSC W00182  
Business Transformation Project Expenditures  
As of 06/30/2015

Enterprise Asset Management ("EAM")

Line Number	Description	Year							
		Total	Actual 2009	Actual 2010	Actual 2011	Actual 2012	Actual 2013	Actual 2014	Actual 2015
1									
2	<b>Labor</b>								
3	Internal - Business	\$16,677,335	\$0	\$510,533	\$3,036,653	\$5,182,928	\$7,404,535	\$542,686	\$7,331
4	External - Other	32,507,400	0	2,043,025	12,490,682	10,493,157	7,286,998	(6,462)	0
5	<b>Labor Subtotal (Total of Lines 2 - 3):</b>	<b>48,584,735</b>	<b>0</b>	<b>2,553,558</b>	<b>15,527,335</b>	<b>15,676,085</b>	<b>14,691,532</b>	<b>536,225</b>	<b>7,331</b>
6									
7	Employee Expenses	2,275,261	0	192,333	355,506	371,719	1,287,021	68,677	0
8	Hardware	1,974,547	0	0	127,487	951,549	655,511	0	0
9	Software	5,630,644	0	2,226,000	1,843,468	932,431	578,655	0	0
10	Program Operations	1,619,635	0	96,702	155,896	174,874	931,712	220,450	1,402
11	Comprehensive Planning Study	2,101,848	1,972,531	129,318	0	0	0	0	0
12	<b>BT Subtotal (Lines 4, + Lines 5 - 10):</b>	<b>62,586,670</b>	<b>1,972,531</b>	<b>5,197,916</b>	<b>18,049,693</b>	<b>18,156,708</b>	<b>18,384,472</b>	<b>825,351</b>	<b>8,733</b>
13									
14	<b>Other</b>								
15	AFUDC - BT	4,650,459	37,576	209,667	761,690	1,915,648	1,702,547	142	324,556
16	<b>Total BT (Line 11, + Line 13):</b>	<b>67,237,129</b>	<b>2,010,107</b>	<b>5,407,582</b>	<b>18,834,372</b>	<b>20,072,356</b>	<b>20,087,019</b>	<b>825,493</b>	<b>333,289</b>
17									
18	BT Controls/Organizational Integration	4,710,655	0	0	1,620,287	2,123,700	959,476	7,392	0
19	BT Controls/Organizational Integration - AFUDC	319,653	0	0	4,601	165,695	149,357	0	0
20	<b>Total BT Controls/Organizational Integration (Line 15, + Line 16):</b>	<b>5,030,507</b>	<b>0</b>	<b>0</b>	<b>1,624,888</b>	<b>2,289,394</b>	<b>1,108,833</b>	<b>7,392</b>	<b>0</b>
21									
22	<b>BT Grand Total - American Water (Line 14, + Line 17):</b>	<b>\$72,267,637</b>	<b>\$2,010,107</b>	<b>\$5,407,582</b>	<b>\$20,459,261</b>	<b>\$22,361,750</b>	<b>\$21,195,852</b>	<b>\$832,885</b>	<b>\$333,289</b>
23									
24									
25									

Missouri American Water Company  
Response to MoPSC W00182  
Business Transformation Project Expenditures  
As of 06/30/2015

Consolidated Totals By AW Subsidiary and Account

Line Number	Account	Sub Account	Account Description	1010-Indiana American Water Co	1011-Iowa American Water Co	1012-Kentucky American Water Co	1013-Maryland American Water Co	1015-California American Water Co	1016-Michigan American Water Co	1017-Missouri American Water Co
1	1070000		CWP	\$467,531	\$117,509	\$228,609	\$9,438	\$238,576	\$4,754	\$705,017
2	12130003	121253	Capital Lease 3 Year							
3	12130004	121259	Capital Lease 4 Year							
4	12130005	121300	Capital Lease 5 Year							
5	12130007	121301	Capital Lease 7 Year							
6	16689900		Reg Asset - Other	7,170,944						
7	18713000		LT Asset - Prelim Survey & Investigation							
8	10133910/10633910	339600	Other P/E-CPS	59	122,100		10,021		6,952	63,759
9	10134010/10634010	340100	Office Furniture & Equip							
10	10134010/10634010	340200	Comp & Periph Equip							1,636
11	10134010/10634010	340300	Computer Software	20,972,942	6,035,737	132,864	489,551			
12	10134010/10634010	340310	Comp Software Mainframe					17,543,911		
13	10134010/10634010	340315	Computer Software Special			11,944,407			143,133	45,410,907
14	10139000/10639000	390300	WW Computer Software							
15	10134010/10634010	340310	Capitalized Overhead Credit		(59,654)		(4,507)	(166,876)		(442,085)
16	52501600		Misc Oper - Admin & General					408,332		
17	53409993		AWWSC Services - Conversion							
18	59011000		Gains/Losses Non-Utility Property Disposals							
19	59011500		Gains/Losses Non-Utility Property Sales							
20			Total Project Costs	\$28,611,336	\$6,215,742	\$12,286,873	\$506,503	\$18,023,943	\$154,839	\$46,740,234
21										
22										
23										
24										
25										

Missouri American Water Company  
Response to MoPSC W00182  
Business Transformation Project Expenditures  
As of 06/30/2015

