

John B. Coffman Acting Public Counsel Bob Holden Governor

Office of the Public Counsel

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June 13, 2002

Mr. Dale Hardy Roberts Secretary/Chief Regulatory Law Judge Missouri Public Service Commission P. O. Box 360 Jefferson City, MO 65102

Re: Sprint Missouri, Inc., Case No. Tariff No. 200201020

Dear Mr. Roberts:

Enclosed for filing in the above-referenced case, please find the original and 8 copies of the **Office of the Public Counsel's Motion to Suspend Tariff and for Evidentiary and Public Hearings.** I have on this date mailed, faxed, and/or hand-delivered the appropriate number of copies to parties of record. Please "file" stamp the extra-enclosed copy and return it to this office.

Thank you for your attention to this matter.

Very truly yours,

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Michael F. Dandino Senior Public Counsel

MFD:kh

cc: Counsel of Record

Enclosure

BEFORE THE PUBLIC SERVICE COMMISSION STATE OF MISSOURI

In Re the matter of Sprint Communications) Company, L. P.'s proposed tariff to) introduce an in-state access recovery) charge and make miscellaneous text changes)

Case No. Tariff No. 200201020

OFFICE OF THE PUBLIC COUNSEL'S MOTION TO SUSPEND TARIFF AND FOR EVIDENTIARY AND PUBLIC HEARINGS

COMES NOW the Office of the Public Counsel (Public Counsel) and respectfully moves the Public Service Commission of Missouri to make and enter its order suspending the proposed tariff of Sprint Communications Company, L. P. introducing and establishing a \$1.99 monthly service charge known as an "In-State Access Recovery " charge for all "Dial 1 Sprint" account customers who are presubscribed to Sprint for long distance toll service and do not have local service provided by "a Sprint company."

Public Counsel suggests that this new charge is a discriminatory rate increase for certain Missouri customers who subscribe to Sprint long distance services. The effect of the charge is to increase the effective price per minute for a Missouri customer so that the Missouri customer pays more per minute for toll service (interstate) than a Sprint customer in another state where this access recovery fee is not charged or charged at a lower rate. This violates Section 254 (g) of the Federal Telecommunications Act of 1996.

Section 254 (g) of the Federal Telecommunications Act of 1996 and FCC Report and Order, *Policy and Rules Concerning the Interstate, Interexchange Marketplace Implementation of Section 254(g) of the Communications Act of 1934, as amended,* CC Docket No. 96-61 (August 7, 1996) (11 FCC Rcd 9564) requires interexchange carriers

such as AT&T to "provide such services to its subscribers in each State at rates no higher than the rates charged to its subscribers in any other State . . . to ensure that subscribers in rural and high cost areas throughout the Nation are able to continue to receive both intrastate and interstate interexchange services at rates no higher than those paid by urban subscribers." (para.80). The \$1.99 Missouri surcharge is discriminatory in that this surcharge is not levied on similarly situated customers in some states and the amount levied is less in other states. According to Sprint's website, the In-state Access Recovery is now only applicable in the following states in the following amounts: AR \$1.99/mo; CO \$1.30/mo; GA \$0.87/mo; KY \$1.98/mo; MA \$1.01/mo; MI \$0.57/mo; NY \$1.76/mo.

Sprint's proposed charge bears no relationship to its stated purpose to recover the access charges Sprint pays to the local telephone company to utilize its local phone lines. In addition, Missouri Sprint customers that subscribe to Sprint local service can also cause Sprint Communication Co., L.P. (Sprint Long Distance) to incur access fees for termination of toll calls to nonSprint exchanges. Yet these customers are exempt from the surcharge. The charge is applied to Missouri accounts without regard to the amount of long distance toll the customer uses. If the customer is presubscribed to Sprint and makes no toll calls during a month, the customer still is charged \$1.99. A customer with \$10,000 in toll calls will be charged \$1.99. Each customer pays the same amount no matter how many toll calls are made and no matter how long the calls are. Customers who make few, if any, long distance and local toll calls are treated as if they are huge business concerns, such as Hallmark or Boeing, or have a substantial long distance or even international call operations.

The same \$1.99 fee is applied to each account without differentiating between instate toll calls and interstate toll calls, InterLata calls and IntraLata calls, domestic or international calls and the different access rate structure involved. If a presubscribed Sprint Long Distance customer has MCA service for the local calling scope (to avoid toll calls), Sprint does not incur access charges on those MCA calls. Sprint will just the same bill those customers for costs that Sprint has avoided by the customer paying for MCA service.

This access recovery charge is just another example of how the telecommunications industry tends to use indirect means to confuse the consumer and to hide increases and the true cost of the service to customer by a special surcharge. The source of this surcharge or separate charge is the current rate structure with the particular existing rate element carved out for separate treatment. Sprint has already played this special surcharge scheme when it began to levy and collect a separate Carrier Property Tax charge of 1.08% of the customer's monthly recurring and usage based charges. Normally, property taxes paid by the company are part of a rate for service.

Sprint is following the same path blazed by AT&T with its In-state Connection Fee approved in TT 2001-129. Public Counsel has appealed this Commission decision to the Circuit Court. The hole in the dam created by the AT&T ruling now starts as a trickle, no doubt will become a steady stream of similar filings, and then any restraint on such surcharges and separate charges will be breached and the consumer will face a deluge of surcharges.

