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July 14, 2003

**FILED<sup>4</sup>**

**JUL 14 2003**

Mr. Dale Hardy Roberts  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

Missouri Public  
Service Commission

**RE: Case No. \_\_\_\_\_**  
Application of Motion Telecom, Inc. for Certificate of Service Authority to  
Provide Intrastate, Interexchange Telecommunications Services

Dear Mr. Roberts:


Enclosed for filing on behalf of Motion Telecom, Inc., please find an original and five (5) copies of an **"APPLICATION FOR CERTIFICATE OF SERVICE AUTHORITY AND FOR COMPETITIVE CLASSIFICATION."** Also enclosed is Motion Telecom's proposed initial interexchange services tariff, P.S.C. Mo. No. 1, which bears a 45-day effective date.

Please see that this filing is brought to the attention of the appropriate Commission personnel.

Thank you for your cooperation and assistance in this matter.

Sincerely,

WILLIAM D. STEINMEIER, P.C.

By:   
William D. Steinmeier

Enclosures

cc: General Counsel  
Office of Public Counsel  
Barbara H. Vonderheid, Motion Telecom, Inc.  
Mary Ann (Garr) Young

**MOTION TELECOM, INC.  
LONG DISTANCE AND PREPAID CALLING CARD SERVICE**

This tariff applies to Motion Telecom, Inc. (the "Company") Long Distance services and Prepaid Calling Card services (the "Services") furnished for intrastate telecommunications in accordance with the Missouri Public Utilities Commission and the laws of the State of Missouri. Service is provided between points within the State of Missouri.

*Motion Telecom, Inc. operates as a competitive telecommunications company in the State of Missouri.*

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Issued: July 14, 2003

Effective: August 28, 2003

Issued by:  
Victor Mitchell, CEO  
Motion Telecom, Inc.  
7101 South Fulton Street #200  
Englewood, CO 80112  
(303) 784-5300

**MOTION TELECOM, INC.**

The following statutes and rules have been waived as to Motion Telecom, Inc.'s interexchange services in the state of Missouri:

**Statutes**

392.210.2	Uniform System of Accounts
392.240(1)	Just & Reasonable Rates
392.270	Ascertain Property Values
392.280	Depreciation Accounts
392.290	Issuance of Securities
392.300.2	Acquisition of Stock
392.310	Issuance of Sock and debt
392.320	Stock Dividend Payment
392.330	Issuance of securities, debts & notes
392.340	Reorganizations

**Rules**

4 CSR 240-3.545(2)(C)	Posting of Rate Schedules at Central Office
4 CSR 240-10.020	Depreciation Fund Income
4 CSR 240-30.040	Uniform system of accounts
4 CSR 240-33.030	Inform customers of lowest price

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**MOTION TELECOM, INC.**

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**CONCURRING CARRIERS**

No Concurring Carriers

**CONNECTING CARRIERS**

No Connecting Carriers

**OTHER PARTICIPATING CARRIERS**

**EXPLANATION OF SYMBOLS**

C	-	to signify a changed regulation
D	-	to signify a discontinued rate or regulation
I	-	to signify a rate increase
M	-	to signify a matter moved or relocated without change
N	-	to signify a new rate or regulation
R	-	to signify a reduction
S	-	to signify a reissued matter
T	-	to signify a change in text but no change in rate or regulation
Z	-	to signify a correction

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**EXPLANATION OF ABBREVIATIONS**

Company	-	Motion Telecom, Inc.
STD.	-	Standard
DIS.	-	Discount
ECO.	-	Economy

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**MOTION TELECOM, INC.**

**1. APPLICATION OF TARIFF**

This tariff contains the regulations and rates applicable to the provision of Long Distance Telecommunications service and Prepaid Calling Card service (the "Services") by Motion Telecom, Inc. (hereinafter referred to as the Company), in the State of Missouri. Services are furnished subject to transmission, atmospheric and like conditions.

**2. REGULATIONS**

**2.1 Undertaking of the Company**

**2.1.1 Scope**

The Company undertakes to provide the Services in accordance with the terms and conditions set forth in this tariff.

