

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held by telephone and internet audio conference on the 24th day of February, 2021.

In the Matter of the Cause of the February)
2021 Cold Weather Event and its Impact on) **File No. AO-2021-0264**
Investor Owned Utilities)

**ORDER DIRECTING STAFF TO
INVESTIGATE AND SUBMIT REPORT**

Issue Date: February 24, 2021

Effective Date: February 24, 2021

Much of the Midwest, including Missouri, experienced unseasonably cold temperatures in February 2021. Such temperatures resulted in rolling electrical blackouts and extreme natural gas price spikes in Missouri. The Commission will order its Regulatory Analysis and Customer Experience Departments, with assistance as needed from other departments within and its Industry Analysis and Financial and Business Analysis Divisions, to investigate Missouri's electrical and natural gas utilities' preparation for and response to Missouri's February 2021 extreme cold, and to report its findings to the Commission. Such a report should summarize analysis performed by the RTOs, market monitors, FERC, NERC, or any other relevant body. The report should also include information from the utilities as to their response measures, impacts on customers, and lessons learned going forward.

This is an investigation, not a contested case. However, the Commission will provide notice of this investigation to stakeholders and to the public.

THE COMMISSION ORDERS THAT:

1. The Commission's Regulatory Analysis and Customer Experience Departments, with assistance as needed from other departments within its Industry Analysis and Financial and Business Analysis Divisions, shall investigate Missouri's electrical and natural gas utilities' preparation for and response to Missouri's February 2021 extreme cold, and to report its initial findings to the Commission no later than April 22, 2021.
2. The Commission's Data Center shall serve this notice and order on the county commission for each county in Missouri.
3. The Commission's Public Policy and Outreach department shall make this notice and order available to the members of the Missouri General Assembly Missouri, and to media serving any county in Missouri.
4. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Silvey, Chm., Kenney, Rupp, Coleman, and
Holsman CC., concur.

Pridgin, Regulatory Law Judge