Consolidated Totals By AW Subsidiary and Account

Line Number	Account	Sub Account	Account Description	1018-New Jersey American Water Co	1024-Pennsylvania American Water Co	1025-Illinois American Water Co	1026-Tennessee American Water Co	1027-Virginia American Water Co	1028-West Virginia American Water Co	1090-Hawaii American Water Co
1	10700000		CWP	\$929,343	\$801,734	\$395,204	\$141,132	\$81,992	\$310,660	\$16,743
2	12130003	121298	Capital Lease 3 Year							
3	12130004	121299	Capital Lease 4 Year							
4	12130005	121300	Capital Lease 5 Year							
5	12130007	121301	Capital Lease 7 Year							
6	18689900		Reg Asset - Other							
7	18715000		LT Asset - Prelim Survey & Investigation						0	0
8	10135910/10639910	33500	Other P/E-CPS	1,282,786	1,258,918	588,304	149,654	108,761		
9	10134010/10634010	340100	Office Furniture & Equip			5,318				
10	10134010/10634010	340200	Comp & Periph Equip							
11	10134010/10634010	340300	Computer Software	64,654,844		29,271,459				
12	10134010/10634010	340910	Comp Software Mainframe		62,011,448				17,241,281	
13	10134010/10634010	340915	Computer Software Special				7,304,430	5,306,136		
14	10135000/10639000	330300	WW Computer Software							\$93,014
15	10134010/10634010	3403XX	Capitalized O. Overhead Credit	(631,424)	(635,801)	(296,530)				(9,790)
16	52501600		Misc Oper - Admin & General							
17	53406999		AWWSC Services - Conversion			93,611				
18	59011000		Gains/Losses Non-Utility Property Disposals							
19	59011500		Gains/Losses Non-Utility Property Sales							
20			<b>Total Project Costs</b>	<b>\$66,235,549</b>	<b>\$63,536,297</b>	<b>\$30,057,373</b>	<b>\$7,595,217</b>	<b>\$5,416,460</b>	<b>\$17,551,741</b>	<b>\$1,000,028</b>
21										
22										
23										
24										
25										

Missouri American Water Company  
Response to MoPSC W00182  
Business Transformation Project Expenditures  
As of 06/30/2015

Consolidated Totals By AW Subsidiary and Account

Line Number	Account	Sub Account	Account Description	Water Works ServiceCo	1038-New York American Water Co	2019-New Mexico American Water Co	2072-Ohio American Water Co	2023-Arizona American Water Co	2050-Texas American Water Co	Total Project Costs
1	1070000		CW?		\$137,082					\$1,746,156
2	12130003	121298	Capital Lease 3 Year	2,833,352						2,833,352
3	12130004	121299	Capital Lease 4 Year	8,135,506						8,135,506
4	12130005	121300	Capital Lease 5 Year	64,338						64,338
5	12130007	121501	Capital Lease 7 Year	61,558						61,558
6	18689500		Reg Asset - Other							7,170,544
7	18719000		LT Asset - Prelm Survey & Investigation							0
8	10133910/10633910	339500	Other P/E-CPS		147,959					3,739,299
9	10134010/10634010	340100	Office Furniture & Equip							5,318
10	10134010/10634010	340200	Comp & Periph Equip							1,636
11	10134010/10634010	340300	Computer Software		9,345,507					130,883,372
12	10134010/10634010	340310	Computer Software Mainframe							148,656,817
13	10134010/10634010	340315	Computer Software Special							19,248,837
14	10135000/10635000	350500	WW Computer Software							593,014
15	10134010/10634010	340304	Capitalized Overhead Credit		(83,006)					(2,330,023)
16	52501500		Misc Oper - Admin & General							408,332
17	53609999		AWWSC Services - Conversion							93,611
18	55011000		Gains/Losses Non-Utility Property Disposals	444						444
19	55011500		Gains/Losses Non-Utility Property Sales			178,569	1,242,142	1,614,667	10,824	3,044,402
20			<b>Total Project Costs</b>	<b>\$11,095,209</b>	<b>\$9,607,573</b>	<b>\$176,969</b>	<b>\$1,242,142</b>	<b>\$1,614,667</b>	<b>\$10,824</b>	<b>\$272,756,924</b>
21										
22										
23										
24										
25										



Missouri American Water Company  
 Response to MoPSC W00182  
 Business Transformation Project Expenditures  
 As of 06/30/2015

External - Other By Vendor

Line Number	Vendor	Amount
1	Aasonn LLC	\$8,000
2	Accenture LLP	100,021,002
3	Accountants International	3,690
4	Accu Staffing Services	535,352
5	Aerotek Inc	117,063
6	Anexinet	135,000
7	Applied Water Management Inc -	11,225
8	Aurionpro Solutions Inc	141,836
9	BackOffice Associates LLC	9,920,075
10	Basis Technologies Inc	22,596
11	Career Concepts Inc	21,721
12	CBTeam	2,550
13	Classic Graphics Inc	12,748
14	Communication Research Associates	814,722
15	Compotech Universal Inc	7,000
16	Computer Financial Consultants	3,416,435
17	Datamatic Ltd	5,300
18	Diamond Technologies Inc	202,228
19	DJB ERP Solutions LLC	175,106
20	Embark to Solutions Inc	289,448
21	Emerson Personnel Group	22,505
22	Environmental Systems Research	978,772
23	Ernst & Young	3,627,699
24	Five Point Partners LLC	111,225
25	Gartner Inc	140,000
26	Goss, Darvas E	178,524
27	Gotham Technology Group LLC	8,430
28	Grom Associates Inc	1,051,858
29	Hackett Group	65,912
30	Hawthorne Associates Inc	770,957
31	IDModeling Inc	3,497
32	Impact Services	551,455
33	Infor Global Solutions Inc	8,336
34	Insight	95,313
35	Kay Toon Design	2,226
36	KPMG LLP	71,614
37	Kronos Inc	2,143,901
38	Laurel Hill GIS Inc	12,480
39	Liberty Contract Services	599,266
40	Littler Mendelson PC	29,291
41	Malikco LLC	475,382
42	Micro Enterprises NJ Inc	9,504
43	Moore, Karen G	72,708
44	mPower Managed Services LLC	15,500
45	Ogletree Deakins Nash Smoak &	262,588
46	Orasi Software Inc	94,196
47	Pactera Technologies NA Inc	333,152
48	Partners Consulting Inc	1,730,806
49	PowerPlan Consultants Inc	7,900
50	Price WaterhouseCoopers LLP	88,654
51	Regulus Integrated Solutions L	13,810
52	Resources Global	60,077
53	Robert Half	16,938
54	SAP	11,331,429