The tariff violates Section 392.200, RSMo 2000 by its adverse discriminatory effect on Missouri customers as it unreasonably applies a charge whose purpose is to

recover access costs paid by the company on customers that have little or no toll usage. The same charge is made for all accounts, with or without actual toll calls billed. It is also applied in a flat rate without regard to the type, amount and duration of toll calls and the resultant access charges incurred by the company, if any. The charge results in an unreasonable and prejudicial disadvantage for a class of Sprint presubscribed customers that have a low amount or no toll calling while customers with considerable toll calling are given an undue and unreasonable preference and advantage by paying the same amount per month.

Section 392.200.3 RSMo provides: "No telecommunications company shall make or give any undue or unreasonable preference or advantage to any person, corporation or locality, or subject any particular person, corporation or locality to any undue or unreasonable prejudice or disadvantage in any respect whatsoever except that telecommunications messages may be classified into such classes as are just and reasonable, and different rates may be charged for the different classes of messages."

Section 392.200, RSMo 2000, subsection 2 provides in pertinent part: "No telecommunications company shall directly or indirectly or by any special rate, rebate, drawback or other device or method charge, demand, collect or receive from any person or corporation a greater or less compensation for any service rendered or to be rendered with respect to telecommunications or in connection therewith, except as authorized in this chapter, than it charges, demands, collects or receives from any other person or corporation for doing a like and contemporaneous service with respect to telecommunications under the same or substantially the same circumstances and conditions."

The proposed tariff results in an unreasonable and unjust rate. The tariff assesses a surcharge to recover access charges each month conditioned on a flat fee of \$1.99 per account basis. The surcharge can be assessed even if a customer makes no toll calls or any calls and is just a presubscribed customer. In addition to a minimum monthly charge, the customer is billed an additional \$1.99 for being a Sprint customer.

Sprint has failed to disclose the justification and basis for singling out these customers for discriminatory treatment and extra charges. Public Counsel's investigation of Sprint's website provides little information on the new access recovery charge other than to note it is to recover the fee local telephone companies charge Sprint for the use of the local network in completing a toll call.

Access charges have a long history and the interexchange carriers have incorporated this cost factor and element into their rates. The competitive marketplace determines to what extent the carrier will seek to recover all or any part of those costs in its rates. By separating this cost element from the normal rate structure, Sprint distorts the competitive toll rate structure. I t also seeks to recover this cost twice and without regard to customer actual usage or costs by charging a separate, additional surcharge to customers for access costs.

Section 392.200. 1, RSMo provides:

Every telecommunications company shall furnish and provide with respect to its business such instrumentalities and facilities as shall be adequate and in all respects just and reasonable. All charges made and demanded by any telecommunications company for any service rendered or to be rendered in connection therewith shall be just and reasonable and not more than allowed by law or by order or decision of the commission. Every unjust or unreasonable charge made or demanded for any such service or in connection therewith or in excess of that allowed by law or by order or decision of the commission is prohibited and declared to be unlawful. (emphasis supplied)

Section 392.185, RSMo provides in part:

The provisions of this chapter shall be construed to:

(4) Ensure that customers pay only reasonable charges for telecommunications

service;

(6) Allow full and fair competition to function as a substitute for regulation when consistent with the protection of ratepayers and otherwise consistent with the public interest[.]

Sprint's separate and distinct additional charge is in reality merely a rate increase dressed in different terminology. This flat rate charge unfairly inflates the per minute rate charged by Sprint and hides the true cost to the consumer in a list of separate charges. The resulting effective rates are unreasonable and unjust.

Commission's jurisdiction for review and suspension_

Public Counsel suggests that Sections 392.200, and 392.185, RSMo 2000 provide the statutory basis for the PSC to review and suspend this tariff. In addition, the PSC has broad power to protect consumers even if the telecommunications provider is a competitive company and is providing a competitive service. Section 392.185, RSMo. The Commission's oversight and authority to suspend is an essential power of the PSC to carryout the legislative purpose of Chapters 386 and 392, RSMo.

In Case No. TO-99- 596, In re Competitive Local Exchange Telecommunication Companies, June 13, 2000, the Commission set out the scope of its jurisdiction and duty:

"In construing Chapter 392, including Section 392.361.3, the Commission must be mindful of the contents of Section 392.185, RSMo Supp. 1999, which has been set out in part above. In addition to reasonable prices and the protection of ratepayers, that section provides that the purpose of the chapter is to "[p]ermit flexible regulation of competitive telecommunications companies and competitive telecommunications services[.]" Section 392.185(5), RSMo Supp. 1999. Additionally, Section 392.200.4(2), RSMo Supp. 1999, declares that "[i]t is the intent of this act to bring the benefits of competition to all customers[.]"

The offer of competitive services does not mean that customers are fair game for unreasonable and unjust rates. Here Sprint introduces a fee under the guise of a nonusage sensitive surcharge for the recovery of access rates paid by the company on a usage sensitive basis. The surcharge increases the effective rates for Sprint long distance service on a selective basis. The public interest is not served by allowing such surcharges to go into effect without an examination into whether such rates and surcharges are proper, reasonable, and just or are discriminatory.

