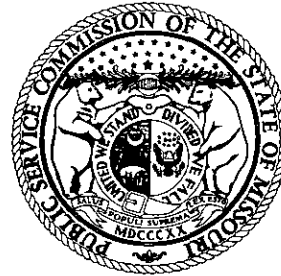


## Notice of *Ex Parte* Contact

TO: Data Center  
All Parties in Case No. WR-2000-281  
All Commissioners



FROM: Chairman Kelvin Simmons *KS*  
Commissioner Connie Murray *CM*  
Commissioner Sheila Lumpe *SL*  
Commissioner Steve Gaw *SG*  
Commissioner Bryan Forbis *BF*

DATE: March 26, 2002

On March 20, 22, and 25, the attached letters were received from customers of Public Water Supply District #2 in Brunswick, Missouri: Sandra M. Smith, Edward Enderle, John & Nana Jenkins, Bill & Sandra Blunk, Robert Unternaehrer, Billy Brandt, Juanita Grotjan, Frank Enderle, and R. J. Elliott. The Commission is currently considering the issues discussed in these letters in Case No. WR-2000-281 and is bound by the same *ex parte* rule as a court of law.

Although communications from members of the public are always welcome, those communications must be made known to all parties to a contested case so that those parties have the opportunity to respond. According to the Commission's rules (4 CSR 240-4), when a communication (either oral or written) occurs outside the hearing process, any member of the Commission or Regulatory Law Judge who received the communication shall prepare a written report concerning the communication and submit it to each member of the Commission and parties to the case. The report shall identify the person(s) who participated in the *ex parte* communication, the substance of the communication and the relationship of the communication to a particular matter at issue before the Commission.

Therefore, this report is submitted pursuant to the rules cited above. This will ensure that any party to this case will have notice of the attached information and a full and fair opportunity to respond to the comments contained therein.

cc: Executive Director  
Secretary/Chief Regulatory Law Judge  
General Counsel

294

RECEIVED  
MAR 20 2002

Steve Gaw

March, 2002

Public Service Commission  
C/o Steve Gaw  
Box 360  
Jefferson City, MO 65102

Dear Commission Members:

The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

Sandra Smith  
Water Customer  
Public Water Supply District #2  
Chariton County  
RR 2, Box 30  
Brunswick, MO 65236

Sandra M. Smith  
R.R. 1 Box 135  
Brunswick, MO 65236

RECEIVED

MAR 22 2002

March, 2002

Steve Gaw

Public Service Commission  
C/o Steve Gaw  
Box 360  
Jefferson City, MO 65102

Dear Commission Members:

The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

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Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,



Water Customer  
Public Water Supply District #2  
Chariton County  
RR 2, Box 30  
Brunswick, MO 65236

Ed Enderle  
RR 1 Box 66  
DALTON, MO 65246

RECEIVED  
MAR 22 2002

Steve Gaw

March, 2002

Public Service Commission  
C/o Steve Gaw  
Box 360  
Jefferson City, MO 65102

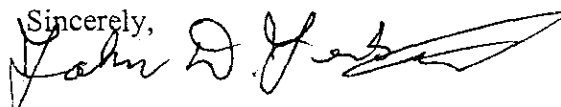
Dear Commission Members:

The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.


The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,  
  
Nana Jenkins

Water Customer  
Public Water Supply District #2  
Chariton County  
RR 2, Box 30  
Brunswick, MO 65236



John & Nana Jenkins  
RR 1 Box 455  
Brunswick, MO 65236-9701

RECEIVED  
MAR 22 2002  
Steve Gaw

March, 2002

Public Service Commission  
C/o Steve Gaw  
Box 360  
Jefferson City, MO 65102

Dear Commission Members:

The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

*Bill & Sandra Blunk*

Water Customer  
Public Water Supply District #2  
Chariton County  
RR 2, Box 30  
Brunswick, MO 65236