Missouri American Water Company  
Response to MoPSC W00182  
Business Transformation Project Expenditures  
As of 06/30/2015

## External - Other By Vendor

Line Number	Vendor	Amount
55	Scalfo Electric	5,442
56	SECURICON LLC	403,286
57	Six Sigma Academy	2,047,061
58	Speedy Apple Enterprises Inc	27,505
59	SuccessFactors Inc	173,196
60	Tek Systems	1,001,083
61	Thompson & Knight LLP	193,633
62	Tom Baker Consulting LLC	49,300
63	Towers Watson PA Inc	481,439
64	Trintech Inc	79,653
65	Triviumsoft	15,698
66	UC4 Software Inc	55,939
67	Various Adjustments	1,888,888
68	Versatile Systems Inc	7,269
69	Vibrant Fusion LLC	34,990
70	Visual Enterprise Architecture	136,079
71	Volt Management Corp	53,568
72	Windrunner Advertising	160
73	Yoh Services LLC	2,023,175
74		
75		<u>\$149,526,366</u>
76		
77		
78		
79		
80		

**DATA INFORMATION REQUEST**  
**Missouri-American Water Company**  
**WR-2015-0301 / WR-2015-0302**

**Requested From:** Tim Luft  
**Date Requested:** 10/14/15

**Information Requested:**

Did MAWC or American Water Works is opt out of (i.e., not take) bonus tax depreciation in any year (2011 through 2014)? If so, explain fully, and for each year for which AWWC or MAWC did not claim full available amounts of bonus tax depreciation, provide the following information:

- a. Please confirm that any tax NOL can be carried forward for 20 years to reduce future income taxes. If this cannot be confirmed, explain fully why this is not the case.
- b. Please provide all analysis performed by or for American Water Works and for MAWC comparing the projected results of
  - (1) claiming bonus tax depreciation and
  - (2) non claiming bonus tax depreciation for each year. Include all assumptions and supporting workpapers.
- c. Please provide all American Water Works and MAWC projections of taxable income that were used to evaluate whether using bonus tax depreciation that could be claimed in each year will result in overall tax savings during each tax year of the 20 year NOL carry forward period.
- d. How does MAWC propose to compensate Missouri ratepayers for any imprudence effects and/or higher revenue requirements for each year of the 20 year NOL carry forward period related to the parent company decision to not use bonus tax depreciation in each year that bonus tax depreciation was available but was not claimed by MAWC? Explain fully and show in detail.
- e. How much current income tax expense is MAWC claiming in the current case for the test year, before and after its requested revenue increase?
- f. What amount of tax NOL did MAWC have as of each date: 12/31/2011, 12/31/2012, 12/31/2013, 12/31/2014 and 9/30/2015?
- g. Show in detail how the MAWC tax NOLs as of 12/31/2014 and 6/30/2015 were determined.
- h. What amount of tax NOL does American Water Works Company have as of each date: 12/31/2011, 12/31/2012, 12/31/2013, 12/31/2014 and 6/30/2015?
- i. Show in detail how the American Water Works Company tax NOLs as of each date were determined: 12/31/2011, 12/31/2012, 12/31/2013, 12/31/2014 and 9/30/2015.
- j. Show in detail how much federal taxable income MAWC has for the first year of new rates in the current MO rate case as if the Company's requested revenue increase were to be granted in full. Include supporting calculations.
- k. Provide all Excel files, electronically, with formulas and calculations intact, relative to your answers to this data request.

**Requested By:** Jere Buckman – Office of Public Counsel – jere.buckman@ded.mo.gov

**Information Provided:**

MAWC and American Water Works opted out of bonus depreciation in tax years 2011 and 2013. In 2011, the bonus depreciation allowed by the IRS to deduct was 100% of qualifying property. It was determined that because the consolidated group already had sufficient net operating losses (NOL's), adding to that would jeopardize its ability to use them in the future, even though the carryforward is 20 years. In 2013, the consolidated group had charitable contribution carryforwards that were going to expire unused if the Company was in a taxable loss position. That would have been an additional tax expense to the Company. Therefore, it was decided to opt out of taking the bonus depreciation.