For the foregoing reasons, Public Counsel asks the PSC to suspend the tariff and set this matter for an evidentiary hearing. In addition, Public Counsel asks the PSC to hold a public hearing on this proposed tariff given the broad impact this tariff has on so many Missouri toll customers in many parts of the state.

Respectfully submitted,

OFFICE OF THE PUBLIC COUNSEL

BY:

Michael F. Dandino (Bar No. 24590) Senior Public Counsel 200 Madison Street, Box 7800 Jefferson City, MO 65102 Telephone: (573) 751-5559 Facsimile: (573) 751-5562 E-mail: mdandino@mail.state.mo.us

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was mailed or hand delivered this 13th day of June, 2002 to the following:

General Counsel Missouri Public Service Commission P. O. Box 360 Jefferson City, MO 65102

John Van Eschen Missouri Public Service Commission P. O. Box 360 Jefferson City, O 65102

Lisa Creighton Hendricks Sprint 6450 Sprint Parkway, Bldg. 14 MAILSTOP: KSOPHN0212-2A253 Overland Park, KS 66251



Lisa Padilla State Tariff Analyst 6450 Sprint Parkway Overland Park, KS 66251 MS: KSOPHN0304-3B354 Voice: 913-315-9370 800 Voice: 866-727-4350 Fax: 913-315-0763

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200201020

VIA AIRBORNE EXPRESS May 30, 2002

Mr. Dale Hardy Roberts Secretary of the Public Service Commission Missouri Public Service Commission 200 Madison Street, Suite 360 Jefferson City, MO 65102-0360

Dear Mr. Roberts:

Please find enclosed for filing the original and eight copies of revisions to Sprint's P.S.C. Mo. No. 2. The following tariff pages are being issued:

1st Revised Page 68.12 3rd Revised Page A-44.6 2nd Revised Page A-44.9 Original Page A-44.9.1 3rd Revised Page A-44.10 1st Revised Page A-44.10.1 1st Revised Page A-44.10.2 1st Revised Page A-44.10.3 1st Revised Page A-44.11 1st Revised Page A-44.12 2nd Revised Page A-44.13 2nd Revised Page A-44.14 3rd Revised Page A-44.15 Original Page A-44.16

The purpose of this filing is to introduce the following:

Introduce In-State Access Recovery Charge

• Make miscellaneous text changes

Customers were noticed of this increase via direct mail. A copy of the notice is enclosed for your convenience.

Mr. Dale Hardy Roberts Secretary of the Public Service Commission Missouri Public Service Commission Page 2 May 30, 2002

Sprint respectfully requests this tariff filing to become effective July 1, 2002.

If you have any questions, please do not hesitate to call me toll free at (866) 727-4350 or at (913) 315-9370.

Sincerely,

Lisa Padilla State Tariff Analyst - External Affairs

Enclosures

MO 02-47



SLDF/29828/Trms&Cond-ver2-F0 5/10/02 12:23 PM Ag

of the Services is applied against the MUC. If the charges for your monthly usage are less than the MUC, you must pay the entire amount of the MUC. To the extent charges for your usage exceed the MUC, you will be required to pay the additional charges according to your calling plan.

Monthly Recurring Charge (MRC) – a charge for Services for which you are invoiced and that you must pay each month.

Pay-Per-Call Services – those telecommunications services in which the called party assesses the calling party a charge that is not dependent on the existence of a presubscription relationship and for which the caller pays a per-call or per-time-interval charge that is greater than, or in addition to, the charge for transmission of the call.

Premises - a building or buildings on contiguous property (except railroad rights-of-way, etc.).

Public/Semi-Public Payphone – a coin operated or coinless telephone that is generally available for public use in the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands. These telephones can be owned by local telephone companies, interexchange carriers and/or private Customers. Cells from coinless telephones must use an alternate billing method such as calling card, commercial credit card, third number or collect.

Services – the state-to-state and international telecommunications service offerings provided by Sprint and purchased by you. Services do not include Sprint PCS[®] services, which are governed by separate terms and conditions.

Service Matrix – describes the Service and associated rates, terms and conditions applicable to the specific residential Sprint Service offering. These matrices may be found at <u>www.sprint.com/ratesand.conditions</u> under rates for residential services.

State-to-State Calling – Dial-1 and Operator state-to-state services are available to Customers in the U.S. Mainland, Hawaii, Puerto Rico and the U.S. Virgin Islands, FONCARD state-to-state service is available from the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI. State-to-state calls may terminate to the U.S. Mainland, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI, unless otherwise specified in the product,

Changes to Rates, Terms and Conditions

Current state-specific gross receipts tax rates and rates to fund state-specific universal service programs have been removed from Section 4. You may find these rates on Sprint's website or you may call Customer Service.

See Section 8 for Sprint's revised Dispute Resolution process.

Effective July 8, 2002, the Carrier Universal Service Charge (CUSC) will increase from 9.9% to 11.3%.

Effective July 8, 2002, the surcharge for interstate directory assistance will be \$2.49 per listing.