**2.1.2 Shortage of Facilities**

All Services are subject to availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue Services when necessary because of the lack of local facilities or other transmission medium capacity or because of any causes beyond its control.

**2.1.3 Limitations of Liability of the Company**

Except as stated in Section 2.1.3, the Company shall have no liability for damages of any kind arising out of or related to events, acts, rights or privileges contemplated in this tariff.

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**MOTION TELECOM, INC.**

**2. REGULATIONS (Cont'd)**

**2.1 Undertaking the Company (Cont'd)**

**2.13 Limitations of Liability of the Company (Cont'd)**

- (A) The Company shall not be liable for any failure of performance hereunder for any claim or loss, expense of damages (including indirect, special or consequential damages) for any interruption, delay, error, mistake, omission, or other defect or misrepresentation in any service, facility (including services and facilities involved in emergency calling activity) or transmission provided under this tariff, if caused by any person or entity other than the Company by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, explosion, vandalism, cable cut, storm, riot, civil disturbance, or act of government, or by any other similar occurrence or cause beyond the Company's direct control.
- (B) The Company shall not be liable for, and shall be fully indemnified and held harmless by customer against:
  - (1) Any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement or copyright or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted by, or used by the Company under this tariff.

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**MOTION TELECOM, INC.**

**2. REGULATIONS (Cont'd)**

**2.1 Undertaking the Company (Cont'd)**

**2.13 Limitations of Liability of the Company (Cont'd)**

- (2) Any claim or loss, expense, or damage (including indirect, special or consequential damage) for any act or omission of the Customer or for any claim or loss, expense or damage due to the failure of Customer-provided equipment, facilities, or Services.
- (C) The Company shall not be liable for any defacement of or damages to the premises of a customer, resulting from the furnishing of service, which is not the result of the Company's negligence.
- (D) The Company is not liable for any act or omission of any other company or companies furnishing a portion of the Services.
- (E) All or a portion of the Services may be provided over facilities of third parties, and the Company shall not be liable to Customer or any other person, firm or entity in any respect whatsoever arising out of defects caused by such third parties.

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**2. REGULATIONS (Cont'd)**

**2.1 Undertaking the Company (Cont'd)**

**2.13 Limitations of Liability of the Company (Cont'd)**

(F) IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL SPECIAL, ACTUAL, OR PUNITIVE DAMAGES, OR FOR ANY DEFECTS IN SERVICES OR EQUIPMENT PROVIDED OR ANY OTHER CAUSE. THE WARRANTY AND REMEDIES SET FORTH IN THIS TARIFF ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR REMEDIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANT ABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

(G) Prepaid Calling Card Services

The Company makes no express or implied representations or warranties about its services and disclaims any implied warranties. The liability of the Company is limited to the face value of each card and will not include any indirect, special, incidental, consequential, exemplary, or punitive losses or damages. The Company nor any of its authorized agents or contractors shall be liable or responsible for theft, loss or unauthorized use of any prepaid cards or card numbers. The Company will not refund or issue credit for unused units (minutes) on any prepaid card.

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**2. REGULATIONS (Cont'd)**

**2.1 Undertaking the Company (Cont'd)**

**2.1.4 Claims**

The Company shall be indemnified and hold harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to claims for libel, slander, or infringement of copyright in connection with the material transmitted over the Company's facilities; and any claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's facilities.

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**2. REGULATIONS (Cont'd)**

**2.1 Undertaking the Company (Cont'd)**

**2.1.5 Provision of Equipment and Facilities**

The Company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the Services furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of Services under this tariff and to the maintenance and operation of such Services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:

- (1) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or
- (2) the reception of signals by Customer-provided equipment; or
- (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

**2.2 Prohibited Uses**

The Services shall not be used for any unlawful purposes.

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**2. REGULATIONS (Cont'd)**

**2.3 Obligations of the Customer**

**2.3.2 Customer Premises Provisions**

- (A) The Customer shall provide the personnel, power and space required to operate all facilities and associated equipment installed on the premises of the Customer.
- (B) The Customer shall be responsible for providing Company personnel access to premises of the Customer at any reasonable hour for the purpose of testing the facilities or equipment of the Company.

