

Barbara Orle
605 StoneyKirk Circle
Reeds Spring, MO 65737

January 31, 2012

Terry M. Jarrett, Commissioner
Missouri Public Service Commission
Governor Office Building
200 Madison St. Suite 440
Jefferson City, MO 65101

Dear Commissioner Jarrett,

The Advisory Committee of StoneBridge Village, after much discussion, is at a loss as to the need for an increase in our water rates and sewer rates.

The Village is made up of about eighty percent retirees and most of them are on fixed incomes. Of that number almost half are widows or widowers, some of whom have been unable to sell their homes in this down economy.

When the sewer system was connected to the City of Branson, thereby by-passing the treatment plant, it was hoped that the especially high sewer rates would be reduced. And the request for an increase is especially disconcerting. Also, it is felt that our water rates, compared with other like areas are not too low.

Considering the hardships this economy has placed on our residents, we ask the Commission to appeal for relief by way of a reduction in our present rates, but especially not an increase.

Thank you for your time and consideration in this matter.

Sincerely,



Barbara Orle, Chair
StoneBridge Village Advisory/Public Works Committee

Missouri Public Service Commission
P.O. BOX 360
JEFFERSON CITY, MO 65102

TERRY M. JARRETT
COMMISSIONER

573-751-3243
terry.jarrett@psc.mo.gov

February 10, 2012

Barbara Orle
605 StoneyKirk Circle
Reeds Spring, Missouri 65737

Dear Ms. Orle

Thank you for your January 31, 2012, letter commenting on the upcoming Missouri American Water rate case.

The Missouri Public Service Commission welcomes your comments. I will pass along your letter to our Consumer Services Division who will see to it that your comments will be filed in the rate case and made part of the case record.

I appreciate your willingness to share your views on this issue.

Sincerely,



Terry M. Jarrett
Commissioner