

Missouri Public Service Commission

Public Comments Report

Oakbrier Water Company

Case No. SR-2009-0229

Unique Comments **3**
Duplicate Comments **0**
Total Comments Received **3**

Staff Codes: JMR James Russo

DS David Spratt

DDW Derl Warren

Date : 1/14/2009

Item	First Name	Last Name	City	State	Public Comments	Office Staff	Resolution
P200900464	Elaine	Mullins	Poplar Bluff	MO	Customer opposed - customer beleives amount requested is too much to ask for at one time/ maintenance is sub par and customer does not beleive anything can warrant this amount/ a smaller increase would be acceptable/ wants to see a public hearing held.	PSC JMR	Letter sent January 7, 2009.
Letter	Susan	Hessling	Poplar Bluff	MO	See attached	PSC JMR	Letter sent January 7, 2009.
Letter	Mary	Hoffman	Poplar Bluff	MO	See attached.	PSC JMR	Letter sent January 7, 2009.

December 30, 2008.

Public Service Commission
Attn: Water/Sewer Dept.
P.O. Box 360
Jefferson City, Mo. 65102.

Re: Case WR-2009-0229

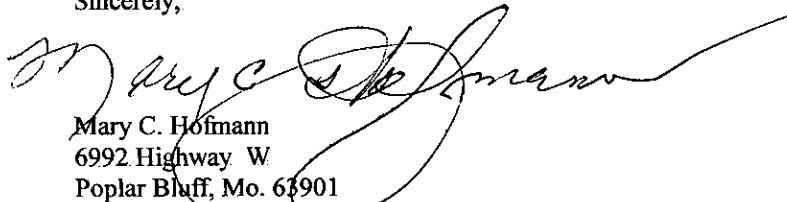
Gentlemen:

It appears to me that the increase the company is asking for is astronomical. 64% is a big increase, a more reasonable one, might be in order, however, I can't see that any increase will help the consumer at all. In the first place the maintenance is mostly from the line to the meter, anything from the meter to your house is strictly to be paid by the owner. Our water seldom goes off unless we loose electricity and that's up to the electric company to fix. Nothing anybody can do about that. I realize that repairs are necessary from time to time, but an increase of that amount is way too much. If this is to be the increase then I vote no to that.

As far as sewer, we have none, we have septic tanks which are maintained by the homeowner. More expense for us. Most of the people in Oakbriar or older and retired and some nearly so, which are on a fixed income and would put an unnecessary expense on families.

I think if the "company", which is all the homeowners in the subdivision wants an increase they should ask for a more reasonable one. Personally, I don't think an increase is necessary at all, even though everything is going up and that's the problem, just one more item that will add to our already overtaxed fixed income.

Sincerely,



Mary C. Hofmann
6992 Highway W
Poplar Bluff, Mo. 63901
573 686 4296
Maryh@imsinternet.net

RECEIVED

JAN 05 2009

UTILITY OPERATIONS
DIVISION

Public Service Commission
Attn: Water / Sewer Dept
PO Box 360
Jefferson City, MO 65102

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JAN 02 2009

UTILITY OPERATIONS
DIVISION

Case # WF-2009-0229

To Whom it May Concern,

I am writing in response to a notice concerning increased rates for Oakprie Estates.

Although I feel an increase may be warranted, a 64% increase in fees is simply outrageous!

The water company provides little in maintenance services. In fact, when water lines are needed, members of the community have had to provide the equipment to install the lines as the company did not have a backhoe.

Please reconsider the over inflated increase in rates.

Sincerely,
Susan Jessy