

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Reapplication of The United)
Way of Greater St. Louis, Inc. for an Order of the)
Commission Granting it Authority as an)
Information and Referral Provider for Purposes of)
Obtaining 2-1-1 service)

File No. AO-2017-0190

AMENDED STAFF RECOMMENDATION

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”), through the undersigned counsel, and hereby amends its *Recommendation* filed herein on January 27, 2017, by deleting the last sentence in the prayer. The sentence to be deleted states:

Furthermore, the Staff requests that the Commission include in its Order the requirement that all certificated or registered telecommunications companies and IVoIP providers reconfigure their switches so that local callers may reach the United Way of Greater St. Louis by dialing 211.

Staff states that this sentence should be deleted. If the Commission renews the 211 authority of United Way of Greater St. Louis (“United Way STL”) as Staff has recommended, then no notification is needed for telecommunications companies or IVoIP providers. If United Way STL finds that 211 dialing is not currently being provided within a portion of its area, then United Way STL should contact the companies in the area and provide certain necessary information to them. Staff further states that United Way STL’s local provider should be able to help in this process.

WHEREFORE, Staff prays that the Commission will order deletion of the final sentence of the prayer in its *Recommendation* filed on January 27, 2017.

Respectfully submitted,

/s/ Whitney Payne

Whitney Payne

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served by electronic mail, or First Class United States Postal Mail, postage prepaid, on this 23rd day of March, 2017, to all counsel of record.

/s/Whitney Payne