## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Debbie Feken,	)
Complainant,	) )
vs.	)
The Empire District Electric Company,	)
Respondent.	)

Case No. EC-2020-0183

## **NOTICE OF COMPLIANCE**

COMES NOW The Empire District Electric Company ("Liberty"), and for its Notice of

Compliance, respectfully states as follows to the Missouri Public Service Commission

("Commission"):

1. With its Report and Order issued October 21, 2020, effective November 20, 2020, the

Commission directed as follows:

Within ten days after the effective date of this Report and Order, Empire shall provide directly to Ms. Feken a copy of such billing records as are necessary to show she remained liable on the guarantee and that the uncollected amount owed by her son was the amount transferred from her son's account to her account. Empire shall simultaneously file notice of compliance with this order.

2. Pursuant to the Commission's Report and Order, on November 24, 2020, Liberty, through

counsel, sent the attached email communication to Ms. Feken with billing records to demonstrate

Ms. Feken remained liable on the guarantee and that the uncollected amount owed by her son was

the amount transferred from her son's account to her account.

WHEREFORE, Liberty submits this Notice of Compliance and requests such relief as is

just and proper under the circumstances.

Respectfully submitted,

/s/ Diana C. Carter

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## **CERTIFICATE OF SERVICE**

I hereby certify that the above document was filed in EFIS on this 24<sup>th</sup> day of November, 2020, with notification of the same being sent to all counsel of record and to the pro se complainant.

/s/ Diana C. Carter