



Missouri Public Service Commission

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July 7, 2000

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P. O. Box 360
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FILED²

JUL 07 2000

Missouri Public
Service Commission

RE: Case No. EC-2000-63 et al.

Dear Mr. Roberts:

Enclosed for filing in the above-captioned case are an original and eight (8) conformed copies of a **NOTICE OF FILING OF STAFF'S RESPONSE TO COMMISSION ORDERED REPORT.**

This filing has been mailed or hand-delivered this date to all counsel of record.

Thank you for your attention to this matter.

Sincerely yours,

David J. Stueven
Assistant General Counsel
(573) 751-6726
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DJS/lb
Enclosure
cc: Counsel of Record

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

FILED³

JUL 07 2000

Missouri Public
Service Commission

Frank E. Dilley, et al.)
Complainant)
)
v.)
)
Union Electric Company)
d/b/a Ameren UE)
Respondent)

Case No. EC-2000-63 et al.

NOTICE OF FILING OF STAFF'S RESPONSE TO COMMISSION ORDERED REPORT

COMES NOW the Staff of the Missouri Public Service Commission (Staff) and for its Response to Commission Ordered Report states as follows:

1. Between August 2 and September 1, 1999 48 persons filed 43 formal complaints with the Missouri Public Service Commission ("Commission") against Union Electric Company ("UE"). (Section 386.390, RSMo (1994)). On September 22, 1999, UE filed Answers in all 43 cases as well as a motion to consolidate those cases.

2. Section 393.260, RSMo (1994) authorizes the Commission to conduct an investigation, through the Commission's Staff, into complaints such as the 43 complaints referenced above. The Commission also has the regulatory authority to investigate the methods used by an electric corporation, such as UE, to supply electricity, as well as the regulatory authority to order reasonable improvements in said electric corporation's system to best promote the public interest, preserve the public health, and protect those using such electric system (Section 393.140(2), RSMo (1994)). Duly authorized employees of the Commission have the statutory authority to "enter in or upon and inspect the property, buildings, plants factories,

powerhouses, ducts, conduits and offices of any such corporation” (Section 393.140(7), RSMo (1994)).

3. On October 12, 1999, the Commission issued an order that consolidated the complaint cases and directed the Staff to conduct an investigation and file a written report no later than December 6, 1999.

4. On December 6, the Staff filed the Commission Ordered Report and requested the Commission to issue an Order requiring Union Electric to file updates with the Commission on its progress.

5. On February 4, 2000, UE filed its Initial Response to Commission Ordered Status Report of Current and Planed Projects for the Spring of 2000 (UE’s Initial Response).

6. On February 10, 2000, the Commission issued an Order adopting Staff’s recommendation, and required Staff to file responses to UE’s Commission Ordered Reports.

7. On March 1, 2000, Staff filed a response to UE’s Initial Response.

8. On May 10, 2000, UE filed its Second Response to Commission Ordered Status Report of Current and Planned Projects for the Spring of 2000 (UE’s Second Response).

9. On May 23, 2000, Staff filed its response to UE’s Second Response.

10. On June 19, 2000, the Commission issued an Order requiring UE to file a status report on or before July 1, 2000 and on September 15, 2000.

11. On June 20, 2000, UE filed a Status Report in response to the Commissions June 19, 2000 Order (UE’s Third Response).

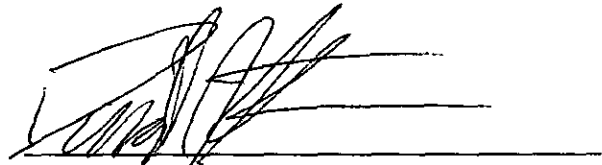
12. Staff has prepared a Memorandum detailing its analysis of UE’s progress. The Memorandum is attached as Appendix A.

13. As stated in Staff's Memorandum, UE has completed the work scheduled in response to the outages in the area served by the Brumley Substation. Staff will continue to monitor the electrical loads in the area as well as all reported service outages.

14. Staff will file a response within 15 days of UE's September 15, 2000 filing.

Respectfully submitted,

DANA K. JOYCE
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Certificate of Service

I hereby certify that copies of the foregoing have been mailed or hand-delivered to all counsel of record as shown on the attached service list this 7th day of July 2000.



MEMORANDUM

TO: Missouri Public Service Commission Official Case File
Case No. EC-2000-63, et. al., Frank E. Dilley, et. al., vs. Union Electric Company

FROM: Jim Ketter, Electric Department *X*
[Signature] 2/9/00 *[Signature]* 7/7/00 *if 7-7002*
Utility Operations Division/Date General Counsel's Office/Date

SUBJECT: Staff Response to Status Report Concerning Commission Ordered Investigation

DATE: July 7, 2000

Between August 2 and September 1, 1999, forty-eight persons filed forty-three formal complaints with the Missouri Public Service Commission (Commission) against Union Electric Company (UE). These complaints dealt with service problems in an area served by the Brumley Substation, including extensive outages during June and July 1999.

On October 12, 1999, the Commission consolidated the cases and ordered the Staff to conduct an investigation and file a written report with the Commission no later than December 6, 1999. The Staff filed its report on December 6, 1999. In this report, Staff identified a number of items that UE had included in its plan to address the outages in the Brumley area. Among these were substation maintenance, pole inspection and replacement, tree trimming, and shifting electrical load. As UE had not finished all of these projects, Staff recommended that the Commission order UE to file status reports with the Commission on February 1, 2000 and May 3, 2000.

On February 4, 2000, UE filed its Initial Response to Commission Ordered Status Report of Current and Planned Projects for the Spring of 2000 (UE's Initial Response). Staff conducted field inspections on February 9, 2000 in the area served by the Brumley Substation. Staff inspected the work completed by UE subsequent to Staff's December 6, 1999 Report. Staff also reviewed the schedule of work that was to be completed by June 2000, including a three-phase extension along State Highway 42 and a single-phase extension to allow shifting of electrical load to other circuits. Replacement of distribution poles along State Highway C for those poles identified as priority by the outside contractor has been completed. Staff confirmed UE's progress in its response filed on March 1, 2000.

On May 2, 2000, UE filed its Second Response to Commission Ordered Status Report Of Current And Planned Projects For The Spring of 2000 (UE's Second Response). This report contained an update of work completed, an update of work scheduled to be completed by June 15, 2000 and a summary of service interruptions. Staff filed its response to this report on May 23, 2000, confirming the progress that UE reported in its Second Response.

Staff recommended that the Commission order UE to file a report by September 15, 2000, listing service interruptions during the summer period. By its order dated June 19, 2000 the

Commission directed UE to file a status report on or before July 1, 2000 concerning the improvements completed, and to file a status report showing the performance of the distribution system served by the Brumley Substation on or before September 15, 2000.

On June 20, 2000 UE submitted its Third Response reporting on the work completed in the area served by the Brumley Substation. On June 23, 2000 Staff inspected the projects reported as complete by UE and confirmed that the upgrades were complete. The electric loads were shifted to the new sources so that the load on the circuit that experienced numerous interruptions last summer has been reduced. The Staff will monitor loading reports during the 2000 summer period as well as continue to monitor any outages experienced in the area served by the Brumley Substation.

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Director - Research and Public Affairs Division
General Counsel
Manager - Electric Department
Toni Messina - Staff
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Jim Cook - Union Electric Company
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July 7, 2000**

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