BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Heather Corcoran,)
Petitioner,	
V.) Case No. TC-2004-0243
)
SBC Missouri,)
Respondent.)

SBC MISSOURI'S SUPPLEMENT TO ITS REQUEST FOR MEDIATION

Southwestern Bell Telephone, L.P., d/b/a SBC Missouri ("SBC Missouri") files this Supplement to its Request For Mediation filed with the Commission on January 5, 2004. On January 14, 2004, Complainant Heather Corcoran contacted SBC Missouri's undersigned counsel of record and communicated her acceptance of SBC Missouri's Request for Mediation, as reflected in the attached e-mail.

WHEREFORE, SBC Missouri respectfully requests that the Commission, in consideration of the foregoing development, enter an order directing that the above-referenced matter proceed by arbitration.

Respectfully submitted,

Southwestern Bell Telephone, L.P., d/b/a SBC Missouri

BY Robert J. Lyzonela

PAUL G. LANE #27011 LEO J. BUB #34326 #32454 ROBERT J. GRYZMALA

MIMI B. MACDONALD #37606

Attorneys for SBC Missouri One SBC Center, Room 3516 St. Louis, Missouri 63101

314-235-6060 (Telephone)/314-247-0014 (Facsimile)

robert.gryzmala@sbc.com

CERTIFICATE OF SERVICE

The undersigned certifies that a copy of this document was served on all counsel of record by electronic mail, and that a copy of same was served upon complainant by both electronic mail and via the United States mail, this 15th day of January, 2004.

Robert J. Lygmala

DANA K. JOYCE MISSOURI PUBLIC SERVICE COMMISSION P. O. BOX 360 200 MADISON STREET, SUITE 800 JEFFERSON CITY, MO 65102

HEATHER CORCORAN 6160 MCPHERSON AVE ST. LOUIS, MO 63112 JOHN B. COFFMAN OFFICE OF THE PUBLIC COUNSEL P. O. BOX 7800 200 MADISON STREET, SUITE 640 JEFFERSON CITY, MO 65102