*Blunk  
RR 2 Box 48  
Brunswick, Mo.  
65236*

RECEIVED

MAR 22 2002

March, 2002

Steve Gaw

Public Service Commission  
C/o Steve Gaw  
Box 360  
Jefferson City, MO. 65102

Dear Commission Members:

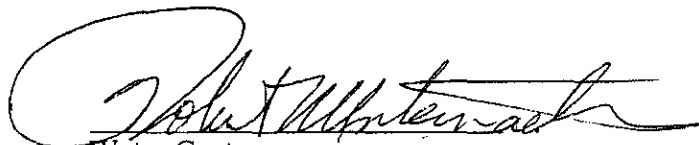
The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,



Water Customer  
Public Water Supply District #2  
Chariton County  
RR 2, Box 30  
Brunswick, MO 65236

**SHILOH FARMS**  
Bob and Deb Unternaehrer  
RR #1 Box 119  
Brunswick, MO 65236

RECEIVED  
MAR 22 2002

Steve Gaw

March, 2002

Public Service Commission  
C/o Steve Gaw  
Box 360  
Jefferson City, MO 65102

Dear Commission Members:


The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

  
Water Customer  
Public Water Supply District #2  
Chariton County  
RR 2, Box 30  
Brunswick, MO 65236

P.S.: We have a filter on our supply line into our home. We have a filter on our cold water that we drink. It is necessary to use LIME AWAY to clean around the faucets in the kitchen and the bathroom and the sinks, <sup>AND TUBS</sup> Muratic acid is often used to clean the sewer lines. Other chemicals are used also to clean. All THIS AND A 234.9% increase?

PUBLIC WATER SUPPLY DISTRICT NO. 2  
OF CHARITON COUNTY, MISSOURI  
R.R. 2 - Box 30  
Brunswick, MO 65236

RECEIVED  
MAR 25 2002

Steve Gaw

March, 2002

Public Service Commission  
C/o Steve Gaw  
Box 360  
Jefferson City, MO 65102

Dear Commission Members:

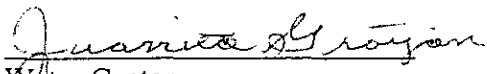
The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

  
Water Customer  
Public Water Supply District #2  
Chariton County  
RR 2, Box 30  
Brunswick, MO 65236

Juanita Grotjan  
R. 1 B. 124  
Keytesville, MO 65261-9725



RECEIVED

MAR 25 2002

Steve Gaw

March, 2002

Public Service Commission  
C/o Steve Gaw  
Box 360  
Jefferson City, MO 65102

Dear Commission Members:

The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

The increase to our water district resulted in a 45% increase to our water rates as customers. The price for 5,000 gallons in our district is \$61.60 compared to an average of \$22.28 for other water districts in our state (information from "Rate Survey 2000" MO Rural Water Assoc.)

Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

*Frank Enderle*

Water Customer  
Public Water Supply District #2  
Chariton County  
RR 2, Box 30  
Brunswick, MO 65236

*Frank Enderle*  
*RI Box 75*  
*Dalton, Mo 65246*

RECEIVED  
MAR 25 2002

Steve Gaw

March, 2002

Public Service Commission  
C/o Steve Gaw  
Box 360  
Jefferson City, MO 65102

Dear Commission Members:

The rate increase granted to MO American Water Company by the PSC in September 2000 resulted in a 234.9% increase to our district's water purchase rate. Jeff Gard, representative of MO American Water Co, told PWSD #2 that the increase they requested was only 54%. We question how the 234.9% increase was justified.

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Please understand the hardship that this created for many of us as we are in an area where the median annual household income is around \$20,000. The current price of water restricts its use for agricultural purposes and any non-essential usage.

We ask that you reconsider this rate and make an adjustment accordingly.

Sincerely,

*Robie J. Elliott*

Water Customer  
Public Water Supply District #2  
Chariton County  
RR 2, Box 30  
Brunswick, MO 65236

*R. J. Elliott*  
*RR #1, Box 68*  
*Triplitt, Mo.*  
*65286*