

LAW OFFICES
BRYDON, SWEARENGEN & ENGLAND

PROFESSIONAL CORPORATION

312 EAST CAPITOL AVENUE

P.O. BOX 456

JEFFERSON CITY, MISSOURI 65102-0456

TELEPHONE (573) 635-7166

FACSIMILE (573) 635-3847

E-MAIL: DCOOPER@BRYDONLAW.COM

DAVID V.G. BRYDON
JAMES C. SWEARENGEN
WILLIAM R. ENGLAND, III
JOHNNY K. RICHARDSON
GARY W. DUFFY
PAUL A. BOUDREAU
SONDRA B. MORGAN
CHARLES E. SMARR

DEAN L. COOPER
MARK G. ANDERSON
GREGORY C. MITCHELL
BRIAN T. MCCARTNEY
DIANA C. FARR
JANET E. WHEELER

OF COUNSEL
RICHARD T. CIOTTONI

April 1, 2003

FILED³

APR 01 2003

HAND DELIVERED

Secretary
Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102

**Missouri Public
Service Commission**

**Re: Missouri-American Water Company
Case No. WT-2003-0324
Tariff Nos. JW-2003-1635, JW-2003-1669, JW-2003-1674, JS-2003-1730**

Dear Sir:

On February 28, 2003, Missouri-American Water Company ("MAWC") filed several tariff sheets designed to make certain terms more consistent among its various districts. The subject tariff sheets carried an issue date of February 28, 2003, and an effective date of March 30, 2003. MAWC later filed a letter with the Commission extending the effective date of the tariffs to April 11, 2003.

After discussion with the parties, MAWC is making certain changes to the language proposed in its original tariff sheets in an attempt to address the parties' concerns. Accordingly, I hereby provide an original and three copies of the following tariff sheets:

PSC MO. No. 2, 7th Revised Sheet No. A-1 (Brunswick);
PSC MO. No. 2, 5th Revised Sheet No. A-2 (Brunswick);
PSC MO. No. 2, 5th Revised Sheet No. A-3 (Brunswick);
PSC MO. No. 2, 1st Revised Sheet No. A-6 (Brunswick);
PSC MO. No. 2, 7th Revised Sheet No. B-1 (Mexico);
PSC MO. No. 2, 5th Revised Sheet No. B-2 (Mexico);
PSC MO. No. 2, 5th Revised Sheet No. B-3 (Mexico);
PSC MO. No. 2, 1st Revised Sheet No. B-7 (Mexico);
PSC MO. No. 2, 7th Revised Sheet No. C-1 (Platte County);
PSC MO. No. 2, 5th Revised Sheet No. C-2 (Platte County);
PSC MO. No. 2, 5th Revised Sheet No. C-3 (Platte County);
PSC MO. No. 2, 1st Revised Sheet No. C-8 (Platte County);
PSC MO. No. 2, 8th Revised Sheet No. D-1 (Warrensburg);
PSC MO. No. 2, 5th Revised Sheet No. D-2 (Warrensburg);
PSC MO. No. 2, 5th Revised Sheet No. D-3 (Warrensburg);
PSC MO. No. 2, 1st Revised Sheet No. D-6 (Warrensburg);

Secretary
Missouri Public Service Commission
April 1, 2003
page 2

PSC MO. No. 2, 7th Revised Sheet No. E-1 (St. Charles);
PSC MO. No. 2, 5th Revised Sheet No. E-2 (St. Charles);
PSC MO. No. 2, 5th Revised Sheet No. E-3 (St. Charles);
PSC MO. No. 2, 5th Revised Sheet No. E-4 (St. Charles);
PSC MO. No. 2, 1st Revised Sheet No. E-9 (St. Charles);
PSC MO. No. 1, 10th Revised Sheet No. 1 (St. Joseph);
PSC MO. No. 1, 8th Revised Sheet No. 2 (St. Joseph);
PSC MO. No. 1, 1st Revised Sheet No. 4-A (St. Joseph);
PSC MO. No. 1, 1st Revised Sheet No. 27 (St. Joseph);
PSC MO. No. 2, 10th Revised Sheet No. 3 (Joplin);
PSC MO. No. 2, 6th Revised Sheet No. 5 (Joplin);
PSC MO. No. 2, 2nd Revised Sheet No. 8 (Joplin);
PSC MO. No. 2, 1st Revised Sheet No. 31 (Joplin);
PSC MO. No. 2, 1st Revised Sheet No. 32 (Joplin);
PSC MO. No. 3, 9th Revised Sheet No. 1 (Jefferson City);
PSC MO. No. 3, 4th Revised Sheet No. 5 (Jefferson City);
PSC MO. No. 3, 4th Revised Sheet No. 11 (Jefferson City);
PSC MO. No. 3, 3rd Revised Sheet No. 19 (State of Missouri) ;
PSC MO. No. 2, 3rd Revised Sheet No. 4 (Platte County - Sewer);
PSC MO. No. 2, 2nd Revised Sheet No. 5 (Platte County - Sewer); and,
PSC MO. No. 2, 1st Revised Sheet No. 22 (Platte County - Sewer).

