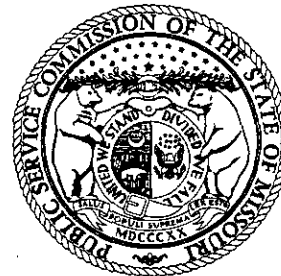


Notice of *Ex Parte* Contact

TO: Data Center
All Parties in Case No. WR-2000-281
All Commissioners



FROM: Chairman Kelvin Simmons *KLS*
Commissioner Connie Murray *am*
Commissioner Sheila Lumpe *SL*
Commissioner Steve Gaw *SG*
Commissioner Bryan Forbis *BF*

DATE: April 3, 2002

On March 26, 27, 28 and 29, the attached letters were received from customers of Public Water Supply District #2 in Brunswick, Missouri: Bill G. White, Donald & Sallie Neusem, Don Friesz, Amos E. Wright, Bill Page, Sylvia Friesz, JoAnne Branstuder, Joe E. Jones, Gene Clubine, Rick Fox, Stacy Singleton, and Wayne Reigelsberger. On March 26 an envelope mailed from the Public Water District #2, RR2, Box 30, Brunswick, Missouri, containing another 110 letters was also received. The Commission is currently considering the issues discussed in these letters in Case No. WR-2000-281 and is bound by the same *ex parte* rule as a court of law.

Although communications from members of the public are always welcome, those communications must be made known to all parties to a contested case so that those parties have the opportunity to respond. According to the Commission's rules (4 CSR 240-4), when a communication (either oral or written) occurs outside the hearing process, any member of the Commission or Regulatory Law Judge who received the communication shall prepare a written report concerning the communication and submit it to each member of the Commission and parties to the case. The report shall identify the person(s) who participated in the *ex parte* communication, the substance of the communication and the relationship of the communication to a particular matter at issue before the Commission.

Therefore, this report is submitted pursuant to the rules cited above. This will ensure that any party to this case will have notice of the attached information and a full and fair opportunity to respond to the comments contained therein.

cc: Executive Director
Secretary/Chief Regulatory Law Judge
General Counsel

301

RECEIVED
MAR 26 2002

March, 2002.

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

Bill S. White

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

Bill S. White
RR1 Box 110
Brunswick, MO 65236
MAR 25 2002

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

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Sincerely,

Donald & Dallis Reusom

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

*Donald & Dallis Reusom
R#1 B418
Dalton MO 65246*

March, 2002

RECEIVED
MAR 26 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

Don Friesz
RR #1 Box 114
Hextesville, MO
65261

RECEIVED
MAR 8 7 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

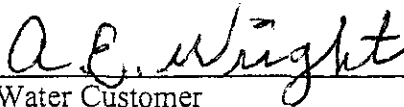
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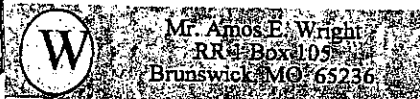
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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236



RECEIVED
MAR 27 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

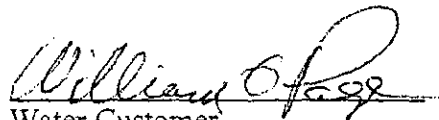
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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

P Mr. Bill Page
RR 1 Box 278
Brunswick, MO 65236-9762

RECEIVED
MAR 27 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

Sylvia E. Friesz
VPT-1 - Box 1250
Keytesville, MO, 65261

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236



Sylvia E. Friesz
RR 1 Box 125
Keytesville, MO 65261

RECEIVED
MAR 28 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

OpAnne Branstuder
Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

OpAnne Branstuder
PO Box 138 RR1
Triplitt, MO 65286

RECEIVED
MAR 28 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

Joe E Jones Farms Inc
Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236
Elaine J Jones, Jr.