**2.3.2 Liability of the Customer**

The Customer will be liable for damages to facilities of the Company caused by negligence or willful acts of its officers, employees, agents or contractors of the Customer.

The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney's fees) against:

Claims for libel, slander infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment; and

Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus or systems of the Company; and

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**2. REGULATIONS (Cont'd)**

**2.3.2 Liability of the Customer(Cont'd)**

All other claims (including, without limitations, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, Customers, in connection with any service or facilities or equipment provided by the Company.

The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

**2.3.2 Credit Requirements and Deposit Information for Long Distance Services**

Any Customer determined to be "high risk" for poor credit history requires a minimum deposit, which varies.

If the Company has disconnected a Customer's Services, the Company may request that Customer to pay in advance for any of the Services based on a good faith estimate of traffic volumes. At the Company's discretion, a deposit of three (3) month's average estimated call volume may be required and may be reimbursed upon establishing prompt payment history.

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**3. REGULATIONS (Cont'd)**

**2.3 Obligations of the Customer (Cont'd)**

**2.3.3 Credit Requirements and Deposit Information for Long Distance Service (Cont'd)**

The Company handles complaints regarding transmission or network problems immediately via "trouble tickets" issued to the underlying Local Exchange Carriers and InterExchange Carriers. The Company follows up with Customers to insure the problems have been corrected. Problems stemming from charges or credits owed are also handled during regular business hours. All Customers may reach The Company through our toll free line 1-800-864-4306. Should Customers feel they have been overcharged or misrepresented and have documented proof of rates offered, the Company will credit all overcharges. The Company will make reasonable efforts to honor all rates. If it is determined the rates offered are unreasonable and / or unprofitable, The Company may pay the charges to convert the Customer to their previous carrier.

**2.4 Use of Service**

Long Distance Telecommunications Service may be used to transmit communication of the Customer in a manner consistent with the terms of this tariff and the policies and regulations of the Federal Communications Commission and state public utilities commissions, as applicable.

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**2. REGULATIONS (Cont'd)**

**2.4 Use of Service (Cont'd)**

Use of Long Distance Telecommunications Service is considered an order for such Services.

The Customer shall be solely responsible, at its own expense, for Customer-provided equipment and services. The Customer shall be solely responsible for the overall design of its services and for any redesigning or rearrangement of its equipment or services that may be required because of changes in Company Services, operations or procedure, or changes in the minimum protection criteria or operating or maintenance characteristics of the Customer's equipment or services. The Company will provide reasonable notification to the Customer of any Company-initiated change that may require a change in Customer-provided equipment and services.

The Customer, authorized user, or joint user is responsible for ensuring that Customer-provided equipment connected to network equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltage and currents impressed on Customer-provided equipment and wiring by the connection, operation or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or the Customer-provided equipment and wiring, or injury to the Company employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense. The Customer shall provide the personnel, power and space required to operate all facilities and associated equipment installed on the premises of the Customer.

The Customer shall be responsible for providing Company personnel access to premises of the Customer at any reasonable hour for the purpose of testing the facilities or equipment of the Company.

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2. REGULATIONS (Cont'd)

2.4 Use of Service (Cont'd)

The signing of a service order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth in this tariff. Should a customer use the Company's Services without a service order, the Company may require that the Customer execute a written service order within a reasonable time from the inception of service. Customers using the Company's Services without an executed service order agree to comply with the general regulations and other provisions contained in this tariff.