Please substitute these sheets for the earlier filed sheets with like title.

If you have any questions, please do not hesitate to contact me.

Sincerely yours,

BRYDON, SWEARENGEN & ENGLAND P.C.

By:

Dean L. Cooper

DLC/tli
cc: David Abernathy
Office of the Public Counsel
Office of the General Counsel
Stuart Conrad

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(7th Revised)(6th Revised)SHEET NO. A-1SHEET NO. A-1

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF BRUNSWICK AND ADJACENT AREAS
COMMUNITY, TOWN, OR CITY

WATER SERVICE SCHEDULE NO. 1
METERED SERVICE

Availability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage Per Month – 1,000 Gallons

		Residential	Commercial	Industrial	Public Authority	Sale For Resale
For the first	100,000	\$ 3.7333	\$ 3.4466	\$5.5215	\$ 4.0402	\$6.7558
For the next	1,900,000	2.0914	1.9308	3.0931	2.2633	3.7846
For the next	3,000,000	1.6140	1.4901	2.3870	1.7467	2.9207
For all over	5,000,000	1.0869	1.0034	1.6075	1.1762	1.9668

Water Usage Per Month – CCF

For the first	134	\$ 2.8000	\$ 2.5850	\$4.1411	\$ 3.0302	\$5.0669
For the next	2,533	1.5686	1.4481	2.3198	1.6975	2.8385
For the next	4,000	1.2105	1.1176	1.7903	1.3100	2.1905
For all over	6,667	0.8152	0.7526	1.2056	0.8822	1.4751

Monthly Minimum Charge

Meter Size		Meter Size	
5/8"	\$ 7.08	4"	\$ 98.15
3/4"	9.06	6"	192.93
1"	12.84	8"	306.65
1 1/2"	22.33	10"	520.92
2"	33.71	12"	859.27
3"	60.24		

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003

month day year

DATE EFFECTIVE

April 11, 2003

month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING (5th Revised)
(4th Revised)SHEET NO. A-2SHEET NO. A-2MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATIONFOR CITY OF BRUNSWICK AND ADJACENT AREAS
COMMUNITY, TOWN, OR CITY**WATER SERVICE SCHEDULE NO. 2**
PRIVATE FIRE SERVICE**HYDRANTS**Availability

Available for hydrants that are placed on private property and attached to public mains.

RateMonthly charge

Per private hydrant \$104.39

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

+

+

+

+

+

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003

month day year

DATE EFFECTIVE

April 11, 2003

month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(5th Revised)SHEET NO. A-3(4th Revised)SHEET NO. A-3

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF BRUNSWICK AND ADJACENT AREAS
COMMUNITY, TOWN, OR CITY

WATER SERVICE SCHEDULE NO. 2
PRIVATE FIRE SERVICE CONT'D

FIRE LINESAvailability

For fire protection systems installed on private property. Expense of the installations will be borne by the customer. If, in the opinion of the Company, a detector check meter is needed, the cost shall be a part of the installation. If a detector check meter has to be added to an existing service not having the check meter, the cost will be paid by the customer.