JOE E JONES FARMS INC
ROUTE 1 BOX 137
KEYTESVILLE, MO 65261

RECEIVED
MAR 28 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

Gene Clubine
Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

Gene Clubine
RR 2 Box 168
Brunswick, MO 65236

RECEIVED
MAR 28 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

Rick Fox
Rt. 1 Box 206A
Brunswick, MO 65236

Rick Fox
Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 29 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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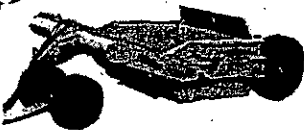
We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

Stacy Singlet
Grand River Sales

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

GRAND RIVER SALES



P.O. Box 65
Brunswick, Missouri 65236

RECEIVED
MAR 29 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

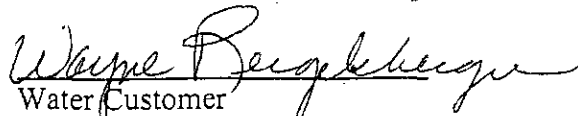
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Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236



Wayne Reigelsberger
RR-1 Box 101
Mendon, MO 64660-9748

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

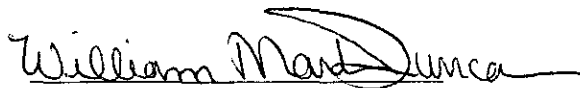
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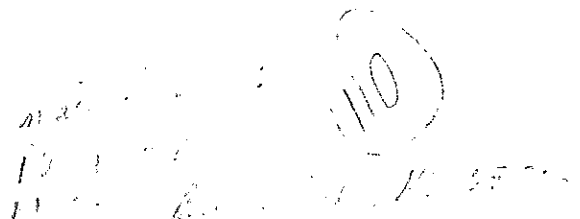
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Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236



RECEIVED
MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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Sincerely,

Louis Brandt

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 28 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

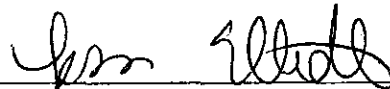
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Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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Sincerely,

King Hill Farm Inc

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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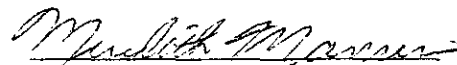
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Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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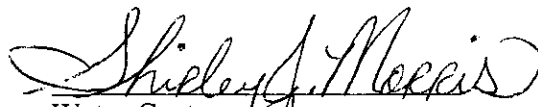
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Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
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Jefferson City, MO 65102

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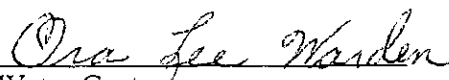
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Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

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C/o Steve Gaw
Box 360
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The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

Aurilla Roushe

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

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Sincerely,

M.C. DeWeese

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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Steve Gaw

Public Service Commission
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Sincerely,

Mary Frances Fox

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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MAR 26 2002

Steve Gaw

March, 2002

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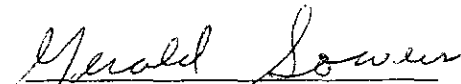
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Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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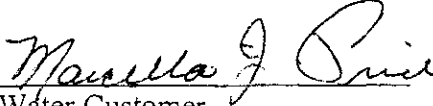
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Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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Sincerely,

Larry Fox

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
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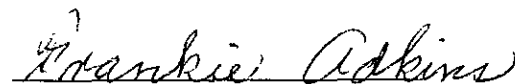
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Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
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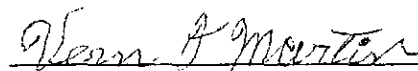
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Water Customer
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Chariton County
RR 2, Box 30
Brunswick, MO 65236

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March, 2002

Steve Gaw

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Sincerely,

Mildred Monnig
Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

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Public Service Commission
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Sincerely,

Raymond A. McKinnis
Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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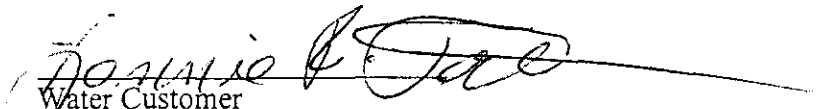
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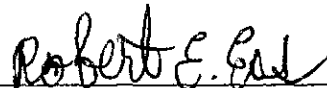
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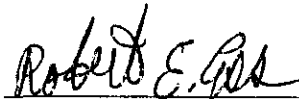
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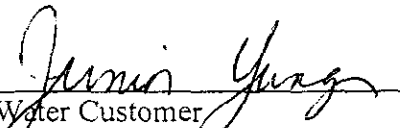
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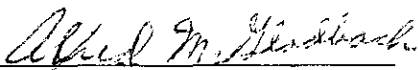
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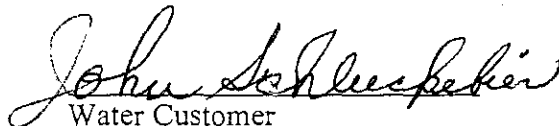
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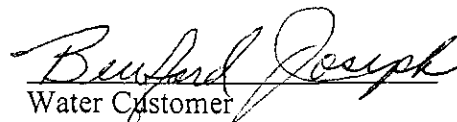
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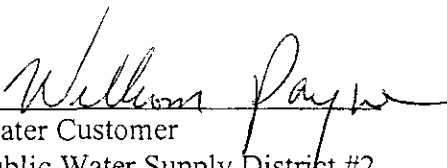
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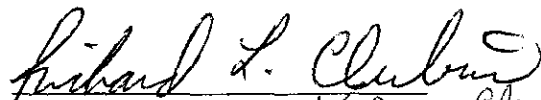
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Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

