

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Anthony Broughton,)	
)	
Complainant,)	
)	
v.)	Case No. EC-2007-0018
)	
Kansas City Power & Light Company,)	
)	
Respondent.)	

**NOTICE OF KANSAS CITY POWER & LIGHT COMPANY
THAT POWER HAS BEEN RESTORED TO COMPLAINANT**

Pursuant to the July 12, 2006 order of the Public Service Commission of the State of Missouri ("Commission") in the above-captioned case and 4 CSR 240-2.080, Kansas City Power & Light Company ("KCPL") hereby notifies the Commission that KCPL has restored electric service to the Complainant as directed by the Commission. In support hereof, KCPL offers as follows:

1. On July 7, 2006, Mr. Broughton submitted a complaint to the Commission in the above-captioned proceeding. On July 14, 2006, the Commission issued an order directing KCPL to restore electric service to the Complainant. Also, on July 14, 2006, KCPL notified the Commission that it would restore electric service to the Complainant as directed.

2. KCPL sent a representative into the field to restore electric service to the Complainant in compliance with the Commission's July 14, 2006 order. The representative discovered that the Complainant's electric service was on at the meter. Further investigation revealed that KCPL restored the Complainant's electric service on June 23, 2006, when subsequent to conversations with Commission staff concerning the Complainant's informal

complaint against KCPL, KCPL reconnected the Complainant's electric service. Commission staff ultimately agreed with KCPL that disconnecting the Complainant's power had been appropriate, but KCPL did not re-disconnect electric service.

3. When KCPL's representative discovered that Complainant's power was on at the meter but that Complainant continued to complain of not having service, KCPL's representative speculated that either the breaker was off or had tripped and needed to be reset. The KCPL representative left a notice to that effect on the Complainant's door.

4. This morning (July 19, 2006), the Complainant notified KCPL via voice mail that he continued to be without power, KCPL again sent a representative to the Complainant's residence to investigate. KCPL discovered that the seal KCPL placed on the meter on July 17, 2006 had been cut and that the lugs in the meter had been loosened. KCPL does not know when, why or by whom the lugs were loosened, but such loosening could have disrupted the Complainant's electric service. KCPL tightened the lugs and replaced the meter (in case some unseen flaw within the meter was interfering with the Complainant's electric service). KCPL then confirmed that there is power on the Complainant's side of the meter.

5. KCPL has made several unsuccessful attempts to contact the Complainant by telephone to discuss this matter. In addition, the KCPL representative who investigated the Complainant's meter today attempted to contact the Complainant in person. No one answered the door at the Complainant's residence and there was an eviction notice on the door and a posting from the "Neighborhood Preservation Association" that the residence was to be vacated as "unfit."

6. To the best of KCPL's knowledge, information and belief, the Complainant currently has electric service. To the extent that the Complainant continues to experience

problems with his electric service, KCPL contends that the problem exists down stream of its meter. KCPL is not aware of any further steps it can take to restore the Complainant's electric service.

Respectfully submitted.

/s/ *Curtis D. Blanc*

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Counsel for Kansas City Power & Light Company

Dated: July 19, 2006

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing response was served via e-mail or first class mail, postage pre-paid, on this 19th day of July 2006, upon:

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/s/ *Curtis D. Blanc*

Curtis D. Blanc