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April 4, 2003

HAND DELIVERED

Secretary
Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102

FILED²
APR 04 2003
Missouri Public
Service Commission

**Re: Missouri-American Water Company
Case No. WT-2003-0324
Tariff Nos. JW-2003-1635, JW-2003-1669, JW-2003-1674, JS-2003-1730**

Dear Sir:

On February 28, 2003, Missouri-American Water Company ("MAWC") filed several tariff sheets designed to make certain terms more consistent among its various districts. The subject tariff sheets carried an issue date of February 28, 2003, and an effective date of March 30, 2003. MAWC later filed a letter with the Commission extending the effective date of the tariffs to April 11, 2003. On April 1, 2003, MAWC filed a complete set of substitute tariffs in an attempt to address certain concerns of the other parties.

To MAWC's knowledge, one issue remains as to the tariff sheets. After discussion with the Staff, MAWC will withdraw the proposed private fire service language. To do this, MAWC will provide one substitute sheet and withdraw a single sheet. Accordingly, I hereby provide an original and three copies of the following tariff sheet:

PSC MO. No. 1, 1st Revised Sheet No. 27 (St. Joseph).

Please substitute this sheet for the earlier filed sheet with like title.

Additionally, MAWC hereby withdraws the following tariff sheet:

PSC MO. No. 2, 1st Revised Sheet No. 31 (Joplin).

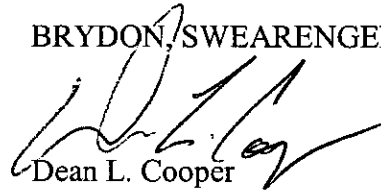
Secretary
Missouri Public Service Commission
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If you have any questions, please do not hesitate to contact me.

Sincerely yours,

BRYDON SWEARENGEN & ENGLAND P.C.

By:


Dean L. Cooper

DLC/tli
cc: David Abernathy
Office of the Public Counsel
Office of the General Counsel
Stuart Conrad

FORM NO. 13

P.S.C. MO. NO. 1

CANCELLING

(1st Revised)

SHEET NO. 27

(Original)

SHEET NO. 27

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF ST. JOSEPH, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

RULES, REGULATIONS AND CONDITIONS OF SERVICE

19. TERMS AND CONDITIONS OF BILLING AND PAYMENT

- (A) Private fire service charges shall be payable quarterly in advance.
- (B) This left blank.
- (C) Bills for water service by meter measurement shall be rendered for monthly or quarterly periods at the option of the Company and ending as such dates as may be determined by the Company.
- (D) Special charges shall be payable upon demand.
- (E) Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.
- (F) Customers are responsible for furnishing the Company with their correct address. Failure to receive bills will not be considered an excuse for non-payment or permit an extension of the date when the account would be considered delinquent.
- (G) All bills will be sent to the address entered in the application unless the Company is notified in writing by the Customer of any change of address.
- (H) Payments shall be made at places conveniently located within the district service are as may be designated by the Company.

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* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003

month day year

DATE EFFECTIVE

April 11, 2003

month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address