Rama Chubert

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MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
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Sincerely,

Mary D. DeLoach

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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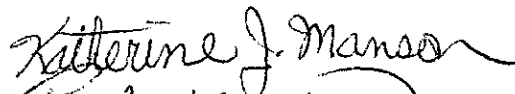

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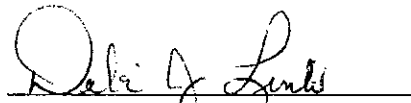
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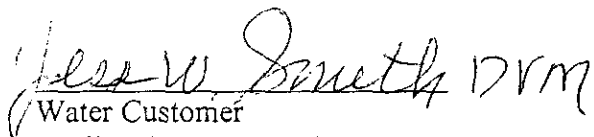
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The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

 DWM

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

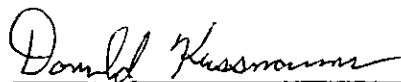
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Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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Sincerely,

Samuel Cramer

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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MAR 26 2002

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March, 2002

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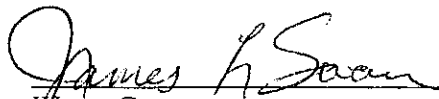
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Chariton County
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March, 2002

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Box 360
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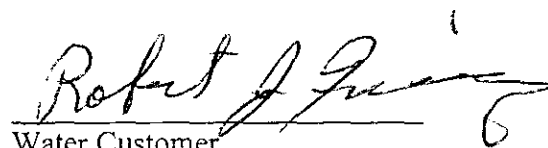
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Chariton County
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March, 2002

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C/o Steve Gaw
Box 360
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Sincerely,

Lawrence Hefling
Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002
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March, 2002

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Sincerely,

Joyce Sears
Leslie J. Sears

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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MAR 26 2002

March, 2002

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Sincerely,

Geo. L. Meyer

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Public Water Supply District #2
Chariton County
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Brunswick, MO 65236

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MAR 26 2002

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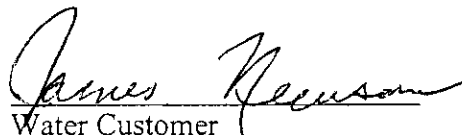
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Chariton County
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MAR 26 2002

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March, 2002

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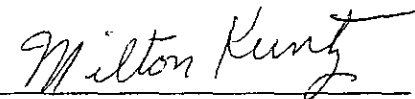
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Sincerely,



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Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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Sincerely,

Charles A. Manson

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
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Box 360
Jefferson City, MO 65102

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Sincerely,

Edward Reichert

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

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Sincerely,

Lillian H. Stephenson

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

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Box 360
Jefferson City, MO 65102

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Sincerely,

Donna Tate

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002
Steve Gaw

March, 2002

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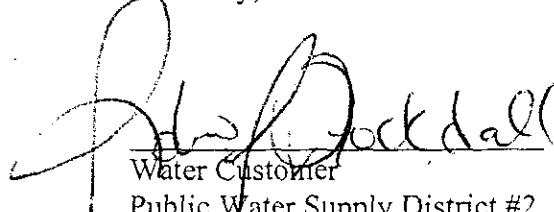
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Sincerely,

Larry & Colleen Johnson

Water Customer
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Chariton County
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Brunswick, MO 65236

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MAR 26 2002
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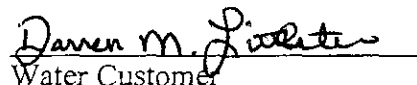
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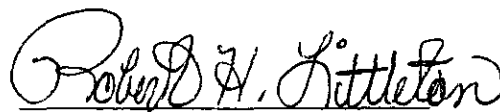
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MAR 2/6 2002