Effective July 8, 2002, international per minute rates for direct dial calls on Sprint's Basic Service plans or on domestic optional calling plans, including Sprint 500³⁴⁴ and Sprint 1000³⁴⁴ plans, Sprint Nickel³⁴⁴ and Sprint 7 Cent³⁴⁴ plans, Sprint Sense[®] plans, Sprint Solutions³⁴⁴ plans, Sprint Select³⁴⁴ plans and Sprint Fundamentals³⁴⁴ plans will increase by 10%.

Effective July 8, 2002, the surcharge that applies to calls made from your home phone to foreign mobile phones has been revised for certain countries. Further, this surcharge has been added for certain additional countries. For specific country rate information, visit our website at <u>www.sprint.com/mobile</u> or contact Customer Service.

If you have questions about your current plan or wish to review your rates, please visit our website at <u>www.sprint.com/ratesandconditions</u>. The new rates will be posted there on or before June 22, 2002. You may also call Customer Service for additional information.

For customers residing in the state of Missouri, your Sprint longdistance invoice will increase by \$1.99, due to a new monthly charge called In-State Access Recovery. This charge is based on the access charges that Sprint pays to the local phone company to utilize its local phone lines. This charge will be applied beginning on invoices dated July, 2002. Missouri Administrative Check Sheet -210th Revised Page 1 Missouri Administrative Check Sheet -103rd Revised Page 1.1

	ri Administrative Check She	et -103rd Revised	1 Page 1.1			,	
Title	Original	46.7	Original	80.4.1	Original	89.41	3rd
1.1	 103rd 	46.8	Original	80.5	Original	89.42	lst
1	12th	47	5th	80.6	lst	89.43	2nd
2.	Original	48	15th	80.7	2nd	89.44	1st
3	lst	48.1	Hth	80.8	3rd	89.45	· 1st
4	Original	48.2	6th	80.8.1	2nd	89.46	Original
5	lst	48.3	2nd	80.8.2	lst	89.47	Original
6	lst	49	2nd	80.9	3rd	89.48	Original
7	lst	49.1	lst	80.9.1	lst	89.49	lst
8	lst	49.2	4th	80.9.2	Original	89.50	Original
9	2nd	49.2.1	2nd	80.10	3rd	89.51	1st
9.1	Original	49.2.2	lst	80.11	3rd	89.52	lst
10	3rd	49.3	3rd	80.12	Original	89.53	lst
10.1	2nd	49.4	Original	80.13	2nd	89.54	lst
11	4th	49.5	Original	80.14	2nđ	89.55	Original
12	3rd	49.6	Original	80.15	Original	89.56	2nd
13	Original	49.7	Original	80.16	Original	89.57	lst
14	Original	50	4th	80.17	Original	89.58	2nd
15	Original	51	3rd	80.18	Original	89.59	1st
16	1st	52	3rd	80.19	Original	89.60	1st
17	lst	53	lst	81	7th	89.61	Original
18	lst	54	1st	82	7th	89.62	Original
18.1	4th	55	lst	83	5th	89.63	Original
18.2	4th	55.1	Original	84	9th	89.64	Original
19	4th	56	2nd	85	5th	89.65	3rd
20	9th	57	Original	86	3rð	89.66	Original
20.1	lst	58	Original	87	3rd	89.67	3rd
21	12th	59	lst	88	3rd	89.68	3rd
21.01	4th	60	lst	89	6th	89.69	Original
21.1	3rd	61	Original	89.1	lst	89.70	lst
22	2nd	62	3rd J	89.2	3rd	89.71	Original
23	Original	63	5th	89.3	4th	89.72	Original
24	5th	64	6th	89.4	3rd	89.73	Original
25	Original	65	5th	89.5	2nd	89.74	1st
25.1	.lst	66	26th	89.6	2nd	89.75	lst
26	Original	66.1	Original	89.7	2nd	89.76	2nd
27	6th	67	5th	89.8	2nd	-89.77	lst
28	Original	67.1	lst.	89.9	3rd	89.78	lst
· 29 -	4th	68	4th	89.10	2nd	89.79	2nd
29.1	, 2nd	68.1	lst	89.11	2nd ·	89.80	Original
30 .	lst	68.2	3rd	89.12	5th	89.81	5th
31	8th	68.3	Original	89.13	lst	89.82	3rd
31.1	2nd	68.4	Original	89.14	3rd	89.83	2nd
32	3rđ	68.5	4th	89.15	3rd	89.84	2nd
32.1	7th	68.6	Original	89.16	3rd	89.85	Original
33	Original	68.7	lst	89:17	Original	89.86	Original
34	Original	68.8	Original	89.18	3rd	89.87	Original
35	Original	68.9	Original	89.19	Original		
36	Original	68.10	Original	89.20	3rd		
36.1	3rd	68.11	3rd	89.21	Original		
36.2	2nd	68.12	* 1st	89.22	Original		
37	lst	69	lst	89.23	Original		
38	Original	70	lst	89.24	Original		
39	Original	71	lst	89.25	Original		
40	Original	72	1st	89.26	Original		
41	Original	73	Original	89.27	Original		
42	Original	74	Original	89.28	Original	1	
43	5th	75	Original	89.29	2nd	1	
43.1	lst	76	Original	89.30	lst		•
43.2	4th	77	lst	89.31	4th		
44	2nd	78	Original	89.32	Original		
45	5th	79	8th	89.33	Original		
46	7th	79.1	1st	89.34	Original		
46.1	9th Park	79.2	2nd	89.35	Original	1	•
46.2	8th	80	3rd	89.36	Original		
46.3 46.4	lst	80.1	2nd	89.37	lst		
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46.5 46.6	lst Original	80.3	7th	89.39	1st		
-+0.0	onginai	80.4	5th	89.40	lst	ł	

