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General Counsel

October 31, 2001

Dear Chief Executive Officer:

The Missouri Public Service Commission is opening Case No. OO-2002-202 to review utility emergency preparedness procedures.

Plans and procedures for emergencies is a challenge for the state and for Missouri's utilities. Attached is a questionnaire concerning your utility's emergency preparedness. Please complete the questionnaire and return it to Dawn Hake by mail, or e-mail dhake01@mail.state.mo.us by December 1, 2001.

We appreciate your cooperation. If you have questions, please don't hesitate to contact me at 573-751-3684.

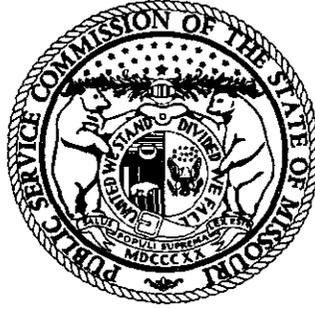
Sincerely,

Wess Henderson, Director
Utility Operations Division

dh

Attachment

Attachment A
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MISSOURI PUBLIC SERVICE COMMISSION

SECURITY SURVEY

2001

1. Do you currently have an Emergency Plan in effect?
2. What is included in the plan? (Please list all topics.)
 - a. Does it include computer systems?
 - b. Does it include hazardous materials?
3. If you currently have an Emergency Plan, how often is it reviewed?
4. Are periodic emergency drills held that include all staff?
5. Does your Emergency Plan include procedures for terrorist attacks?
6. In an emergency, what state or federal agencies are you required to provide information?
7. What, if any, additional steps have you taken since the September 11, 2001 event to protect your staff and facilities?
8. What training do employees receive?
9. What is the name, address and phone number of your emergency contact person?
10. Do you anticipate any impact on rates as a result of increased security measures?
11. Have you addressed emergency plans with external suppliers, contractors and other business partners or vendors? If so, please explain.