



April 22, 2004

VIA FEDERAL EXPRESS

Connie Murray
Commissioner
Missouri Public Service Commission
200 Madison Street, Suite 100
Jefferson City, Missouri 65101

RE: Emergence of MCI from Chapter 11 protection

Dear Commissioner Murray:

MCI is pleased to inform you that on April 20, 2004, the Company officially emerged from Chapter 11 bankruptcy protection. While the road to emergence has been a long and at times difficult one, we are very appreciative of the interest and support your Commission has shown in MCI's survival. We are especially proud that in spite of the difficulties of the past two years, our hardworking and dedicated employees have worked harder than ever to meet or exceed customer expectations. MCI is committed to continuing to provide excellent customer service and to deliver new and innovative products to the market.

With our emergence from Chapter 11, all corporate transactions that were part of our plan of reorganization are now effective. Although we re-branded the Company "MCI" last year, our emergence means that we have officially changed the name of the parent company to MCI, Inc. Additionally, the consolidation of some of our CLEC subsidiaries is now effective. Consequently, we will soon be filing revised tariffs to reflect these changes in our CLEC operations.

Finally, I would like to take this opportunity to highlight some of the corporate changes made by the Company during the past two years. We replaced our entire Board of Directors, our Chairman and CEO, our chief financial officer, our controller and our General Counsel. We added a Chief Ethics Officer and completed ethics training for 55,000 employees. We replaced virtually our entire financial organization, including our former outside auditor, implemented new internal financial controls and restated and audited financial statements for the years 2000 through 2002, and we will soon be filing audited financials for 2003. The Company adopted each of the 78 recommendations of

our corporate monitor, making MCI a model for good corporate governance. We fully cooperated with the Securities and Exchange Commission (SEC) during its investigation and reached a final settlement which was approved by the Bankruptcy Court. The U.S. General Services Administration (GSA) lifted its proposed debarment of MCI, making the Company eligible, once again, to compete for new US government business and extensions of our current government contracts. We hope you agree that MCI's emergence is quite a turnaround story.

Thank you again for your support.

Very truly yours,



Joan Campion