ISSUED: 05-30-02

Margaret R. Prendergast Senior Manager – State Tariffs 6450 Sprint Parkway Overland Park, Kansas 66251 EFFECTIVE: 07-01-02

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Missouri Ao	Iministrative Ch	eck Sheet -103r	d Revised Page 1	.1					
89.88	Original								
89.89	2nd	A-6.1.7	2nd	A-27	2nd	A-49.1	Original	A-91	lst
89.90	Original	A-6.1.8	lst	A-28	2nd	A-49.2	2nd	A-92	lst
89.91	lst	A-6.1.9	lst	A-29	2nd	A-49.2	2nd	A-92.1	2nd
89.92	Original	A-6.1.10	Original	A-30	lst	A-50	Original	A-92.1.1	1st
89.93	Original	A-6.1.11	2nd	A-31	3rd	A-51	lst	A-92.1.2	lst
89.94	3rd	A-6.1.12	Original	A-31.1	lst	A-52	Origina]	A-92.2	2nd
89.95	lst	A-6.2	Original	A-32	Original	A-53	Original	A-92.3	2nd
89.96	lst	A-6.3	Original	A-33	Original	A-54	Original	A-92.4	Original
89.97	Original	A-6.4	Original	A-34	Original	A-55	Original	A-92.5	Original
89.98	3rd	A-6.5	Original	A-35	8th	A-56		A-92.5 A-93	3rd
89.99	2nd	A-6.6	Original				Original		
			-	A-36	17th	A-57	lst	A-94	2nd
89.100	2nd	A-6.7	3rd	A-37	6th	A-58	lst	A-94.1	2nd
89.101	2nd	A-6.7.1	Original	A-38	11th	A-59	lst	A-95	3rd
89.102	2nd	A-6.8	3rd	A-38.1	3rd	A-60	Original	A-95.1	2nd
89.103	3rd `	A-6.9	lst	A-39	3rd	A-61	2nd	A-95.2	2nd
89.104	3rd	A-6.9.1	Original	A-40	4th	A-62	Original	A-95.3	lst
89.105	3rd	A-6.9.2	Original	A-41	2nd	A-63	Original	A-95.4	1st
89.106	Original	A-6.10	lst	A-42	13th	A-64	2nđ	A-95.5	1 st
89.107	2nd	A-6.11	2nd	A-43	11th	A-65	2nd	A-95.6	lst
89.108	lst	A-6.12	2nd	A-43.1	6th	A-66	2nd	A-95.7	1 st
89.109	lst	A-6.12.1	lst	A-43.2	7th	A-67	3rd	A-95.8	1st
89.110	2nd	A-6.12.2	lst	A-43.3	3rd	A-67.1	lst	A-95.9	lst
89.111	lst	A-6.12.3	lst	A-43.4	2nd	A-68	lst	A-95.10	lst
89.112		A-0.12.5		A-43.5	5th			A-95.10	
	Original	1	lst			A-69	Original		lst
89.113	lst	A-8	1st	A-43.6	lst	A-70	1st	A-95.12	lst
89.114	lst	A-9	1st	A-43.7	3rd	A-71	8th	A-96	Original
89.115	Original	A-10	lst	A-43.7.1	Original	A-71.1	7th	A-97	lst
89.116	lst	A-11	1st	A-43.8	5th	A-71.2	Original	A-98	1st
89.117	Original	A-12	3rd	A-43.9	3rd	A-72	7th		
89.118	lst	A-13	1st	A-43.10	5th	A-72.1	7th	ł.	
89.119	2nd	A-14	4th	A-43.11	2nd	A-72.2	Original		
89.120	1 st	A-15	- 1st	A-43.12	2nđ	A-73	5th		
89.121	Original	A-16	3rd	A-43.13	4th	A-73.1	4th		
89.122	1st	A-16.1	4th .	A-43.13.1	Original	A-74	6th		
89.123	1 st	A-16.2	Original	A-43.14	lst	A-74.1	12th		• • • •
90	lst	A-17	lst	A-43.15	Original	A-74.1.1	2nd		· ·
A-1	llth	A-18	Original	A-43.16	Original	A-74.1.2	Original		
A-2	8t	A-19	Original	A-43.17	Ist	A-74.2	İst	ł	
A-2.1	3rd	A-20	Original	A-43.18	lst	A-75	12th		
A-2.2	2nđ	A-20 A-21	Original	A-43.18.1	Original	A-76	10th ·		•
A-2.3	5th	A-21 A-22	2nd	A-43.18.2				·	
					Original	A-77	7th		-
A-2.4	2nd	A-23	2nd	A-44	lst	A-78	12th		
A-2.5	lst	A-23.1	1st	A-44.1	3rd	A-79	4th	i i	
A-2.6	4th	A-23.2	Original	A-44.2	15th	A-80	2nd		
A-2.7	lst	A-23.3	Original	A-44.2.1	2nd	A-81	2nd	1	
A-2.8	2nd	A-23.4	Original	A-44.3	5th	A-82	6th		
A-2.9	4th	A-23.5	1 st	A-44.4	1 st	A-83	2nd		
A-2.10	2nd	A-23.6	Original	A-44.5	1st	A-84	2nd	1	
A-2.11	Original	A-23.7	Original	A-44.6	* 3rd	A-85	3rd	1	
A-2.12	Original	A-23.8	Original	A-44.7	Original	A-85.1	1st ·		
A-2.13	Original	A-23.9	Original	A-44.8	Original	A-85.2	4th	· ·	
A-2.14	Original	A-23.10	Original	A-44-9	* 2nd	A-85.3	4u1 3rð	1	
								1	
A-2.15	Original	A-23.11	1 st	A-44.9.1	0,18	A-85.4	lst	1	
A-2.16	Original	A-23.12	1st	A-44.10	* 3rd	A-86	2nd		
A-3	5th	A-23.13	lst	A-44.10.1		A-86.1	Original		
A-4	5th	A-23.14	lst	A-44.10.2		A-87	Original		
A-5	10th	A-23.15	lst	A-44.10.3	* 1st	A-88	Original		
A-5.1	7th	A-23.16	1st	A-44.11	* 1st	A-89	6th	1 . *	
A-6	8th	A-26	2nd	A-44.12	* 1st	A-90	4th	ļ.	
A-6.1	9th	A-27	2nd	A-44.13	* 2nd	A-90.1	3rd		
A-6.1.1	2nd	A-28	2nd	A-44-14	* 2nd	A-90.2	4th	1	
A-6.1.2	5th	A-29	2nd	A-44-15	* 3rd	A-90.3	lst		
A-0.1.2	3rd	A-30	1st	A-44.16	 Original 	A-90.4	lst		
		A-31	3rd	A-45	5th	A-90.5	lst	1	
A-6.1.2.1	let	1 11-21		A-46	3rd	A-90.5	lst		
A-6.1.2.1 A-6.1.2.2	lst Brd	A.21.1	()maneni						
A-6.1.2.1 A-6.1.2.2 A-6.1.3	3rd	A-31.1	Original			1		1	
A-6.1.2.1 A-6.1.2.2 A-6.1.3 A-6.1.4	3rd 1st	A-32	Original	A-47	3rd	A-90.7	lst		
A-6.1.2.1 A-6.1.2.2 A-6.1.3	3rd					1			

