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**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Florence Butler,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2000-750</u>
)	
Kansas City Power & Light Company,)	
)	
Respondent.)	

NOTICE OF COMPLAINT

Kansas City Power & Light Company
1201 Walnut
Kansas City, Missouri 64106

CERTIFIED MAIL

On May 12, 2000, Florence Butler filed a complaint with the Missouri Public Service Commission against Kansas City Power & Light Company. A copy of that Complaint is enclosed. As provided in 4 CSR 240-2.070, Respondent, Kansas City Power & Light Company, shall have 30 days from the date of this notice to file an answer or to file notice that the complaint has been satisfied.

In the alternative, Kansas City Power & Light Company may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission determines whether or not the Complainant is also willing to submit to voluntary mediation. If the Complainant agrees to mediation, the time period within which an answer is due will be suspended while the mediation process proceeds. Additional information regarding the mediation process is enclosed.

If the Complainant declines the opportunity to seek mediation, Kansas City Power & Light Company will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint, or request for mediation) shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy of all pleadings shall be served upon Florence Butler at 300 Myrtle Ave., Kansas City, Missouri 64124. A copy of this notice has been mailed to the Complainant.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Dated at Jefferson City, Missouri,
on this 17th day of May, 2000.

Copy to: Florence Butler

Woodruff, Regulatory Law Judge