



September 21, 2015

*Via Electronic Filing*

Kari Salsman  
Missouri Public Service Commission  
200 Madison Avenue  
Jefferson City, Missouri 65101

**Re: Name Change Request of inContact of Missouri, Inc. to inContact, Inc.**

Ms. Salsman:

inContact of Missouri, Inc. (the "Company"), respectfully requests approval from the Missouri Public Service Commission ("Commission") of the Company's name change to inContact, Inc. ("inContact"). A copy of the Amended Certificate of Authority issued by the Secretary of the State, of the State of Missouri is enclosed for your records and reference.

The aforementioned name change will affect the Company's IXC and CLEC certifications and the Company's VoIP registration. The name change will not in any way inconvenience or cause harm to the Company's customers. Missouri customers will continue to be provided the same telecommunications services and billing by the Company under inContact, Inc.

Additionally, the contact information has been updated in the Missouri Public Service Commission's electronic filing system (EFIS).

Pursuant to Commission rules and regulations, inContact has also enclosed Adoption Notice and the replacement title page changes to reflect the name change to inContact, Inc.

The Company respectfully requests the Commission approval of its name change to inContact, Inc. and the acceptance of its tariffs. Should there be any questions regarding this letter, please contact me directly.

Respectfully,

A handwritten signature in purple ink that reads 'Kimm Partridge'.

Kimm Partridge  
Assistant Corporate Secretary  
(866) 541-0000  
[kimm.partridge@incontact.com](mailto:kimm.partridge@incontact.com)

Enclosures

# STATE OF MISSOURI



**Jason Kander**  
**Secretary of State**

## AMENDED CERTIFICATE OF AUTHORITY OF A FOREIGN CORPORATION

I, JASON KANDER, Secretary of State, of the State of Missouri, do hereby certify,

WHEREAS,

*inContact, Inc.*  
*F00520009*

Formerly,

*inContact of Missouri, Inc.*

incorporated under Law of the state of Delaware and now in existence and in good standing in said state, and qualified to transact business in Missouri has delivered to me, duly authenticated evidence of an amendment to its Articles of Incorporation as provided by law, and has, in all respects, complied with the requirements of General and Business Corporation Law of Missouri, governing Amendments to the Articles of Incorporation of Foreign Corporations, and in accordance therewith issue this Certificate of Amendment.

IN TESTIMONY WHEREOF, I hereunto set my hand and cause to be affixed the GREAT SEAL of the State of Missouri. Done at the City of Jefferson, this 14th day of September, 2015.

  
Secretary of State