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INTERCITY TELECOMMUNICATIONS SERVICES

4. <u>SERVICE AND RATE DESCRIPTION</u> (Continued)

.28 SPRINT VOICE COMMANDSM For Your Home Phone

.1 Description

SPRINT VOICE COMMANDSM For Your Home Phone is a voice activated dialing application which provides consumers a web based solution for voice dialing contacts and accessing and storing a personal address book. Customers must be presubscribed to Sprint Long Distance Service.

To access this service, a customer must first dial an access code. After accessing the service, customers can place these calls by speaking the number or destination/name from the customer's personal directory. The system will repeat the number or name/destination to the customer, for confirmation, and will then place the call to the selected destination.

.2 Use of Service

Once the customer says a number, name or destination, the system will activate and dial the appropriate telephone number. This service is only available where technically feasible. See Section 6.20.1 for applicable rates.

.29 In-State Access Recovery Charge

Services provided pursuant to this tariff are subject to an In-State Access Recovery charge. The In-State Access Recovery charge will be assessed monthly on all Dial 1 Sprint accounts for which local service is not provided by a Sprint company. This charge is based on access fees that Sprint pays to local phone companies. See Section 6.21.1 for the applicable charge.

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INTERCITY TELECOMMUNICATIONS SERVICES

RATE SCHEDULE (Continued)

6. Miscellaneous Services (Continued)

.20 SPRINT_VOICE COMMANDSM For Your Home Phone

The following rates and Monthly Recurring Charge apply.

.1	Monthly Recurring Charge	\$9.00
.2	Directory Services:	
	First Two Numbers	\$1.25 ⁻

.3 Toll Usage

The subscriber is responsible for all applicable long distance charges.

-21 In-State Access Recovery Charge

The In-State Access Recovery charge will be assessed monthly on all Dial 1 Sprint accounts for which local service is not provided by a Sprint company.

Monthly Recurring Charge

Each Additional Number

\$1.99

\$.50

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INTERCITY TELECOMMUNICATIONS SERVICES

<u>RATE SCHEDULE</u> (Continued)

6. <u>Miscellaneous Services</u> (Continued)

.23 Residential Toll Free (RTF)

All calls are billed in 60 second increments. Fractional minutes are rounded up to the next minute.

- 1 Pricing Options
 - .1 Option A

.1 Per-Minute Usage Rates

Peak	\$.2500
Off-Peak	\$.1000

.2 Monthly Service Charge

A customer pays a monthly service charge of \$3.00. This charge will be waived if a customer's total monthly Residential Toll Free usage reaches or exceeds \$20.00.