2.5 Customer Equipment and Channels for Long Distance Services

2.5.1 Interconnection of Facilities

- (A) Interconnection between Customer-provided and Company-provided service must be made by the Customer by leased channel or dial-up service. Where interconnection between Customer-provided and Company-provided service is not made by lease of Company facilities, interconnection must be made by the Customer at the Company's operating offices. Leased channels from the Company for Long Distance Telecommunications Services are not covered by this tariff.
- (B) In order to protect the Company's facilities and personnel and the Services furnished to other customers by the Company from potentially harmful effects, the signals applied to the Company's Services shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

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2. REGULATIONS (Cont'd)

2.5 Customer Equipment and Channels for Long Distance Services (Cont'd)

2.5.2 Inspections

- (A) The Company may, upon notification of the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements regarding the equipment and interconnections are being complied with in the installation, operation and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Company-owned facilities.
- (B) If the protective requirements in connection with Customer-provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will notify the Customer by registered mail in writing of the need for protective action. In the event that the Customer fails to advise the Company within ten (10) days after such notice is received, or within the time specified in the notice, that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of Services, to protect its facilities and personnel from harm. The Company will, upon request 24 hours in advance, provide Customer with a statement of parameters that the Customer's equipment must meet.

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2. REGULATIONS (Cont'd)

2.6 Payment Arrangements

2.6.1 Payment for Services

The Customer is responsible for payment of all charges for facilities and Services furnished by the Company. Federal, state and local sales, use and excise taxes, where applicable, shall be added to the charges contained herein. It shall be the responsibility of the Customer to pay these taxes and to accept the liability of any such unpaid taxes that may subsequently become applicable retroactively.

Long Distance Services

- (A) Most Customers are billed monthly on a net 15 or net 30-day cycle. If the Customer's net bill is not paid (payment received by the Company) within thirty (30) days after the invoice date listed on the bill, it shall become a delinquent bill and interest at the highest rate allowed by law per month shall accrue upon any unpaid amount. In some cases, including Dedicated Long Distance Services, Customers may be required to pay for these Services in advance. If the Company initiates legal proceedings to collect any amount due hereunder, and the Company substantially prevails in such proceedings, then the defendant Customer shall pay the reasonable attorneys' fees and costs of the Company in prosecuting such proceedings and appeal therefrom.
- (B) Online billing is available for all rate plans. There is no monthly service fee assessed to customer accounts utilizing online billing.
- (C) The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor for insufficient funds or non-existent account.

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**3. REGULATIONS (Cont'd)**

**2.6 Payment Arrangements (Cont'd)**

**2.6.1 Long Distance Services (Cont'd)**

- (D) Customers are responsible for any previously unbilled charges for Services furnished prior to three months immediately preceding the date of the bill, except for collect calls, credit card calls, third party calls and "Error File" calls (those which cannot be billed due to the unavailability of complete billing information to the Company) which shall have a six-month back billing period. In case of fraud, a back billing period of no more than three years will apply.
- (E) Customers may be required to sign agreements for a minimum twelve-month term agreement for certain Long Distance rate plans. Penalties and cancellation fees will be assessed if Services are terminated prior to the term expiration dates agreed upon.

**2.6.2 Discontinuance of Service for Cause**

Upon non-payment of any sum owing to the Company for more than 30 days beyond the date of rendition of the bill for service or upon violation of any of the terms or conditions governing the furnishing of service under this tariff, the Company may, after 10 days written notice and 24 hour telephone attempt to contact the Customer, without incurring any liability, discontinue the furnishing of Services under this tariff.

These restrictions on Long Distance Telecommunications Services may include, but are not limited to, the following: The Company may withhold the use of a specific 800 number or deny its transfer to another carrier for nonpayment of charges due as specified in 2.6.1 "Payment for Services" preceding. Such action may be taken without written notice being sent to the Customer. Upon payment of charges in full by the Customer, this restriction on the use of a specific 800 number will be removed.

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**2. REGULATIONS (Cont'd)**

**2.6 Payment Arrangements (Cont'd)**

**2.6.3 Prepaid Calling Card Services**

A Prepaid Calling Card Service account is decreased only for a completed call. Station busy signals and unanswered calls shall not be considered completed calls and shall not be charged against the account.

A surcharge will not be levied more than once on a given call.

Domestic rates and surcharges will be disclosed at the time of purchase.

Upon verbal or written request, the Company will provide the following call detail data information at no charge:

- a) Dialing and signaling information that identifies the inbound access telephone number called;
- b) The number of originating telephone;
- c) The date and time the call originated;
- d) The date and time the call terminated;
- e) The called telephone number;
- f) The PIN and/or account number associated with the call.

