

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Application of Union Electric)
Company d/b/a AmerenUE for Authority to File)
Tariffs Increasing Rates for Electric Service)
Provided to Customers in the Company's Missouri)
Service Area.)

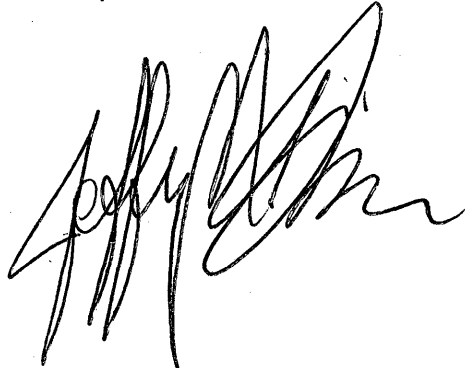
Case No. ER-2008-0318

NOTICE REGARDING EXTERNAL COMMUNICATIONS

Issue Date: June 13, 2008

On June 13, 2008, I spoke with Bob Hardester by phone regarding a quality of service complaint against AmerenUE. I have attached a copy of the memo I sent to Wess Henderson outlining the conversation and requested that he have the PSC Staff look into the matter and report back.

Dated at Jefferson City, Missouri,
on this 13th day of June, 2008.
Davis, Chairman



MEMORANDUM

TO: Wess Henderson
FROM: Jeff Davis
DATE: June 13, 2008
RE: Ameren UE Quality of Service Complaint

I just spoke with Mr. Bob Hardester by phone. Bob is a resident of the Chestnut Park South Subdivision in St. Louis County. His address and phone number are as follows:

Mr. Bob Hardester
5403 Stonehurst Drive
St. Louis, MO 63129
Phone: (314)-892-2525

Mr. Hardester lives on a circuit that has approximately 67 homes on it, and he gave me the following statement, which I am going to paraphrase:

Every time there's a storm, my power goes out and we're always the last ones restored because of the size of our circuit. It doesn't take that much to fix. When they get out here, it usually only takes them about ten minutes to fix it. Instead of putting a 'Band Aid' on it, can you get them to fix it.

I replied that I would see what I could do to help him and his neighbors.

Mr. Hardester further stated that when he called Ameren to complain and told them that he had filled out the form to notify them of his medical condition, the person he spoke with responded that 'someone on every circuit has a medical condition.'

Can you please have someone from the PSC Staff look into this matter and report. Thank you.