

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Confluence Rivers Utility     )  
Operating Company, Inc.'s Request for a     ) **File No. WR-2020-0053**  
Water Rate Increase                             )

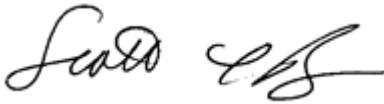
**NOTICE OF COMMUNICATION**

Issue Date: July 13, 2020

On July 8, 2020, Commissioner Scott T. Rupp received the attached email from Richie Rhea regarding the above styled case.

This Notice is filed pursuant to Commission Rule 20 CSR 4240-4.030(2) relating to extra record communications.

Respectfully submitted,



Scott T. Rupp  
Commissioner



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Alexander J. Antal  
Advisor & Legal Counsel to Commissioner Scott T. Rupp

Dated at Jefferson City, Missouri  
On this 13<sup>th</sup> day of July, 2020

**From:** Richard R <[looking2jc@gmail.com](mailto:looking2jc@gmail.com)>  
**Date:** July 8, 2020 at 3:30:16 PM CDT  
**To:** [scott@scottrupp.com](mailto:scott@scottrupp.com)  
**Subject:** a rate increase

Dear Mr. Rupp,

May I share with you some thoughts I have about a huge rate increase.

I live in the new Auburn Lake Estates subdivision in the Troy, Missouri area. I am about to retire. We built a home there - ourselves - downsizing after raising 5 children in Lincoln county. I have been working hard to get my finances in shape for retirement. Today I received a letter from Confluence Rivers Utility, that our rates are going to double next month - from \$70 a month to \$140 a month. This was approved by the Missouri Public Service Commission. I was saddened and surprised. I have to try and see how to reduce my monthly expenses by another \$70. Plus, I would imagine our property values just went down. Our taxes in the area are about to go up too.

I have been told by both Confluence and the MPSC that this is a done deal - and permanent. Last year when we looked into building in Auburn Lak we were told that the utility company would not ever be able to raise the rates beyond the average rate of cities in our area. This new rate is much much much higher than any water/sewer rate I know of (Troy, Wentzville, O'Fallon). Troy charges about \$50 a month for water/sewer/and trash. Is there anything I can do about this? Besides move? Is there any appeal that can be made? Is there an attorney I can talk to? I may call a couple of TV news stations - this seems so wrong. I can see raising rates to cover improvements - and then lowering them once those improvements are paid for - but this is permanent. With no senior discounts

Richard Rhea

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Richie Rhea  
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