The Company will maintain call detail data records for at least two years.

**2.7 Definitions**

Access Line: A transmission path that connects a Customer premise to a Local Exchange Carrier's Central Office.

Call: A completed connection established between a calling station and one or more called stations.

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**2. REGULATIONS (Cont'd)**

**2.7 Definitions (Cont'd)**

Called Station: The station (i.e. telephone number) called, or the terminating point of call.

Calling Card: Service provided to customer will access to intrastate, interstate and international calling by dialing a Toll Free number and entering a customer specific access code.

Company: The term "Company" denotes Motion Telecom, Inc.

Customer: The person or legal entity which orders long distance service (either directly or through an agent) or is responsible for payment of tariff charges for services furnished to that Customer.

Customer Dialed Calling Card Station: A Calling Card call, which does not require intervention by an attended operator position to complete.

Customer Dialed/Automated: Calls wherein the end user dials "0" plus the called number and chooses to bill the call to a calling card or the called number (collect call) and wherein call placement and recordation of billing information if performed without the assistance of a live operator.

Operator Assisted: Calls wherein the end user dials "0" plus the called number and, with the assistance of an operator, chooses to bill the call to a third party number to provide billing and collection services on behalf of its customers, including the Company.

Operator Station: Services, other than Customer Dialed Calling Station service and person-to person service, which require the assistance of an operator to complete the call.

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2. REGULATIONS (Cont'd)

2.7 Definitions (Cont'd)

Online Billing: Billing and account management with secure and private access through the Internet. Payment by credit card and electronic funds transfer is available.

Person-to-Person: Service for which the person originating the call specifies to the operator a particular person, mobile station, department, extension, or office to be reached.

Premises: A building on continuous property not separated by a public thoroughfare.

Prepaid Calling Card: A card or any other device purchased to establish a Prepaid Calling Services account.

Prepaid Calling Services: Any telecommunications transaction in which a) a customer pays in advance for telecommunications services; b) the customer's prepaid calling services account is depleted at a predetermined rate as the customer uses the service; and c) the customer must use a PIN and an access telephone number to use the telecommunications services.

United States: The term "United States" designates the forty-eight (48) contiguous states and the District of Columbia, Hawaii, Alaska, Puerto Rico, the U.S. Virgin Islands and Guam, as well as the off-shore areas outside the boundaries of the coastal states of the forty-eight contiguous states to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States.

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**MOTION TELECOM, INC.**

**3. SERVICE OFFERINGS**

**3.1 Intrastate Long Distance Telecommunications Service**

**3.1.1(a) Description of Services**

Intrastate Long Distance Telecommunications Service consists of the furnishing of switched and dedicated telephone service between points within the State of Missouri. Interstate Long Distance Telecommunications Service consists of the furnishing of switched and dedicated telephone service between points within the United States Mainland; and between the Mainland and Alaska and Hawaii, Puerto Rico, U.S. Virgin Islands and Guam. Such services are available twenty-four (24) hours a day, seven (7) days a week.

The Company maintains its headquarters in Englewood, Colorado.

**3.1.1(b) Explanation of Rates For Intrastate Long Distance Telecommunications Service**

The rates for the Company's Intrastate Long Distance Telecommunications Service will depend on the length of the call. Rates are "flat" rated and apply to all contiguous Missouri and contiguous U.S. calls regardless of distance. Non-mainland U.S. calls are charged by destination and are also "flat" rated.

Rates do not change based on the time-of-day or the day-of-week that calls are made.

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**3 SERVICE OFFERINGS (Cont'd)**

**3.1 Intrastate Long Distance Telecommunications Service (Cont'd)**

**3.1.1(c) Operator Service**

Applicant has no customized operator services. Underlying carrier provides all operator service contact.

