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**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Louie S. Andrews and Amy R. Andrews,

Complainants,

v.

Union Electric Company,

Respondent.

Case No. EC-2000-713

NOTICE OF COMPLAINT

Legal Department
Union Electric Company
1901 Chouteau Avenue
St. Louis, Missouri 63103
CERTIFIED MAIL

On May 1, 2000, Louie S. Andrews and Amy R. Andrews filed a complaint with the Missouri Public Service Commission against Union Electric Company. A copy of that Complaint is enclosed. As provided in 4 CSR 240-2.070, Respondent, Union Electric Company, shall have **30 days** from the date of this notice to file an answer or to file notice that the complaint has been satisfied.

In the alternative, Union Electric Company may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission determines whether or not the Complainants are also willing to submit to voluntary mediation. If the Complainants agree to mediation, the time period within which an answer is due will be suspended while the mediation process proceeds. Additional information regarding the mediation process is enclosed.

If the Complainants decline the opportunity to seek mediation, Union Electric Company will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint, or request for mediation) shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy of all pleadings shall be served upon Louie S. Andrews and Amy R. Andrews at 1137 Highway 109, Wildwood, Missouri 63038. A copy of this notice has been mailed to the Complainants.

BY THE COMMISSION

A handwritten signature in cursive script that reads "Dale Hardy Roberts".

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Dated at Jefferson City, Missouri,
on this 3rd day of May, 2000.

Copy to: Louie S. Andrews and Amy R. Andrews

Woodruff, Regulatory Law Judge