

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of Union Electric)
Company d/b/a AmerenUE for Authority to File)
Tariffs Increasing Rates for Electric Service)
Provided to Customers in the Company's Missouri)
Service Area.)

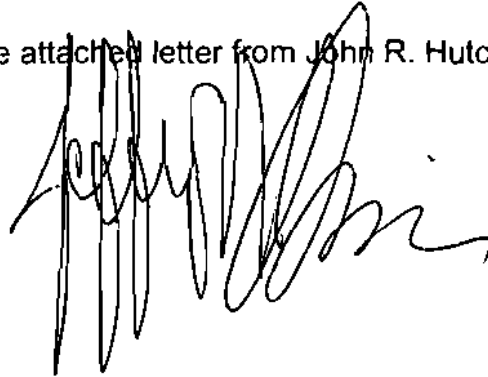
Case No. ER-2008-0318

NOTICE REGARDING EXTERNAL COMMUNICATIONS

Issue Date: February 2, 2009

On February 2, 2009, I received the attached letter from John R. Hutchison, III.

Dated at Jefferson City, Missouri,
on this 2nd day of February, 2009.
Davis, Commissioner



January 25, 2009

John R. Hutchison III
PO Box 1112
Caruthersville, Missouri 63830

Consumer Services Department
Missouri Public Service Commission
Post Office Box 360
Jefferson City, Missouri 65102

Re: Hutchison – Informal Complaint against AmerenUE

Attn: Consumer Services Department/Operations Department

This letter is to inform you that the following representatives of AmerenUE Electric have personally been in contact with me. Specifically, Rick L. Davis, Customer Service Supervisor; Lynn M. Kelsey, Construction Supervisor; and Eric J. Boyer, Customer Service Specialist all three from the SEMO Division of AmerenUE have made personal visits to my residence with regard to the informal complaint that I made earlier in the month.

I would like to emphasize that my problem stemmed from not being able to make contact with the St. Louis offices. Mr. Davis, Mr. Kelsey and Mr. Boyer are all from the SEMO Division and all three have been extremely helpful. Per your letter, dated January 14, it is my understanding that I will be contacted when the investigation has been completed.

Should you need additional information, please contact me at (573) 359-7444. Thank you for your assistance with this matter.

Sincerely,



John R. Hutchison, III

Cc: Rick L. Davis

