

June 25, 2002

TO: Members of the Missouri Public Service Commission

FROM: Incline Village Trustees & Property Owners

RE: PETITION REGARDING WARREN COUNTY WATER & SEWER

The Incline Village Board of Trustees and the undersigned property owners hereby petition the Missouri PSC to take immediate action against the Warren County Water & Sewer Company. This action is needed to begin the upgrade and correction process. The health, quality of life and property values of our community are at risk. This situation has existed for years and is now getting its deserved attention. We ask the PSC to take drastic action, as past actions have been fruitless. If you continue to allow Warren County Water to be run by Mr. Smith, conditions will only worsen. The PSC has been informed in the past by the Missouri Supreme Court that "public interest and convenience" should be the commission's chief concern.

The following points describe the urgency for the 700+ property owners of Incline Village: **MOST OF THESE POINTS THE PSC HAS BEEN AWARE OF FOR SEVERAL YEARS!**

1. The water tower does not have the capacity to service the Village's needs.
2. The water pressure has been a long-time, on-going problem for many of our residents.
3. Water is too often rusty and/or over chlorinated.
4. Some fire hydrants need extensions and replacement of missing parts! This is a serious safety issue in case of fire.
5. Too often residents go without water because of breaks in water pipes.
6. In general, we wonder how unsafe the water will become if improvements are not expedited. Just because we are a relatively small community, does not mean our needs are not great!!
7. Recently the DNR (Department of Natural Resources) found that the company's two sewer plants are over-loaded. Both plants were built to serve 400 residents. However, plant #1 serves 700 residents and plant #2 serves 600!
8. DNR cites a waste leak into the Incline Village Lake – a violation of the Federal Clean Water Act. The owner of the Water & Service Company was sentenced to probation as a result.
9. The lift pumps, in full view of the main thoroughfare, need replacing.
10. The results of the above two issues, i.e. water and sewer, made it necessary for the DNR to ask Warren County to cease issuing building permits until the many problems with the water and sewer company have been resolved. Some lot owners had planned to start construction of new homes this summer – including some who have already sold their homes. This situation should never have gotten this far.

Please sign for or against the above petition:

- A) I (we) agree fully with this petition to the Missouri PSC regarding Warren County Water & Sewer Company.

 619A  
Name Lot No. or Address

- B) I (we) are not interested in signing this petition against the Warren County Water & Sewer Company.

\_\_\_\_\_  
Name

\_\_\_\_\_  
Lot No. or Address