.3 Per-Month Call Waiver

15 interstate and/or intrastate calls

30 seconds or less

.4 Personal Identification Number (PIN)

See Section 6.23.2

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INTERCITY TELECOMMUNICATIONS SERVICES

	<u> </u>		RATE SCHEDULE (Continued)		
6. Misce	llane	ous	Services (Continued)	(M)	
.23 <u>R</u> e	eside	ntial	Toll Free (RTF) (Continued)		(Z)
Al	ll call ext m	ls ar inute	e billed in 60 second increments. Fractional minutes are rounded up to the		
.1	<u>Pri</u>	cing	Options (Continued)		
	.2	<u>Op</u>	tion B*		
		.1	Usage Rate		
			Per Minute Rate \$.20		
		.2	Monthly Service Charge		
1 1 1			A customer pays a monthly service charge of \$3.00. This charge will be waived if a customer's total monthly Residential Toll Free usage reaches or exceeds \$20.00.		
	;	.3	Per Month Call Waiver		· · · · ·
	,		15 interstate and/or intrastate calls 30 seconds or less.	-	
		.4	Personal Identification Number (PIN)		
			See Section 6.23.2		(Z)
* Effect new c	ive Ja uston	anua ners.	ry 15, 2001, Residential Toll Free Option B will no longer be available to	(M)	

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INTERCITY TELECOMMUNICATIONS SERVICES

RATE SCHEDULE (Continued)

6. Miscellaneous Services (Continued)

.23 <u>Residential Toll Free (RTF)</u> (Continued)

.1 <u>Pricing Options</u> (continued)

.3 Option C**

Option C is only available where Toll Free Plus PIN functionality is offered. Option C is not available on a stand-alone basis, except for customers who formerly were subscribers to Sprint 1000 or Sprint Sense AnyTime's Optional FONCARD Rate and Toll Free Rate with SCW Calling Plan Option.

\$.30

.1 Usage Rate

Per-Minute Rate

.2 Per-Month Call Waiver

15 interstate and/or intrastate calls

30 seconds or less

** Effective January 15, 2001, Residential Toll Free Option C will no longer be available to new customers.

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INTERCITY TELECOMMUNICATIONS SERVICES

RATE SCHEDULE (Continued)

6. <u>Miscellaneous Services</u> (Continued)

.23 <u>Residential Toll Free (RTF)</u> (Continued)

.1 <u>Pricing Options</u> (continued)

.4 Option D

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Rate periods are as follows: Peak 7 a.m. to 7 p.m., Monday through Friday; Off-Peak 7 p.m. to 7 a.m., Monday through Friday and all hours Saturday and Sunday.

.1 Per-Minute Usage Rates

Peak Off-Peak

2 <u>Per-Month Call Waiver</u> 15 interstate and/or intrastate calls

30 seconds or less

\$.40

\$.10

.3 Personal Identification Number (PIN)

See Section 6.23.2

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INTERCITY TELECOMMUNICATIONS SERVICES

<u>RATE SCHEDULE</u> (Continued)

6. <u>Miscellaneous Services</u> (Continued)

.23 <u>Residential Toll Free (RTF)</u> (Continued)

.1 Pricing Options (continued)

.5 Option E

The Per-Month Call Waiver does not apply to this option.

.1 Per-Minute Usage Rates

Per-Minute Rate

\$0.20

.2 Monthly Recurring Charge

A customer pays a monthly recurring charge of \$3.00. This charge will be waived if a customer's total monthly Residential Toll Free usage reaches or exceeds \$20.00.

- .3 Personal Identification Number (PIN)

A customer who signs up for this service will be given a four digit personal identification number (PIN) along with the customer's toll free number. After dialing the customer's toll free number, callers will be prompted to dial the four digit PIN before the all can be completed.

.6 Option F

14 H

The Personal Identification Number does not apply to this option.

.1 <u>Per-Minute Usage Rates</u>

Per-Minute Rate

\$0.20

.2 Monthly Recurring Charge

A customer pays a monthly recurring charge of \$4.00. This charge will be waived if a customer's total monthly Residential Toll Free usage reaches or exceeds \$20.00.

.3 Per-Month Call Waiver

5 interstate and/or intrastate calls

30 seconds or less

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INTERCITY TELECOMMUNICATIONS SERVICES

RATE SCHEDULE (Continued)

- 6. Miscellaneous Services (Continued)
 - .23 <u>Residential Toll Free (RTF)</u> (Continued)

.2 Toll Free Dialing Requirements

.1 <u>PIN</u>

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The PIN monthly recurring charge applies in addition to the monthly recurring charge associated with a customer's underlying account.

.1 Monthly Recurring Charge

 .1
 Toll Free Plus PIN

 Per Month Charge
 \$0.00

 .2
 Toll Free Without PIN

 Per Month Charge
 \$1.00

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INTERCITY TELECOMMUNICATIONS SERVICES

RATE SCHEDULE (Continued)

6. <u>Miscellaneous Services</u> (Continued)

.24 Sprint Rewards Program

Qualifying Sprint charges will be rounded up to the next whole dollar when the total monthly charges include a fractional dollar of \$0.50 or more, and will be rounded down to the next whole dollar when the monthly charge includes a fractional dollar of \$0.49 or less. Members will begin earning points beginning with the first full billing cycle following enrollment.