RateMonthly Charge

Fire outlet or connection size

2"	\$ 14.96
3"	25.71
4"	40.79
6"	83.65
8"	143.93
10"	221.24
12"	315.45

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003

month day year

DATE EFFECTIVE

April 11, 2003

month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(1st Revised)

(Original)

SHEET NO. A - 6SHEET NO. A - 6

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF BRUNSWICK AND ADJACENT AREAS
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE RETURNED DEPOSIT ITEM CHARGE	
Provided a Customer's check or Electronic Fund Transfer ("EFT") is properly processed by the Company, if a check or EFT that has been received as payment for service is returned by the bank unpaid, a Returned Deposit Item charge of twelve dollars (\$12.00) will be assessed to cover the cost of processing this transaction.	+
The Returned Deposit Item charge for the dishonored check or EFT may be reflected, at the Company's option, when the Company returns the dishonored check or EFT or may be charged on the Customer's next billing.	+
* Indicates new rate or text + Indicates change	

DATE OF ISSUE

February 28, 2003
month day year

DATE EFFECTIVE

April 11, 2003
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(7th Revised)(6th Revised)

SHEET NO.

B-1

SHEET NO.

B-1

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF MEXICO, MO AND ADJACENT
COMMUNITY, TOWN, OR CITY

WATER SERVICE SCHEDULE NO. 1
METERED SERVICE

Availability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage Per Month – 1,000 Gallons

		<u>Residential</u>	<u>Commercial</u>	<u>Industrial</u>	<u>Public Authority</u>	<u>Sale For Resale</u>
For the first	100,000	\$ 3.5671	\$ 3.1385	\$4.6869	\$3.3880	\$5.8143
For the next	1,900,000	1.9983	1.7583	2.6256	1.8980	3.2572
For the next	3,000,000	1.5421	1.3568	2.0263	1.4647	2.5136
For all over	5,000,000	1.0385	0.9137	1.3645	0.9864	1.6927

Water Usage Per Month – CCF

For the first	134	\$ 2.6753	\$ 2.3539	\$3.5152	\$ 2.5410	\$4.3607
For the next	2,533	1.4987	1.3187	1.9692	1.4235	2.4429
For the next	4,000	1.1566	1.0176	1.5197	1.0985	1.8852
For all over	6,667	0.7789	0.6853	1.0234	0.7398	1.2695

Monthly Minimum Charge

Meter Size

5/8"	\$ 7.08
3/4"	9.06
1"	12.84
1 1/2"	22.33
2"	33.71
3"	60.24

Meter Size

4"	\$ 98.15
6"	192.93
8"	306.65
10"	520.92
12"	859.27

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003

month day year

DATE EFFECTIVE

April 11, 2003

month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING (5th Revised)
(4th Revised)

SHEET NO. B-2

SHEET NO. B-2

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATIONFOR CITY OF MEXICO, MO AND ADJACENT AREAS
COMMUNITY, TOWN, OR CITY**WATER SERVICE SCHEDULE NO. 2
PRIVATE FIRE PROTECTION****HYDRANTS****Availability**

Available for hydrants that are placed on private property and attached to public mains.

Rate**Monthly charge**

Per private hydrant \$89.77

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

+
+
+
+

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003
month day year

DATE EFFECTIVE

April 11, 2003
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(5th Revised)

SHEET NO. B-3

(4th Revised)

SHEET NO. B-3

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF MEXICO, MO AND ADJACENT AREAS
COMMUNITY, TOWN, OR CITY

WATER SERVICE SCHEDULE NO. 2
PRIVATE FIRE SERVICE CONT'D

FIRE LINES

Availability

For fire protection systems installed on private property. Expense of the installations will be borne by the customer. If, in the opinion of the Company, a detector check meter is needed, the cost shall be a part of the installation. If a detector check meter has to be added to an existing service not having the check meter, the cost will be paid by the customer.

Rate

Monthly Charge

Fire outlet or connection size

2"	\$ 12.87
3"	22.11
4"	35.07
6"	71.93
8"	123.78
10"	190.26
12"	271.28

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003

month day year

DATE EFFECTIVE

April 11, 2003

month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING (1st Revised)
(Original)

SHEET NO. B-7

SHEET NO. B-7

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF MEXICO, MO AND ADJACENT AREAS
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE		
RETURNED DEPOSIT ITEM CHARGE		+
<p>Provided a Customer's check or Electronic Fund Transfer ("EFT") is properly processed by the Company, if a check or EFT that has been received as payment for service is returned by the bank unpaid, a Returned Deposit Item charge of twelve dollars (\$12.00) will be assessed to cover the cost of processing this transaction.</p> <p>The Returned Deposit Item charge for the dishonored check or EFT may be reflected, at the Company's option, when the Company returns the dishonored check or EFT or may be charged on the Customer's next billing.</p>		+ +
<p>* Indicates new rate or text</p> <p>+ Indicates change</p>		

