

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of The Empire District Electric)
Company of Joplin, Missouri for Authority)
To File Tariffs Increasing Rates for Electric)
Service Provided to Customers in the Missouri)
Service Area of the Company.)

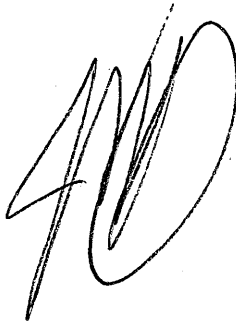
Case No. ER-2008-0093

NOTICE REGARDING EXTERNAL COMMUNICATIONS

Issue Date: April 10, 2008

On April 10, 2008, I received the attached letter from Rudolph Farber, Chairman of
Neosho Industrial Development.

Dated at Jefferson City, Missouri,
on this 10th day of April, 2008.
Davis, Chairman

A handwritten signature in black ink, appearing to be 'R. Farber', is written over the signature line.

Neosho Industrial Development

PO Box 400, Neosho, MO 64850

April 7, 2008

Chairman Jeff Davis
Missouri Public Service Commission
PO Box 360
Jefferson City, MO 65102

Dear Chairman Davis:

As chairman of Neosho Industrial Development, I wish to bring to the attention of the public service commission the very fine role Empire District Electric Company recently played in response to a very trying local situation.

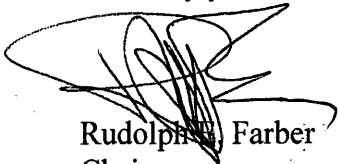
On March 21, 2008, Good Friday afternoon, I was notified of a flood condition affecting one of our local industries, a call center operated by Scholastic, Inc. This call center employs 400 to 500 people in our community. Basically, local flooding had made continued operation in their present local untenable. This notification came to us at approximately 4:30 p.m. on the aforesaid Friday afternoon.

As one might ascertain, moving a call center with over 150 computers and the infrastructure for this operation over Easter weekend was a huge challenge. With the help of our local community college and the efforts of Empire District Electric providing the necessary fiber optic in order to handle Scholastic's volume, the move was accomplished. By Monday morning, Scholastic was at 63% of pre-flood capacity and by Tuesday morning at approximately 95% capacity.

The IT employees of Empire District Electric worked over the entire weekend to bring this most unfortunate situation to a successful conclusion.

I'm sure you get a lot of complaints about utility companies in general, and I thought you might like to hear something positive. We are very grateful for what Empire District Electric Company was able to accomplish.

Cordially yours,



Rudolph Farber
Chairman

REF/tf