
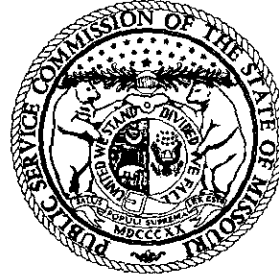


## Notice of *Ex Parte* Contact

TO: Commission Data Center  
All Parties in Case Nos. ER-2004-0034 and  
HR-2004-0024  
Commissioners

FROM: Chairman Steve Gaw 

DATE: December 4, 2003



On November 18, 2003, I received the attached correspondence from Mr. Charles J. Holloway regarding Aquila Company. The Commission is currently considering the issues discussed in the correspondence in Case Nos. ER-2004-0034 and HR-2004-0024 and is bound by the same *ex parte* rule as a court of law.

Although communications from members of the public are always welcome, those communications must be made known to all parties to a contested case so that those parties have the opportunity to respond. According to the Commission's rules (4 CSR 240-4), when a communication (either oral or written) occurs outside the hearing process, any member of the Commission or the Regulatory Law Judge who received the communication shall prepare a written report concerning the communication and submit it to each member of the Commission and parties to the case. The report shall identify the person(s) who participated in the *ex parte* communication, the substance of the communication and the relationship of the communication to a particular matter at issue before the Commission.

Therefore, this report is submitted pursuant to the rules cited above. This will ensure that any party to this case will have notice of the attached information and a full and fair opportunity to respond to the comments contained therein.

cc: Executive Director  
Secretary/Chief Regulatory Law Judge  
General Counsel

RECEIVED

NOV 18 2003

Steve Gaw

7616 Elm  
Kansas City, MO 64138

November 10, 2003

Chairman Steve Gaw  
Missouri Public Service Commission  
Governor Office Building  
200 Madison Street  
P.O. Box 360  
Jefferson City, MO 65102-0360

Re: Aquila Company Rate Increase

Dear Chairman Gaw:

I am protesting the proposed rate increase by the Aquila Company.

In recent years the inept and greedy management of the Aquila Company embarked on a buying frenzy. They purchased companies all over the world. The purchases were made without sufficient assets to cover the debt. Later, during the downturn of the economy, it all came crashing down.

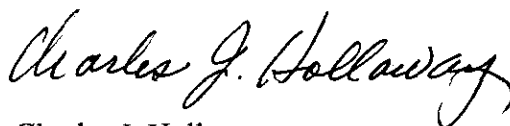
Now the company is muddling along on the edge of bankruptcy. Aquila stock has a junk bond rating.

Former C.E.O., Robert Green, after managing the company into virtual bankruptcy, left the company with a reward of seven million dollars (\$7,000,000).

Now, in an effort to save the company, the **customer** is expected to make up for all of the inept management practices of the Green brothers.

I would like to register my protest **against** any increase in the utility rates.

Yours truly,



Charles J. Holloway



## Missouri Public Service Commission

Commissioners  
STEVE GAW  
Chair  
CONNIE MURRAY  
KELVIN L. SIMMONS  
BRYAN FORBIS  
ROBERT M. CLAYTON III

POST OFFICE BOX 360  
JEFFERSON CITY, MISSOURI 65102  
573-751-3234  
573-751-1847 (Fax Number)  
<http://www.psc.mo.gov>

December 4, 2003

ROBERT J. QUINN, JR.  
Executive Director  
WESS A. HENDERSON  
Director, Utility Operations  
ROBERT SCHALLENBERG  
Director, Utility Services  
DONNA M. PRENGER  
Director, Administration  
DALE HARDY ROBERTS  
Secretary/Chief Regulatory Law Judge  
DANA K. JOYCE  
General Counsel

Mr. Charles J. Holloway  
7616 Elm  
Kansas City, MO 64138

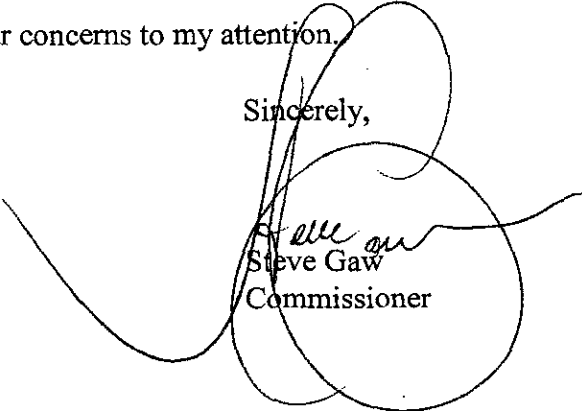
Dear Mr. Holloway:

Thank you for the letter expressing your concerns related to the rate increase proposed by Aquila Company in Case Nos. ER-2004-0034 and HR-2004-0024.

This case is an open case and will be decided by the Commission, so I cannot comment on it at this time. Your letter will be shared with all of the Commissioners and will also be placed in the official file so that all of the parties can view it.

Thank you again for bringing your concerns to my attention.

Sincerely,

  
Steve Gaw  
Commissioner

SG:ba