**3.1.1(d) Class of Service**

The Company provides the following classes of Services:

Direct Dial

Toll Free Service

The Business Cents Plan and the Penny Plan have one year terms with a ninety (90) day advance notice prior to end of term. If no notice is given, the plans automatically renew for an additional one year term. Early termination penalties will be based on the monthly minimum charges multiplied by the number of remaining months on the contract.

Dedicated Service. Dedicated Service is a heavily discounted service for large-volume users of long distance and is used by business Customers only. Rates are described in Section 4.

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**3 SERVICE OFFERINGS (Cont'd)**

**3.1 Intrastate Long Distance Telecommunications Service (Cont'd)**

**3.1.1(d) Class of Service (Cont'd)**

Calling Card. Calling Card Service is provided to Customer for access to intrastate, interstate and international calling by dialing a Toll Free number and entering a Customer specific access code. Rates are described in Section 4.

Toll Free Miscellaneous Services

Toll Free Vanity Numbers -All Toll Free numbers generated as a result of a customer request for specific numbers.

Toll Free Directory Assistance Listings - Listing a Toll Free number in the National Toll Free Directory.

Account Codes - Codes that users can assign in association with whatever they want to track their long distance usage against, such as a project, a department, a division or a customer. When a long distance call is dialed, the caller must enter the code before the call can be completed. Account codes provide users with the ability to track usage for all long distance calls and provide security for all locations. Account codes are one to five digits in length and are always entered after the telephone number that the caller is dialing. Verified account codes are always validated in the network before the call is allowed to complete. Unverified account codes are not validated in the network before the call is allowed to complete.

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**3 SERVICE OFFERINGS (Cont'd)**

**3.1 Intrastate Long Distance Telecommunications Service (Cont'd)**

**3.1.1(d) Class of Service (Cont'd)**

Prepaid Calling Card Services - Prepaid calling cards provide customers with the ability to prepay for long distance calling cards, which are utilized to place calls to both domestic and international locations.

Prepaid Calling Card Services are billed in sixty (60) second initial increments and sixty (60) second additional billing increments.

The prepaid calling cards are measured in minutes or units depending on the type of card purchased. Balances will be reduced and depleted based upon usage.

A verbal warning is provided to the caller when the amount of units remaining on the card reaches a certain level. A call will be disconnected upon depletion by Customer of all available units on the card. The acquisition of a card will entitle the Customer to make calls from the time of purchase until the card balance is either depleted or until the card expires, whichever, occurs first.

Calls must originate in a U.S. Territory and do not support International origination. Cards cannot be used to place 700, 900, or 976 number calls. Prepaid calling cards cannot be used to place certain toll-free, operator-assisted, third party billed, or collect calls.

Prepaid calling cards expire ninety (90) days from the date of activation. Once a card expires or is depleted, the card no longer holds any value. Prepaid calling cards are non-returnable, non-refundable, and non-rechargeable.

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**3 SERVICE OFFERINGS (Cont'd)**

**3.1 Intrastate Long Distance Telecommunications Service (Cont'd)**

**3.1.2 Billing Increments**

Group V, K59, K69, VG4, VG5, Bi-Lo, Passport, Dollar Saver, K31, K35, K39, MD01-02, MD03-07 rate plans are billed in 30 to 60 second minimums and 60 second rounding thereafter.

Motion Connect Outbound, Toll Free and Calling Card are billed in 60-second initial increments and 60-second additional billing increments.

Univance Outbound, Toll Free and Calling card (Business/Residential) are billed in 30-second initial increments and 6-second additional billing increments.

Affinity Outbound, Toll Free and Calling Card are billed in 30-second initial increments and 30-second additional billing increments.

UniVoice Outbound, Toll Free and Calling Card are billed in 60-second initial increments and 30-second additional billing increments.

UniBiz and Convergent 5.0 Dedicated Outbound and Toll Free are billed in 6-second initial increments with a minimum 6-second per call.

Business Cents Plan and Penny Plan are billed in 6-second rounding increments with a minimum 6-second per call.

Motion Connect Outbound Long Distance Service is available to Customers in both Regional Bell Operating Company (RBOC) and Non-RBOC locations. Some Univance Residential and Business, UniVoice Residential/Business and Affinity Residential Outbound Long Distance Services are only available in RBOC areas.