DATE OF ISSUE February 28, 2003
month day year

DATE EFFECTIVE April 11, 2003
month day year

ISSUED BY: David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATIONFOR PLATTE COUNTY, MO
COMMUNITY, TOWN, OR CITY**WATER SERVICE SCHEDULE NO. 1
METERED SERVICE**Availability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage Per Month – 1,000 Gallons

		Residential	Commercial	Industrial	Public Authority	Sale For Resale
For the first	100,000	\$ 3.4685	\$ 3.5187	\$2.4544	\$4.0469	\$5.2769
For the next	1,900,000	1.9430	1.9712	1.3749	2.2671	2.9561
For the next	3,000,000	1.4995	1.5212	1.0611	1.7495	2.2813
For all over	5,000,000	1.0098	1.0244	0.7145	1.1782	1.5362

Water Usage Per Month – CCF

For the first	134	\$ 2.6014	\$ 2.6390	\$1.8408	\$3.0352	\$3.9577
For the next	2,533	1.4573	1.4784	1.0312	1.7003	2.2171
For the next	4,000	1.1246	1.1409	0.7958	1.3121	1.7110
For all over	6,667	0.7574	0.7683	0.5359	0.8837	1.1522

Monthly Minimum ChargeMeter Size

5/8"	\$ 7.08
3/4"	9.06
1"	12.84
1 1/2"	22.33
2"	33.71
3"	60.24

Meter Size

4"	\$ 98.15
6"	192.93
8"	306.65
10"	520.92
12"	859.27

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE February 28, 2003
month day yearDATE EFFECTIVE April 11, 2003
month day yearISSUED BY: David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING (5th Revised)
(4th Revised)

SHEET NO. C-2

SHEET NO. C-2

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATIONFOR PLATTE COUNTY, MO
COMMUNITY, TOWN, OR CITY**WATER SERVICE SCHEDULE NO. 2
PRIVATE FIRE PROTECTION****HYDRANTS****Availability**

Available for hydrants that are placed on private property and attached to public mains.

Rate**Monthly charge**

Per private hydrant \$81.72

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

+
+
+
+
+

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003

month day year

DATE EFFECTIVE

April 11, 2003

month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(5th Revised)

SHEET NO. C-3

(4th Revised)

SHEET NO. C-3

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR PLATTE COUNTY, MO
COMMUNITY, TOWN, OR CITY

WATER SERVICE SCHEDULE NO. 2
PRIVATE FIRE SERVICE CONT'D

FIRE LINESAvailability

For fire protection systems installed on private property. Expense of the installations will be borne by the customer. If, in the opinion of the Company, a detector check meter is needed, the cost shall be a part of the installation. If a detector check meter has to be added to an existing service not having the check meter, the cost will be paid by the customer.

RateMonthly Charge

Fire outlet or connection size

2"	\$ 11.71
3"	20.12
4"	31.93
6"	65.48
8"	112.67
10"	173.18
12"	246.93

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE February 28, 2003
month day year

DATE EFFECTIVE April 11, 2003
month day year

ISSUED BY: David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

P.S.C. MO. NO. 2

CANCELLING (1st Revised)
(Original)

SHEET NO. C - 8

SHEET NO. C - 8

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR PLATTE COUNTY, MO
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE		
RETURNED DEPOSIT ITEM CHARGE		+
<p>Provided a Customer's check or Electronic Fund Transfer ("EFT") is properly processed by the Company, if a check or EFT that has been received as payment for service is returned by the bank unpaid, a Returned Deposit Item charge of twelve dollars (\$12.00) will be assessed to cover the cost of processing this transaction.</p> <p>The Returned Deposit Item charge for the dishonored check or EFT may be reflected, at the Company's option, when the Company returns the dishonored check or EFT or may be charged on the Customer's next billing.</p>		<p>+</p> <p>+</p> <p>+</p> <p>+</p>
<p>* Indicates new rate or text</p> <p>+ Indicates change</p>		

DATE OF ISSUE February 28, 2003
month day year

DATE EFFECTIVE April 11, 2003
month day year

ISSUED BY: David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13 P.S.C. MO. NO. 2