- a. Yes, federal NOL's can be carried forward for 20 years to reduce future income taxes.
- b. No analysis was done for MAWC, only in consolidation. Please see the file OPC 5038\_Attachment 1 Highly Confidential for the 2011 analysis. As stated above, the 2013 decision was mostly due to charitable contributions expiring. Please see the file OPC 5038\_Attachment 2, which shows the Company would have had a taxable loss with taking bonus depreciation in 2013.
- c. No analysis was done for MAWC, only in consolidation. Please see the OPC 5038\_Attachment 1 Highly Confidential.
- d. The business decision to elect not to take bonus depreciation is not imprudent. As can be seen in the 2011 analysis in the file OPC 5038\_Attachment 1 Highly Confidential, the full NOL utilization was projected to be close to the expiration date. Should the NOLs expire, the tax effect is booked to income tax expense. In addition, any additional accumulated deferred income tax liability (ADIT) generated by taking a bonus depreciation deduction would be partially (or fully) offset by the deferred tax asset generated by the NOL. Similarly in 2013, as mentioned above, had the Company taken bonus depreciation in 2013 and created additional taxable loss, a portion of its charitable contribution would have expired and would have created additional tax expense.
- e. Federal income tax at current rates for Federal and State respectively are (\$7,774,691) and (\$1,227,755) at present rates. Federal income and State income tax at proposed rates is \$8,964,056 and \$1,402,614. Please reference schedule CAS-10 TAX in the original case filing.
- f. Please see file OPC 5038\_Attachment 3.
- g. Please see file OPC 5038\_Attachment 3.
- h. Please see file OPC 5038\_Attachment 3.
- i. Please see file OPC 5038\_Attachment 3.
- j. The federal taxable income for MAWC for the first year of new rates in the current MO rate case if the requested revenue increase were granted in full would be \$27,020,081. Please reference schedule CAS-10 TAX in the original case filing for detailed calculations.
- k. See referenced attachments above.

Missouri-American Water Company  
WR-2015-0301 / WR-2015-0302  
Response for OPC 5038 - Attachment 2

2013 Federal Taxable Income / (Loss)

Federal Taxable Income per 2013 Tax Return	112,425,216
Estimated Bonus Depreciation Deduction	<u>(263,000,000)</u>
2013 Federal Taxable Loss after Bonus Depreciation estimate	(150,574,784)

Missouri-American Water Company  
WR-2015-0301 / WR-2015-0302  
Response for OPC 5038 - Attachment 3

Federal Net Operating Loss Carryforward

Company	2011 Balance	2012 Activity	2012 Balance	2013 Activity	2013 Balance	2014 Activity	2014 Balance
American Water Works Company, Inc.	(492,671,670)	889,555	(491,782,115)	50,501,269	(441,280,846)	(40,358,013)	(481,638,858)
Missouri-American Water Company	(154,004,599)	1,586,844	(152,417,755)	15,845,362	(136,572,393)	(17,874,497)	(154,446,890)

2015 Estimate Federal Net Operating Loss Carryforward at 06/15/2015

Company	2014 Balance	Estimated 2015 Activity at 06/30/2015	06/30/2015 Balance
American Water Works Company, Inc.	(481,638,858)	69,366,726	(412,272,133)
Missouri-American Water Company	(154,446,890)	20,123,711	(134,323,179)

Missouri-American Water Company  
WR-2015-0301 / WR-2015-0302  
Response for OPC 5038 - Attachment 3

2014 Federal NOL Allocation

Company Name	AWW Taxable Income (Loss) 12/31/2014	Taxable Income Companies	Taxable Loss Companies	Percentage of Loss	Allocation of Loss	2014 Taxable Income / (Loss) After Allocation
American Water Works Company Inc.	(79,468,911)	-	(79,468,911)	37.1663%	40,358,013	(39,110,898)
Missouri-American Water Company	(35,196,649)	-	(35,196,649)	16.4609%	17,874,497	(17,322,152)
<b>Total</b>	<b>(108,587,612)</b>	<b>105,232,115</b>	<b>(213,819,727)</b>			

Missouri-American Water Company  
WR-2015-0301 / WR-2015-0302  
Response for OPC 5038 - Attachment 3

OPC 5038\_Attachment 3  
Case No. WR-2015-0301  
Page No. 3 of 3

2015 Estimated Federal NOL Allocation

Company Name	AWW Taxable Income (Loss) 12/31/2014	Percentage of Loss CF	Allocation of Loss
American Water Works Company Inc.	(78,724,944)	50.4953%	(138,733,451)
Missouri-American Water Company	(9,702,971)	14.6490%	(40,247,422)
<b>Total</b>	<b>274,745,027</b>		



**DATA INFORMATION REQUEST  
Missouri-American Water Company  
WR-2015-0301 / WR-2015-0302**

**Requested From:** Tim Luft  
**Date Requested:** 10/14/15

**Information Requested:**

2014 Bonus Tax Depreciation.

- a. Does the Company agree that the availability of 2014 bonus tax depreciation constitutes a known and measurable change for any test years involving 2014 or later periods? If not, explain fully why not.
- b. Please provide a detailed listing by plant account of all plant and equipment added in 2014. Provide the listing in Excel.
- c. Please identify, in the listing provided in response to part "b", all plant and equipment having an MACRS recovery period of 20 years or less, and provide the MACRS recovery period for such property.
- d. Did the Company claim 2014 bonus tax depreciation? If not, explain fully why not.
- e. Does the Company agree that the impact of utilizing the 2014 bonus tax depreciation is a substantial increase in the balance of Accumulated Deferred Income Taxes that offset rate base, and thus a significant decrease to utility rate base? If not, explain fully why not.
- f. Please provide calculations showing the impact of 2012, 2013 and 2014 bonus tax depreciation and include complete supporting calculations and Excel files with all formulas and calculations intact.