In addition to earning rewards points for every dollar of Sprint qualifying charges the customer receives the following:

- (1) Members will receive 2,000 points upon enrollment.
- (2) Once a member has redeemed its rewards points for the first time, member will receive 2,000 points.
- (3) Members automatically will receive 10,000 points after 12 months in the program.
- (4) Certain members of other Sprint programs who exceed the \$50 or more
 threshold may be eligible to receive 1500 bonus points on a quarterly basis while members of this program.
- (5) Certain members of other Sprint programs who meet the requirement of (4) above and who have more than one qualifying service may be eligible to receive 1000 bonus points, per qualifying service, per quarter, on a maximum of six qualifying services while members of this program.

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INTERCITY TELECOMMUNICATIONS SERVICES

<u>RATE SCHEDULE</u> (Continued)

6. Miscellaneous Services (Continued)

.25 Business StandAlone FÖNCARD

Calls are billed in one-minute increments. Fractional minutes are rounded up to the next minute.

Per-Minute Rate: \$.27

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INTERCITY TELECOMMUNICATIONS SERVICES

RATE SCHEDULE (Continued)

6. Miscellaneous Services (Continued)

.26 PublicFON Service

Rate periods for customers are set forth in section 3.14.1.2.

.1 Per-Minute Usage Rate*

Per-Minute rate: \$.50

* Each fractional call is rounded up to the next minute.

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INTERCITY TELECOMMUNICATIONS SERVICES

RATE SCHEDULE (Continued)

6. <u>Miscellaneous Services</u> (Continued)

.26 PublicFON Service (Continued)

.1 Call Placement Charges

.1	Station-to-Station*	\$4.99	
.2	Person-to-Person*	\$9.49	
.3	Station-to-Station Collect	\$4.99	
.4	Person-to-Person Collect	\$9.49	
.5	Station-to-Station Third Party	\$4.99	• •
.6	Person-to-Person Third Party	\$9.49	
.7	LEC Calling Card Station-to-		
	Station**		
	.1 Customer Dialed	\$4.99	
	.2 Operator Dialed	\$4.99	
.8	LEC Calling Card Person-to-	\$9.49	. •
· Ť	Person**		· · · ·
.9	Operator Dialed Surcharge***	\$.50	
<i>*</i> .10	Busy Line Verification	• • •	See Section 6.2.1
×.11	Emergency Interruption***		See Section 6.2.1

Not applicable to coin sent-paid calls placed from pay telephones.

** Sprint accepts only cards which it can identify as valid.

** Applies in addition to all Station-to-Station and Person-to-Person Operator Service charges when the customer has the ability to dial all the digits necessary for call completion but dials instead "0", "00-", or 1010XXX + "0" to reach the Sprint operator to have the operator complete the call or defaults to an operator for assistance while using a toll free collect service. The surcharge will be applied to all Operator Service calls completed by an operator except for: 1) calls which cannot be completed by the customer due to equipment failure or trouble on the Sprint network; 2) when a FONCARD is used, or 3) when a LEC Calling Card is used from a PublicFON location. Usage and Call Placement Charges for calls placed from Pay Telephones appear on the customer's LEC bill.

*** The Busy Line Verification charge applies when Sprint provides operator assistance to determine if there is an ongoing conversation at a called station. The Emergency Interruption surcharge applies in addition to the Busy Line Verification charge when Sprint provides operator assistance to interrupt an ongoing conversation, regardless of whether the interruption is successful.

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INTERCITY TELECOMMUNICATIONS SERVICES

<u>RATE SCHEDULE</u> (Continued)

6. Miscellaneous Services (Continued)

.27 Sprint FÖNCARD-Military Plan

The following connection fee and per minute usage rate apply.

.1 Connection Fee

Per-Call Charge \$0.99

.2 Usage Rate

Rate Per Minute \$0.25

NOTE: If a Sprint Operator assists in call placement, then the applicable Operator Service Call Placement Charge and usage rates will apply in lieu of the FÖNCARD connection fee and per minute usage rate.

.28 Sprint FONCARD-Military Plan II

The following per minute usage rate applies. No connection fee applies.

.1 Usage Rate

Rate Per Minute \$0.25

.2 Monthly Recurring Charge \$3.00

NOTE: If a Sprint Operator assists in call placement, then the applicable Operator Service Call Placement Charge and usage rates will apply in lieu of the FONCARD connection fee and per minute usage rate.

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INTERCITY TELECOMMUNICATIONS SERVICES

RATE SCHEDULE (Continued)

6. <u>Miscellaneous Services</u> (Continued)

.29 Sprint FONCARD Upgrade

All rates are billed in 60 second increments with each fractional minute rounded up to the next full minute.

The following per minute usage rate and monthly recurring charge applies. No per call surcharge applies.

.1 Usage Rate

Rate Per Minute \$0.25

.2 Monthly Recurring Charge \$1.00

NOTE: If a Sprint Operator assists in call placement, then the applicable Operator Service Call Placement Charge and usage rates will apply in lieu of the FONCARD connection fee and per minute usage rate.

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