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March, 2002

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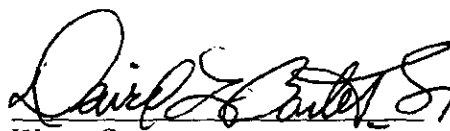
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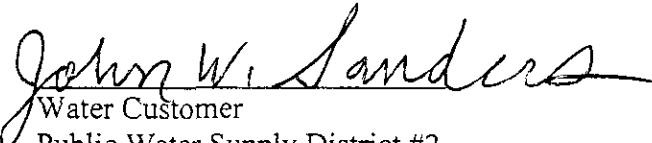
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The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002
Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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Sincerely,

Gary E. Manson
Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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Sincerely,

Husband
Dean Piercy

Shirley Piercy
Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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Sincerely,

Mrs. Lloyd Jacobs

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Sincerely,

Betsy S. Allen

Water Customer
Public Water Supply District #2
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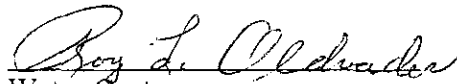
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Sincerely,

Henry M. Strick

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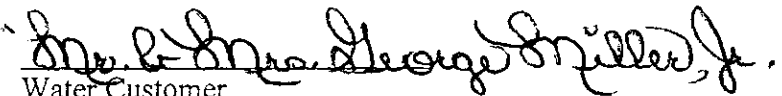
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Sincerely,

Victor Lee Orsley

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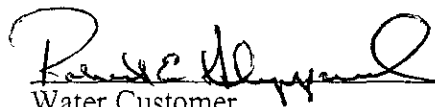
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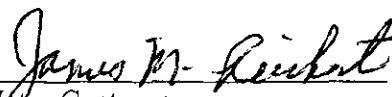
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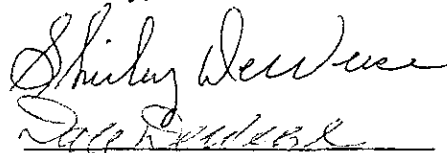
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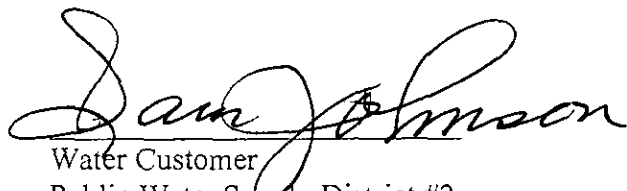
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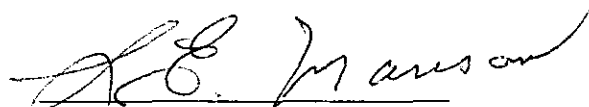
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Sincerely,

L. T. Stephens
Water Customer
Public Water Supply District #2
Chariton County
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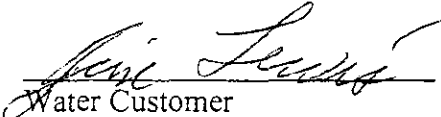
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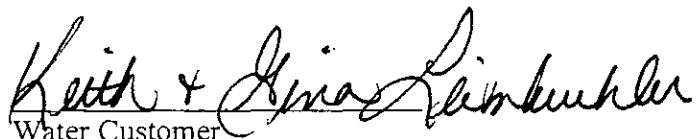
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Jefferson City, MO 65102

Dear Commission Members:

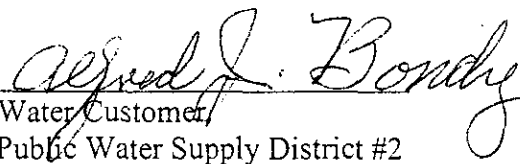
The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

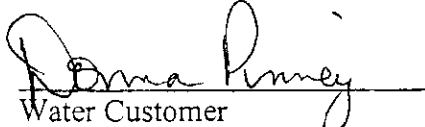
The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

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Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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Steve Gaw

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Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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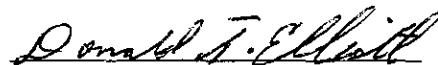
The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

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Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

Gene Goach

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

Carole A. Fugitt
Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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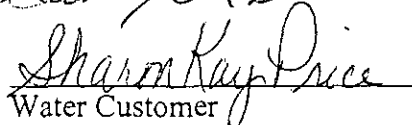
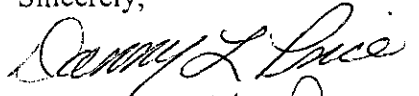
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Chariton County
RR 2, Box 30
Brunswick, MO 65236

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MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
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Box 360
Jefferson City, MO 65102

Dear Commission Members:

The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

Eddie Phillips

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
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Box 360
Jefferson City, MO 65102

Dear Commission Members:


The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

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Public Water Supply District #2
Chariton County
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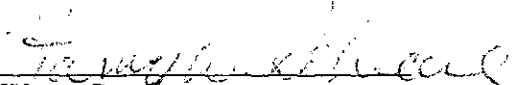
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We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,



Water Customer

Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

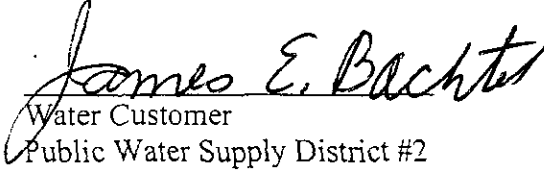
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Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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MAR 26 2002

Steve Gaw

March, 2002

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Jefferson City, MO 65102

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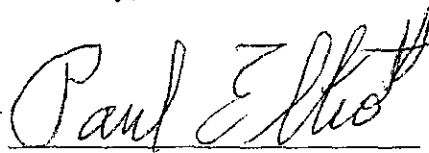
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The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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March, 2002

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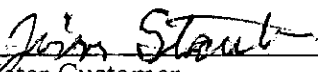
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Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

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Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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MAR 26 2002

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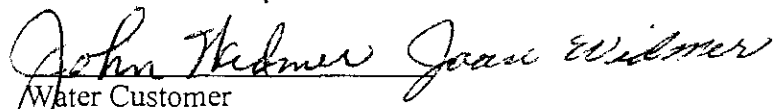
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Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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March, 2002

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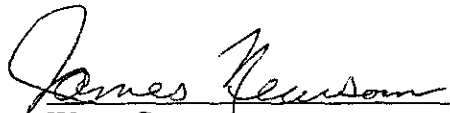
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Sincerely,



Water Customer
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Chariton County
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Brunswick, MO 65236

RECEIVED
MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

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Sincerely,

Jacqueline Keasman
Robert Keasman

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
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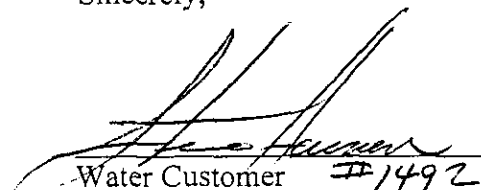
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Sincerely,


Water Customer #1492
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
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Box 360
Jefferson City, MO 65102

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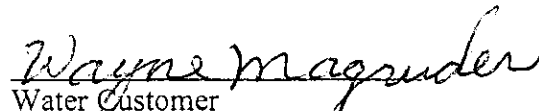
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Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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Sincerely,

Elmer J. Linder
Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
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Box 360
Jefferson City, MO 65102

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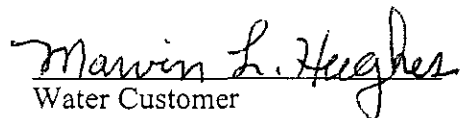
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Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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Steve Gaw

March, 2002

Public Service Commission
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Box 360
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Sincerely,



Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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Steve Gaw

March, 2002

Public Service Commission
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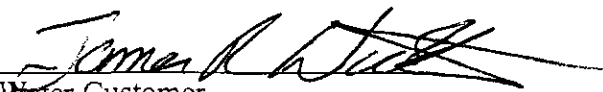
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Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

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MAR 26 2002

Steve Gaw

March, 2002

Public Service Commission
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Sincerely,

Robert A. Thompson
James A. Thompson

Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED
MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

Dear Commission Members:

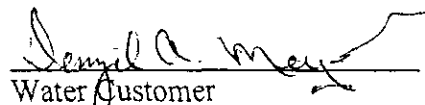
The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,


Water Customer
Public Water Supply District #2
Chariton County
RR 2, Box 30
Brunswick, MO 65236

RECEIVED

MAR 26 2002

March, 2002

Steve Gaw

Public Service Commission
C/o Steve Gaw
Box 360
Jefferson City, MO 65102

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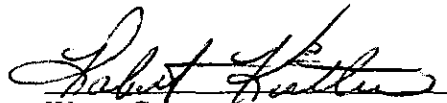
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Jillie Brashers

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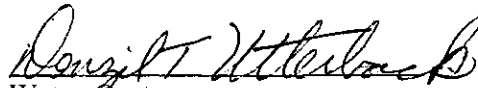
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