

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Lynn Gray,	)	
	)	
Complainant,	)	
v.	)	<u>File No. GC-2014-0072</u>
	)	
Laclede Gas Company,	)	
Respondent	)	

**NOTICE OF COMPLAINT
INFORMATION FOR COMPLAINANT
AND ORDER DIRECTING STAFF TO FILE
A STATUS REPORT**

Issue Date: September 16, 2013

Effective Date: September 16, 2013

On September 13, 2013, the above-named Complainant filed the attached complaint with the Missouri Public Service Commission against Laclede Gas Company.

Commission rule 4 CSR 240-2.070(15) defines a Small Formal Complaint as one with an amount in dispute of less than \$3,000. Complaint contests an amount of \$3,200. Although consumer complaints will usually proceed under the Small Complaint rule, this case will proceed under the Commission's normal complaint procedures.

Under Commission rule 4 CSR 240-2.070(8), Laclede shall have 30 days from the date of this notice to file a response to the complaint. All pleadings shall be mailed to:

Secretary of the Missouri Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy shall be served upon the Complainant at: 3420 Arsenal St., St. Louis, Missouri 63118.

The Commission will also direct the Staff of the Commission to file a status update, informing the Commission of a date by which Staff will file a recommendation.

Information for Complainant

If the Complainant wishes to have representation during this proceeding and cannot afford an attorney, the Law School at St. Louis University may be contacted at 314-977-2796. Such representation will be at the sole discretion of the law school and the arrangement between the law school and the Complainant is not governed by the Commission.

THE COMMISSION ORDERS THAT:

1. Laclede Gas Company shall file a response to this complaint no later than October 16, 2013.
2. The Staff of the Commission shall file a status update no later than September 30, 2013, informing the Commission of a date by which Staff will file a recommendation.
3. This order shall become effective upon issuance.



BY THE COMMISSION

A handwritten signature in dark ink that reads "Morris L. Woodruff".

Morris Woodruff
Secretary

Kennard L. Jones, Senior Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 16th of September, 2013.