



Powering connections

VIA ELECTRONIC FILING

August 2, 2019

Executive Secretary
Missouri Public Service Commission
200 Madison Street
Jefferson City, Missouri 65102

RE: Mitel Cloud Services, Inc. – Request to Voluntarily Surrender Certificate of Service Authority and Withdraw Tariffs by Letter

Dear Sir or Madam,

Mitel Cloud Services, Inc. (f/k/a Mitel NetSolutions, Inc., "Mitel" or "the Company"), hereby requests that the Missouri Public Service Commission ("Commission") withdraw its Certificate of Service Authority ("Certificate") – granted in Case No. TN-2015-0232 on 4/8/2015 - and withdraw any tariffs on file, effective as soon as possible.

Mitel's business model has continued to evolve and develop since its Certificate was originally granted. Today, the Company serves its customers through VoIP and a variety of nomadic interconnected services as well as private business communication and collaboration solutions. Therefore, the Certificate granted by the Commission is no longer necessary.

The public convenience and necessity will not be adversely affected by the action described herein. Mitel asserts that there are no customers whose service would be impacted by this cancellation. No customer is currently receiving regulated telecommunications services from the Company, and therefore, no customer will have service interruptions or disconnections. Mitel no longer provides regulated telecommunications services in the state of Missouri and has not offered such services for several years.

All services offered by the Company are sold on a non-tariffed basis pursuant to individually negotiated commercial agreements with sophisticated business customers. Mitel does not serve any residential or mass market consumers.

To the best of its knowledge, the Company is current on all reporting and fee remittance obligations.

Wherefore, Mitel hereby requests cancellation or withdrawal of its Missouri Certificate of Service Authority and tariffs as soon as the Commission can take appropriate administrative action.

Any questions you may have regarding this filing should be directed to the attention of my attorney, Jonathan S. Marashlian, at (703) 714-1313 or by email to jsm@commlawgroup.com. Thank you for your assistance in this matter.

Respectfully submitted,

A handwritten signature in blue ink, appearing to be 'G. Hiscock', with a stylized flourish at the end.

Gregory Hiscock
Corporate Secretary
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