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**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

John McCullough,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. GC-2000-197</u>
	)	
Associated Natural Gas Company,	)	
a Division of Arkansas Western Gas	)	
Company,	)	
	)	
Respondent.	)	

**NOTICE OF COMPLAINT**

Associated Natural Gas Company  
P.O. Box 267  
Blytheville, Arkansas 72316-0267  
CERTIFIED MAIL

On August 30, 1999, John McCullough filed a complaint with the Missouri Public Service Commission against Associated Natural Gas Company, a Division of Arkansas Western Gas Company. A copy of that Complaint is enclosed. As provided in 4 CSR 240-2.070, Respondent, Associated Natural Gas Company, shall have 30 days from the date of this notice to file an answer or to file notice that the complaint has been satisfied.

In the alternative, Associated Natural Gas Company may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission determines whether or not Mr. McCullough is also willing to submit to voluntary mediation. If Mr. McCullough agrees to mediation, the time period within which an answer is due will be suspended while the mediation process proceeds. Additional information regarding the mediation process is enclosed.

If Mr. McCullough declines the opportunity to seek mediation, Associated Natural Gas Company will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint, or request for mediation) shall be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

A copy shall be served upon Mr. McCullough at 508 Kansas Drive, Bismarck, Missouri 63624. A copy of this notice has been mailed to Mr. McCullough.

BY THE COMMISSION



Dale Hardy Roberts  
Secretary/Chief Regulatory Law Judge

(S E A L)

Dated at Jefferson City, Missouri,  
on this 1st day of September, 1999.

Copy to: John McCullough

Woodruff, Regulatory Law Judge