CANCELLING (8th Revised)
(7th Revised)SHEET NO. D-1
SHEET NO. D-1MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATIONFOR CITY OF WARRENSBURG AND ADJACENT AREAS
COMMUNITY, TOWN, OR CITY**WATER SERVICE SCHEDULE NO. 1**
METERED SERVICEAvailability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage Per Month – 1,000 Gallons

		Residential	Commercial	Industrial	Public Authority	Sale For Resale
For the first	100,000	\$ 2.1300	\$ 2.5093	\$2.5200	\$ 2.8432	\$4.6680
For the next	1,900,000	1.1932	1.4057	1.4117	1.5928	2.6151
For the next	3,000,000	0.9208	1.0848	1.0895	1.2292	2.0048
For all over	5,000,000	0.6201	0.7305	0.7336	0.8277	1.3591

Water Usage Per Month – CCF

For the first	134	\$ 1.5975	\$ 1.8820	\$1.8900	\$ 2.1324	\$3.5010
For the next	2,533	0.8949	1.0543	1.0588	1.1946	1.9613
For the next	4,000	0.6906	0.8136	0.8171	0.9219	1.5036
For all over	6,667	0.4651	0.5479	0.5502	0.6208	1.0193

Monthly Minimum Charge

Meter Size		Meter Size	
5/8"	\$ 7.08	4"	\$ 98.15
3/4"	9.06	6"	192.93
1"	12.84	8"	306.65
1 1/2"	22.33	10"	520.92
2"	33.71	12"	859.27
3"	60.24		

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE February 28, 2003
month day yearDATE EFFECTIVE April 11, 2003
month day yearISSUED BY: David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING (5th Revised)
(4th Revised)

SHEET NO. D-2

SHEET NO. D-2

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATIONFOR CITY OF WARRENSBURG AND ADJACENT AREAS
COMMUNITY, TOWN, OR CITY**WATER SERVICE SCHEDULE NO. 2
PRIVATE FIRE PROTECTION****HYDRANTS****Availability**

Available for hydrants that are placed on private property and attached to public mains.

Rate**Monthly charge**

Per private hydrant \$80.69

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

+
+
+
+

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003
month day year

DATE EFFECTIVE

April 11, 2003
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(5th Revised)
(4th Revised)

SHEET NO. D-3

SHEET NO. D-3

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATIONFOR CITY OF WARRENSBURG AND ADJACENT AREAS
COMMUNITY, TOWN, OR CITY**WATER SERVICE SCHEDULE NO. 2
PRIVATE FIRE PROTECTION CONT'D****FIRE LINES****Availability**

For fire protection systems installed on private property. Expense of the installations will be borne by the customer. If, in the opinion of the Company, a detector check meter is needed, the cost shall be a part of the installation. If a detector check meter has to be added to an existing service not having the check meter, the cost will be paid by the customer.

Rate**Monthly Charge**

Fire outlet or connection size

2"	\$ 11.57
3"	19.87
4"	31.53
6"	64.66
8"	111.26
10"	171.01
12"	243.83

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE February 28, 2003
month day yearDATE EFFECTIVE April 11, 2003
month day yearISSUED BY: David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(1st Revised)

(Original)

SHEET NO. D-6SHEET NO. D-6

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF WARRENSBURG AND ADJACENT AREAS
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE RETURNED DEPOSIT ITEM CHARGE	
Provided a Customer's check or Electronic Fund Transfer ("EFT") is properly processed by the Company, if a check or EFT that has been received as payment for service is returned by the bank unpaid, a Returned Deposit Item charge of twelve dollars (\$12.00) will be assessed to cover the cost of processing this transaction.	+
The Returned Deposit Item charge for the dishonored check or EFT may be reflected, at the Company's option, when the Company returns the dishonored check or EFT or may be charged on the Customer's next billing.	+
* Indicates new rate or text + Indicates change	

DATE OF ISSUE

February 28, 2003
month day year

DATE EFFECTIVE

April 11, 2003
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(7th Revised)(6th Revised)

SHEET NO. E-1

SHEET NO. E-1

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR COUNTY OF ST. CHARLES, MO
COMMUNITY, TOWN, OR CITY

**WATER SERVICE SCHEDULE NO. 1
METERED SERVICE**

Availability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage Per Month – 1,000 Gallons

