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September 30, 2004

NOTICE

On September 9, 2004, the Missouri Public Service Commission (Commission) approved an agreement between the Manufactured Housing and Modular Units Program (Program) and Coachman Homes of Eureka, Inc. (Coachman) resolving the Program's complaint brought against Coachman. The manufactured home mentioned in the complaint was anchored by a subcontractor identified by Coachman as Kurt Nager.

Pursuant to the agreement, a list of all manufactured homes anchored by Mr. Nager was provided to the Program. The Program has started inspecting the anchoring systems of those homes and has noted deficiencies in the anchoring and tiedown of a significant number of homes inspected.

Since the anchoring deficiencies found so far are more than isolated, the Program is taking this opportunity to notify all manufactured home dealers in Missouri of the general inspection results. The deficiencies observed include the use of improper anchors for soil type, inadequate strapping and improper placement and number of anchors for the home.

If you have used Kurt Nager as a subcontractor in the anchoring or tie down of any home, you should take appropriate action to assure that those installations are correct.

Should you have any questions, please feel free to contact me at 800-819-3180 or write to above address.

Respectfully,

A handwritten signature in cursive script that reads "Ron Pleus".

Ron Pleus
Manager
Manufactured Housing & Modular Units Program

cc: General Counsel's Office