**Requested By:** Jere Buckman – Office of Public Counsel – jere.buckman@ded.mo.gov

**Information Provided:**

- a. The Company agrees that if bonus depreciation is available for a particular year and the Company takes the deduction, then it should be included in a rate case filing.
- b. See OPC 5039\_Attachment 1.
- c. See OPC 5039\_Attachment 1.
- d. Yes, and it is included in the rate filing.
- e. Yes, taking a bonus depreciation deduction will, by itself, increase accumulated deferred income taxes (ADIT) and reduce rate base. There are other effects on ADIT related to taking a bonus depreciation deduction, such as net operating loss carryforwards.
- f. Please see OPC 5039\_Attachment 2 for the impact on ADIT of 2012, 2013 & 2014 bonus depreciation taken on our tax returns filed. Also see OPC 5039\_Attachment 3 for Form 4562 from MO-American Water's federal proforma which shows the bonus depreciation amount taken on line 14.

Missouri-American Water Company  
WR-2015-0301 / WR-2015-0302  
Response for OPC 5039 - Attachment 1

Powerplant RR Asset Activity Report for Missouri for 2014

	Addition	MACRS Recovery Period
303200-Land & Land Rights-Supply	\$9,218.00	
303300-Land & Land Rights-Pumping		
303400-Land & Land Rights-Treatment		
304100-Struct & Imp-Supply	79,722.63	
304200-Struct & Imp-Pumping	357,157.90	
304300-Struct & Imp-Treatment	2,300,756.89	
304400-Struct & Imp-T&D	(2,262,858.24)	
304500-Struct & Imp-General	1,968,587.41	
304600-Struct & Imp-Offices	467,124.55	
304610-Struct & Imp-HVAC	(767.05)	
304620-Struct & Imp-Leasehold		
304700-Struct & Imp-Store,Shop,Gar	819,956.82	
304800-Struct & Imp-Misc		
305000-Collect & Impound Reservoirs	10,932.19	
306000-Lake, River & Other Intakes		
307000-Wells & Springs	229,794.88	
309000-Supply Mains	118,692.73	
310000-Power Generation Equip	187,925.49	
310200-Boiler Plant Equip P		
311000-Pumping Equipment	818,708.58	
311100-Pump Eq Steam		
311200-Pump Eq Electric	500,935.13	
311300-Pump Eq Diesel		
311500-Pump Eq Other	47,549.11	
311540-Pumping Equipment TD	2,964.36	
320100-WT Equip Non-Media	1,456,650.59	
320200-WT Equip Filter Media	464,966.82	
330000-Dist Reservoirs & Standpipes	408,534.99	
330100-Elevated Tanks & Standpipes	5,836.60	
330200-Ground Level Tanks	47,060.09	
331001-T&D Mains	92,706,891.94	
332000-Fire Mains		
333000-Services	2,740,133.59	
334100-Meters	6,899,004.65	
334200-Meter Installations	185,399.64	
334300-Meter Vaults	99,101.14	
335000-Hydrants	3,359,616.10	
339400-Other P/E-WT Res Hand Equip		
339600-Other P/E-CPS		
340100-Office Furniture & Equip	55,248.46	7
340200-Comp & Periph Equip	1,583,394.11	5
340300-Computer Software	5,010,807.02	3
340400-Data Handling Equipment		7
340500-Other Office Equipment	15,419.89	5
341100-Trans Equip Lt Duty Trks	474,054.26	5
341200-Trans Equip Hvy Duty Trks	1,457,223.68	5
341300-Trans Equip Autos	(1,701,438.20)	5

Missouri-American Water Company  
 WR-2015-0301 / WR-2015-0302  
 Response for OPC 5039 - Attachment 1

Powerplant RR Asset Activity Report for Missouri for 2014

	Addition	MACRS Recovery Period
341400-Trans Equip Other	2,746,705.75	5
342000-Stores Equipment	272,260.42	
343000-Tools,Shop,Garage Equip	458,457.82	
344000-Laboratory Equipment	6,262.14	
345000-Power Operated Equipment	28,660.17	
346100-Comm Equip Non-Telephone	(105,159.58)	
346190-Remote Control & Instrument	419,041.33	
346200-Comm Equip Telephone	41,995.64	
347000-Misc Equipment	(529,693.91)	
348000-Other Tangible Property		
353300-WW Land & Ld Rights Pumping	762.00	
354200-WW Struct & Imp Collection	117,193.65	
354300-WW Struct & Imp Pumping	(0.02)	
354400-WW Struct & Imp Treatment	68,605.91	
354500-WW Struct & Imp General	40,347.28	
355200-WW Pwr Gen Equip Collection		
355400-WW Pwr Gen Equip Treatment	2,639.67	
355500-WW Pwr Gen Equip RWTP	3,164.89	
360000-WW Collection Sewers Forced	570,987.80	
361100-WW Collecting Mains	591,753.48	
363000-WW Services Sewer	13,591.35	
370000-WW Receiving Wells	160,209.00	
371100-WW Pump Equip Elect	277,530.92	
371200-WW Pump Equip Oth Pwr	2,011.30	
371300-WW Pump Equip Misc		
380000-WW TD Equipment	360,704.05	
381000-WW Plant Sewers	18,513.63	
389100-WW Oth Plt & Misc Eq Intang		
390000-WW Office Furniture & Equip	250.00	7
390200-WW Computers & Peripheral	584.88	5
391000-WW Trans Equipment	35,960.07	5
392000-WW Stores Equipment		
393000-WW Tool Shop & Garage Equip	10,855.10	
394000-WW Laboratory Equipment	14,184.42	
396000-WW Communication Equip	10,233.37	
397000-WW Misc Equipment	511.24	
Grand Total	\$126,563,430.52	

Missouri-American Water Company  
 WR-2015-0301 / WR-2015-0302  
 Response for OPC 5039 - Attachment 2

Impact of Bonus Depreciation

	Bonus Depreciation Deduction	Accumulated Deferred Income Tax - Asset (Liability) *
2014	(\$23,628,443)	(\$9,229,861)
2013	-	-
2012	(24,716,014)	(9,654,693)

\* Blended Tax Rate 39.06%

Form **4562**

**Depreciation and Amortization**  
(Including Information on Listed Property)

OMB No. 1545-0172

**2014**

Department of the Treasury  
Internal Revenue Service (99)

▶ Attach to your tax return.  
▶ Information about Form 4562 and its separate instructions is at [www.irs.gov/form4562](http://www.irs.gov/form4562).

