#### BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the matter of	)
USW Local 11-6,	) GC-2006-0390
and	Complainant ) )
Laclede Gas Company,	) Respondent )
	AFFIDAVIT OF LINDA TIERNEY
	· · · ·
STATE OF MISSOURI	) ) ss
COUNTY OF ST. LOUIS	)

Linda Tierney, of lawful age, on her oath states: that she has participated in the preparation of the following Direct Testimony in question and answer form, consisting of 3 pages of Direct Testimony to be presented in the above case, that the answers in the following Direct Testimony were given by her; that she has knowledge of the matters set forth in such answers; and that such matters are true to the best of her knowledge and belief.

Linda<sup>7</sup>Tierney

Subscribed and sworn to before me this ¢2006. day of SpH 5

Notary Public

My commission expires

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JOHN J. WLODAREK Notary Public - Notary Seal State of Missouri St. Louis City Commission Expires April 6, 2010 Commission # 06866353

#### DIRECT TESTIMONY

# OF

## LINDA TIERNEY

## SUBMITTED ON BEHALF OF USW 11-6

### LACLEDE GAS COMPANY

#### CASE NO. GC-2006-0390

1	Q	Please state your name and address.		
2	A.	My name is Linda Tierney and my address is ** ** MO		
3		63123.		
4	Q.	How did you first find out about the installation of AMR devices on gas		
5		meters by Cellnet subcontractors?		
6	<b>A</b>	I first found out about the installation of AMR devices through articles in the		
7		Labor Tribune.		
8	Q.	When did Laclede notify you that an AMR device was to be installed in your		
9		home?		
10	А.	In early spring of 2006, I received a phone message from a company		
11 .		subcontracting from Laclede stating that an AMR device was to be installed. I		
12		returned the call that same day and requested that a union gasworker, not a		
13		subcontractor, install the device. The person I spoke with said my request would		
14		be noted and we scheduled a date for the AMR installation. While I do not		
15		remember the exact scheduled date, it was a Friday afternoon. Because my meter		

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1Q.Why did you ask to have a Laclede gasworker, as opposed to a Cellnet2subcontractor, install the AMR device?

A. I understand and believe that union gasworkers have substantial training not available to the Honeywell subcontractors that enable them to recognize and fix potential problems when installing the AMR device. Accordingly, I believe it is safer to have an AMR device installed on my gas meter by a union gasworker rather than by a Honeywell subcontractor.

8 Q. Was the AMR device then installed as scheduled?

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No. No one showed up the scheduled Friday afternoon, and I called Laclede the 9 A. following Monday. A representative informed me that a Cellnet employee had 10 already installed an AMR device the Saturday before. I told the representative 11 that I wanted a Laclede gasworker to install the AMR device, not a Cellnet 12 employee. He said that the meter was already installed, and there was nothing I 13 could do about it now. I then expressed my safety concerns about having a 14 Cellnet employee install the AMR device. He told me to call Laclede if I smelled 15 16 gas. I then ended the conversation.

17 Q. Did you inquire further about when the AMR device was actually installed?

A. I was not home the date of the installation. However, my son, \*\* was present. I asked him what happened that day. He said that a man came to the door and said he was with Laclede and was there to read the meter. He said it should only take a few minutes. My son said that the man took over ten minutes to complete his work, so my son asked him if anything was wrong with the meter.



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1		The man replied that he needed to install something on the meter so it took
2		slightly longer than usual.
3		I was very upset about the whole experience. Not only did a Cellnet
4		subcontractor install the AMR device, but he also engaged in deceptive conduct to
5		gain entry to my home.
б	Q.	Are you an employee or member of USW Local 11-6, or to your knowledge
7		are you related by blood or marriage to any USW Local 11-6 officer or
8		business representative?
9	A.	No.
10	Q.	Does this conclude your direct testimony?
11	A.	Yes.

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