



PLATTE COUNTY COMMISSION

MICHAEL SHORT
1ST DISTRICT COMMISSIONER

BETTY KNIGHT
PRESIDING COMMISSIONER

STEVE WEGNER
2ND DISTRICT COMMISSIONER

February 24, 2004

Missouri Public Service Commission
PO Box 360
Jefferson City, MO 65102
ATTN: Secretary

FILED
MAR 01 2004
Missouri Public
Service Commission

RE: AO-2004-0036

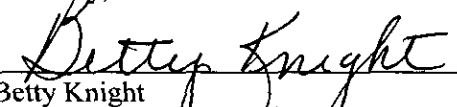
Dear Members of the Public Service Commission:

We are in receipt of the **NOTICE OF APPLICATION FOR "2-1-1" DIALING ACCESS TO INFORMATION AND REFERRAL SERVICES AND DESIGNATION AS HOLDER OF THE "2-1-1" ACCESS NUMBER.**

We are writing to express our support for the application of the Heart of America United Way for this designation. Commissioner Short served on the Heart of America United Way Board of Directors when initial discussions began about a 2-1-1 access system. As you are undoubtedly aware, this system has been utilized in other states around the country as an effective centralized resource for persons needing access to volunteer services. We support this effort and believe that it would have a significant positive impact on Platte County and the entire regional community.

We encourage the commission to favorably consider this application and to designate HAUW as the holder of the 2-1-1 access number for purposes of the pilot program described in its application.

Sincerely,


Betty Knight
Presiding Commissioner


Michael L. Short
1st District Commissioner


Steve Wegner
2nd District Commissioner

cc: Mark W. Comley, HAUW Attorney
Public Service Commission General Counsel
Tom Dugard, HAUW Chair