

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of The Empire District Electric)
Company of Joplin, Missouri for Authority)
To File Tariffs Increasing Rates for Electric)
Service Provided to Customers in the Missouri)
Service Area of the Company.)

Case No. ER-2008-0093

NOTICE REGARDING EXTERNAL COMMUNICATIONS

Issue Date: March 26, 2008

On March 26, 2008, all Commissioners received the attached electronic mail message from Gary R. Bartz, Senior Field Service Specialist, St. John's Regional Medical Center.

Dated at Jefferson City, Missouri,
on this 26th day of March, 2008.

Davis, Chairman

Murray, Commissioner

Clayton, Commissioner

Appling, Commissioner

Jarrett, Commissioner

Handwritten signatures and initials are written over the list of commissioners. There are four distinct signatures, one for each commissioner listed. The initials 'T.M.J.' are written at the bottom of the list.

From: 48woodie [mailto:woodie@fastfreedom.net]

Sent: Wednesday, March 26, 2008 9:23 AM

To: Davis, Jeff; Murray, Connie; Clayton, Robert; Appling, Linward (Lin); Jarrett, Terry; Henderson, Wess

Subject: Empire District Electric Company

I would like to comment on the proposed rate hike for Empire District Electric Company. I am a Certified Medical Electronics Technician here in Joplin. We have complained to Empire for over a year now about the unstable power coming into our campus. We have a power analyzer on the incoming feed and we have the documentation to prove our point. I have several manufacturers of medical equipment that will back my opinion also. We are spending 10's of thousands of dollars annually on repair costs which can be directly related to power surges and sags. Until they can provide more stable power to our facility, I do not recommend any rate increase for them. I have worked here for almost 30 years and the last couple of years the reliability of our power has dropped way off. If you would like further information, please feel free to contact me.

Gary R. Bartz

Senior Field Service Specialist

St. John's Regional Medical Center

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Disclaimer: This is a personal/professional opinion and may not reflect the views of St. John's Regional Medical Center

3/26/2008