LAKE OF THE OZARKS WATER & SEWER, INC.

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TO: Reggie Golden
Big Island Subdivision

FROM: M.T. McDuffey

DATE: July 16, 2001

RE: "Stoyer Springs"

This is just a note to keep you informed of the events at "Stoyer Springs."

July 5: I received a call from Ken Carroll that the valve area across from Stoyer's home was wet. I arrived on the location of the wet spot to find Mr. Stoyer hand digging in area. Water was flowing in the area at this time.

July 6: Ken Carroll exposed Southwestern Bell Conduit at the fresh water line near Stoyer's property. Water was flowing from the conduit. Camden County Wastewater took a fecal sample from the Stoyer sewer vault.

July 9: Camden County Wastewater took another fecal sample. The results from the first sample were inconclusive.

July 10. The results from the fecal sample indicated the presence of wastewater.

July 12: We installed a 90° fitting on the Southwestern Bell Telephone conduit to bring the water flow out of the hole. We closed the hole at this time. (Water was flowing through the pipe within 30 minutes.) The backhoe was moved to an area near the wastewater treatment plant and used to expose the sewer line on the west side of the road. Fresh water was in the hole at the sewer line. The backhoe was moved across the road and used to expose the fresh water line and the Southwestern Bell Telephone conduit. A hole was drilled in the conduit to check for water flow. No water was flowing in the conduit. We put fluorescent dye in the hole at the sewer line.

July 13: The dye was showing in the culvert at Stoyers. We cut the Southwestern Bell Telephone conduit at the wastewater treatment plant and capped both ends and closed the hole. The hole with the dye was closed. We began digging at the wastewater treatment plant and found a hole in the discharge line from the wastewater treatment plant (the line between the chlorinator and the chlorine retention tank). It appears as if a stake was driven through the 4" schedule 40 line, and a rubber boot was installed to repair the break.

573 346 2092

The repair was inadequate to stop the water from leaking through. Ken Carroll has photos of the described conditions.

July 16: "Stoyer Springs" appears to be drying up. There was no water flow through the Southwestern Bell Telephone conduit at this time.

We have provided Jennifer at the Camden County Wastewater Department and John Fraga of the Missouri Department of Natural Resources with this information