UniVoice is sold as a bundled product offering.

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**4. RATES**

**4.1.1 Intrastate Rate Programs**

**(a) Switched Outbound Access Intrastate Rates**

• Group V	19.0	cents/min
• K59	15.47	cents/min
• K69	17.4	cents/min
• KB59B, K69B	14.0	cents/min
• VG4	20.7	cents/min
• VG5	20.7	cents/min
• Bi-Lo	23.0	cents/min
• Passport	13.95	cents/min
• Dollar Saver	15.6	cents/min
• Motion Connect 4.5 – Residential	19.0	cents/min
• Univance 4.5 LD – Residential	19.6	cents/min
• Affinity – Residential	21.4	cents/min
• Univance 4.5 LD – Business	19.6	cents/min
• UniVoice Residential/Business	25.0	cents/min
• Business Cents Plan	14.9	cents/min
• Penny Plan	14.9	cents/min

**(b) Dedicated Outbound Intrastate Service Rates**

• K31, K35, K39	10.2	cents/min
• K31B, K35B, K39B	9.09	cents/min
• MD01-02	9.37	cents/min
• MD03-07	10.09	cents/min
• UniBiz 3.5 – Business	14.2	cents/min
• Convergent 5.0 – Business	14.2	cents/min

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**4. RATES (Cont'd)**

**4.1.1 Intrastate Rate Programs (Cont'd)**

<b>(c) Calling Card Intrastate Service Rates</b>		
• Group V, K59, K69	18.0	cents/min
• K59B, K69B	13.5	cents/min
• VG4, VG5, Passport	17.9	cents/min
• Bi-Lo, Dollar Saver	13.9	cents/min
<b>(d) Switched Access Toll Free Intrastate Service Rates</b>		
• Group V	19.0	cents/min
• K59	15.47	cents/min
• K69	17.4	cents/min
• K59B, K69B	15.47	cents/min
• VG4	20.7	cents/min
• VG5	20.7	cents/min
• Bi-Lo	23.0	cents/min
• Passport	13.95	cents/min
• Dollar Saver	15.6	cents/min
• Motion Connect 4.9 Toll Free – Residential	19.9	cents/min
• Univance 5.5 Toll Free - Residential	20.5	cents/min
• Affinity – Residential	21.8	cents/min
• Univance 4.9 Toll Free – Business	20.5	cents/min
• UniVoice Residential/Business	25.0	cents/min
<b>(e) Dedicated Access Toll Free Intrastate Service Rates</b>		
• K31, K35, K39	10.2	cents/min
• K31B, K35B, K39B	9.09	cents/min
• MD01-02	9.37	cents/min
• MD03-07	10.09	cents/min
• UniBiz 3.5 – Business	14.2	cents/min
• Convergent 5.0 – Business	14.2	cents/min

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4. RATES (Cont'd)

4.1.1 New Intrastate Long Distance Rate Programs (Cont'd)

e) Calling Card Intrastate Rates (Cont'd)

• Motion Connect	9.0	cents/min
• Univance 9.9 Calling Card – Residential	9.9	cents/min
• Univance 9.5 Calling Card – Business	9.5	cents/min
• UniVoice Residential/Business	10.0	cents/min

4.1.2 Monthly Fees, Service Charges and Surcharges

Monthly Fees

• Switched Access, Toll Free, Calling Card Motion Connect, Univance Residential/Business per Monthly Service Fee month/account	\$ 2.95
• Affinity Monthly Service Minimum month per/account	\$ 2.95
• UniVoice Residential Monthly Service Minimum month/account	\$ 3.95
• UniVoice Business Monthly Service Minimum month/account	\$15.95
• Business Cents Plan per account	\$15.00
• Penny Plan 1 <sup>st</sup> and 2 <sup>nd</sup> line	\$10.00
Penny Plan additional line/per line	\$ 7.00
• Toll Free Monthly Service Fee	\$ 0.99
• Dollar Saver Monthly Service Fee	\$ 3.95
• K59B, K69B Monthly Fee	\$ 3.00

