

ASSIST WIRELESS, LLC

ETC APPLICATION

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EXHIBIT A

**MISSOURI SECRETARY OF STATE
CERTIFICATE OF GOOD STANDING**

STATE OF MISSOURI



Robin Carnahan
Secretary of State

CORPORATION DIVISION
CERTIFICATE OF GOOD STANDING

I, ROBIN CARNAHAN, Secretary of the State of Missouri, do hereby certify that the records in my office and in my care and custody reveal that

ASSIST WIRELESS, LLC

using in Missouri the name

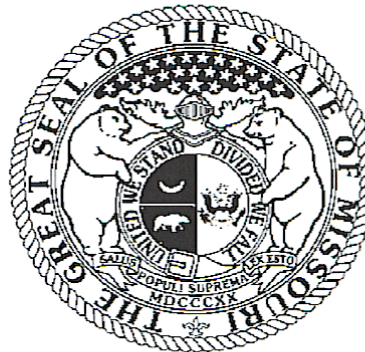
ASSIST WIRELESS, LLC
FL1135428

a TEXAS entity was created under the laws of this State on the 18th day of April, 2011, and is in good standing, having fully complied with all requirements of this office.

IN TESTIMONY WHEREOF, I have set my hand and imprinted the GREAT SEAL of the State of Missouri, on this, the 19th day of April, 2011

A handwritten signature in cursive script that reads "Robin Carnahan".

Secretary of State



Certification Number: 13759222-1 Reference:
Verify this certificate online at <https://www.sos.mo.gov/businessentity/soskb/verify.asp>

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EXHIBIT B

LIST OF INCUMBENT LOCAL EXCHANGE CARRIERS

LIST OF MISSOURI INCUMBENT LOCAL EXCHANGE CARRIERS

Alma Telephone
AT&T Missouri
BPS Telephone
Cass County Telephone
CenturyTel of Missouri, LLC d/b/a CenturyLink
Chariton Valley Telephone
Choctow Telephone
Citizens Telephone
Craw-Kan Telephone (Co-op)
Ellington Telephone
Embarq Missouri, Inc. d/b/a CenturyLink
Farber Telephone
Fidelity Telephone
Goodman Telephone
Granby Telephone
Grand River Mutual (Co-op)
Green Hills Telephone (Co-op)
Holway Telephone
IAMO
Iowa Telephone
Kingdom Telephone (Co-op)
KLM Telephone
Lathrop Telephone
Le-Ru Telephone
Mark Twain Rural Telephone (Co-op)
McDonald County Telephone
Mid-Missouri Telephone
Miller Telephone
MoKan Dial
NE MO Rural (Co-op)
New Florence
New London Telephone
Orchard Farm Telephone
Oregon Farmers Mutual Telephone
Ozark Telephone
Peace Valley Telephone
Rock Port Telephone (Co-op)
Seneca Telephone
Southwestern Bell Telephone Company d/b/a AT&T Missouri
Spectra Communications Group, LLC d/b/a CenturyLink
Steelville Telephone Exchange
Stoutland Telephone
Windstream Missouri

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EXHIBIT C

**OFFICER'S AFFIDAVIT CONCERNING ASSIST'S
TECHNICAL, FINANCIAL AND MANAGERIAL RESOURCES AND ABILITIES**

State of Texas)
) ss.
County of Tarrant)

AFFIDAVIT

Byron Young, known to the undersigned Notary to be a credible person and of lawful age, who being first duly sworn on his oath, deposes and says:

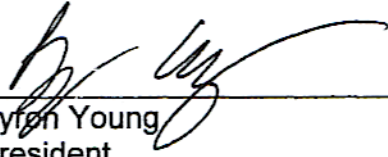
1. I am President of Assist Wireless, LLC ("Assist Wireless"), the Applicant in this matter, and am authorized to make this Affidavit on behalf of Assist Wireless.

2. In my capacity as President, I have executive responsibilities for the day-to-day financial matters associated with Assist Wireless.

3. Assist Wireless possesses sufficient technical, financial and managerial resources and abilities to provide Eligible Telecommunications Carrier (ETC) services in Missouri.

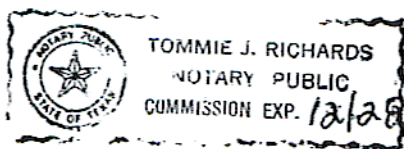
4. Assist Wireless has not defaulted on any of its financial obligations within the last three years.

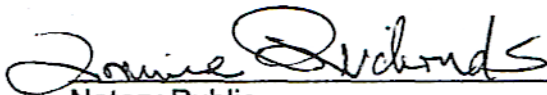
Further Affiant sayeth not.



