

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Missouri-American Water)
Company's Request for Authority to Implement)
A General Rate Increase for Water and Sewer)
Service Provided in Missouri Service Areas.)
)

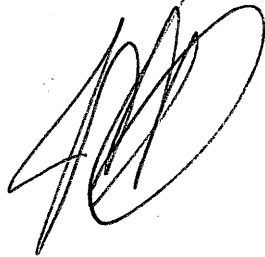
Case No. WR-2008-0311

NOTICE REGARDING EXTERNAL COMMUNICATIONS

Issue Date: April 10, 2008

On April 10, 2008, I received the attached letter from Representative Ron Richard.

Dated at Jefferson City, Missouri,
on this 10th day of April, 2008.
Davis, Chairman

A handwritten signature in black ink, appearing to be 'Ron Richard', written over a horizontal line.

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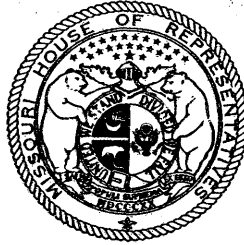
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COMMITTEES

Chair

Special Committee on
Job Creation and
Economic Development

Joint Committee on
Economic Development
Policy and Planning

Ron Richard

Missouri House of Representatives

District 129

April 8, 2008

Mr. Jeff Davis, Chairman
Missouri Public Service Commission
Governor Office Building
200 Madison Street
P.O. Box 360
Jefferson City, Missouri 65102

Dear Chairman Davis:

As a customer of Missouri American Water Company in Joplin, Missouri, and as an elected public servant, I am writing to express my concern regarding another rate increase to water customers in Joplin.

I understand the 2007 rate increase of 64% was allowed to offset the \$150 million spent on new infrastructure in our region. However, I think the 32% increase now pending in Case No. WR-2008-0311 is extreme and I am not convinced it is warranted.

My hope is the Public Service Commission will insure there is no undue burden placed on the taxpayers and will use due diligence to be absolutely certain the rate increase is justifiable and warranted.

Thank you for your consideration of my thoughts on this rate increase.

Sincerely,

A handwritten signature in cursive script that reads "Ron Richard".

Ron Richard
District 129