

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION  
JEFFERSON CITY  
December 30, 1999**

**CASE NO: TC-2000-60**

**Office of the Public Counsel**  
P.O. Box 7800  
Jefferson City, MO 65102

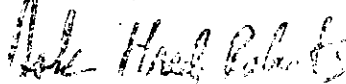
**General Counsel**  
Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

**Linda K. Gardner**  
Sprint  
5454 W. 110<sup>th</sup> Street  
Overland Park, KS 66211

**Christopher G. Miller**  
606 East High Street  
Jefferson City, MO 65101

**Enclosed find certified copy of a NOTICE in the above-numbered case(s).**

**Sincerely,**



**Dale Hardy Roberts**  
**Secretary/Chief Regulatory Law Judge**

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Christopher G. Miller,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. TC-2000-60</u></b>
	)	
Sprint Missouri, Inc., d/b/a Sprint,	)	
	)	
Respondent.	)	

**NOTICE SHORTENING TIME IN WHICH TO RESPOND**

On July 29, 1999, Christopher G. Miller (Complainant) filed a complaint against Sprint Missouri, Inc., d/b/a Sprint (Sprint), regarding unauthorized inside maintenance wire charges. On August 20, 1999, Sprint filed an Answer and Notice of Satisfaction, in Part, of Complaint (Answer). The Commission issued a notice on October 3, 1999, which indicated that the Complainant could file a response to Sprint's Answer no later than November 3, 1999. Although Complainant did not file a response, the Commission issued an order on November 16, 1999, directing the Staff of the Missouri Public Service Commission (Staff) to conduct an investigation and to file a report of its filings no later than December 16, 1999. The order also directed that Sprint and Complainant could file responses no later than January 17, 2000.

Staff filed a recommendation and memorandum on December 16, 1999, suggesting that the Commission issue an order dismissing the complaint. Staff indicated that Complainant has been fully reimbursed

for the unauthorized charge, and that Sprint contends that the charges resulted from an error in processing and not out of a practice of automatically applying the charge without consumer consent. Furthermore, Staff noted that Complainant failed to respond to Staff's repeated attempts to contact him. In order that the Commission may expeditiously consider Staff's recommendation, all parties are hereby notified that any response to Staff's recommendation must be filed on or before January 4, 2000.

**BY THE COMMISSION**

A handwritten signature in black ink, reading "Dale Hardy Roberts". The signature is written in a cursive, flowing style.

**Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge**

( S E A L )

Dated at Jefferson City, Missouri,  
on this 30th day of December, 1999.

Ruth, Regulatory Law Judge

**STATE OF MISSOURI  
OFFICE OF THE PUBLIC SERVICE COMMISSION**

I have compared the preceding copy with the original on file in this office and  
I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson  
City, Missouri, this 30<sup>th</sup> day of December 1999.

*Dale Hardy Roberts*

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**Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge**