Byron Young
President
Assist Wireless, LLC

Subscribed and sworn before me this 24 day of May, 2011.





Notary Public

My Commission Expires: 12/28/2014

Notary Seal:

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EXHIBIT D

LIFELINE AND LINK-UP SERVICE OFFERINGS

Assist Wireless, LLC Telecom Lifeline Service:

Assist Wireless, LLC	
LIFELINE PLANS & PRICING	
MINUTES	CUSTOMER COST
100	FREE (Every Month)
PURCHASE ADDITIONAL MINUTES	
35	\$5.00
75	\$10.00
160	\$20.00
270	\$30.00
700	\$50.00
Text	.3 Minutes

*** Call Waiting	Included
Caller ID	Included
Voice Mail	Included

Customer will receive 100 minutes free each month as part of the basic package. When choosing to purchase additional minutes, customers can purchase minutes in increments between 35 minutes for \$5 and 700 minutes for \$50.00. All minute packages include Call Waiting, Caller ID, and Voice Mail at no additional charge. Texting in all plans are at 0.3 minutes per text.

Assist Wireless Link-Up Service:

Assist's usual wireless service activation fee is \$60. The Company will be reducing its activation charge by \$30.00 for Lifeline customers. The customer will also receive a one-time promotional discount of \$30.

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EXHIBIT E

SAMPLE ADVERTISEMENT

(Filed as separate pdf file)

ASSIST WIRELESS, LLC

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EXHIBIT F

CTIA CONSUMER CODE FOR WIRELESS SERVICE

CTIA

Consumer Code *for* Wireless Service

To provide consumers with information to help them make informed choices when selecting wireless service, the CTIA and the wireless carriers that are signatories below have developed the following Consumer Code. The carriers that are signatories to this Code have voluntarily adopted the principles, disclosures, and practices here for wireless service provided to individual consumers, including voice, messaging, and data services sold either on a postpaid or prepaid basis.

THE WIRELESS CARRIERS THAT ARE SIGNATORIES TO THIS CODE WILL:

ONE

DISCLOSE RATES AND TERMS OF SERVICE TO CONSUMERS

For each service plan offered to new consumers, wireless carriers will disclose to consumers at point of sale and on their web sites, at least the following information, as applicable: (a) the coverage area for the service; (b) any activation or initiation fee; (c) the monthly access fee or base charge; (d) the amount and nature of any voice, messaging, or data allowances included in the plan (such as night and weekend minutes); (e) the charges for domestic usage in excess of any included allowances or outside of the coverage area; (f) for prepaid service plans, the period of time during which any balance is available for use; (g) whether there are prohibitions on data service usage and whether there are network management practices that will have a material impact on the customer's wireless data experience; (h) whether any additional taxes, fees or surcharges apply; (i) the amount or range of any such fees or surcharges that are collected and retained by the carrier; (j) the amount or nature of any late payment fee; (k) whether a fixed-term contract is required and its duration; (l) the amount and nature of any early termination fee that may apply; and (m) the trial period during which a consumer may cancel service without any early termination fee, as long as the consumer complies with any applicable return policy.

TWO

MAKE AVAILABLE MAPS SHOWING WHERE SERVICE IS GENERALLY AVAILABLE

Wireless carriers will make available at point of sale and on their web sites maps depicting approximate domestic coverage applicable to each of their service plans currently offered to consumers. To enable consumers to make comparisons among carriers, these maps will be generated using generally accepted

methodologies and standards to depict the carrier's outdoor coverage. All such maps will contain or link to an appropriate legend concerning limitations and/or variations in wireless coverage and map usage, including any geographic limitations on the availability of any services included in the plan. Wireless carriers will periodically update such maps as necessary to keep them reasonably current. If necessary to show the extent of service coverage available to customers from carriers' roaming partners, carriers will request and incorporate coverage maps from roaming partners that are generated using similar industry-accepted criteria, or if such information is not available, incorporate publicly available information regarding roaming partners' coverage areas.

THREE

PROVIDE CONTRACT TERMS TO CUSTOMERS AND CONFIRM CHANGES IN SERVICE

When a customer initiates new service or a change in existing service, the carrier will provide or confirm any new material terms and conditions of the ongoing service with the customer.

FOUR

ALLOW A TRIAL PERIOD FOR NEW SERVICE

When a customer initiates postpaid service with a wireless carrier, the customer will be informed of and given a period of not less than 14 days to try out the service. The carrier will not impose an early termination fee if the customer cancels service within this period, provided that the customer complies with applicable return and/or exchange policies. Other charges, including usage charges, may still apply.

