

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of Osage Water Company, Inc.'s     )  
Request for a Rate Increase                             )

Case No. WR-2009-0149

**NOTICE REGARDING EXTERNAL COMMUNICATIONS**

Issue Date: February 19, 2009

On February 19, 2009, I received the attached letter by facsimile from John T.  
Russell of Lebanon, Missouri.

Dated at Jefferson City, Missouri,  
on this 19<sup>th</sup> day of February, 2009.  
Davis, Commissioner

A handwritten signature in black ink, appearing to be "J. T. Russell", written over the text of the notice.

**John T. Russell**

(Mailing Address)  
PO Box 93  
Lebanon, MO 65536  
Home: 417-532-5326

(Office Address)  
158 N. Adams  
Office: 417-532-6050  
Fax: 417-532-3031  
johntrussell@earthlink.net

**February 19, 2009**

**FAX TO: Jeff Davis, Chairman  
Public Service Commission  
Jefferson City, MO 65102  
  
FAX #573-751-1847**

**FROM: John T. Russell  
FAX #417-532-3031**

**PLEASE SEE ATTACHED LETTER.**

**This fax contains (2) two pages including this cover page!**

**John T. Russell**

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**February 19, 2009**

**Jeff Davis, Chairman  
Public Service Commission  
PO Box 360  
Jefferson City, MO 65102**

**Dear Mr. Chairman:**

**I am writing on my behalf and also several friends who ask for my support concerning the issue of the excessive rate increase proposed by the 'Osage Water Company.' The rates requested are beyond reasonable and I doubt these can be supported by facts.**


**I am sure the promoters would like to see the income doubled. No assurance of improved service from their water division. Off of K Highway, several customers had to buy filters in an effort to clear the water from the odor.**

**A public hearing at Osage Beach or Camdenton would be very helpful for the customers of Osage Water Company.**

**Perhaps these developments and or owners' association which have one of more wells, could acquire these back from Osage Water. At the time Osage Water acquired these water systems, I am sure the transactions benefited Osage Water and did little to protect the water-sewer customers.**

**Thanks for your consideration.**

**Sincerely,**

  
**John T. Russell**

**JTR/rjl**

**Copy to:  
Office of Public Counsel  
Attn: Water/Sewer Department  
PO Box 2230  
Jefferson City, MO 65102  
FAX #573-751-5562**