		Residential	Commercial	Industrial	Public Authority	Sale For Resale
For the first	100,000	\$ 1.8898	\$ 1.9952	\$1.8612	\$2.3919	\$1.9548
For the next	1,900,000	1.0587	1.1177	1.0427	1.3399	1.0951
For the next	3,000,000	0.8170	0.8625	0.8044	1.0341	0.8451
For all over	5,000,000	0.5502	0.5809	0.5419	0.6963	0.5691

Water Usage Per Month – CCF

For the first	134	\$ 1.4174	\$ 1.4964	\$1.3959	\$1.7939	\$1.4661
For the next	2,533	0.7940	0.8383	0.7820	1.0049	0.8213
For the next	4,000	0.6128	0.6469	0.6033	0.7756	0.6338
For all over	6,667	0.4127	0.4357	0.4064	0.5222	0.4268

Monthly Minimum Charge

<u>Meter Size</u>	<u>Meter Size</u>
5/8" \$ 7.08	4" \$ 98.15
3/4" 9.06	6" 192.93
1" 12.84	8" 306.65
1 1/2" 22.33	10" 520.92
2" 33.71	12" 859.27
3" 60.24	

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003
month day year

DATE EFFECTIVE

April 11, 2003
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary

535 N. New Ballas Road
St. Louis, MO 63141

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(5th Revised)

SHEET NO. E-2

(4th Revised)

SHEET NO. E-2

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR COUNTY OF ST. CHARLES, MO
COMMUNITY, TOWN, OR CITY

**WATER SERVICE SCHEDULE NO. 2
PRIVATE FIRE PROTECTION**

HYDRANTS

Availability

Available for hydrants that are placed on private property and attached to public mains.

Rate

Monthly charge

Per private hydrant \$68.51

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

+
+
+
+
+

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003

month day year

DATE EFFECTIVE

April 11, 2003

month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(5th Revised)

SHEET NO. E-3

(4th Revised)

SHEET NO. E-3

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR COUNTY OF ST. CHARLES, MO
COMMUNITY, TOWN, OR CITY

**WATER SERVICE SCHEDULE NO. 2
PRIVATE FIRE SERVICE CONT'D**

FIRE LINES

Availability

For fire protection systems installed on private property. Expense of the installations will be borne by the customer. If, in the opinion of the Company, a detector check meter is needed, the cost shall be a part of the installation. If a detector check meter has to be added to an existing service not having the check meter, the cost will be paid by the customer.

Rate

Monthly Charge

Fire outlet or connection size

2"	\$ 9.82
3"	16.87
4"	26.77
6"	54.90
8"	94.47
10"	145.20
12"	207.03

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003
month day year

DATE EFFECTIVE

April 11, 2003
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(5th Revised)

SHEET NO. E-4

(4th Revised)

SHEET NO. E-4

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR COUNTY OF ST. CHARLES, MO
COMMUNITY, TOWN, OR CITY

**METERED WATER SERVICE
SPECIAL GOLF COURSE SERVICE**

Availability

Availability to any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing rate as follows (for normal unrestricted usage):

<u>Water Usage Per Month</u>	<u>Rate per 1000 Gallons</u>
For the first 100,000 gallons	\$1.9548
For the next 1,900,000 gallons	\$1.0951
For the next 3,000,000 gallons	\$0.8451
For all over 5,000,000 gallons	\$0.5691

Monthly Minimum Charge

Monthly Minimum Charge

Meter Size

Meter Size

5/8"	\$5.94
3/4"	7.60
1"	10.77
1 1/2"	18.73
2"	28.28

3"	\$50.54
4"	82.34
6"	161.85
8"	257.26
10"	416.20
12"	686.53

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

Restrictions (for restricted usage periods):

The entire month's usage will be billed at the following rate if all sprinkling water is used during the period 11:00 p.m. to 6:00 a.m.

