

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Arthur J. Steiger,)	
)	
Complainant,)	
)	
v.)	<u>Case No. WC-2000-766</u>
)	
St. Louis County Water Company,)	
)	
Respondent.)	

NOTICE OF COMPLAINT

Legal Department
St. Louis County Water Company
535 North New Ballas Road
St. Louis, Missouri 63141

CERTIFIED MAIL

On May 18, 2000, Arthur J. Steiger (Complainant) filed a complaint with the Missouri Public Service Commission against St. Louis County Water Company (Respondent). A copy of that complaint is enclosed. As provided in 4 CSR 240-2.070, Respondent shall have **30 days** from the date of this notice to file an answer or to file notice that the complaint has been satisfied.

In the alternative, Respondent may file a written request that the complaint be referred to a neutral third-party mediator for **voluntary mediation** of the complaint. Upon receipt of a request for mediation, the 30-day timeperiod shall be tolled while the Commission determines whether or not Complainant is also willing to submit to voluntary mediation. If Complainant agrees to mediation, the time period within which an answer is due will be suspended while the mediation process proceeds. Additional information regarding the mediation process is enclosed.

If Complainant declines the opportunity to seek mediation, Respondent will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint, or request for mediation) shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

A copy of all pleadings shall be served upon Arthur J. Steiger, 810 Berquist Drive, Ballwin, Missouri 63011-4216. A copy of this notice has been mailed to Arthur J. Steiger.

BY THE COMMISSION

A handwritten signature in black ink, reading "Dale Hardy Roberts". The signature is written in a cursive, slightly slanted style.

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge

(S E A L)

Dated at Jefferson City, Missouri,
on this 26th day of May, 2000.

Copy to: Arthur J. Steiger

Register, Regulatory Law Judge