

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION
JEFFERSON CITY
December 20, 1999**

CASE NO: TC-2000-36

Office of the Public Counsel
P.O. Box 7800
Jefferson City, MO 65102

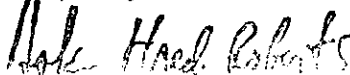
Legal Department
Southwestern Bell Telephone Company
One Bell Center
St Louis, MO 63101

Mr. Mayada N. Said
3615 Bridgeton Valley Circle
Bridgeton, MO 63044

General Counsel
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102
Jim Levin, Director
Center for Dispute Resolution
206 Hulston Hall
Columbia, MO 65211

Enclosed find certified copy of a NOTICE in the above-numbered case(s).

Sincerely,



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Mayada N. Said,)	
)	
	Complainant,)
v.)	<u>Case No. TC-2000-36</u>
)	
Southwestern Bell Telephone Company,)	
)	
	Respondent.)

NOTICE CLOSING CASE

On July 14, 1999, Mayada N. Said filed a complaint with the Missouri Public Service Commission against Southwestern Bell Telephone Company (SWBT) regarding a billing disagreement. The parties consented to a mediation process to resolve their differences and on September 3, 1999, the Commission issued its Mediation Referral Order.

On December 8, 1999, the Community Mediation Service of the University of Missouri - Columbia, filed a letter stating that the parties reached an agreement in their mediation, held on December 3, 1999, and notified the Commission that this case may be dismissed and closed.

No further action is required in this case. Therefore, this case may be closed.

BY THE COMMISSION



Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

Dated at Jefferson City, Missouri,
on this 20th day of December, 1999.

Thornburg, Regulatory Law Judge