Attachment  
Sequence No. **179**

Name(s) shown on return

Identifying number

Missouri-American Water Company

44-0578460

Business or activity to which this form relates

**General Depreciation and Amortization**

**Part I Election To Expense Certain Property Under Section 179**

Note: If you have any listed property, complete Part V before you complete Part I.

1	Maximum amount (see instructions)	1	
2	Total cost of section 179 property placed in service (see instructions)	2	
3	Threshold cost of section 179 property before reduction in limitation (see instructions)	3	
4	Reduction in limitation. Subtract line 3 from line 2. If zero or less, enter -0-	4	
5	Dollar limitation for tax year. Subtract line 4 from line 1. If zero or less, enter -0-. If married filing separately, see instructions	5	
6	(a) Description of property	(b) Cost (business use only)	(c) Elected cost
7	Listed property. Enter the amount from line 29	7	
8	Total elected cost of section 179 property. Add amounts in column (c), lines 6 and 7	8	
9	Tentative deduction. Enter the smaller of line 5 or line 8	9	
10	Carryover of disallowed deduction from line 13 of your 2013 Form 4562	10	
11	Business income limitation. Enter the smaller of business income (not less than zero) or line 5 (see instructions)	11	
12	Section 179 expense deduction. Add lines 9 and 10, but do not enter more than line 11	12	
13	Carryover of disallowed deduction to 2015. Add lines 9 and 10, less line 12	13	

Note: Do not use Part II or Part III below for listed property. Instead, use Part V.

**Part II Special Depreciation Allowance and Other Depreciation (Do not include listed property.) (See instructions.)**

14	Special depreciation allowance for qualified property (other than listed property) placed in service during the tax year (see instructions)	14	23,628,443.
15	Property subject to section 168(f)(1) election	15	
16	Other depreciation (including ACRS)	16	1,704,068.

**Part III MACRS Depreciation (Do not include listed property.) (See instructions.)**

**Section A**

17	MACRS deductions for assets placed in service in tax years beginning before 2014	17	37,456,376.
18	If you are electing to group any assets placed in service during the tax year into one or more general asset accounts, check here		

**Section B - Assets Placed in Service During 2014 Tax Year Using the General Depreciation System**

(a) Classification of property	(b) Month and year placed in service	(c) Basis for depreciation (business/investment use only - see instructions)	(d) Recovery period	(e) Convention	(f) Method	(g) Depreciation deduction
19a 3-year property		2,449,457.	3.000	HY	S/L	257,333.
b 5-year property		1,563,991.	5.000	HY	200 DB	318,379.
c 7-year property		25,521.	7.000	HY	200 DB	3,646.
d 10-year property						
e 15-year property						
f 20-year property						
g 25-year property		20,040,593.	25 yrs.	HY	S/L	400,812.
h Residential rental property			27.5 yrs.	MM	S/L	
i Nonresidential real property		1,373,390.	39 yrs.	MM	S/L	22,229.

**Section C - Assets Placed in Service During 2014 Tax Year Using the Alternative Depreciation System**

20a Class life					S/L	
b 12-year			12 yrs.		S/L	
c 40-year			40 yrs.	MM	S/L	

**Part IV Summary (See instructions.)**

21	Listed property. Enter amount from line 28	21	
22	Total. Add amounts from line 12, lines 14 through 17, lines 19 and 20 in column (g), and line 21. Enter here and on the appropriate lines of your return. Partnerships and S corporations - see instructions	22	63,791,286.
23	For assets shown above and placed in service during the current year, enter the portion of the basis attributable to section 263A costs	23	

JSA For Paperwork Reduction Act Notice, see separate instructions.  
4X2300 2.000

Form **4562** (2014)

0001CN 1MC4

V14-6.5F

44-0578460

**16**

Form **4562**

**Depreciation and Amortization**  
(Including Information on Listed Property)

OMB No. 1545-0172

**2013**

Department of the Treasury  
Internal Revenue Service (99)

▶ See separate instructions.

▶ Attach to your tax return.

Attachment  
Sequence No. **179**

Name(s) shown on return

Identifying number

Missouri-American Water Company

44-0578460

Business or activity to which this form relates

**General Depreciation and Amortization**

**Part I Election To Expense Certain Property Under Section 179**

Note: If you have any listed property, complete Part V before you complete Part I.

1	Maximum amount (see instructions)	1	
2	Total cost of section 179 property placed in service (see instructions)	2	
3	Threshold cost of section 179 property before reduction in limitation (see instructions)	3	
4	Reduction in limitation. Subtract line 3 from line 2. If zero or less, enter -0-	4	
5	Dollar limitation for tax year. Subtract line 4 from line 1. If zero or less, enter -0-. If married filing separately, see instructions	5	
6	(a) Description of property	(b) Cost (business use only)	(c) Elected cost
7	Listed property. Enter the amount from line 29	7	
8	Total elected cost of section 179 property. Add amounts in column (c), lines 6 and 7	8	
9	Tentative deduction. Enter the smaller of line 5 or line 8	9	
10	Carryover of disallowed deduction from line 13 of your 2012 Form 4562	10	
11	Business income limitation. Enter the smaller of business income (not less than zero) or line 5 (see instructions)	11	
12	Section 179 expense deduction. Add lines 9 and 10, but do not enter more than line 11	12	
13	Carryover of disallowed deduction to 2014. Add lines 9 and 10, less line 12	13	

Note: Do not use Part II or Part III below for listed property. Instead, use Part V.