Water Usage Per Month

Billing

Per 1,000

\$0.5691

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003

month day year

DATE EFFECTIVE

April 11, 2003

month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(1st Revised)

(Original)

SHEET NO. E - 9

SHEET NO. E - 9

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR COUNTY OF ST. CHARLES, MO
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE		
RETURNED DEPOSIT ITEM CHARGE		
<p>Provided a Customer's check or Electronic Fund Transfer ("EFT") is properly processed by the Company, if a check or EFT that has been received as payment for service is returned by the bank unpaid, a Returned Deposit Item charge of twelve dollars (\$12.00) will be assessed to cover the cost of processing this transaction.</p> <p>The Returned Deposit Item charge for the dishonored check or EFT may be reflected, at the Company's option, when the Company returns the dishonored check or EFT or may be charged on the Customer's next billing.</p>		<p>+</p> <p>+</p> <p>+</p> <p>+</p>

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE February 28, 2003
month day year

DATE EFFECTIVE April 11, 2003
month day year

ISSUED BY: David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(10th Revised)

SHEET NO. 3

(9th Revised)

SHEET NO. 3

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE
GENERAL WATER SERVICE

Availability

Available for any metered customer located on Company mains suitable for supplying the service requested.

Rate

Billing Rate as follows:

Water Usage Per Month – 1,000 Gallons

		Residential	Commercial	Industrial	Public Authority	Sale For Resale
For the first	100,000	\$ 1.7029	\$ 1.6931	\$2.1352	\$1.8663	\$2.6169
For the next	1,900,000	0.9540	0.9485	1.1961	1.0455	1.4660
For the next	3,000,000	0.7363	0.7320	0.9231	0.8068	1.1313
For all over	5,000,000	0.4957	0.4929	0.6216	0.5433	0.7619

Water Usage Per Month – CCF

For the first	134	\$ 1.2772	\$ 1.2698	\$1.6014	\$1.3997	\$1.9627
For the next	2,533	0.7155	0.7114	0.8971	0.7841	1.0995
For the next	4,000	0.5522	0.5490	0.6923	0.6051	0.8485
For all over	6,667	0.3718	0.3697	0.4662	0.4075	0.5714

Monthly Minimum Charge

<u>Meter Size</u>	<u>Meter Size</u>
5/8" \$ 7.08	4" \$ 98.15
3/4" 9.06	6" 192.93
1" 12.84	8" 306.65
1 1/2" 22.33	10" 520.92
2" 33.71	12" 859.27
3" 60.24	

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003
month day year

DATE EFFECTIVE

April 11, 2003
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary

535 N. New Ballas Road
St. Louis, MO 63141

FORM NO. 13 P.S.C. MO. NO. 2

CANCELLING (6th Revised)
(5th Revised)SHEET NO. 5
SHEET NO. 5MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATIONFOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY**CLASSIFICATION OF SERVICE**
PRIVATE FIRE SERVICE**FIRE LINES****Availability**

For fire protection systems installed on private property. Expense of the installations will be borne by the customer. If, in the opinion of the Company, a detector check meter is needed, the cost shall be a part of the installation. If a detector check meter has to be added to an existing service not having the check meter, the cost will be paid by the customer.

Rate**Monthly Charge**

Fire outlet or connection size

2"	\$ 7.99
3"	13.73
4"	21.79
6"	44.69
8"	76.89
10"	118.19
12"	168.52

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

Billing

Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations.

+
+
+
+
+**HYDRANTS****Availability**

Available for hydrants that are placed on private property and attached to public mains.

Rate**Monthly charge**

Per private hydrant \$55.77

These rates do not include any municipal, state or federal taxes computed on either billing or consumption basis. Any such taxes applicable shall be added as separate items in rendering each bill.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE February 28, 2003
month day yearDATE EFFECTIVE April 11, 2003
month day yearISSUED BY: David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(2nd Revised)

SHEET NO. 8

(1st Revised)

SHEET NO. 8

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

CLASSIFICATION OF SERVICE
RETURNED DEPOSIT ITEM CHARGE

+

Provided a Customer's check or Electronic Fund Transfer ("EFT") is properly processed by the Company, if a check or EFT that has been received as payment for service is returned by the bank unpaid, a Returned Deposit Item charge of twelve dollars (\$12.00) will be assessed to cover the cost of processing this transaction.

+

+

The Returned Deposit Item charge for the dishonored check or EFT may be reflected, at the Company's option, when the Company returns the dishonored check or EFT or may be charged on the Customer's next billing.

+

+

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003

month day year

DATE EFFECTIVE

April 11, 2003

month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING (1st Revised)
(Original)

SHEET NO. 31

SHEET NO. 31

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATIONFOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY**RULES, REGULATIONS AND CONDITIONS OF SERVICE****19. METERS – Continued**

at the request of the Customer, the Company will refund to the Customer an amount equal to the excess charged for the water incorrectly metered, for a period equal to one-half of the time elapsed since the previous test, but not to exceed six months. No part of the minimum charge will be refunded.