FIVE

PROVIDE SPECIFIC DISCLOSURES IN ADVERTISING

In advertising of prices for wireless service plans or devices, wireless carriers will disclose material charges and conditions related to the advertised prices and services, including if applicable and to the extent the advertising medium reasonably allows: (a) whether activation or initiation fees apply; (b) monthly access fees or base charges; (c) the amount and nature of any voice, messaging, or data service allowances included in the plan; (d) the charges for any domestic usage in excess of any included allowances or outside of the coverage area; (e) for prepaid service plans, the period of time during which any balance is available for use; (f) whether there are network management practices that will have a material impact on the customer's wireless data experience; (g) whether any additional taxes, fees or surcharges apply; (h) the amount or range of any such fees or surcharges that are collected and retained by the carrier; (i) whether a fixed-term contract is required and its duration; (j) early termination fees; (k) the terms and conditions related to receiving a product or service for "free;" (l) for any service plan advertised as "nationwide," (or using similar terms), the carrier will have available substantiation for this claim; and (i) whether prices or benefits apply only for a limited time or promotional period and, if so, whether any different fees or charges will apply for the remainder of the contract term.

SIX

SEPARATELY IDENTIFY CARRIER CHARGES FROM TAXES ON BILLING STATEMENTS

On customers' bills, carriers will distinguish (a) monthly charges for service and features, and other charges collected and retained by the carrier, from (b) taxes, fees and other charges collected by the carrier and remitted to federal state or local governments. Carriers will not label cost recovery fees or charges as taxes.

SEVEN

**PROVIDE CUSTOMERS THE RIGHT TO TERMINATE SERVICE FOR CHANGES TO CONTRACT
TERMS**

Carriers will not modify the material terms of their postpaid customers' contracts in a manner that is materially adverse to those customers without providing a reasonable advance notice of a proposed modification and allowing those customers a time period of not less than 14 days to cancel their contracts with no early termination fee.

EIGHT

PROVIDE READY ACCESS TO CUSTOMER SERVICE

Customers will be provided a toll-free telephone number to access a carrier's customer service during normal business hours. Customer service contact information will be provided to customers online and on billing statements. Each wireless carrier will provide information about how customers can contact the carrier in writing, by toll-free telephone number, via the Internet or otherwise with any inquiries or complaints, and this information will be included, at a minimum, on all billing statements, in written responses to customer inquiries and on carriers' web sites. Each carrier will also make such contact information available, upon request, to any customer calling the carrier's customer service departments.

NINE

**PROMPTLY RESPOND TO CONSUMER INQUIRIES AND COMPLAINTS RECEIVED FROM
GOVERNMENT AGENCIES**

Wireless carriers will respond in writing to state or federal administrative agencies within 30 days of receiving written consumer complaints from any such agency.

TEN

ABIDE BY POLICIES FOR PROTECTION OF CUSTOMER PRIVACY

Each wireless carrier will abide by a policy regarding the privacy of customer information in accordance with applicable federal and state laws, and will make available to the public its privacy policy concerning information collected online. Each wireless carrier will abide by the CTIA Best Practices and Guidelines for Location-Based Services.

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EXHIBIT G

CUSTOMER VERIFICATION AND CERTIFICATION PROCEDURES

1. Assist Wireless, LLC will not allow Missouri customers to self-certify their eligibility for Universal Service Fund (USF) support. Customers will not be allowed to certify by themselves that they are participants in one or more of the programs whose participants are allowed to receive low-income USF benefits. Rather, Assist will certify that customers are participants in those programs which render them eligible for USF benefits.

2. At the time of service request, Assist Wireless, LLC will have one of its representatives review the documentation submitted by prospective or existing customers for the purpose of demonstrating eligibility to receive low-income USF benefits. The customer will sign an Application Form: (a) attesting under penalty of perjury that the customer is a current beneficiary of at least one of the lifeline-qualifying government programs; (b) identifying the specific program; (c) agreeing to inform Assist Wireless, LLC if and when they cease to participate in the qualifying program; (d) authorizing the agency administering the qualifying program to confirm to the Public Service Commission the customer's current participation in the program; and (e) confirming that discounts under the Lifeline program are limited to one per household.

3. At the time the prospective Lifeline customer completes and presents the Application Form to the Assist Wireless, LLC representative, the representative will check the form for correctness and completeness (incomplete forms will result in no service being provisioned), will ensure the form is signed and dated, and will examine the proof of eligibility (documentation) for the qualifying program.

4. The representative will then document on the Application Form the customer's name and date, and which qualifying document was examined. The representative will then sign the USF eligibility form to certify that the customer is eligible for USF benefits.

5. No copy is to be made of the document(s) that the representative examines in person. If the qualifying proof document is received by mail or fax, the same notation must be made on the Application Form, and then the representative must destroy the qualifying proof document via shredding or, if the document is an original, return it to customer.