**Part II Special Depreciation Allowance and Other Depreciation (Do not include listed property.) (See instructions.)**

14	Special depreciation allowance for qualified property (other than listed property) placed in service during the tax year (see instructions)	14	
15	Property subject to section 168(f)(1) election	15	
16	Other depreciation (including ACRS)	16	2,051,493.

**Part III MACRS Depreciation (Do not include listed property.) (See instructions.)**

**Section A**

17	MACRS deductions for assets placed in service in tax years beginning before 2013	17	30,266,016.
18	If you are electing to group any assets placed in service during the tax year into one or more general asset accounts, check here		

**Section B - Assets Placed in Service During 2013 Tax Year Using the General Depreciation System**

(a) Classification of property	(b) Month and year placed in service	(c) Basis for depreciation (business/investment use only - see instructions)	(d) Recovery period	(e) Convention	(f) Method	(g) Depreciation deduction
19a 3-year property		26,268,772.	3.000	HY	S/L	5,114,977.
b 5-year property		1,167,472.	5.000	HY	200 DB	232,921.
c 7-year property		30,203.	7.000	HY	200 DB	4,315.
d 10-year property						
e 15-year property						
f 20-year property						
g 25-year property		19,471,476.	25 yrs.	HY	S/L	389,430.
h Residential rental property			27.5 yrs.	MM	S/L	
i Nonresidential real property		4,946,850.	39 yrs.	MM	S/L	48,661.
				MM	S/L	

**Section C - Assets Placed in Service During 2013 Tax Year Using the Alternative Depreciation System**

20a Class life	(b) Month and year placed in service	(c) Basis for depreciation (business/investment use only - see instructions)	(d) Recovery period	(e) Convention	(f) Method	(g) Depreciation deduction
b 12-year			12 yrs.		S/L	
c 40-year			40 yrs.	MM	S/L	

**Part IV Summary (See instructions.)**

21	Listed property. Enter amount from line 28	21	
22	Total. Add amounts from line 12, lines 14 through 17, lines 19 and 20 in column (g), and line 21. Enter here and on the appropriate lines of your return. Partnerships and S corporations - see instructions	22	38,107,813.
23	For assets shown above and placed in service during the current year, enter the portion of the basis attributable to section 263A costs	23	

JSA For Paperwork Reduction Act Notice, see separate instructions.  
3X2300 2.600

Form **4562** (2013)

3113EU 700P

V13-5.5F

44-0578460

Form **4562**

**Depreciation and Amortization**  
(Including Information on Listed Property)

OMB No. 1545-0172

**2012**

Department of the Treasury  
Internal Revenue Service (99)

▶ See separate instructions.

▶ Attach to your tax return.

Attachment  
Sequence No. **179**

Name(s) shown on return

Identifying number

MISSOURI-AMERICAN WATER COMPANY

44-0578460

Business or activity to which this form relates

**GENERAL DEPRECIATION AND AMORTIZATION**

**Part I Election To Expense Certain Property Under Section 179**

Note: If you have any listed property, complete Part V before you complete Part I.

1	Maximum amount (see instructions)	1	
2	Total cost of section 179 property placed in service (see instructions)	2	
3	Threshold cost of section 179 property before reduction in limitation (see instructions)	3	
4	Reduction in limitation. Subtract line 3 from line 2. If zero or less, enter -0-	4	
5	Dollar limitation for tax year. Subtract line 4 from line 1. If zero or less, enter -0-. If married filing separately, see instructions	5	
6	(a) Description of property	(b) Cost (business use only)	(c) Elected cost
7	Listed property. Enter the amount from line 29	7	
8	Total elected cost of section 179 property. Add amounts in column (c), lines 6 and 7	8	
9	Tentative deduction. Enter the smaller of line 5 or line 8	9	
10	Carryover of disallowed deduction from line 13 of your 2011 Form 4562	10	
11	Business income limitation. Enter the smaller of business income (not less than zero) or line 5 (see instructions)	11	
12	Section 179 expense deduction. Add lines 9 and 10, but do not enter more than line 11	12	
13	Carryover of disallowed deduction to 2013. Add lines 9 and 10, less line 12	13	

Note: Do not use Part II or Part III below for listed property. Instead, use Part V.

**Part II Special Depreciation Allowance and Other Depreciation (Do not include listed property.) (See instructions.)**

14	Special depreciation allowance for qualified property (other than listed property) placed in service during the tax year (see instructions)	14	24,716,014.
15	Property subject to section 168(f)(1) election	15	
16	Other depreciation (including ACRS)	16	2,133,355.

