Missouri Public Service Commission Data Center P.O. Box 360 Jefferson City, Missouri 65102-0360

MO 419-2651 (9-10)



OCT 25 2019

Missouri Public Service Commission

Spectrum Advanced Services, LLC Monique Crawford 13820 Sunrise Valley Dr. Herndon, VA 20171

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FIRST CLASS

BC: 65102036060 *1149-04574-05-*1149-04574-05-36

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| In the Matter of the Reapplication of The |
|---|
| United Way of Greater Kansas City, Inc. |
| f/k/a The Heart of America United Way, |
| Inc. for an Order of the Commission |
| Granting it Continuing Authority as an |
| Information and Referral Provider for |
| Purposes of 211 Service |

File No. AO-2020-0037

ORDER DIRECTING NOTICE AND DIRECTING FILING

Issue Date: September 5, 2019 Effective Date: September 5, 2019

On August 12, 2019, the Commission received the above-referenced application.

The Commission ordered its Staff to file a list of entities that it believes the Commission should notify of the application. Staff did so on August 29, 2019.

The Commission will issue notice to the persons and entities recommended by Staff. The Commission will also set a deadline for filing any interventions and for a Staff recommendation.

THE COMMISSION ORDERS THAT:

- 1. The Data Center of the Commission shall provide notice to the entities listed in Attachment A of Staff's August 29, 2019 pleading.
- 2. The Public Policy and Outreach Department of the Commission shall provide notice of the application to the members of the General Assembly representing residents of the counties and to news media serving residents of the counties listed in Schedule 1 of the application.
- 3. Any entity wishing to intervene in this matter shall do so, no later than October 4, 2019.

- 4. The Staff of the Missouri Public Service Commission shall file a recommendation in this case no later than October 11, 2019.
 - 5. This order shall be effective when issued.

BY THE COMMISSION



Morris L. Woodruff Secretary

Morris L Wooduff

John T. Clark, Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri, on this 5th day of September, 2019.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 5th day of September 2019.

Morris L. Woodruff

Secretary

MISSOURI PUBLIC SERVICE COMMISSION September 5, 2019

File/Case No. AO-2020-0037

Missouri Public Service Commission Staff Counsel Department 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 staffcounselservice@psc.mo.gov Office of the Public Counsel Marc Poston 200 Madison Street, Suite 650 P.O. Box 2230 Jefferson City, MO 65102 opcservice@opc.mo.gov

Missouri Public Service Commission Travis Pringle 200 Madison Street, Suite 800 P.O. Box 360 Jefferson City, MO 65102 Travis.Pringle@psc.mo.gov

Corris I Woodry

United Way of Greater Kansas City, Inc. Mark W Comley 601 Monroe Street., Suite 301 Jefferson City, MO 65102-0537 comleym@ncrpc.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,

Morris L. Woodruff Secretary

Distributed to the entities listed in Attachment A to Staff's August 29, 2019 pleading.

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.