II. Slow Meters – When a meter is found to have a negative average error – i.e., is slow – beyond the limit prescribed by the Commission and as set forth in Rule 19 (L), in tests made at the request of the Customer, the Company may make a charge to the Customer for the water incorrectly metered for a period equal to one-half of the time elapsed since the previous test, but not to exceed six months. If a meter is found not to register for any period, the Company will estimate the charge for the water used by averaging the amounts registered over similar periods, preceding or subsequent thereto, or over corresponding periods in previous years.

(O) In the event of a meter failing to register properly or when removed for testing or repairs, water bills will be rendered on an estimated basis as set out in Rule 19 (N) II.

(P) When any meter has once been placed, any change in location directed by the Customer will be done by the Company, but at the expense of the Customer.

20. TERMS AND CONDITIONS OF BILLING AND PAYMENT

(A) Private fire service charges, will be rendered annually, semi-annually, quarterly or monthly and payable in advance. Registration on a detector check meter will be included on the appropriate bill immediately following registration.

(B) Public fire protection service charges shall be payable quarterly in advance.

(C) Bills for water service by meter measurement shall be rendered for monthly or quarterly periods at the option of the Company and ending at such dates as may be determined by the Company.

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003
month day year

DATE EFFECTIVE

April 11, 2003
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

FORM NO. 13

P.S.C. MO. NO. 2

CANCELLING

(1st Revised)

SHEET NO. 32

(Original)

SHEET NO. 32

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATION

FOR CITY OF JOPLIN, MO AND VICINITY
COMMUNITY, TOWN, OR CITY

RULES, REGULATIONS AND CONDITIONS OF SERVICE

20. TERMS AND CONDITIONS OF BILLING AND PAYMENT – Continued

- (D) Special charges shall be payable upon demand.
- (E) Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations. +
- (F) Customers are responsible for furnishing the Company with their correct address. Failure to receive bills will not be considered on excuse for non-payment nor permit an extension of the date when the account would be considered delinquent. +
- (G) All bills will be sent to the address entered in the application unless the Company is notified in writing by the Customer of any change of address. +
- (H) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company. +
- (I) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered. +
- (J) The use of water by the same Customer in different premises or localities will not be combined, and each installation shall stand by itself. +
- (K) If for any reasons service is discontinued before the expiration of one (1) month from commencement of service, a bill for at least the minimum charge for one (1) month will be rendered. +

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE

February 28, 2003
month day year

DATE EFFECTIVE

April 11, 2003
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title

535 N. New Ballas Road
St. Louis, MO 63141
Address

MISSOURI-AMERICAN WATER COMPANY
NAME OF ISSUING CORPORATIONFOR STATE OF MISSOURI
COMMUNITY, TOWN, OR CITY**Rules and Regulations Governing Rendering
of Water Service****Rule 8 BILLS FOR WATER SERVICE**

- (a) The charges for water service shall be at the rates specified in the applicable rate schedules. The point of delivery of service shall be at the outlet or Customer's side of the meter installation for all metered service or at the property line for all other classes. Service charges for connection (turn-on) or disconnection (turn-off) are set forth in Rule 12.
- (b) A Customer who has made application for water service to a premises shall be held liable for all charges for water furnished to such premise until the Customer notifies the Company to discontinue service.
- (c) Bills for water service will be distributed on a monthly basis. The due date on the tariff shall be ten (10) days after the "date of rendition" of the bill to the customer. The customer's bill will be due and payable after this due date. The delinquent date printed on the bill will not be less than twenty-one (21) days after the date of the postmark of the bill. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as specified in its filed rules and regulations. +
- (d) A separate bill shall be rendered for each meter installation, and the use of water by the same Customer in different premises or localities will not be combined. Each meter installation shall stand by itself. +
- (e) Each Customer is responsible for furnishing the Company with his correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent. +
- (f) Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified by the Customer of a change of address. +

* Indicates new rate or text

+ Indicates change

DATE OF ISSUE February 28, 2003
month day yearDATE EFFECTIVE April 11, 2003
month day year

ISSUED BY:

David P. Abernathy, Vice President,
Corporate Counsel and Secretary
Name of Officer, Title535 N. New Ballas Road
St. Louis, MO 63141
Address