**Part III MACRS Depreciation (Do not include listed property.) (See instructions.)**

**Section A**

17	MACRS deductions for assets placed in service in tax years beginning before 2012	17	27,644,643.
18	If you are electing to group any assets placed in service during the tax year into one or more general asset accounts, check here		

**Section B - Assets Placed in Service During 2012 Tax Year Using the General Depreciation System**

(a) Classification of property	(b) Month and year placed in service	(c) Basis for depreciation (business/investment use only - see instructions)	(d) Recovery period	(e) Convention	(f) Method	(g) Depreciation deduction
19a 3-year property		8,593,492.	3.000	MM	S/L	1,003,522.
b 5-year property		1,738,540.	5.000	HY	200 DB	341,324.
c 7-year property		5,290.	7.000	HY	200 DB	756.
d 10-year property						
e 15-year property						
f 20-year property						
g 25-year property		14,429,939.	25 yrs.	HY	S/L	288,599.
h Residential rental property			27.5 yrs.	MM	S/L	
i Nonresidential real property		5,556,440.	39 yrs.	MM	S/L	50,563.
				MM	S/L	

**Section C - Assets Placed in Service During 2012 Tax Year Using the Alternative Depreciation System**

20a Class life					S/L	
b 12-year			12 yrs.		S/L	
c 40-year			40 yrs.	MM	S/L	

**Part IV Summary (See instructions.)**

21	Listed property. Enter amount from line 28	21	
22	Total. Add amounts from line 12, lines 14 through 17, lines 19 and 20 in column (g), and line 21. Enter here and on the appropriate lines of your return. Partnerships and S corporations - see instructions	22	56,178,776.
23	For assets shown above and placed in service during the current year, enter the portion of the basis attributable to section 263A costs	23	

JSA For Paperwork Reduction Act Notice, see separate instructions.  
2X2300 2.000

Form **4562** (2012)

3113EU 700P

V12-6

44-0578460

**West Virginia-American Water Company**  
**Case No. 15-0676-W-42T**  
**Copies of Confidential Material Referenced in the**  
**Direct Testimony and Schedules of**  
**Ralph C. Smith**

**\*\*Confidential Information has been REDACTED\*\***

<b>Document</b>	<b>Subject</b>	<b>Confidential information Redacted</b>	<b>No. of Pages</b>	<b>Page No.</b>
MoPSC 0184	Identification of estimated 2014 cost savings and higher costs that were avoided in the areas of finance, customer service center, and supply chain as a result of the implementation of the Business Transformation Program.	Yes	3	2-4
	Total Pages Including Content Page		4	



## Missouri Public Service Commission

Respond Data Request

<b>Data Request No.</b>	0184
<b>Company Name</b>	Missouri-American Water Company-(Water)
<b>Case/Tracking No.</b>	WR-2015-0301
<b>Date Requested</b>	9/1/2015
<b>Issue</b>	General Information & Miscellaneous - Other General Info & Misc.
<b>Requested From</b>	Jeanne Tinsley
<b>Requested By</b>	Kevin Thompson
<b>Brief Description</b>	Business Transformation Program cost savings
<b>Description</b>	With regard to the implementation of the Business Transformation Program provide 1) a detailed listing and quantification of all cost savings that are associated with the implementation of the program on an annual going forward basis; 2) all dates or timeframes when these cost savings would be achieved; 3) provide a comprehensive description of each cost savings and a quantification of the actual and expected capital or expense savings that will be realized by Missouri American by month, including all applicable FERC accounts; 4) provide a copy of all supporting documentation and calculations relied upon to support the quantification of all cost savings. Requested by: Lisa Hanneken (lisa.hanneken@psc.mo.gov)
<b>Response</b>	The information requested is deemed highly confidential in accordance with commission rules and we ask that confidentiality is maintained which is consistent with those rules or Section 386.480 RSMo, as the case may be. American Water does not track all cost savings related to the Business Transformation (BT) program. Nevertheless, the Company has identified areas of cost savings in 2014, realized as a result of the Business Transformation program. American Water determined that the anticipated benefits from the implementation of the BT program provided the Company the opportunity to review its organizational structure with the goal of making it more efficient and cost effective. Please see MoPSC W0184_Attachment Highly Confidential, which summarizes the estimated impact of the realignment to MAWC. After the implementation of BT, the Company has realized estimated cost savings as well as avoided higher costs in the areas of Supply Chain, Finance and Customer Service Center. Please see MoPSC W0184_Attachment Highly Confidential, which summarizes both the estimated cost savings and avoided costs.
<b>Objections</b>	NA

The attached information provided to **Missouri Public Service Commission Staff** in response to the above data information request is accurate and complete, and contains no material misrepresentations or omissions, based upon present facts of which the undersigned has knowledge, information or belief. The undersigned agrees to immediately inform the **Missouri Public Service Commission** if, during the pendency of Case No. **WR-2015-0301** before the Commission, any matters are discovered which

would materially affect the accuracy or completeness of the attached information. If these data are voluminous, please (1) identify the relevant documents and their location (2) make arrangements with requestor to have documents available for inspection in the **Missouri-American Water Company-(Water)** office, or other location mutually agreeable. Where identification of a document is requested, briefly describe the document (e.g. book, letter, memorandum, report) and state the following information as applicable for the particular document: name, title number, author, date of publication and publisher, addresses, date written, and the name and address of the person(s) having possession of the document. As used in this data request the term "document(s)" includes publication of any format, workpapers, letters, memoranda, notes, reports, analyses, computer analyses, test results, studies or data, recordings, transcriptions and printed, typed or written materials of every kind in your possession, custody or control or within your knowledge. The pronoun "you" or "your" refers to **Missouri-American Water Company-(Water)** and its employees, contractors, agents or others employed by or acting in its behalf.

**Security :** Highly Confidential  
**Rationale :** The information requested is deemed highly confidential in accordance with commission rules and we ask that confidentiality is maintained which is consistent with those rules or Section 386.480 RSMo, as the case may be.

**PAGE 4 IS  
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HAS BEEN REDACTED**