

City of
West Plains

1910 Holiday Lane, P. O. Box 710, West Plains, MO 65775
417-256-7176 Fax 417-256-4953

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MAY 05 2003

Missouri Public
Service Commission

May 1, 2003

Dale Hardy Roberts
Secretary/Chief Regulatory Law Judge
MO Public Service Commission
P. O. Box 360
Jefferson City, MO 65102

RE: Case No. AO-2002-202

Dear Mr. Roberts,

This in reference to the PSC order adding parties and direct filings. West Plains was listed on Attachment D as nonresponding utility to a survey requested by Wess Henderson October 31, 2001.

Please be advised that West Plains did respond with the completed survey on November 8, 2001. A copy of the completed survey that was submitted on November 8, 2001 is attached.

Please advise if any further information is needed.

Sincerely,



Royce Fugate, P.E.
City Administrator/Engineer

cc: Duncan Kincheloe, MPUA
Gordon Andrews
Jim Davidson

City of
West Plains

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November 8, 2001

Wess Henderson, Director
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102

This is in response to the Missouri Public Service Commission Security Survey 2001.

1. The City of West Plains has an Emergency Operations Plan in effect.
2. The Emergency Operations Plan is an all hazards plan.
 - a. Computer systems are not addressed in our plan.
 - b. Hazardous materials are included in our plan.
3. Our Emergency Operations Plan is reviewed and updated annually.
4. Drills and exercises are held annually which includes representatives from all departments. Annual exercises include mutual aid participants, i.e. mutual aid fire and utilities.
5. Yes, the City of West Plains Emergency Operations Plan includes a section titled Protection Against Terrorism. Our plan is scheduled to be updated this year.
6. In the event of an emergency situation, the City of West Plains provides information to the State Emergency Management Agency.
7. The City of West Plains has increased security patrols on our water treatment facility, wells and electric substations. Precautionary steps have been taken for mail clerks with the use of rubber gloves.
8. There has been no specific training for employees. Information memos have been issued to our Safety Officer.
9. The Emergency Management Director for the city is Gordon Andrews, 1910 Holiday Lane, P.O. Box 710 West Plains, MO 65775. He can be reached at 417-256-7176, extension 214.
10. No, we do not anticipate any rate increase as a result of increased security.
11. As a member of MPUA (Missouri Public Utility Alliance) the City of West Plains is currently in the planning stages on security issues. The agenda for the December MPUA meeting includes a presentation and discussion on municipal security planning.

The city has two (2) 25 megawatts peaking generators that could supply power for the city in an emergency. We have discussed plans and have the support of local contractors for emergency fuel supplies for operation of the generators in the event of an emergency.