Service Charges

• Universal Service Fund Charge (USF) per month	As required
• Operator Assisted Service Charge (per call)	\$ 0.35
• Switched Access Outbound PICC Charge month/per line	As required

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4. RATES (Cont'd)

4.1.2 Monthly Fees, Service Charges and Surcharges (Cont'd)

Surcharges

- Payphone Surcharge (Switched Access  
Toll Free/Calling Card) for Motion  
Residential/Business, Motion Connect,  
Affinity \$ 0.43 per call
- Payphone Surcharge Calling Card Only  
UniVoice Residential/Business \$ 0.43 per call
- Directory Assistance Surcharge for all plans \$ 0.30 per call
- Business Cents Plan and Penny Plan  
Monthly Direct Billing Surcharge per invoice \$ 2.00

4.1.3 Dedicated Outbound and Toll Free Long Distance Services

(1)The minimum monthly usage charge varies per commitment per circuit. A short fall of the difference will be assessed monthly per account.

Local access fees into Local Exchange Carrier's (LEC) Point of Presence (POP) will be assessed monthly per circuit. These fees are distance sensitive and will vary based on the LEC provider.

If local loop is provided through an outside vendor an entrance facility charge will be assessed monthly per circuit. This charge will vary based on the LEC provider.

- Universal Service Fund Charge (USF) As required
- Payphone Surcharge \$ 0.43 per call

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**4. RATES (Cont'd)**

**(2) Change Fees for Dedicated Long Distance Service**

• Administrative Changes	\$25.00
• Change of Service Date	\$125.00
• Change of Service Order	
Pre-Engineered	\$150.00
Post-Engineered	\$250.00
• Order Cancellation	
Pre-Engineered	\$150.00
Post-Engineered	\$250.00

**4.1.3 (a) Toll Free – Miscellaneous Services (per Toll Free number)**

• Dedicated/Switched Vanity Numbers	\$35.00 Non Recurring Charge
• Dedicated/Switched Directory Assistance Listing	\$25.00 Non Recurring Charge

**4.1.3 (b) Account Codes (Per Customer Account)**

**(1) Non-Recurring Charge**

Dedicated / Switched Verified Account Codes (1-1000 per account)	\$10.00
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**(2) Monthly Recurring Charge**

Switched Non-Verified Account Codes	\$15.00
Dedicated Non-Verified Account Codes	\$20.00
Dedicated / Switched Verified Account Codes (1-100 per account)	\$15.00
Dedicated / Switched Verified Account Codes (101-1000 per account)	\$30.00

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4. RATES (Cont'd)

4.1.3 (b) Account Codes (Per Customer Account) (Cont'd)

(3) <u>Charges incurred for a Change of Service</u>		
Switched Non-Verified Account Codes		\$10.00
Dedicated Non-Verified Account Codes		\$10.00
Dedicated / Switched Verified Account Codes (1-100 per account)		\$10.00
Dedicated /Switched Verified Account Codes (101-1000 per account)		\$10.00

4.1.4 Prepaid Calling Cards

1) Prepaid Calling Cards

• Domestic Cards		
60 Minutes	\$3.99 /card	\$ .067 cents/min
120 Minutes	\$6.99 /card	\$ .058 cents/min
250 Minutes	\$11.99 /card	\$ .048 cents/min
500 Minutes	\$19.99 /card	\$ .040 cents/min
• Calls terminating in Alaska and Hawaii		
		\$ .09 cents/min
• Calls terminating a Toll Free number		
		\$ .068 cents/min
• International Cards		
Domestic Rate		\$ .048 cents/min

2) Service Charges

• Payphone surcharge	\$ .75 per call
• Directory Assistance Charge	\$ .75 per call

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5. **PROMOTIONS**

The company may from time to time engage in special promotional service offerings designed to attract new customers or to promote existing services. Such promotional service offerings shall be subject to specific dates, times (not to exceed one year), and/or locations, and shall be subject to prior notification to and approval by the Commission. The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion, specifying the terms of the promotion, the location and dates of the promotion.

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