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January 10, 2019

Stanley N. Woodworth  
Rouse Frets White Goss Gentile Rhodes, P.C.  
E-Mail: SWoodworth@rousepc.com

**RE: Osage Utility Operating Company, Inc.  
Reflections Subdivision**

Dear Mr. Woodworth:

Thank you for contacting us regarding the Application and Motion for Waiver filed by Osage Utility Operating Company to initiate MoPSC Case Nos. WA-2019-0185 and SA-2019-0186. In your letter dated January 3, 2019, you raised seven concerns regarding the Application. Osage Utility Operating Company responds to these concerns as follows:

	<b>Concern</b>	<b>Response</b>
1	There are fifty (50) condominium units currently served by the Reflections Facilities (not approximately 55).	The connections stated in paragraph 16 of the application will be amended to 50 connections.
2	There is only one lift station (not two) as part of the Reflections Facilities. This lift station does have a monitoring/alarm feature.	In addition to the one primary lift station, the engineer inaccurately identified a smaller secondary pump station intended to transport wastewater to the larger lift station. The application will be amended to reflect that there is only one lift station.
3	The water quality of the Reflections Facilities is routinely tested and monitored.	On page 10 of the application, it states "No monitoring is in place" regarding water treatment. This was intended to refer to remote monitoring. The application will be amended to clarify this issue.

4	The Missouri Department of Natural Resources ("MDNR") is not requiring that the exposed water delivery pipe be buried or encased. There has never been a freezing problem.	The pipe will not be buried and encased but insulated as stated in paragraph 18 of the original application.
5	The summer months (not the winter months) are the heaviest use season of the Reflections Facilities.	The application will be amended (page 11) to correct this error.
6	The proposed repairs to the Reflections Facilities stated in the Application greatly exceed the repairs that MDNR, MECO Engineering Company, Inc., and Michael Stalzer, P.E. have indicated are necessary. In addition, the estimated dollar amounts of repairs contained in the Application are greatly in excess of the estimates by the above-referenced engineering companies.	CSWR received and reviewed the previously prepared cost estimates and engineering studies. The cost estimates contained in the original application include engineering, surveying, permitting, bidding, construction, and contingency. CSWR believes these estimates most accurately reflect the most efficient method of addressing the critical structural issues, regulatory recommended practices, customer service stability, and operations management. The application will be amended to clarify this issue.
7	Please confirm that you are asking the Commission to continue the \$50.00 per month rate for the Reflections condominiums until the repairs are completed.	No rate increase is being requested at this time. On page 15, the original application states "these systems will require substantial investment after the purchase by the Applicant that will necessarily result in a rate increase of some amount after those additions have been completed."

In response to your concerns, Osage Utility Operating Company will file an Amended Application and Motion for Waiver in MoPSC Cases Nos. WA-2019-0185 and SA-2019-0186, as detailed above. I will provide a copy of this document to you upon filing.

Please do not hesitate to contact me with any additional questions or concerns.

Sincerely,

**BRYDON, SWEARENGEN & ENGLAND P.C.**

By:

Diana C. Carter